Ektron CMS400.NET User Manual

Version 5.5 for .NET 2.0, Revision 1

For the latest version of this manual, go to

http://www.ektron.com/cms400-web-cms.aspx?id=1701#documentation

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What's New in the 5.5 Release

- You can now create polls and surveys to be placed on your Web site. See "Creating Polls and Surveys" on page 202

- Several new features have been added to the Ektron Explorer. See "Performing Actions on Content" on page 245, "Performing Actions on Folders" on page 251, "Favorites" on page 254, and "Recently Viewed Content" on page 258

- Open Office files can be imported then edited and published within **Ektron CMS400.NET**. See "Working with Open Office Files" on page 276

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Introduction to Ektron CMS400.NET

Using **Ektron CMS400.NET** to manage Web content is easy once you know the basics of setting up and maintaining your site. This documentation explains how to maintain an **Ektron CMS400.NET** site from a user's point of view. By reading this documentation, you will gain an understanding of how **Ektron CMS400.NET** works.

This section introduces basic concepts that you should understand when beginning to work with **Ektron CMS400.NET** through the following subtopics.

What is a Content Block?

Any Web site consists of several pages. Each page is made up of one or more *blocks* of content. For example, the home page of the sample Web site that is installed with **Ektron CMS400.NET** is below.

After you sign in, notice that, as you move the cursor, colored borders appears around one or more areas of the page. Each surrounded area is *content* that can be edited independently. The border disappears when you move the cursor out of the area. Your system administrator controls the design of each page and determines where the content appears.

NOTE The colored borders appear when you are not in site preview mode. *See Also:* "Site Preview" on page 12. Also, your administrator can set up your system so that the borders always appear on a page, instead of appearing only when you move the mouse over them.

Our Company Intranet

At the heart of Acme is our commitment to our customers, and our dedication to finding a better way to conduct business effectively and efficiently. Our mission is to develop best-of breed solutions that encompass scalability, flexibility, and ease-of-use without losing focus of being affordable.

In 1998,William Acmefounded Acme Services based on the philosophy that services should be simple and affordable. Today, Acme is based on the same principle.

Acme released its first product, a services tool that allows users to deliver services quickly and easily. Because thistool is so easy to integrate and use, sales quickly grew and Acme expanded with offices in Amherst, New Hampshire, the United Kingdom, and Germany. Acmes services tool has become a leader in the industry, and partnerships have been made with every major services vendor.

The advantage of this feature is that you can see a Web page as it will appear to visitors to your site. Continue editing until you are satisfied with its appearance.

To learn what the border color indicates, see .

The Floating Toolbar

When content's border is visible, you can *right click* the mouse to display a floating toolbar (an example is in the green box below).
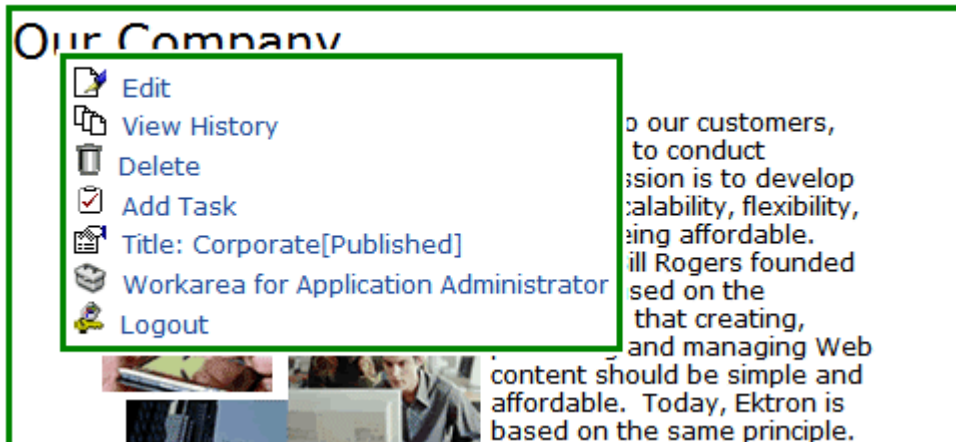
Toolbar buttons let you act on the displayed content and view important information about it. The toolbar buttons change depending on the content's status or your permissions for the content. For example, one toolbar button lets you edit the content, while another lets you view previous versions of it.

If granted permission by your administrator, you can create new content, and edit or delete existing ones. Most of your work with **Ektron CMS400.NET** involves working with content.

Buttons on the Menu

The following table describes each button that may appear.

Button	Name	Description	More Information
	Approve	Approve or decline a request to publish or delete content	"Approving/Declining Content" on page 94
	Add Task	Assign a task to a user	"Managing Tasks" on page 381

Button	Name	Description	More Information
	Delete	Open View Content page. From it, you can delete the content.	"Viewing Content" on page 40
	Edit	Check out content for editing	"Editing Content" on page 49
	Logout	Log out of **Ektron CMS400.NET** view of Web site	"Logging Out of the Sample Site" on page 14
	Preview	Preview content before it is published	
	Properties	Open content's View Content page	"Viewing Content" on page 40
	View Content Difference	Display differences between a previous and published version of content	"Comparing Versions of Content" on page 104
	View History	Open View History screen, where you can view previous versions of content	"Viewing and Restoring Previous Content" on page 111
	Workarea	Opens Workarea, from which you can perform all **Ektron CMS400.NET** tasks	"The Workarea and Smart Desktop" on page 16

NOTE	Your administrator can set up your system to have borders always appear on a page. In that case, the toolbar always appears in the content -- you don't need to click the mouse to make it appear. For information on the classic user interface, see the Administrators Manual > "Introduction to Ektron CMS400.NET" > "Getting Started" > "Recognizing Content" > "Returning to the Classic User Interface"

Types of Content

Every piece of content in **Ektron CMS400.NET** is one of the following types. The table below summarizes all types.

Type	Description	For more information, see
HTML content	Content designed to be published on the World Wide Web	For information on using **Ektron CMS400.NET**'s editor, see "Introduction to eWebEditPro+XML" on page 417.
Forms	Online forms designed to collect information from site visitors	"Working with HTML Forms" on page 144
Office Documents	Files normally created and edited using Microsoft Office	"Working with Microsoft Office Documents" on page 265
Managed Files	Files created outside of **Ektron CMS400.NET**, such as PDFs and .jpeg files. You cannot create or edit these files within **Ektron CMS400.NET** - you can only store them.	"Working with Managed Files" on page 282
Multimedia	Files that run in a media player, such as sound and movie files	
Open Office	Files normally created and edited using Open Office	"Working with Open Office Files" on page 276

When creating new content, you must assign a type.
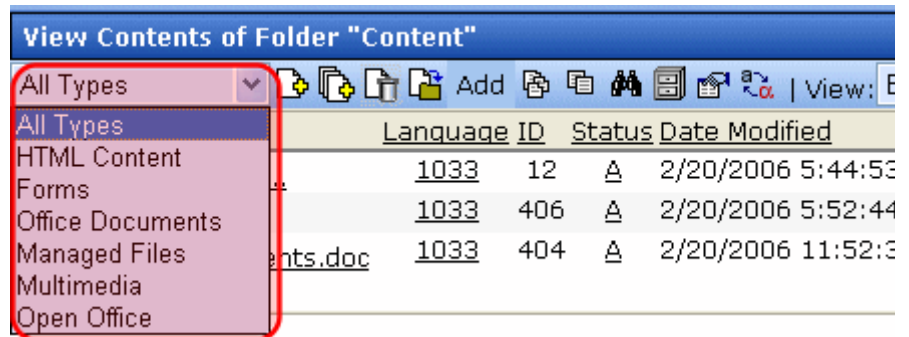
As you can see, the **Type** dropdown lists the kinds of content you can work with.

Workflow in Ektron CMS400.NET

Organizations typically want a Web site that is updated frequently with the latest information. They also want to decentralize the updating process, so that non-technical users from any department can make changes. Further, organizations want oversight over those changes to ensure the accuracy of the information, that the content adheres to corporate guidelines, etc.

Ektron CMS400.NET manages the lifecycle of content, from creation through approval and publication. It helps your organization set up a process for overseeing changes to a Web site, indicate content's status within that lifecycle, and inform the next approver that it is their turn to review the content.

Editing Content

Finding Content

Much of your work involves editing existing content or creating new content. **Ektron CMS400.NET** provides three methods for finding content to be updated. You can use whichever method is easiest.

- Navigate through your Web site to the content you want to edit

- Find the content through the *Workarea*, which resembles Windows Explorer and lets you find content by navigating through a folder tree. *See Also:* "The Workarea and Smart Desktop" on page 16

- Use the Search button (🔍), which appears on many screens. When clicked, a screen prompts you to enter keywords and then finds content containing the keywords.

The Editing Process

After you find content, click the Edit button (📝) to open it in an editor. Below is an example of content within the editor.

Edit Content in Folder "Content"

Title: CMS Developer ....   [English (U.S.)]

Content | **Summary** | **Meta Data** | **Schedule** | **Comment**

(Apply Style) ▾   Normal ▾   ▾   2 (10 pt) ▾   A ▾   **B** *I* <u>U</u> A

A Native .NET Content Management Solution

ektron
CMS400.net

Improve developer productivity and
experience with drag-and-drop CMS
components fortemplate development.
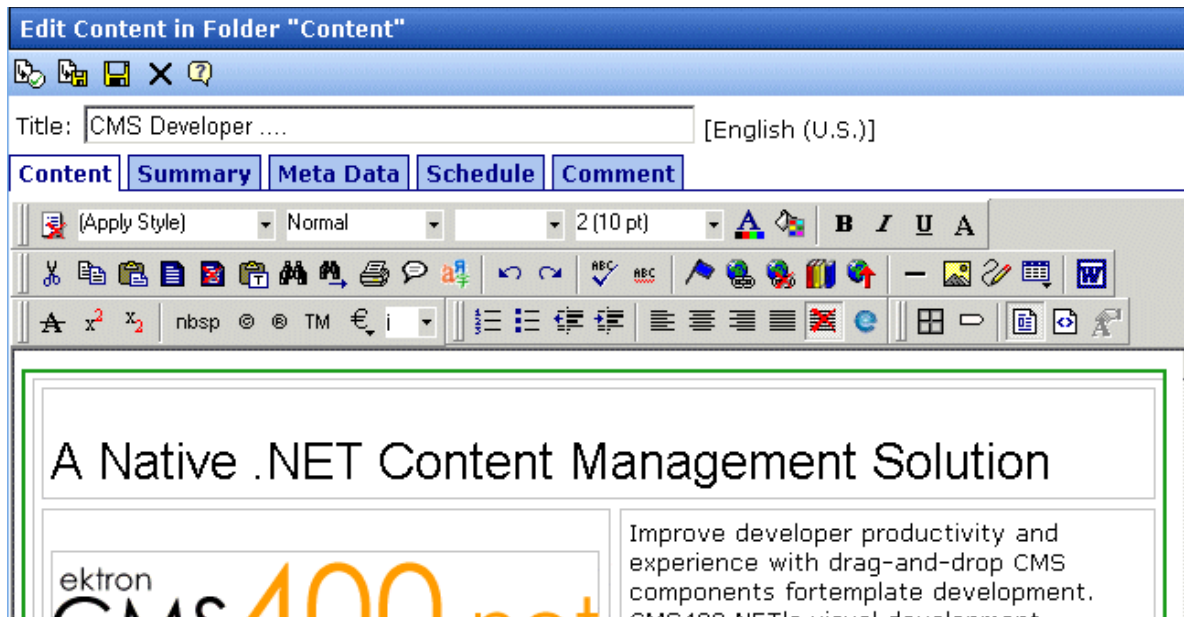
The editor resembles popular word processing software. You can
enter text, then select it and click a button to change its display
properties. For example, you can make text bold, change the color,
or copy and paste it. You can also insert images, tables, links to
other Web pages, and check spelling,

The Lifecycle of Content

After you edit content, you typically submit it for approval to one or
more individuals who oversee changes to your Web site. These
people can review, edit and approve the change. When the last
approver signs off, the new content becomes available on the Web
site.

In some cases, you are one of the content approvers. In this case,
you receive an email notifying you that content needs approval.
You look it over, change it as needed, then pass it on to the next
approver. If you do not agree with the changes, you can *decline* the
request. In this case, the user who made the edits is informed that
the change is not approved.

The following graphic illustrates the content approval cycle.
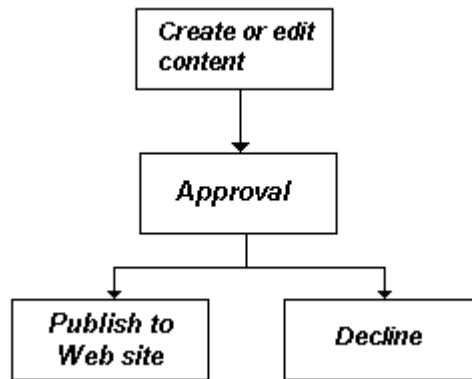
To help track content's position in this workflow, **Ektron CMS400.NET** assigns a status to each content item. The status determines what you can do with it, and indicates what must occur in order for it to get published to the Web site. For more information, see "Appendix A: Content Statuses" on page 592.

Logging In and Out

This section explains how to log in and out of **Ektron CMS400.NET**, and to use the site preview feature through the following subtopics.

Prerequisites

Once your Webmaster or administrator installs Ektron CMS400.NET, you need the following items before you can use it.

- URL (Web address) of Ektron CMS400.NET Web site
- Username and password

Once you acquire both, you can log into Ektron CMS400.NET and begin managing Web site content.

NOTE   This documentation uses the Ektron CMS400.NET sample Web site to demonstrate the product.

Logging into the Sample Web Site

To access the Ektron CMS400.NET sample site, follow these steps.

1. In your Web browser, navigate to the URL of your Ektron CMS400.NET Web site. Your system administrator provides this.

2. Click the **Login** button on the screen.

3. The Login dialog box appears.
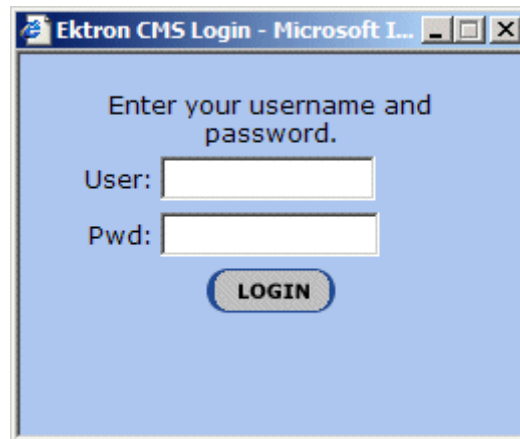
4. Enter your username and password.

If you are using one of Ektron's sample sites, you can use any of three standard users that demonstrate Ektron's flexible user-permissions model. The table below lists the username and password needed to log in as each user type, as well as the permissions assigned to each user.

User Type	Username	Password	Permissions
Administrator	admin	admin	All
Standard user	jedit	jedit	Basic (for example, add/edit content, manage library files, etc.)
Membership user	jmember	jmember	Read-only permission to private content

5. Click the **Login** button.
6. The Web page appears.
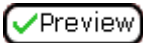
You can navigate around your Web site as you could before signing in. But now, the content is surrounded by a colored box when you move the cursor over it (illustrated below).
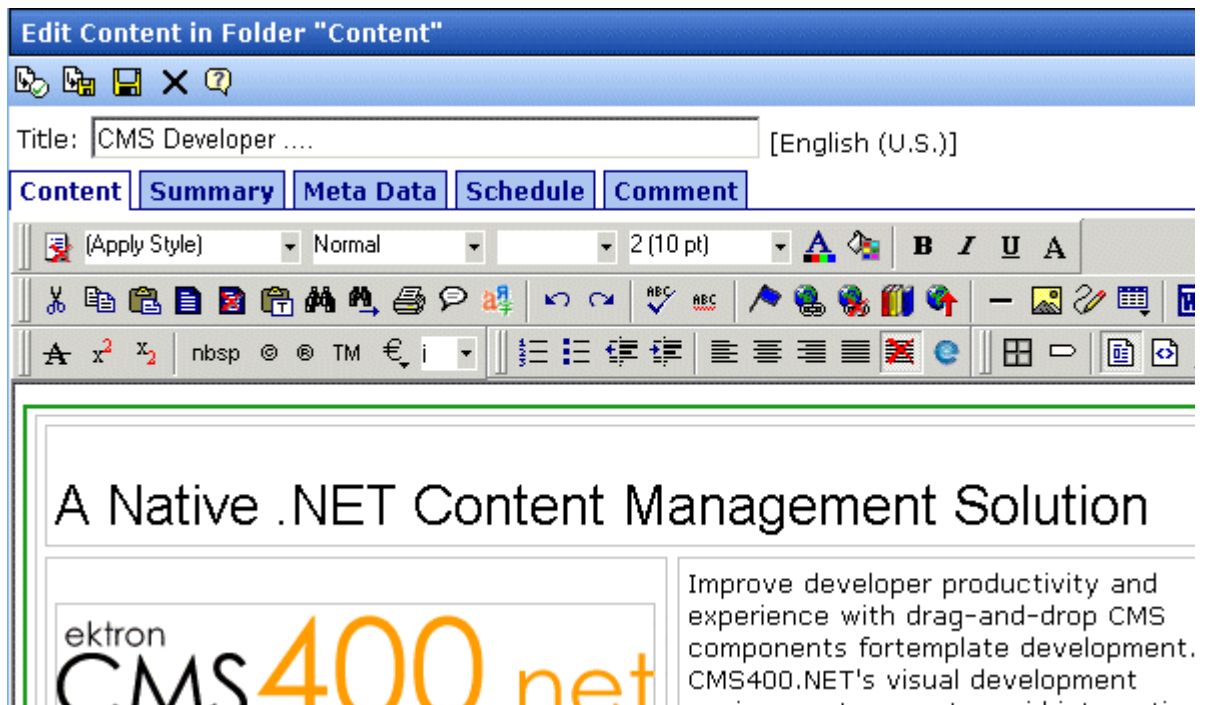
Site Preview

While logged into Ektron CMS400.NET, you can preview the Web site as it would appear to visitors, or view it in regular view.

Button Appearance	Status	Description
✗Preview	Preview Mode	Content appears as last *edited*. The advantage of this mode is that you can see a Web page as it will appear when published to your site. Continue editing until you are satisfied with its appearance. In Preview mode, click the **Preview** button to switch to regular mode.

Button Appearance	Status	Description
	Regular View	The most recently *published* version of content appears. In this mode, colored borders surround content when you move the cursor over it. In regular view, click the **Preview** button to switch to preview mode.

Toggling Site Preview

To toggle site preview on and off, follow these steps.

1. Navigate to a page that includes the login/logout button.

2. Click the **Preview** button.
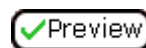
3. The Web site is now in preview mode.
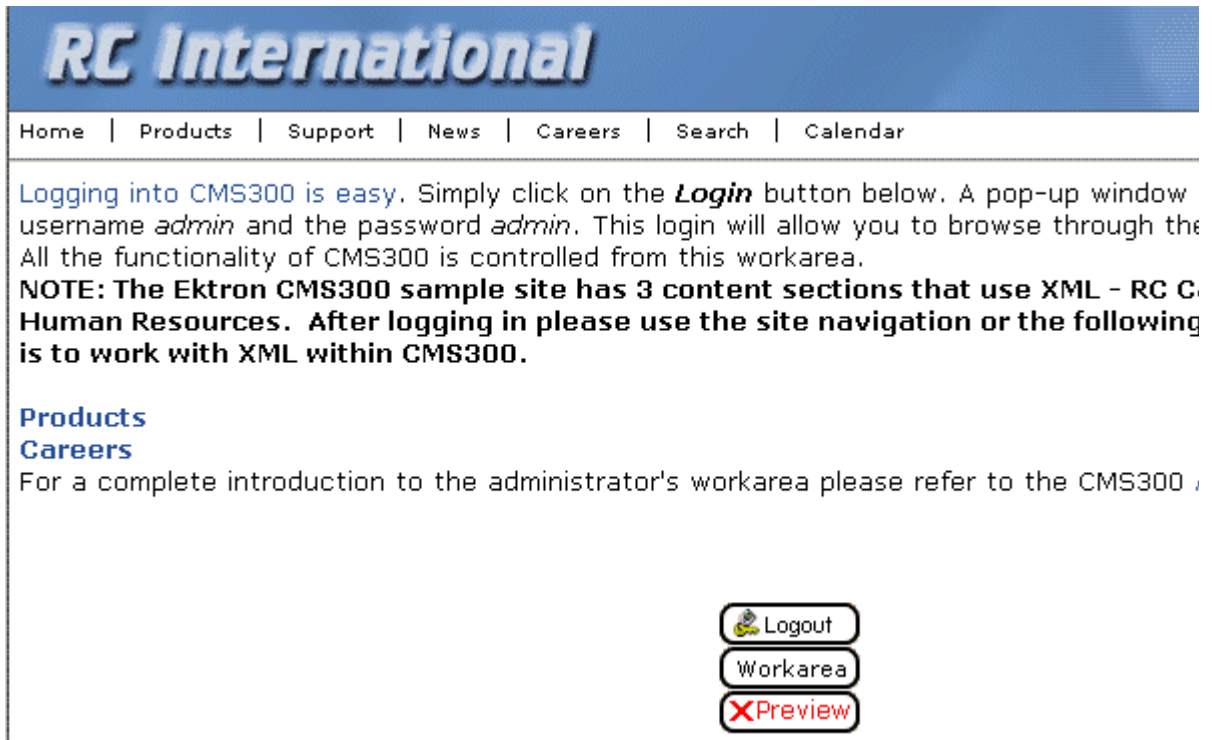
4. To turn preview mode off, click the ( ) button on the login screen.

Logging Out of the Sample Site

To log out of Ektron CMS400.NET, follow these steps.

1. Click the **Logout** button ( ) in the content's floating toolbar, or click the **Logout** button ( ) on the Web page.

2. The Logout confirmation box appears.
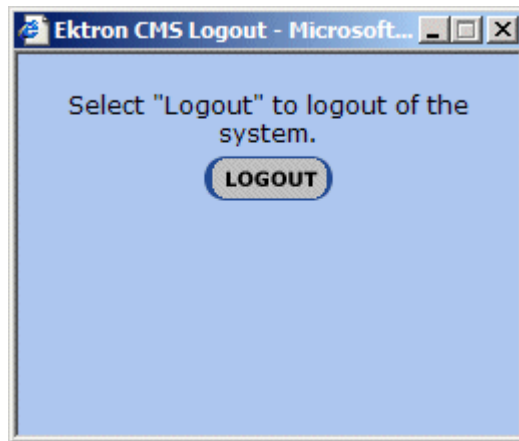
3. Click the **Logout** button.
4. You return to the Web page from which you logged out. However, it is in standard view, not Ektron CMS400.NET view.

The Workarea and Smart Desktop

The Workarea is a central screen from which you can perform all activities within **Ektron CMS400.NET**. From it, you can
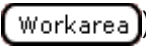
- access the Smart Desktop
- view the system's top level folders
- navigate through the folder structure
- perform actions on content

This chapter describes using the Workarea and Smart Desktop through the following subtopics.

Accessing the Workarea

To access your Workarea, follow these steps.

1. Click the Workarea button at the bottom of the screen (Workarea) or the Workarea button (🍂) in the content's floating toolbar.
2. The Workarea appears.
3. The following illustrates one of several screens that may appear in the Workarea. Your system administrator determines which screen appears for you.
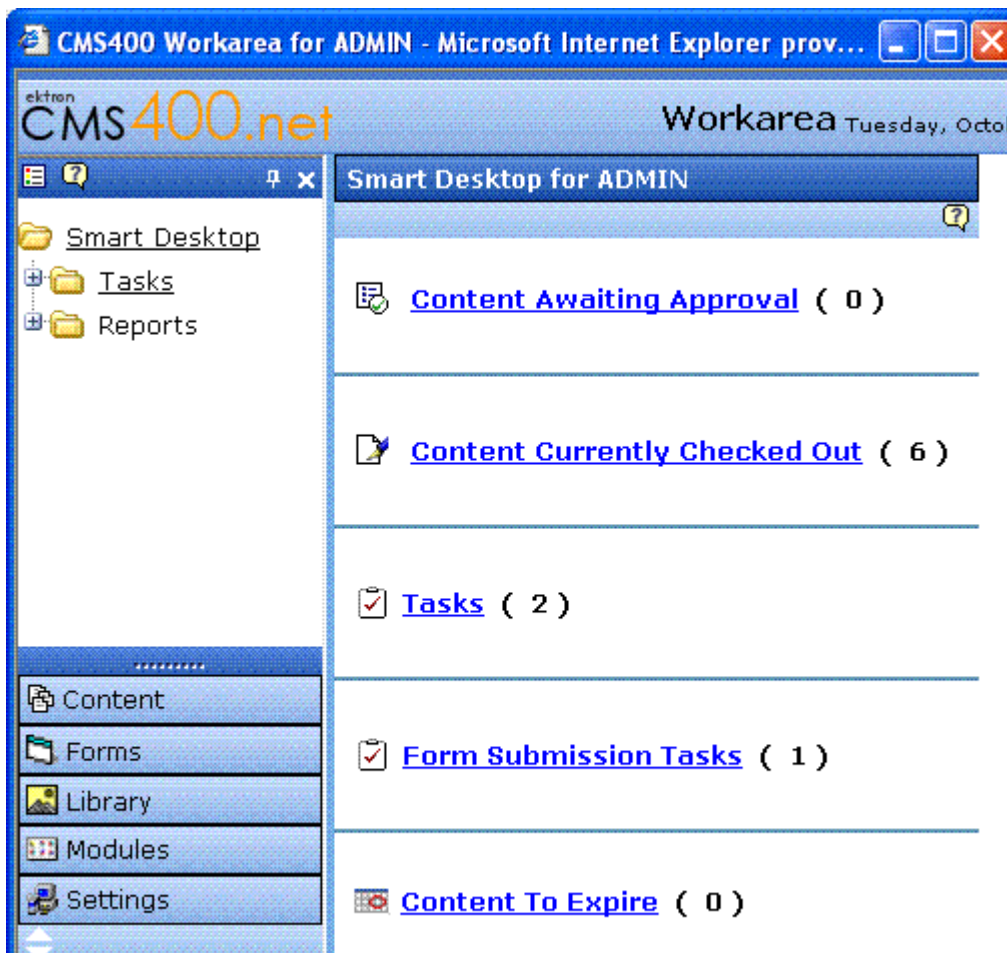
Closing the Workarea

To close the Workarea, click ✕ in the upper right corner of the window. When you close the Workarea, you return to the Ektron CMS400.NET view of your Web site. You do not exit Ektron CMS400.NET.

Installing the Document Management Functionality

If the version of **Ektron CMS400.NET** that you are using includes the optional Document Management functionality, the first time you

access the Workarea, the following screen appears. It prompts you to install the Document Management software onto your computer.

Ektron DMS400
Automatic
Download and Installation

The page you are trying to view contains Ektron DMS400. It will appear within your browser. It allows you to manage asset on web pages as easily as using that application.

Before you can use Ektron DMS400, it must be downloaded into your browser. When you click the **Install Now** button at the bottom of this page, Ektron DMS400 will be automatically downloaded and installed. This process may take several minutes depending on the speed of your network connection. Once downloaded, Ektron DMS400 will *not need to download again* unless upgrading to a newer version.

You must have authorization to install programs on your computer.

Follow these steps to install the Document Management software.

1. Read the screen.
2. At the bottom of the screen, click **Install Now**.
3. The following screen appears. The line at the top of the screen (circled in red) may appear, depending on your browser security.

4. If that text appears, click it. The following menu appears.
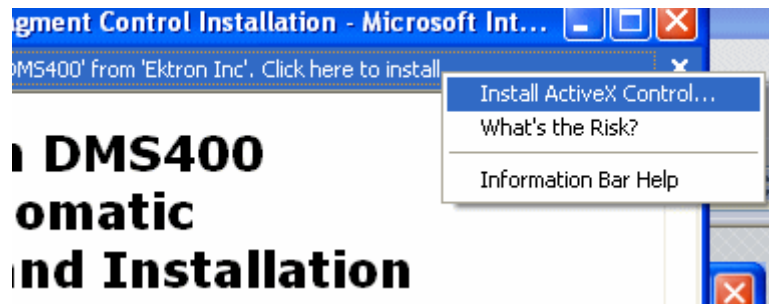
5. Click **Install ActiveX Control**.
6. The following screen appears. Click **Install**.
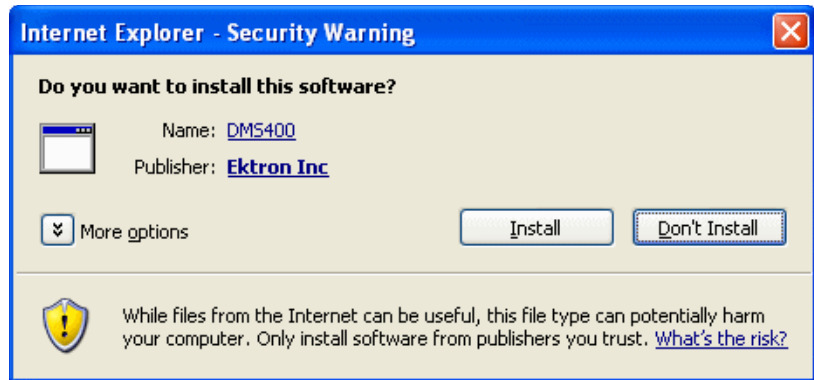
7. The following screen appears. Close it when you see Ektron Asset Control in the top left corner of the screen (circled in red below).

Understanding the Smart Desktop

The *Smart Desktop* is one of **Ektron CMS400.NET**'s main screens. To access it from wherever you are working in **Ektron CMS400.NET**, click the button in the top left corner (circled below).
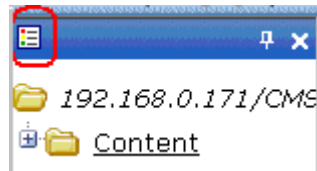
The Smart Desktop consists of three sections, illustrated below.
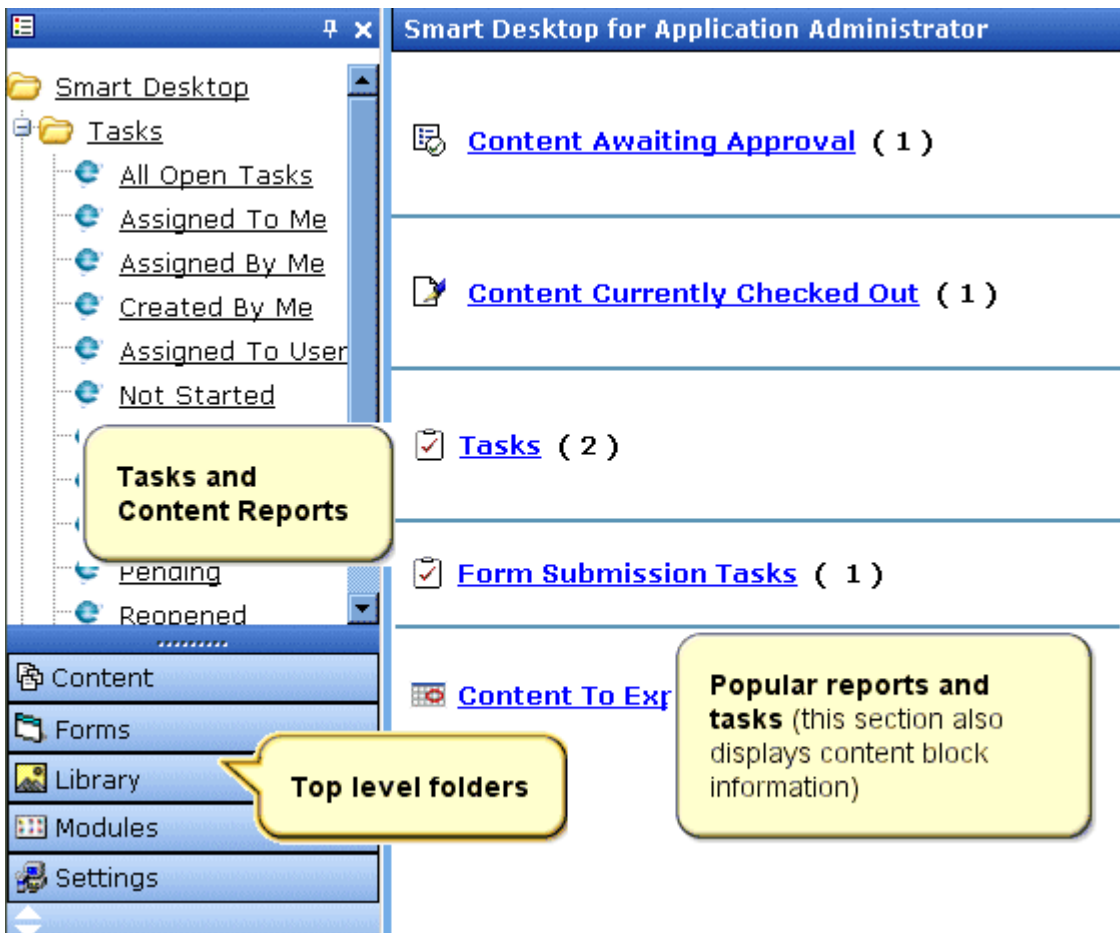
- The right frame displays

    – **Content awaiting approval** - content that you need to approve before it proceeds to the next approver or is published if you are the final approver. *See Also:* "Approvals Reports" on page 127

    – **Content currently checked out** - all content in a checked-out status. This content cannot be edited by other users until the user who checked it out or the system administrator checks it in. *See Also:* "Checked Out Report" on page 130

    – A list of **tasks** assigned to you *See Also:* "Managing Tasks" on page 381

    – Any form submission tasks assigned to you *See Also:* "Assigning a Task to a Form" on page 184

    – The **Content to Expire Report** - see "Content to Expire Report" on page 135

NOTE The number to the right of each category lists the quantity of content items in that category for you. When you click an item, up to five content items in a category appear. To perform tasks on that content, and to view additional content in that category, click the category.

If you select a folder from the left frame, the right frame displays content in that folder. If you select content from the list, information about it fills the right frame.

- The top left frame displays the folder tree for the Smart Desktop folder, which has two subfolders

    – Tasks (See "Managing Tasks" on page 381)

    – Content Reports (see "Content Workflow Reports" on page 117)

- The bottom left frame displays the top-level folders in **Ektron CMS400.NET**. Your display may be different depending on whether you are an administrator.

    – Content folder (see "Working with Folders and Content" on page 32)

    – Forms folder (see "Working with HTML Forms" on page 144)

    – "Library Folder" on page 208

- Modules (see "Working with Collections" on page 295, "Working with Menus" on page 316, "Working with Calendars" on page 357, and "Private Content & Memberships" section of the "Managing Users & User Groups" chapter of the **Ektron CMS400.NET** Administrator manual)

- Settings folder, which includes "Updating Your User Profile" on page 407 and "Accessing Online Help" on page 412

Navigating Within the Smart Desktop

Ektron CMS400.NET's top level folders appear in the lower left corner of the Smart Desktop. Use them to access all other folders.

To open any top level folder, click it. When you do, it appears in the frame above. Typically, you would a click top-level folder to see its subfolders, then click a subfolder to see its content.

The following graphic illustrates the location of **Ektron CMS400.NET**'s major features from the Smart Desktop.

From the Smart Desktop, you can also:

- ”Modify the Display of Top Level Folders” on page 24
- ”Hide the Left Panel of the Workarea” on page 26

Modify the Display of Top Level Folders

The display of top level folders can appear in two formats.

Format	Illustration
A full button with an icon and text	
An icon on the bottom of the left frame	

The full display is easier to see, but the icon format allows more space for the folder structure. You can decide which option best suits your needs.
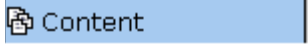
Switching Between Full Buttons and Icons

By default, top-level folders appear as full buttons. To switch the display of all folders to icons, double click the down arrow circled below.
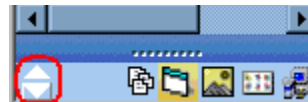
To switch back to full buttons, double click the up arrow circled above.

You can also switch the display of folders one at a time by clicking the up or down arrow.

As an alternative method of switching the display, you can

1. Place the cursor on the bar above the display of top-level folders. (The bar has several dots in the middle.)
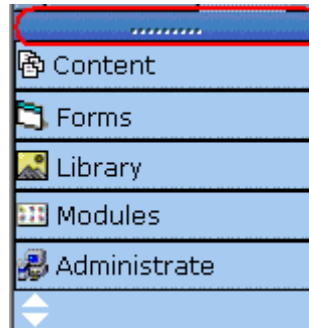
2. When the cursor turns to a double headed arrow, drag it to the bottom bar.

To return the display to full buttons, drag the same bar above.

Hide the Left Panel of the Workarea

You can hide the left frame of the Workarea to provide more space for working in the right frame. Below is an example of the Workarea with a minimized left frame. Note that you cannot see the folder display in the left frame.

To minimize the left frame, click the white X near the top of the left frame.

The left frame remains minimized until you move the cursor to the left of the bar circled below.
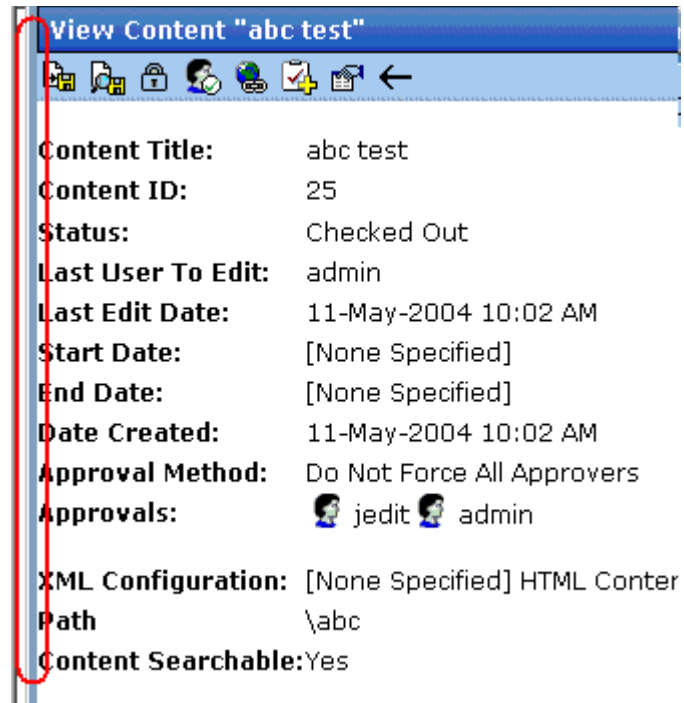
Using Auto Hide

The Workarea screen also provides an *autohide* feature, which quickly switches between full right frame view and combination right-left frame view.
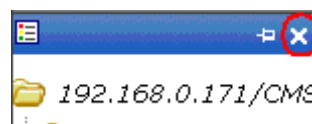
When autohide is turned on, the left frame is minimized unless you place the cursor to the left of the bar circled above. If you place the cursor there, the left frame appears. As soon as you move the cursor back to the right frame, the left frame disappears.

To turn on the autohide feature, click the push pin icon near the top of the left frame.
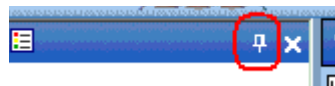
When you do, the push pin turns 90 degrees to indicate autohide is on.

To turn off autohide, move the cursor to the left frame and click the push pin icon. When you do, the push pin returns to its original position.

Sending Instant Email

Ektron CMS400.NET lets you send email instantly to a user or user group from many screens available from the Smart Desktop. Your ability to send instant mail is indicated by a small mail icon next to a user or group name (indicated in red below).

When you click a user/group name or email icon, the email screen appears, as shown below. Once you complete the screen and click **Send**, an email is sent to designated users.

To: jedit@ektron.com

From: jedit@ektron.com

Subject: Content: Trinity In-Line Pipe

| Times New Roman ▾ | 3 (12 pt) ▾ | **A** ✎ | **B** *I* <u>U</u> A |

✂ 📋 📋 ↶ ↷ | ✓ᴬᴮᶜ ᴬᴮᶜ 🌐

John Edit:
URL: http://192.168.0.171/CMS300Sample/index.asp?id=22

Send Email   Cancel
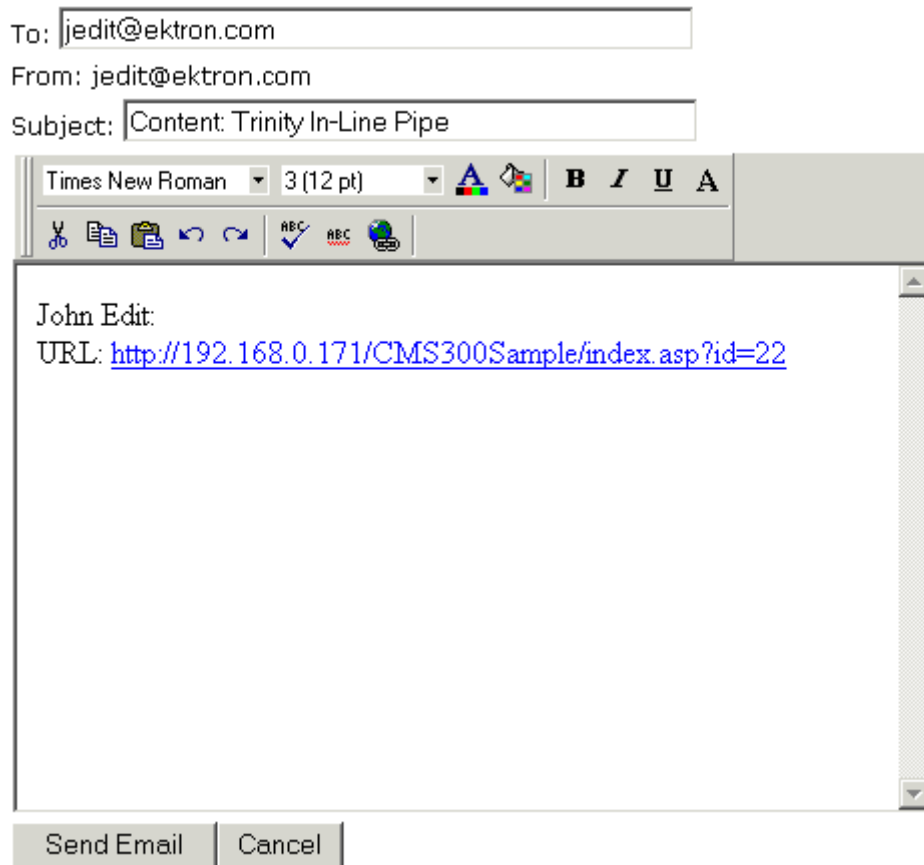
Conditions for Instant eMail

- You must have a valid email address set up in the user profile. If not, email icons do not appear in **Ektron CMS400.NET**. *See Also:* "Updating Your User Profile" on page 407

- Your system administrator must enable the feature.

Where Instant email is Available

Instant email is available from several screens that display users and user groups. Typically, you click a user name or the email icon to launch an email. Screens in the following **Ektron CMS400.NET** features support instant email.

- Smart Desktop
- Tasks
- Approvals
- Reports
- User and user group setup

Wherever instant email is available, one of the email icons appears.

Modifying Instant eMail

When the email screen appears, the following information is copied from **Ektron CMS400.NET** into the email.

Field	Source of Default Information	Editable?
To	User you selected to receive the email. If the user does not have valid email address, an error message appears on the screen (see below). If you then insert a valid email address, the email is sent. *** Warning: Destination address is missing **** n: Administrator@Ektron.com If you specify a group to receive the message, as long as one group member has a valid email address, all group members with valid addresses receive the email.	Yes. If desired, you can add recipients by typing them into this field.
From	You	No
Subject	If the email message is linked to content, its title appears.	Yes
Body of message	If the email message is linked to content, a link to the content appears.	Yes

Working with Folders and Content

Every content item resides in the Content folder or one of its subfolders. So, to work with existing content or create a new content, you must first navigate to its folder.

A typical content folder screen appears below. It consists of three sections:

- The top left frame shows the folder structure. You can click any folder to display its content in the right frame, while its subfolders appear below it.

- The right frame shows content in the currently selected folder. Above the right frame is a toolbar of buttons that represent tasks you can perform on selected content.

- The lower left frame shows **Ektron CMS400.NET**'s top level folders

View Contents of Folder "Content"				Toolbar buttons

Content
- Human_Resources
- Marketing
- Products
- RC_Cars
- RC_Planes
- Support
- Syndication

Folder structure

Content

Forms

Library

Title	Language	ID	Status	Date Modified
Contact Ektron	1	15	O	26-May-2004 11:
Greeting	1	24	O	04-Dec-2003 10:5
Home Page Content	1	1	T	04-Dec-2003 10:2
Introducing the RC Redstar	1	23	O	04-Dec-2003 10:2
my first content block	1	28	I	07-Oct-2004 04:3
Private Content	1	2	A	03-Mar-2004 03:1
Support Page	1	8	A	27-Aug-2002 02::
Trinity In-Line Pipe	1	22	I	04-Dec-2003 11:1

Content blocks in selected folder

In this chapter, you learn about adding, editing, publishing, and deleting content through the following subtopics. (Permissions and Approvals are explained in the **Ektron CMS400.NET** Administrator manual.)

Workarea Toolbar Buttons

The top of many Workarea screens feature a toolbar that contains buttons for performing actions. This section explains the buttons' functions.

Button	Name	Description
	Add	Adds items in several places.
	Add Calendar Event	Accesses the add calendar event screen in the Workarea.
	Add Content	In a content folder, opens the editor and allows you to create new content. *See Also:* "Adding Content" on page 45
	Add Content Folder	In a content folder, allows you to create a subfolder to further organize your content. *See Also:* "Adding Subfolders" on page 72
	Add Library Item	In the library folder, allows you to upload an image or file, or add a hyperlink or Quicklink to use in content. *See Also:* "Library Folder" on page 208
	Add Task	Assign task to a user. *See Also:* "Managing Tasks" on page 381
	Approvals	View approval chain for folder or content. *See Also:* "Approving/Declining Content" on page 94
	Approve	Approve content that awaits your approval.
	Approve All	In the approvals folder, approves all content awaiting your approval with one click.
	Archived Content	If current content is being displayed, switch to display archived content. If archived content is being displayed, switch to display current content. *See Also:* "Setting Archive Options" on page 79
	Back	Return to previous screen.

Button	Name	Description
	Calendar	Lets you choose when content will go live. *See Also:* "Working with Calendars" on page 357
	Cancel	Cancels action you are performing without saving the information.
	Check-in	Saves and checks in content you are working on. *See Also:* "Checked-In Content" on page 594
	Check-out	Checks out content to edit; prevents others from simultaneously working on it. "Checked Out Content" on page 596
	Collection	Accesses the collection area for content; lets you create, edit, and delete collections. *See Also:* "Working with Collections" on page 295
	Decline	Declines an approval request submitted to you.
	Delete	Deletes selected item.
	Delete Content	Deletes multiple content items at once.
	Delete Folder	Deletes current content folder.
	Do Not Apply XSLT	Removes XSLT applied to XML content viewed in the content history area.
	Edit	Edits content or specific criteria in the Workarea.
	Insert Library Item	Inserts selected library item into content. *See Also:* "Library Folder" on page 208
	Link Check	Identifies content with a hyperlink to the current content. You would typically use this feature to remove the links before deleting content. If you do not remove the links, they are inoperative after the content is deleted.

Button	Name	Description
	Overwrite	Replaces an image or file with a newer version. *See Also:* "Overwriting Files" on page 220
	Preview	Previews item that was or will be added.
	Publish	Save and publish the content.
	Remove	Removes items from folders and lists in the Workarea.
	Reorder	Changes the sequence of links in a collection. *See Also:* "Working with Collections" on page 295
	Restore	Restores previously published content. *See Also:* "Viewing and Restoring Previous Content" on page 111
	Save	Saves content that was modified.
	Search	Searches content and library folder screens. *See Also:* "Searching the Library" on page 212
	Show Calendar	Displays the calendar in the Workarea.
	Submit	Saves and submits content to next approver in the approval chain.
	Update	Changes are saved and content is updated.
	View Date	View all calendar events for a selected day.
	View Difference	Opens the View Content Difference feature. *See Also:* "Comparing Versions of Content" on page 104

Button	Name	Description
	View History	View history of selected content. *See Also:* "Viewing and Restoring Previous Content" on page 111
	View Published	Displays currently published version of content.
	View Staged	Displays staged content. *See Also:* "Staged Content" on page 599
Select language		Selects the language of the content being displayed.
Select file type		Select the type of files to work with

Viewing a Folder

To view any folder under the content folder, follow these steps.

1. Access the Workarea, as described in "Site Preview" on page 12.

2. Click **Content** from the left lower side of the Workarea.
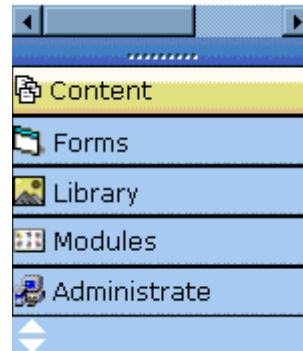
3. All content in the content folder and the selected language appear on the right side of the screen. Subfolders appear in the upper left frame.

4. To work with any folder or its content, click the folder. When you do, its content appears in the right frame.

NOTE You can only view folders for which your system administrator has granted permission.

5. If your system supports more than one language, you can select content for a particular language or all languages using the language dropdown list (illustrated below).
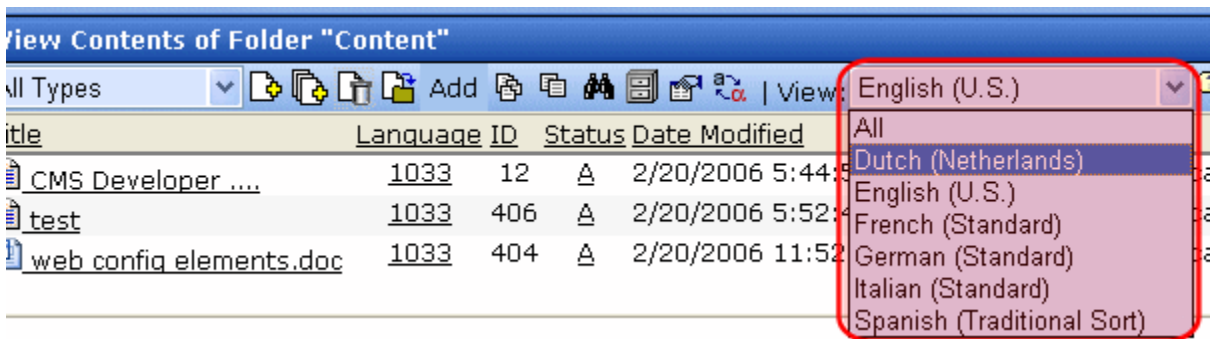
Each folder lists the following information about its content.

Field	Description
Title	The name of the content.

Field	Description
Language	The language of the content.
ID	The number assigned to the content by Ektron CMS400.NET. It is used to retrieve the content from a database.
Status	The status of the content. *See Also:* "Appendix A: Content Statuses" on page 592
Date Modified	The most recent date the content was added, edited, or published.
Last Editor	The last user who accessed the content.

Each folder also provides the following toolbar options.

NOTE Depending on your permissions, you may not see all toolbar buttons.

Button	Name	Description	More Information
	Add Content	Opens the editor and creates new content in the current folder	"Adding Content" on page 45
	Add several content items	Open a new window that lets find and transfer non-CMS files to **Ektron CMS400.NET**.	"Using the Document Management Functionality" on page 261
	Add Folder	Adds a subfolder to the current folder	"Adding Subfolders" on page 72
	Archived Content	If current content is being displayed, switch to display archived content. If archived content is being displayed, switch to display current content.	"Setting Archive Options" on page 79
	Delete Folder	Deletes the current folder Note: You cannot delete the **Content** folder.	"Deleting Folders" on page 74

Button	Name	Description	More Information
🗗	Collections	View and work with collections assigned to this folder	"Working with Collections" on page 295
🗐	Menus	View and work with menus assigned to this folder	"Working with Menus" on page 316
🔍	Search	Look for content in the folder	"Searching the Workarea" on page 55
🖳	View Properties	View the folder's properties	

Viewing Content

You can view all content in your Ektron CMS400.NET Web site. Viewing content allows you to see the content, metadata, summaries, and other information. To view content in Ektron CMS400.NET, follow these instructions.

Viewing Content from a Web Page

To view content from a Web page, follow these steps.

1. Sign in.
2. Browse to the content you want to view.
3. Click the **Properties** button (🖳).
4. Continue reading from "The View Content screen appears." on page 41.

Viewing Content from the Workarea

1. Navigate to the folder that contains the content, as explained in "Viewing a Folder" on page 37.
2. If your system supports more than one language, you can select an edition of the content in a particular language via the language dropdown list (illustrated below).
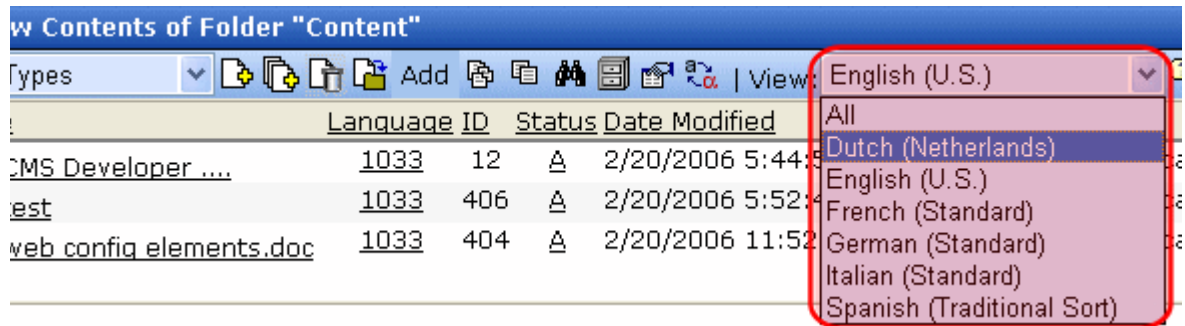
3. Click the content.

4. The View Content screen appears.
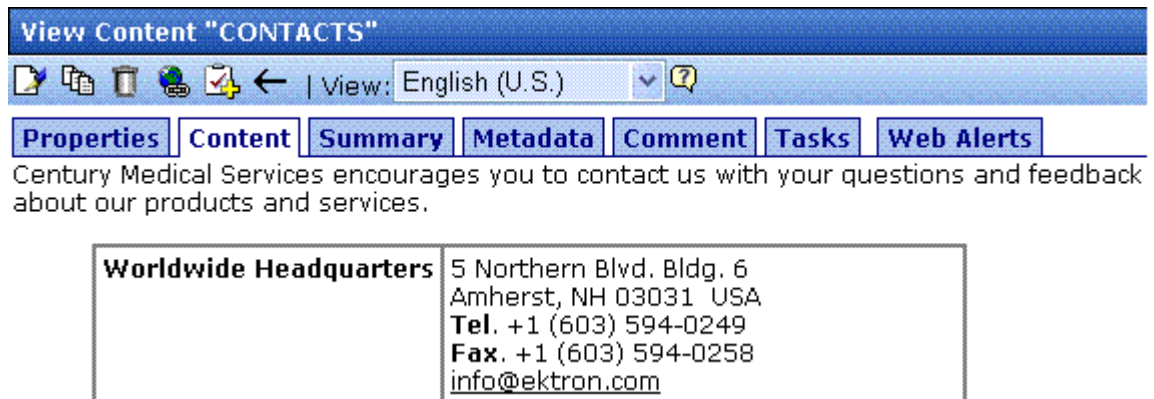
After you select the content, you have the following options.

Button or Tab	Name	Description	For more information, see
Properties	Content Properties	View the content's properties	"Properties" on page 43

Button or Tab	Name	Description	For more information, see
Content	View Content	Displays content	
Summary	Edit Summary	Edit content's summary.	"Adding a Content Summary" on page 82
Metadata	Edit Metadata	Edit content's metadata	"Adding or Editing Metadata" on page 86
Comment	View Comment	View comments on changes made when editing content. This comment also appears on the View Content and Content History screens.	
Tasks	Add/edit tasks	Add or edit tasks for this content	"Managing Tasks" on page 381
Web Alerts	Add/edit Web Alerts	Add or edit Web Alerts for this content	**Ektron CMS400.NET** Administrator manual chapter "Web Alert Feature"
	Edit Content	Open content for editing	"Editing Content" on page 49
	View History	View older versions of content; restore older version	"Viewing and Restoring Previous Content" on page 111
	View Staged	Displays staged content	"Staged Content" on page 599
	View Difference	Compares current and earlier versions of content	"Comparing Versions of Content" on page 104
	Delete	Delete content	"Deleting Content" on page 52
	Move/Copy Content	Move or copy content to another folder	This button is only available to administrators. To learn more about it, see the **Ektron CMS400.NET** Administrator Manual.
	Check for content linked to this content	Identify all content with Quicklinks to this content	"Checking for Broken Quicklinks" on page 54

Button or Tab	Name	Description	For more information, see
	Add Task	Attach a task to content	"Task Module Toolbar" on page 406
	Properties	View and modify settings XML Configuration	The "Managing XML" chapter of the **Ektron CMS400.NET** Administrator manual
		Content Searchable	Check this box if the content should be found when someone searches your Web site.
	Return	Go back to previous menu	
View (language)	View	If you can view content in more than one language, select a language from the drop down list.	
Add -select language-	**Add -select language-**	Lets you copy current content into a new item and translate it to selected language.	"Translating Content to Another Language" on page 51

Properties

The content properties screen contains information about the content.

Field	Description
Content Title	The title assigned to the content
Content ID	The ID number assigned to the content. The ID number is used to retrieve content from a database.
Content language	The content's language

Field	Description
Status	The current status of the content *See Also:* "Appendix A: Content Statuses" on page 592
Last User to Edit	The last user to edit this content
Last Edit Date	When the content was last edited
Start Date	When the content will go live on the Web site
End Date	When the content will be removed from the Web site
Action on End Date	What happens to the content when its end date and time are reached. *See Also:* "Setting Archive Options" on page 79
Date Created	When the content was created
Approval Method	Whether all approvers must sign off on content before it is published; managed by your system administrator.
Approvals	The users in the approval chain for this content. *See Also:* "Approving/ Declining Content" on page 94
XML Configuration	The XML Configuration applied to the content. This is typically managed by your system administrator.
Path	The folder path to the content's folder. A slash (\) represents the Content folder.
Content Searchable	**Yes** appears if the content will be found when someone searches your Web site.

Expanding the Content Area

It is possible to expand the content area of the screen vertically. This gives you more space to work on content. You can expand the

content portion of the Workarea by clicking the up arrow (▲). The arrow's screen location is shown below.
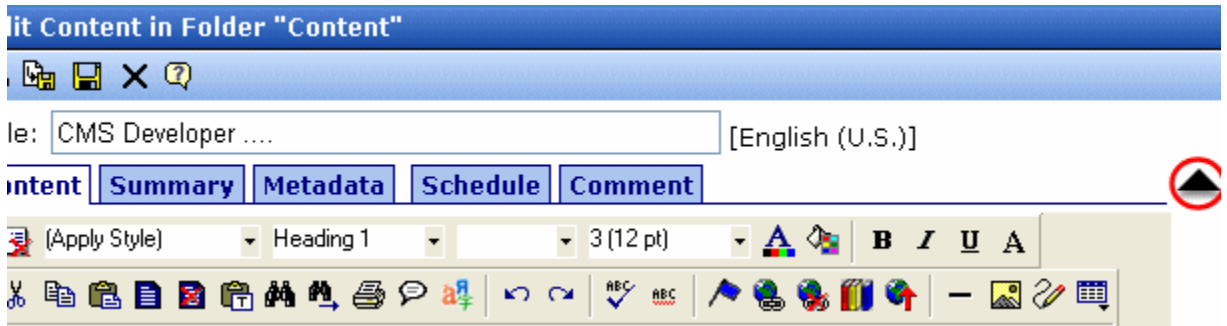
Once the content area is expanded, the top row of buttons and title are not visible.
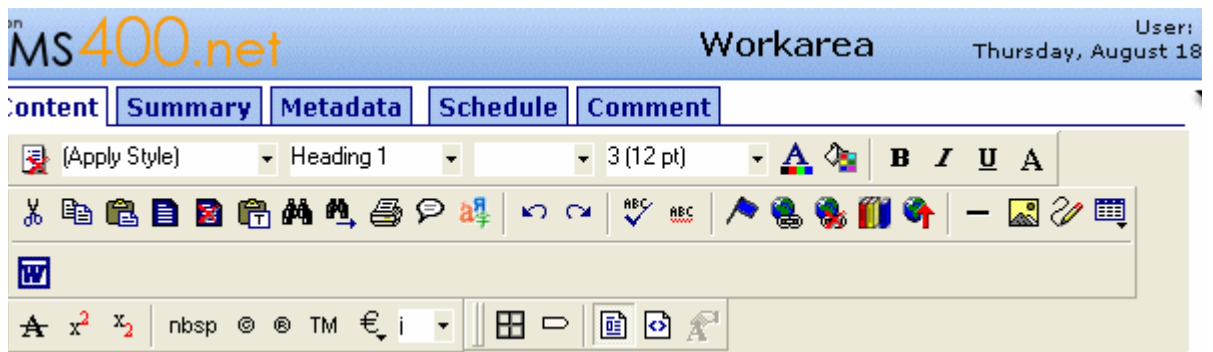
Click the down arrow (▼) to return the content area to normal size. The top row of buttons and title also return to the screen.

Adding Content

If you have permission to add content to a folder, you can create content for that folder. After you create the content, your system administrator must insert in onto a page on your Web site.

The following flowchart illustrates a typical sequence of events when working with content.
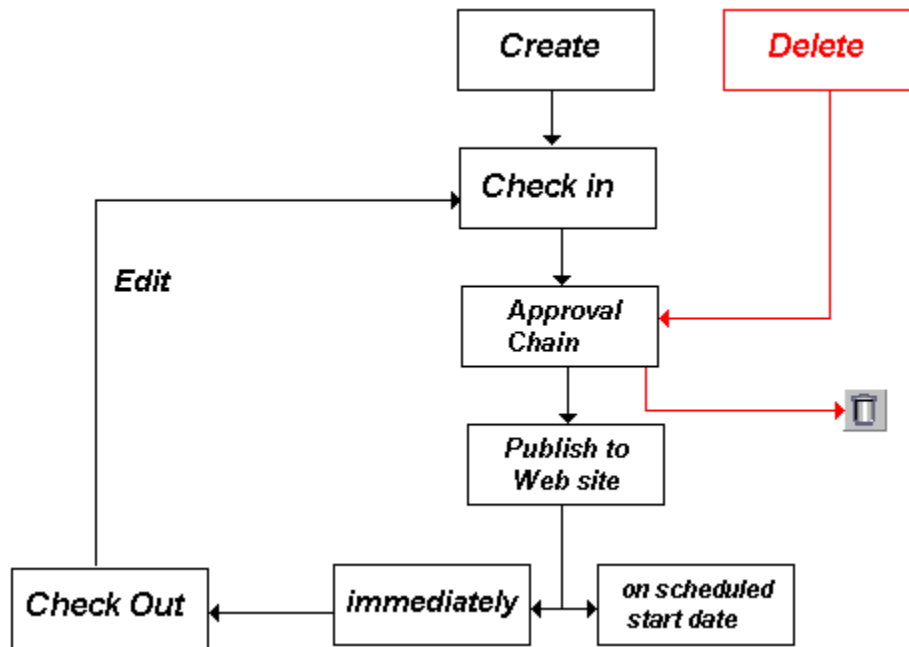
To add content, follow these steps.

1. Browse to the folder where you want to create the new content.
2. Select a language from the language dropdown list.
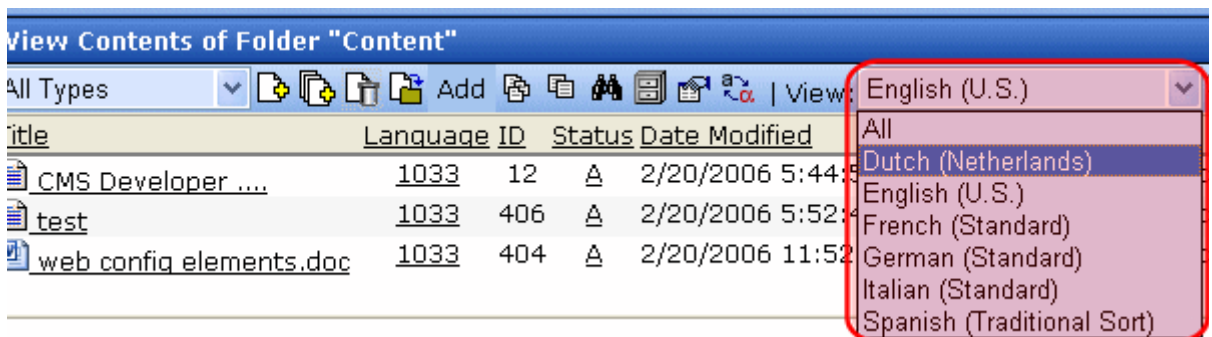
3. Select a content type from the **Types** dropdown list.
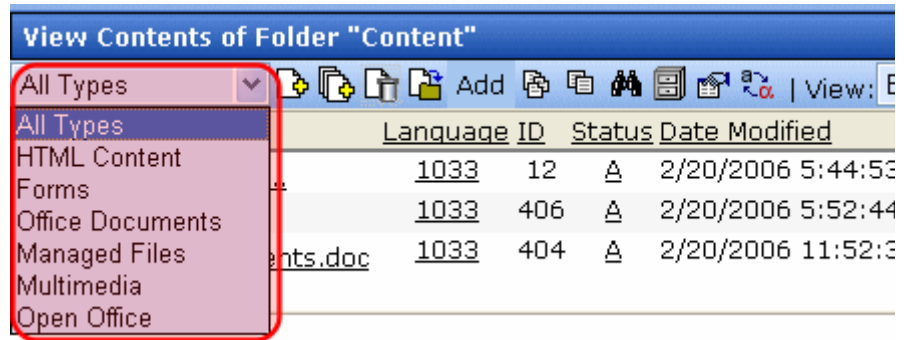
See Also: "Types of Content" on page 5

4. Click the Add button ( ).
5. The Add Content window opens.
6. Create content in the editor using the following table.

Responding to the Fields on the Add Content Screen

Field	Description
Title	Enter a title for the content.
Add to Quicklinks Table	Check if you want to create a Quicklink to this content. If you do, users can insert links to this content from within other **Ektron CMS400.NET** content items *See Also:* "A quicklink is a special kind of hyperlink that jumps to another content item on your Web site. (A regular hyperlink jumps to a Web page on the internet.)" on page 209
Content Searchable	Check this box if the content should be found when someone searches your Web site.

After you respond to the above fields, the following buttons are available.

Buttons on the Add Content Screen

Button	Name	Description
	Submit	Submit the content into the approval chain. This action also returns the changed content to the database and exits the editor. *See Also:* "Approving/Declining Content" on page 94
	Publish	Publish the content to the Web site. Note: Only the last approver in the approval chain sees this button. *See Also:* "Approving/Declining Content" on page 94 This action also returns the changed content to the database and exits the editor.
	Check In	Save and check-in the document. This action returns the changed content to the database and exits the editor. It does *not* submit the content into the approval chain. Rather, it allows you and other users to continue changing it.
	Save	Save the content without leaving the editor. It is a good idea to save your work frequently.
	Cancel	Close the editor without saving changes.

Tabs on the Add Content Screen

Tab	Name	Description
Content	Add/edit content	Insert content. For more information about using **Ektron CMS400.NET**'s editor, see "Introduction to eWebEditPro+XML" on page 417.
Summary	Edit Summary	Enter or edit the summary for the content. *See Also:* "Adding a Content Summary" on page 82

Tab	Name	Description
Metadata	Edit Metadata	Enter or edit this content's metadata. Note: All required metadata must be added before the content can be submitted into the approval chain. *See Also:* "Adding or Editing Metadata" on page 86
Comment	Add Comment	Briefly describe the content, or comment on changes made when editing content. The history comment appears on the View Content and Content History screens.
Schedule	Add Start and End dates	If you do not want to submit the content to the approval chain immediately, enter when it will be submitted. *See Also:* "Scheduling Content to Begin and End" on page 75 If appropriate, enter a date when the content will no longer be viewable on the Web site. *See Also:* "Setting an End Date on Content" on page 78
Web Alerts	Add or modify Web Alert Information	See the **Ektron CMS400.NET** Administrator Manual chapter "Web Alert Feature""Web Alert Feature" on page 155

Editing Content

Ektron CMS400.NET content can be in any of several statuses, as described in "Appendix A: Content Statuses" on page 592. You can only edit content for which you have permission and in one of the following statuses:

- published
- checked in
- checked out by you
- submitted for your approval

NOTE   Once you check out content, it cannot be checked out by other users until you check it in.

Steps in Editing Content

Accessing the Edit Content Screen from a Web Page

To access the Edit Content screen from a Web page, follow these steps.

1. Sign in.
2. Browse to the content you want to edit.
3. Right click the mouse and select **Edit**.

   - edit content
   - create or edit a summary
   - specify metadata for the content
   - enter or update a comment
   - enter or update start and end dates
   - review and update Web Alert information (To learn more, see the **Ektron CMS400.NET** Administrator manual chapter "Web Alert Feature")
   - save changes
   - check in content
   - submit content for approval
   - publish content to the Web site
   - access the library

4. Make the necessary edits to the content. *See Also:* " Table of Toolbar Buttons and Drop-Down Lists" on page 424

   Or, you can choose a toolbar option or tab from the top of the Edit Content window. These options are described in "Buttons on the Add Content Screen" on page 48 and "Tabs on the Add Content Screen" on page 48.

Accessing the Edit Content Screen from the Workarea

To access the Edit Content screen from the Workarea, follow these steps.

1. Access the View Content screen for the content block you want to edit, as described in "Viewing Content" on page 40.
2. Select the language whose content blocks you want to view.

3. Click the Edit button (🖼️).

4. The editor opens with the content block inserted.

5. From the Edit Content window, you can

- edit content

- create or edit a summary

- specify metadata for the content

- enter or update a comment

- enter or update start and end dates

- review and update Web Alert information (To learn more, see the **Ektron CMS400.NET** Administrator manual chapter "Web Alert Feature")

- save changes

- check in content

- submit content for approval

- publish content to the Web site

- access the library

6. Make the necessary edits to the content. *See Also:* " Table of Toolbar Buttons and Drop-Down Lists" on page 424

   Or, you can choose a toolbar option or tab from the top of the Edit Content window. These options are described in "Buttons on the Add Content Screen" on page 48 and "Tabs on the Add Content Screen" on page 48.

Translating Content to Another Language

NOTE   The following procedure only works with HTML or XML content. You cannot translate other file types as described below.

Use this procedure when you want to initialize a new foreign language content item with content from a source language. This copying should facilitate the translation.

For example, an editor is translating content from French to German. The editor copies the French edition to new content whose language is German. As the editor translates the French edition into German, he deletes the French content. Any images in

the content would usually remain, and all formatting (tables, bullets, etc.) is retained.

To copy content into new content block of a different language, follow these steps.

1. Go to the View Content screen for the content you want to translate.

2. From the View drop-down list, select the original language.

3. Use the **Add** drop down list in the upper right corner to select the language into which you want to translate the content.

4. The Edit Content screen appears with original language content. Translate into the new language then delete the original content.

   If desired, you can click the Translate button (). If you do, a new screen prompts you to identify the original language, new language, and the glossary to use. Then, the content is translated. If you like the translation, click **Paste Content**, and the translated content replaces the original.

   Once the translated content is inserted into the editor, you can edit it as needed.

5. When you save the content, it is saved as the edition of that content in the selected language.

Deleting Content

NOTE The ability to delete content is a privilege granted by the system administrator. If you do not see a Delete button ( ) on the screen, you do not have permission to do so.

The Delete command lets you permanently delete obsolete content from your Web site. You can only delete content if its status is Approved.

Like publishing, deleted content must go through the approval chain before it is removed. If you are the last approver in the approval chain, the content is deleted immediately. *See Also:* "Approving/Declining Content" on page 94

You can delete a single content item or several content items in a folder. Both procedures are explained below.

Deleting a Single Content Item

To delete one content item, follow these steps.

Deleting Content from a Web Page

To delete content from a Web page, follow these steps.

1. Sign in.

2. Browse to the content you want to delete.

3. Click the Delete button (☐).

4. The View Content screen for the selected content appears. (See "Viewing Content" on page 40.)

5. Click the Delete button (☐).

6. The following message appears.
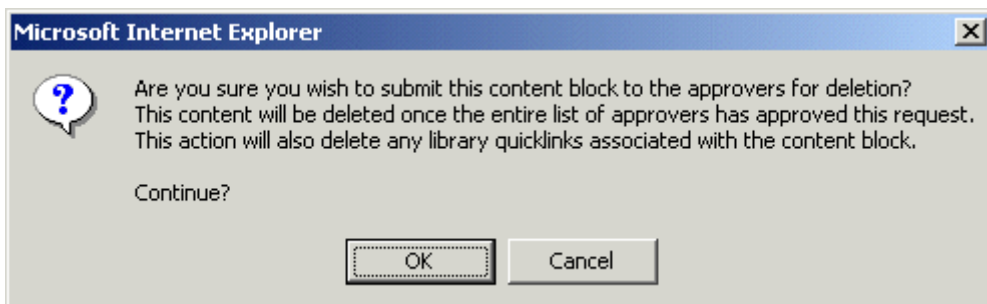
7. Click **OK** to delete the content.

Deleting Content from the Workarea

1. Access the View Content screen for the content you want to delete, as described in .

2. Click the Delete button (🗑).

3. The following message appears.
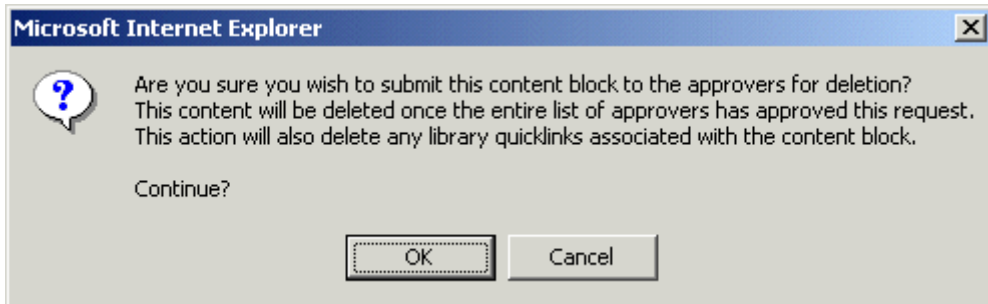
4. Click **OK** to delete the content.

Deleting Several Content Items in a Folder

On the View Content Folder screen, you can delete several content items at one time. To do so, follow these steps.

1. Access the content folder that contains the content you want to delete.

2. Click the Delete Content button (🗐).

3. The Delete Contents of Folder screen is displayed.

4. Check boxes next to content items you want to delete.

NOTE   Check off the box in the header cell to select all or deselect all.

5. Click the Delete Content button (🗐).

6. A confirmation message is displayed.

7. Click **OK** to continue.

Checking for Broken Quicklinks

The Check Links button (🌐) locates all content that includes a Quicklink to the displayed content. This feature is useful before deleting content, because it informs you of every content item that will include a "dead" link after you delete the selected content. You

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should then edit that content and remove or change the obsolete Quicklinks.

To use the link checker, follow these steps.

1. Access the View Content page for the content whose links you want to check, as described in .

2. Click the Check Links button (🌐).

3. A page lists each content item that links to the current content.

Click the title to access the View Content page for the selected content. From there, you can remove or change the Quicklink.

Searching the Workarea

You can search any folder to easily and quickly locate within your Web site. The following sections explains how to use the content search.

Selecting a Folder to Begin the Search

To search your entire site, start with the top level (Content) folder.

If you want to limit the search to any folder (and its subfolders), select it then select the search criteria. All folders under the starting folder are included in the search.

Accessing the Search Content Page

To access the search content page, follow these steps.

1. Navigate to the folder at which you want to begin the search.

2. Click the Search button (🔍).

3. The Search Content Folder screen appears.

Search Content Folder

Results: Text ← ⑦

☑ Content ☑ Forms ☑ Assets

☐ Include Archived

Search Text: [   ] [Search]

[All the words ▼]

☐ Match Partial Words

Title: [   ]

Comments: [   ]

Date Created: between   [None] 📅 📅 and   [None] 📅 📅

Date Modified: between   [None] 📅 📅 and   [None] 📅 📅

Last Editor's Last Name: [   ]

Status: [Any ▼]

Size of Document: between [   ] and [   ]

Number of Slides (PowerPoint): between [   ] and [   ]

The Search Screen

The search screen helps you find **Ektron CMS400.NET** content by specifying the following criteria.

- the kind of content you want to search (for example, HTML content)

- a search word or words

- how the search words must match the content in order for a document to be found by the search

- whether the search words are matched against the content item's title

- whether the search words are matched against the content's comments

- an optional range of created or modified dates. Only content created or updated within a date range is found by the search.

- the last name of the editor who updated the content most recently
- the status of the content
- any *metadata* criteria assigned to the folder
- if the content includes Microsoft Word documents, the size of the documents
- If the content includes Powerpoint presentations, the number of slides in the presentation

Each feature is explained below.

NOTE To help track words and phrases site visitors are entering on the search screen, the Search Phrase Report provides a count of all phrases searched within a date range. In **Ektron CMS400.NET**, this report is available from the **Smart Desktop > Reports**. For documentation of this report, see "Search Phrase Report" on page 141.

Specifying the Kind of Content to Search

Near the top of the screen, check boxes let you determine the kinds of content to search.

☑ Content ☑ Forms ☑ Assets
☐ Include Archived

NOTE **Assets** only appears if your organization has implemented Ektron's Document Management feature.

Check this box	To search
Content	HTML content
Forms	HTML forms
Assets	Office documents and managed files. *See Also:* "Using the Document Management Functionality" on page 261

Check this box	To search
Include Archived	Content, forms and assets that have been archived. *See Also:* "Setting Archive Options" on page 79

IMPORTANT! The search only considers content, forms, and assets whose **Content Searchable** box is checked. The **Content Searchable** box appears on the item's View Properties screen.

Specifying a Search Word or Phrase

In the **Search Text** field, enter one or more words that you want to find within content, forms and assets. The search returns content that includes these words.

Entering one or more words here is optional. That is, you can use fields on the lower portion of the screen to find content without knowing any words contained in the content. For example, you can find every piece of HTML content that was modified by a certain user within the last 30 days.

If you check off HTML and Form content, you can enter no search criteria and get a list of all HTML and Form content on your site.

However, if you enter search text, the search only finds items that include the search text *and* satisfy other criteria on the screen.

See Also:

- "Adding or Editing Metadata" on page 86

The Noise Files

If you are searching for assets, Windows has a *noise* file that screens from the search every single letter of the alphabet as well as common words. Examples of common words are **about**, **after**, **all**, and **also**. Avoid entering such words into the **Search Text** field, because the search ignores them.

To find the list of noise words, search your computer for files named noise.*xxx*, where xxx is a three-letter abbreviation for the language. For example, noise.eng lists English noise words.

You can open a noise file with a simple word processor program, such as Notepad, to view any language's noise words. You can also edit the file. For example, you can remove words that users should be able to search on.

Specifying Match Criteria

From this dropdown list, select criteria for how the search word or words must appear within the content of the files being searched.

Your choices are described below.

Choice	A search returns content that has	For more information, see
All Words	all words in the search field	"All Words" on page 60
Any Word	any word in the search field	"Any Word" on page 60
Exact Phrase	all words in the order specified in the search field	"Exact Phrase" on page 60
Contains (match partial words)	any part of any word in the search field	"Contains (Match Partial Words)" on page 60

Match Criteria Examples

The examples below assume you entered these words into the **Search Text** field.

- partners

- content
- Monday
- employee
- green

All Words

All Words works like an "and" function. The search returns only content that has the words partners *and* content *and* Monday *and* employee *and* green. The words can be in any order within the file.

Any Word

Any Word is almost the opposite of All of the Words. It works like an "or" function.

When you select this option, the search returns all files that have *at least one* of the words entered in the search text field. In other words, it returns files with the word partners *or* content *or* Monday *or* employee *or* green.

Exact Phrase

Exact Phrase returns content that have all five words in the order specified in the search text field.

A better example would be to search for a phrase, such as Content Management Solution. The search yields only content with that exact phrase.

Contains (Match Partial Words)

Although you cannot search for wild cards, the Match Partial Words option does almost the same. For example, enter **at** into the search text field, then select Match Partial Words. The search returns all content with the letters **at**, finding words such as **At**, B**at**, Ch**at**ter, **At**oll, **AT**M, etc.

Additional Search Criteria

The next section of the search screen lets you choose one or more customized search criteria. Note that if you enter more than one

criterion, only content satisfying *all* criteria appears on the search results screen.

Fields that Apply to Content, Forms and Assets

Search criterion	Description
Title	The title of the content, form, or asset. You can enter a partial word. For example, entering **Part** yields the following results. ● Multi-Hospital Nurse Executive Participation ● Ektron Partners and Customers You can also enter more than one word or phrase as long as they are in the correct sequence.
Comments	The content or form's comments, which can be inserted via the **Comment** tab.
Date Created	The file's creation date. You can enter a single date or a range of dates. The search returns all items with that creation date that satisfy all other criteria.
Date Modified	The late date when the file was modified. You can enter a single date or a range of dates. The search returns all items with that edit date that satisfy all other criteria.
Last Editor's Last Name	The last name (surname) of the user who most recently changed the content or form. This is taken from the **Last Name** field on the User Information screen. The search returns all items last edited by that user that satisfy all other criteria.
Status	The content status. *See Also:* "Appendix A: Content Statuses" on page 592 Note: Although you can search for content by any status, the search results display only the most recently published version. If a version has never been approved, nothing appears.

Custom Fields

Custom fields are defined by your system administrator and applied to content by its author or editor. They are custom-defined, so would be different for every site.

The custom search fields appear below the **Status** field.

Fields that Apply to MS Office Files Only

Search criterion	Description
Size of Document	As displayed on the read-only **Size** field on the File Properties window's **General** tab.
Number of slides (PowerPoint)	As displayed on the read-only **Statistics: Slides** field on PowerPoint's File Properties window's **Statistics** tab.

Search Screen

The search screen prompts you to specify

- the kind of content you want to search (for example, HTML content blocks)
- a search word or words
- how the search words must match the content in order for an asset to be found by the search
- *search data* criteria. The search only returns content that meets your criteria.

Each feature is explained below.

Specifying the Kind of Content to Search

Near the top of the screen, four check boxes let you determine the kinds of content to search.

☑ Content ☑ Forms ☑ Assets
☐ Include Archived

Check this box	To search
Content	HTML content blocks
Forms	HTML forms
Assets	Assets. *See Also:* "Using the Asset Management System" in the **Ektron CMS400.NET** User Manual
Include Archived	Any of the above file types that have been archived. *See Also:* "Setting Archive Options" on page 79

Specifying the Search Word or Phrase

In the text field, enter one or more words that you want to find within the selected file types. The search uses these words to find and return content.

Entering one or more words here is optional. That is, you can use fields on the lower portion of the screen to find content without knowing any words contained in the assets. For example, you can find every HTML content block that was modified by a certain user within the last 30 days.

If you check off HTML and Form content, you can enter no search criteria and get a list of all HTML and Form content blocks on your site.

IMPORTANT! The asset search requires *at least one* criterion. As examples, you could enter text into the **Search Text** field, some characters contained in the **Title**, or a minimum **Document Size** of 1000 kilobytes.

See Also:

- "The Noise Files" on page 64
- "Specifying Match Criteria" on page 65
- "Search Data" on page 67
- "Tips on Responding to Search Criteria Fields" on page 69

The Noise Files

If you are searching for assets, Windows has a *noise* file that screens from the search every single letter of the alphabet as well as common words. Examples of common words are **about**, **after**, **all**, and **also**. Avoid entering such words into the **Search Text** field, because the search ignores them.

To find the list of noise words, search your computer for files named noise.*xxx*, where xxx is a three-letter abbreviation for the language. For example, noise.eng lists English noise words.

You can open a noise file with a simple word processor program, such as Notepad, to view any language's noise words. You can also edit the file. For example, you can remove words that users should be able to search on.

Specifying Match Criteria

From this dropdown list, select criteria for how the search word or words must appear within the content of the files being searched.

Your choices are described below.

Choice	A search returns content that has
All Words	all words in the search field
Any Word	any word in the search field
Exact Phrase	all words in the order specified in the search field
Contains (match partial words)	any part of any word in the search field

Match Criteria Examples

The examples below assume you entered these words into the search text field.

- partners
- content
- Monday
- employee
- green

All Words

All Words works like an "and" function. The search returns only content that has the words partners *and* content *and* Monday *and* employee *and* green. The words can be in any order within the file.

Any Word

Any Word is almost the opposite of All of the Words. It works like an "or" function.

When you select this option, the search returns all files that have *at least one* of the words entered in the search text field. In other words, it returns files with the word partners *or* content *or* Monday *or* employee *or* green.

Exact Phrase

Exact Phrase returns content blocks that have all five words in the order specified in the search text field.

A better example would be to search for a phrase, such as Content Management Solution. The search yields only content blocks with that exact phrase.

Contains (Match Partial Words)

Although you cannot search for wild cards, the Match Partial Words option does almost the same. For example, enter **at** into the search text field, then select Match Partial Words. The search returns all content with the letters **at**, finding words such as **At**, B**at**, Ch**at**ter, **At**oll, **AT**M, etc.

Search Data

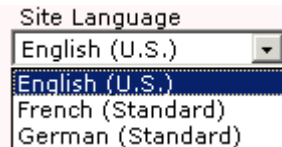The next section of the search screen lets you choose one or more customized search criteria.

As you can see, the top group of fields applies to all file types. The next group of search data is applied to any content in the selected folder. (For more information, see "Adding or Editing Metadata" on page 86.) The last group applies to Microsoft Office files only.

Fields that Apply to CMS Content and Assets

Search criterion	Description
Title	In CMS, the content block or form title. In AMS, the Title field in the file's Properties window.
Comments	In CMS, the content block or form's comments, which can be inserted via the **Comment** tab. In AMS, comments are inserted in the file's Properties window's **Summary** tab.
Date Created	The file's creation date.
Date Modified	The late date when the file was modified.
Language	Each file in CMS and AMS is assigned a language property when it is created or imported. Note: This field determines the language of the content being searched. The language dropdown list (shown below), which appears on every standard template supplied by Ektron, has no effect on which content is searched.
Last Editor's Last Name	The last name (surname) of the user who most recently changed the content or form block.
Summary	The content block summary. *See Also:* "Adding a Content Summary" on page 82
CMS Status	The content block status. *See Also:* "Appendix A: Content Statuses" on page 592 Note: Although you can search for content blocks by any status, when the search results appear and you click a content block to view it, only the most recently published version appears. If a version has never been approved, nothing appears.

Search Data Fields

Search data fields are defined by your system administrator and applied to content by its author or editor. They are custom-defined, so would be different for every site.

The search data fields in the sample illustration (above) are only an example of what they might look like.

Fields that Apply to MS Office Files Only

Search criterion	Description
Size of Document	As displayed on the read-only **Size** field on the File Properties window's **General** tab.
Number of pages	As displayed on the read-only **Statistics: Pages** field on the File Properties window's **Statistics** tab.
Number of slides (PowerPoint)	As displayed on the read-only **Statistics: Slides** field on PowerPoint's File Properties window's **Statistics** tab.

Tips on Responding to Search Criteria Fields

- If the search field is a text field, you specify **contains** or **not contains**. Then, a text field appears to the right.
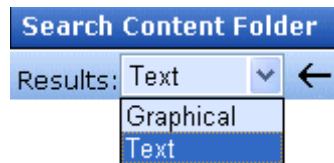

Here, enter the search text for that field. For example, if the field is **Last CMS Editors Last-Name**, and you insert **Johnson** into the text field, the search finds all files authored by anyone whose last name is **Johnson**.
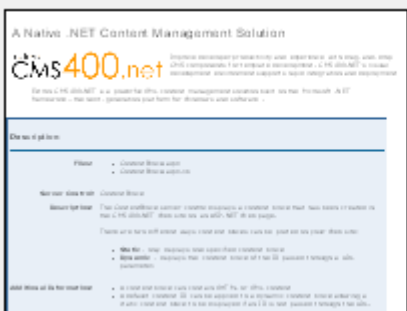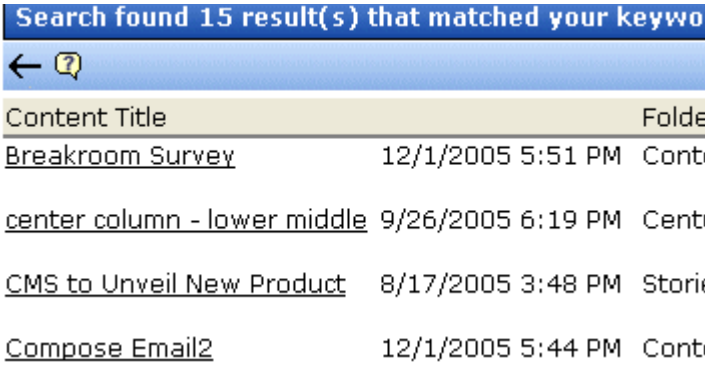
- If the search field is a date field, the dropdown list lets you choose **Before**, **Between**, or **After**.

- – Use **Before** to select all dates *prior to* a specified date

- – Use **After** to select all dates *later than* a specified date

- – Use **Between** to select dates by specifying a beginning and end date. All dates in between are considered.

- • If the search field is numeric, the dropdown list lets you choose **Less Than**, **More Than**, **Equal To**, or **Between**.

Result Display Options

At the top of the search screen, a pull-down list lets you choose the how to display the search results.

| View option	Description	Example
Graphical	If the item is content or a form, display a thumbnail of it. If the item is an asset, display a generic icon that indicates asset type. In both cases, to the right are the item's • title • summary • last edited user, date and time You can click the title to display the item inside the View Contents screen. From there, you can perform all available functions on the item. Note: Graphical search results require the Internet Explorer browser, version 6 or greater.	 **Sample HTML content** **Sample Microsoft Word document**
Text	Display item's title in the left column. To the right, display the • last edit date/time • folder name • size (assets only) • DMS rank (assets only) • language • status	

Adding Subfolders

To further organize content in your Ektron CMS400.NET Web site, you can create subfolders to store related content.

To add a subfolder, follow these steps.

1. Navigate to and click the folder under which you want to create a subfolder.
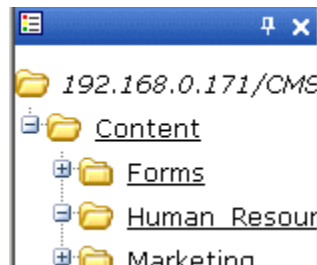
2. The contents of the folder appear in the main section of the Workarea.

3. Click the **Add > Folder**.

4. The Add Subfolder screen appears.

5. Enter the required information in the fields. Use the following table to assist you.

Field	Description
Folder name	Enter a name for the subfolder.
Description	Enter a full description of the folder
Style Sheet	Specify the style sheet that the content in the folder will use. If left blank, the folder inherits the style sheet from the parent folder. Your system administrator should be able to assist you in choosing a style sheet.

Field	Description
Template File Name for this Folder	Specify a template for content in this folder. The template determines the layout of the page on which this content appears.
	The template is also used as part of the Quicklink.
	See Also: "A quicklink is a special kind of hyperlink that jumps to another content item on your Web site. (A regular hyperlink jumps to a Web page on the internet.)" on page 209
	A drop-down list of templates already being used by your Web site appears below this field. You can select any template from the list.
	If you leave this field blank, the template from the parent folder is inherited.
	Important!: If you change a folder's template, that action does not update quicklinks for existing content in the folder. It only affects new content, created after the template is changed.
	However, if `LinkManagement` is set to `true` in the web.config file, you don't need to update the template name within the quicklink. The Link Management feature finds the correct template for the content.
	Your system administrator should be able to assist you in choosing a template.
XML Configuration	By default, content and folders inherit XML configuration settings from their parent folders. To "break" or restore inheritance, place or remove a check in the checkbox next to **Inherit XML Configuration**.
	For more information, see the "Managing XML" chapter of the **Ektron CMS400.NET** Administrator's manual.
Multi-Site Domain Configuration:	This field should be set by a system administrator. It is described in the **Ektron CMS400.NET** Administrator Manual.
Should Office documents added to this folder be published as PDF?	Specify if Office documents in this folder are published to the Web as PDF files, HTML files, or neither.
	This field should be set by a system administrator. It is described in the **Ektron CMS400.NET** Administrator Manual.
Metadata tab	See "Entering Custom Metadata" on page 87

Field	Description
Web Alerts tab	See the **Ektron CMS400.NET** Administrator Manual chapter "Web Alerts Feature"

6. Click the Save button (![save]).

Deleting Folders

You can delete folders that are no longer needed.

NOTE The ability to delete a folder is a privilege granted by the system administrator. If you do not see a Delete Folder button (![icon]) on the View Contents of Folder screen, you do not have permission to do so.

CAUTION! Deleting a content folder permanently deletes its content, quicklinks and subfolders.

To delete a content folder, follow these steps.

1. Navigate to the content folder you want to delete.

2. Click the Delete Folder button (![icon]).

3. A confirmation message appears.

4. If you are sure you want to delete the content folder, click **OK**.

5. The screen is refreshed, and the folder is deleted.

Scheduling Content to Begin and End

Scheduling content lets you control when content becomes visible on the Web site. Similarly, you can remove content on a predetermined date and time. When used together, a start and end date can relieve you of much work by managing how long content is viewable on your Web site.

You can also set options for what happens to content after reaching its end date.

How Does It Work?

When you create or modify content, you can select a "go live" date and time. If you do, and the content makes it through the approval chain, Ektron CMS400.NET publishes the content to the live site at that time.

For example, your company is having a sale of the century in a month, and everything is ready except the announcement. You decide to update your Web site to let the public know about the sale. With this feature, you create the Web content now and set it to go live a week before the sale.

This topic is explained through the following subtopics:

- "Setting a Start Date" on page 75
- "Setting an End Date on Content" on page 78
- "Setting Archive Options" on page 79

Setting a Start Date

To set a start date, follow these steps.

1. Access the editor by adding new content or editing existing Content.

2. If adding new content, enter a title and the content.

3. Click the **Schedule** tab.
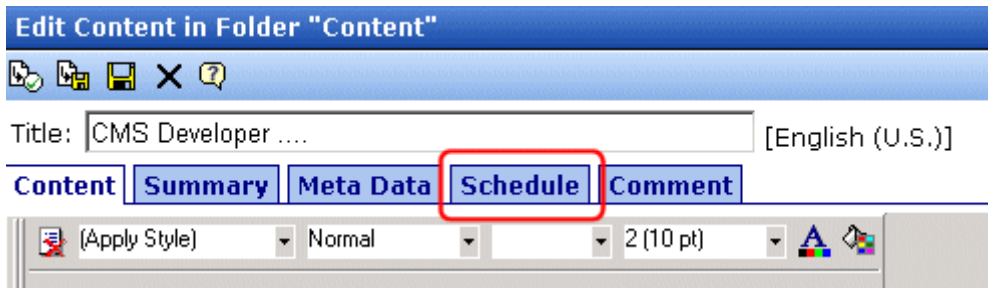
4. Click the calendar button next to the **Start Date** field.

5. A calendar pops up.

6. Select the date and time when the content will become visible on the Web site.

7. Click the **Done** button.

8. The date and time appear in the **Start Date** field

What Happens After I Set a Start Date?

After you save the content, it appears on the Content Pending Start Date report, which helps you keep track of content with a future start date. *See Also:* "Content Pending Start Date Report" on page 132

After you set a go live date and the content completes the approval chain, two scenarios may occur:

- The content is new

- The content already exists

Each scenario is now explained.

Setting the Go Live Date on New Content

When you set a go live date on new content, it becomes viewable on the specified date and time as long as it completes the approval chain. If a user accesses the page that contains the content before then, he sees only the template. This occurs within Ektron CMS400.NET and when the content is viewed on the Web site.

Setting the Go Live Date on Existing Content

When you set a go live date for changes made to existing content, and it completes the approval chain, the content has a grey border within Ektron CMS400.NET until the date specified.

When you view content on the Web site, you see the previously published version. When the go live date occurs, the new content replaces the previously published version, and the content's status changes to Active.

Setting an End Date on Content

To set an end date for content, follow these steps.

1. Access the editor by adding new content or editing an existing one.
2. If adding new content, enter a title and content.
3. Click the calendar button next to the **End Date** field.
4. A calendar pops up.
5. Select the date and time you want the content to be removed from the Web site.
6. Click the **Done** button.
7. The date and time appear in the **End Date** field

NOTE When you select a time for content to go live, that time depends on the server's system clock. If the clock is incorrect, the content will not be removed at the intended time.

What Happens After I Set an End Date?

If you set an end date to content, and it gets published to your Web site, the content is visible on the Web site. When content reaches its end date, you have three choices for what to do with it. These are explained in "Setting Archive Options" on page 79.

If your choice means the content will not appear on the Web site, Ektron recommends having another content item ready to replace it. If not, and a site visitor goes to the page containing the content, he sees the template without the content.

Appearance on Content Reports

After content reaches its end date, it appears on the Expired Content report, which helps you keep track of expired content. *See Also:* "Expired Content Report" on page 134

Also, the Content to Expire report lists all content whose end date will occur within a number of days that you specify. *See Also:* "Content to Expire Report" on page 135

Setting Archive Options

After setting an End Date, you can specify content's archive options, which determine what happens upon reaching its end date/time.

To be eligible for any option, the content must reach its end date/time, progress through its approval chain, and be published. Until those events occur, the content remains visible both within its content folder and on the site.

The archive options (illustrated below) appear below the **Start Date** and **End Date** fields on the content's **Schedule** screen.

Action on End Date:

- ⦿ Archive and remove from site (expire)
- ◯ Archive and remain on site
- ◯ Add to the CMS Refresh Report

Each option is explained below.

Archive Options

Option	Can site visitors view content upon expiration?	Can users view and edit content within Ektron CMS400.NET upon expiration?
Archive and remove from site (expire)	No	Yes, within its folder by clicking the archive button (). Note: If this option is assigned to content, it only moves into the archived area of its folder after a site visitor accesses the host Web page.
Archive and remain on Site	Yes The content will not appear on a page that uses the ListSummary function but will appear wherever the ArchiveListSummary function is used.	Yes, within its folder by clicking the archive button (). Note: If this option is assigned to content, it only moves into the archived area of its folder after a site visitor accesses the host Web page.
Add to CMS Refresh Report	Yes	Yes, in the active area of its folder and on the Refresh Report. *See Also:* "Refresh Reminder Report" on page 133

Restoring Content from Archived to Active State

To restore content from archived state to active, follow these steps.

1. Navigate to its folder.

2. If necessary, click the Archive button to view it. (See "Archive Options" on page 80).

3. Click the Edit button ().

4. Click the **Schedule** tab.

5. Remove the **End Date** or change it to a future date.

6. Submit the content for publishing. When the content is published, it will no longer be archived.

Adding a Content Summary

A summary provides a short description of content to supplement the title when displaying a list of content on a Web page. When you create or edit content, you can create a summary. Then, your Web site developer can create Web pages that contain just the summaries to attract readers to the full story.

A good example is a news Web site. A page on that site could list the titles of the top stories followed by a summary of each (illustrated below).

TOP STORIES
[Ektron Named a Rising Star (08-15-2003)](#)
August 15, 2003, Amherst, New Hampshire, USA —
`Ektron, Inc., an innovator in Web content management and authoring, has been named a Rising Star as part of the prestigious New England Technology Fast 50 Program.`

[Ektron Launches International Distribution Program *(08-08-2003)*](#)
August 8, 2003, Amherst, New Hampshire, USA —
`Ektron, Inc., an innovator in dynamic Web content authoring and management with over 350,000 users, today announced the launch of its international distribution program.`

Like content, summaries can include images and files as well as different font styles and sizes. This chapter explains how to create summaries and how they can help navigation within your site. Your system administrator determines how to display the summaries on your site.

Creating Summaries

There are two ways to create summaries:

- for a new content (see "Creating a Summary on New Content" on page 83)
- for an existing content (see "Creating a Summary for Existing Content" on page 84)

Creating a Summary on New Content

1. Navigate to the folder in which you want to create the content.
2. Click the Add Content button. The Add Content screen appears.

3. Insert a **Title** and content. *See Also:* "Adding Content" on page 45

4. Click the **Summary** tab.

5. Enter summary information for the content. The summary can include images, files, and hyperlinks. Its length can be restricted by your system administrator in the configuration setup screen.

6. When done, click the appropriate button.

Creating a Summary for Existing Content

1. Navigate to the folder that contains the content.

2. Click the content.

3. The View Content screen appears.

4. Click the **Summary** tab to enter or edit summary information for the content. The summary can include images, files, and hyperlinks. Its length can be restricted by your system administrator in the configuration setup screen.

5. When done, click the Save button (![save icon]).

6. The View Content page reappears. The status of the content changes to "checked out" to you.

NOTE When you enter or edit existing content's summary, its status changes to checked out. After you create the summary, click the Check-In button to check the content in. From that point, you need to submit or publish it.

Editing a Summary

NOTE You can only edit the summary of content that is published, checked in, or checked out by you.

To edit the a content's summary, follow these steps.

1. Access the View Content page for the content whose summary you want to edit, as described in .

2. Click the **Summary** tab.

3. The Edit Summary window opens.

Edit Content in Folder "Content"

Title: CMS Developer ....   [English (U.S.)]

| Content | **Summary** | Meta Data | Schedule | Comment |

(Apply Style) ▾   Normal ▾   ▾   2 (10 pt) ▾   **A** ◆

B *I* <u>U</u> A
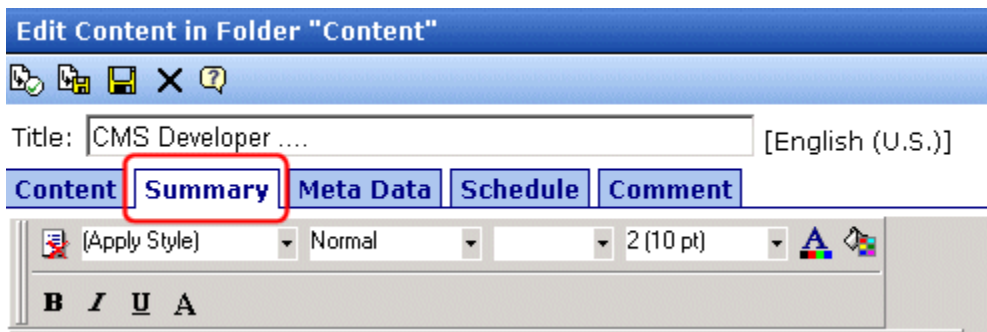
4. Click the Edit button. The summary opens within the editor.

5. Make the necessary changes.

6. Click the Save button (🖫).

7. The summary is saved, and the View Content page is displayed with a status of checked out.

NOTE   When you edit an existing content summary, it goes into a checked out state. After creating the summary, check the content back in. From that point, you must submit it or publish it.

Adding or Editing Metadata

You can add two kinds of metadata to **Ektron CMS400.NET** content:

- Metadata that can appear on your Web site's search page (below the standard search fields) to help site visitors find content on your Web site (illustrated below).

This kind of metadata also appears on the Search screen used to find content within the Workarea. For more information, see "Entering Custom Metadata" on page 87.

- Metadata that resides in the source code of a Web page. Examples include the title and meta tags. This data makes it easier for search engines to find your Web page (illustrated below).
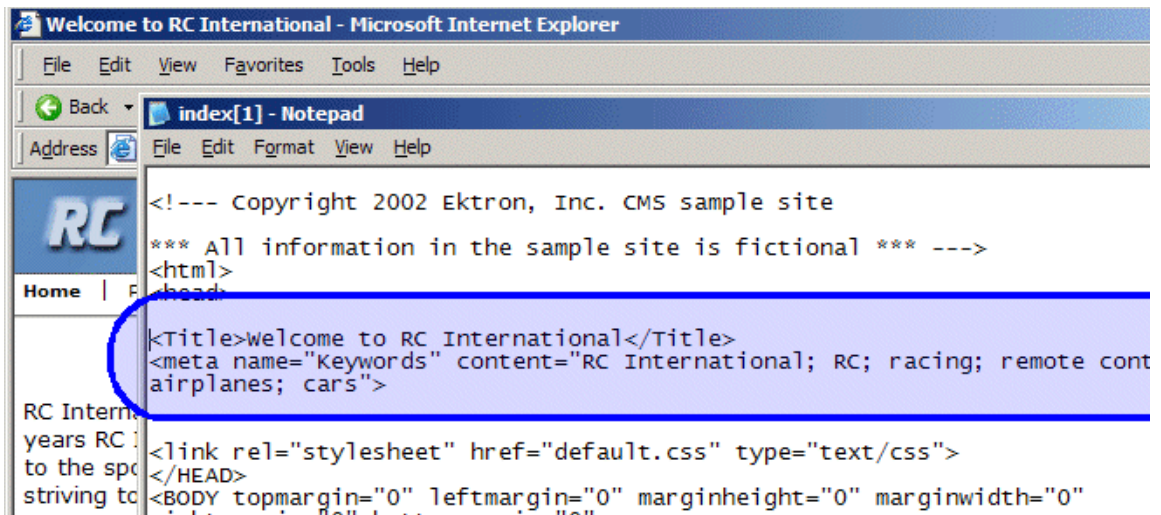
For more information, see "Entering Title and Keywords" on page 91.

Entering Custom Metadata

Your system administrator defines the metadata that can be added to content. The metadata being collected can be customized for each folder. When you create or update content, you can define metadata using fields that the administrator specified.

NOTE In order to add metadata to content, an administrator must have created definitions for it in the language of the content.

For example, each document stored in the Document Management functionality has a unique part number. Your system administrator adds a custom search field called **Part Number**, and specifies that only numbers can be inserted into the field.

When you add a document to **Ektron CMS400.NET**, you access the content's metadata and insert the correct part number for the document (illustrated below).

Then, anyone visiting your Web site can find that document by its part number (or a range of part numbers) using the field on your Web site's search screen (illustrated below).

NOTE   When your system administrator sets up metadata, he determines whether or not is it "publicly viewable."
If it is, the search field appears on the search screen that site visitors use along with the search screen in the Ektron CMS400.NET Workarea. If the data is not publicly viewable, it only appears on the Workarea search screen.

Entering or Editing Metadata

To enter or edit content's metadata, follow these steps.

WARNING!   You may only edit metadata of content that is published, checked in, or checked out by you.

1. Access the Edit Content screen for the content whose metadata you want to enter or edit, as described in "Editing Content" on page 49.

2. Click the **Metadata** tab.

3. The Edit Metadata screen opens with the current metadata displayed. In order to add metadata to content, an administrator *must* have created definitions for it in the language of the content.

NOTE   Your screen may differ from the example below. Your system administrator determines the appearance of the Edit Metadata screen.

Edit Content in Folder "Content"

Title: CMS Developer ....   [English (U.S.)]

Content | **Summary** | **Meta Data** | **Schedule** | **Comment**

title: CMS Developer

[Default] current character count: 13 (500 max.)

keywords: CMS400;.NET;CMS

[Default] current character count: 15 (500 max.)   Separator Character ";"

description: CMS400 developer section

[Default] current character count: 24 (500 max.)   Separator Character ";"

Not Included: Included:

4. Edit the metadata. Note that

- Required fields are red and marked with an asterisk (*). You must place at least one response in such fields before the content can be saved.

- Your system administrator may prevent you from editing a field. In this case, the field has a gray background, and you cannot place the cursor there.

- Fields may appear in two columns. In this case, the system administrator provides a list of terms that you can apply to the content. You can only select terms from the list -- you cannot enter free text.

  One column is labeled **Not Included** and the other **Included**. Move terms between lists by clicking the arrow (**>>** and **<<**). Or, move all terms between lists by clicking **All >>**.

- You may see a semi-colon (;) as a separator character. Use the separator character to separate items in a field.

- If default metadata is defined for a specific data type, you can click the **Default** button at the bottom of each field to restore it.

- Below each field is a **Characters Left** field, which counts the number of metadata characters. You cannot exceed the maximum (500 characters).

5. Click the Save button (![save icon]).

6. The View Content screen reappears.

The content is now in a checked out state to you. For the changes to take effect on the Web site, check in the content and submit it to the approval chain.

See Also:

Entering Title and Keywords

After you create or update content, it is typically published to the World Wide Web (WWW). Programs that search the Web (such as Google) look at a page's title and keywords to determine if they should return your Web page with their results.

To improve search results, **Ektron CMS400.NET** provides two fields within Metadata by default.

NOTE   Your system administrator may enable or disable these fields for each folder.

- **Title** - appears on the search results screen to further define your Web page
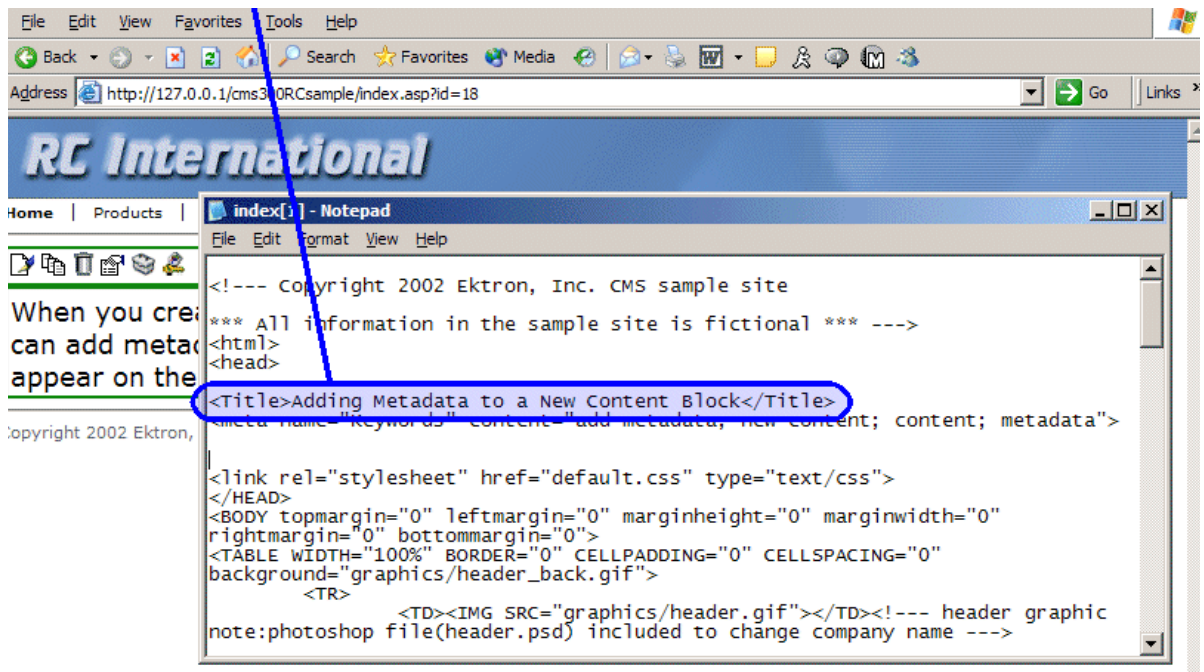
- **Keywords** - are searched by leading search programs, along with the page's title

After content is published to the Web site, you can view the page source to see its metadata. Below is the source of a sample Web page.

On this Web page, notice the keywords are included in the meta tag, and the title is in HTML tags. These appear according to how the administrator sets up the metadata definitions.

Approving/Declining Content

Your site administrator establishes an *approval chain* for each folder, or even specific content items. The approval chain is a list of people or groups who must approve new or edited content before it is published to the Web site. If a user group is part of an approval chain, any member of the group can approve the content.

The administrator also determines the sequence of approvers in the chain.

When a new or edited content is submitted to the approval chain, it is reviewed by users who may

- change it
- approve or decline it
- publish it to the Internet (it is published when the last user approves it)

The chart below illustrates the approval process.
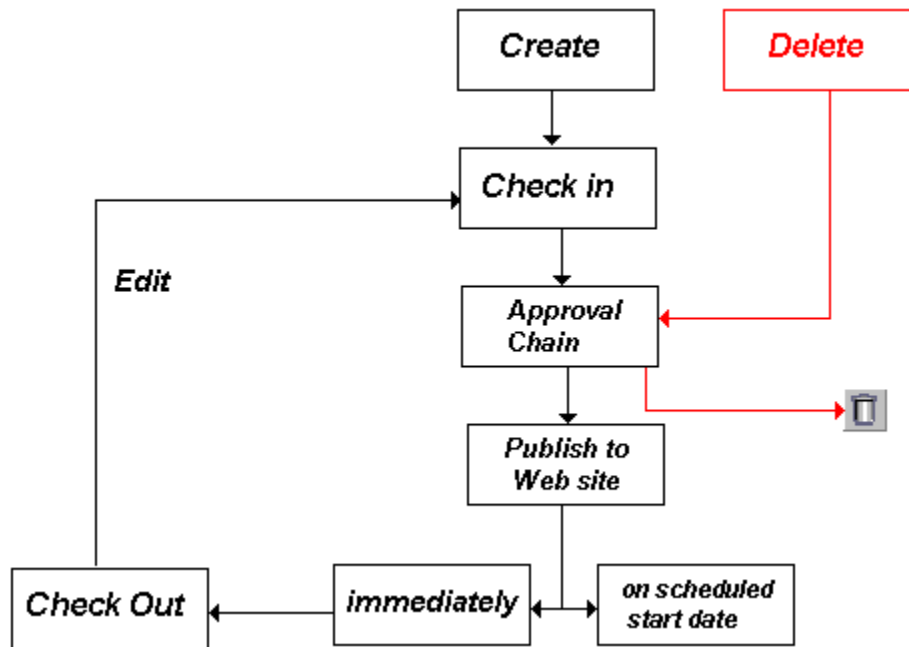
You can approve and decline all content that has been submitted to you from the approval folder. The following topics guide you through the approval or decline of this content.

- "Approve/Decline One Content Item" on page 95
- "Approve/Decline Several Content Items" on page 97
- "Example of an Approval Chain" on page 98

Approve/Decline One Content Item

1. Click the Smart Desktop button (circled in red below).
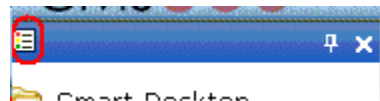
2. Click **Reports**.
3. Click **Approvals**.

4. Click the content you want to approve or decline.
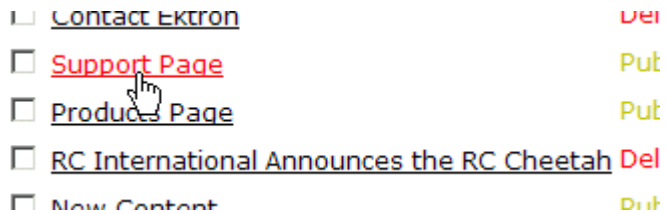
To select all displayed content, click **Select All** at the top of the screen.
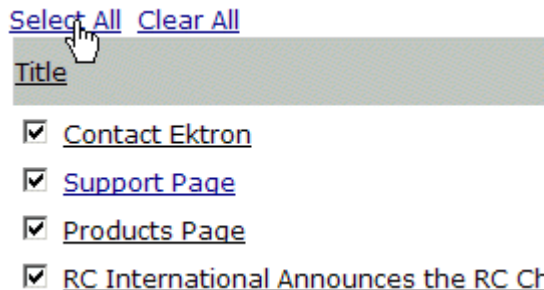
5. The content appears. You can view the content, summary, metadata, etc.

A toolbar at the top of the screen lists tasks you can perform on the content.

Button	Name	Result of Clicking
	Publish	Accept changes to the content and publish it to the site.
		Note: If there is another approver in the approval chain for the content, this is replaced by a **SUBMIT** button.
		If you click Publish but the content item has an incomplete task assigned to another user, the content cannot be published. Instead, the following error message appears.
		The user to whom the task is assigned must complete it before you can publish the content.

Button	Name	Result of Clicking
	Decline	Reject changes and keep current version of content live on the Web site.
	Edit	Check out content and change it if desired.
	View Published/ Staged	Toggle between the currently published version and submitted version of content. This can help you compare versions. *See Also:* "Staged Content" on page 599
	View Diff	View differences between the version awaiting approval and the currently published content. *See Also:* "Comparing Versions of Content" on page 104
	Back	Return to previous screen.

Approve/Decline Several Content Items

To approve several submitted content items without reviewing them, follow these steps.

1. Select the submitted content you want to approve, as described in "Approve/Decline One Content Item" on page 95.

2. Click the Approve All button (🗎).

3. The following message appears.

> **Microsoft Internet Explorer** ⊠
>
> ❓ This action will approve all the selected content changes awaiting your approval. This may cause some content blocks to become published or deleted.
>
> Do you wish to continue?
>
> [OK] [Cancel]
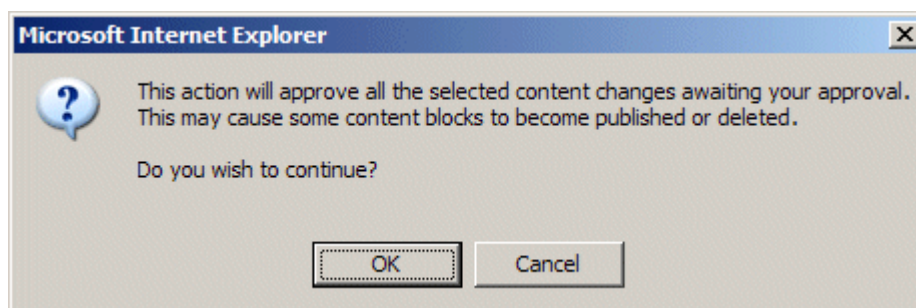
4. To continue, click **OK**.

5. The approved content is either submitted to the next publisher, published immediately to the Web site, or deleted, depending on the approval chain set for the content.

Example of an Approval Chain

The approval chain begins when a content contributor submits a new or edited content. If email is enabled, an email is sent to the next approver in the approval chain.

The following example follows a typical content block from creation to publication. Three users make up this approval chain.

- Sports Writer - creates sports content
- Sports Editor - edits and publishes all sports articles
- Editor In Chief - edits and publishes all articles

Each user has different permissions that correspond to their roles.

The example uses the following topics to explain a typical approval chain.

- ”Creating Content” on page 98
- ”First Approver” on page 99
- ”Second Approver” on page 101

Creating Content

The first step is to create content. To create new content, follow these steps.

1. Log in to Ektron CMS400.NET as a SportsWriter.
2. Create content, as described in ”Adding Content” on page 45.
3. Click the Submit button ( ) at the top of the window.
4. The content is in the approval chain. The next user in the chain receives an email saying the content is ready for approval.
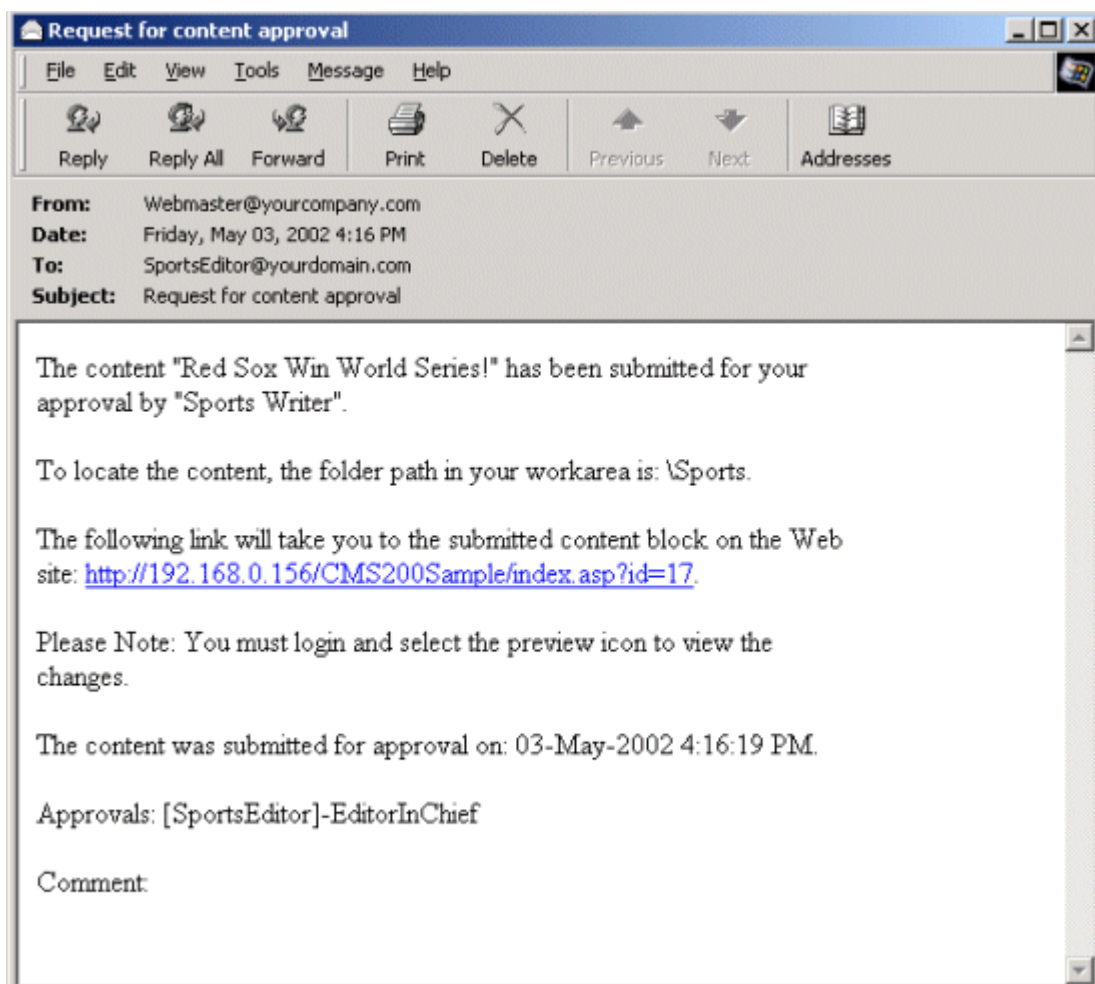
The content contributor, Sports Writer, has completed his role in the approval chain but continues to receive emails notifying him of changes in the content's status.

First Approver

After Sports Writer submits the content, the first user in the approval chain, Sports Editor, receives an email stating content needs his approval. He can change and approve the content or decline it.

Sports Editor logs into Ektron CMS400.NET, navigates to his desktop, where he sees a link **Content Awaiting Approval**.
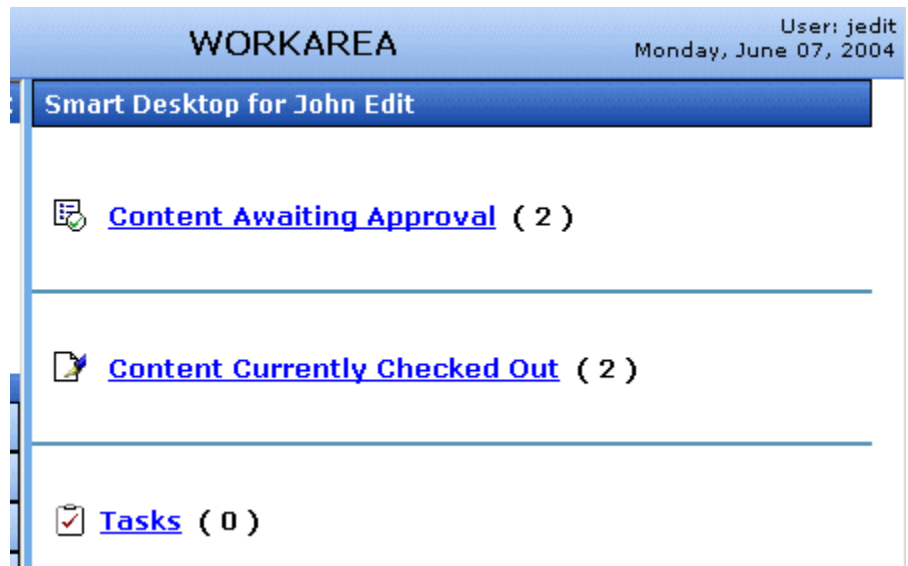
He clicks the link and sees all content awaiting his approval.

The approvals folder window displays information such as title, who submitted it, go live date, etc. The Sports editor clicks the submitted content.

The View Content Awaiting Approvals window appears listing all information necessary to decide whether to approve or decline the content.

At the approval window, the Sports Editor has several options.

Button	Result
Approve 📧	Send content to next approver in approval chain.
Decline 📧	1. Send email to creator, notifying him/her that content was declined. 2. Remove content from approval chain.
Edit 📝	Invokes the editor. From here, the approver can change the content.

For demonstration purposes, we'll choose **Approve**.

Second Approver

After the content is approved, the next approver in the approval chain receives an email saying that the content is ready for approval.
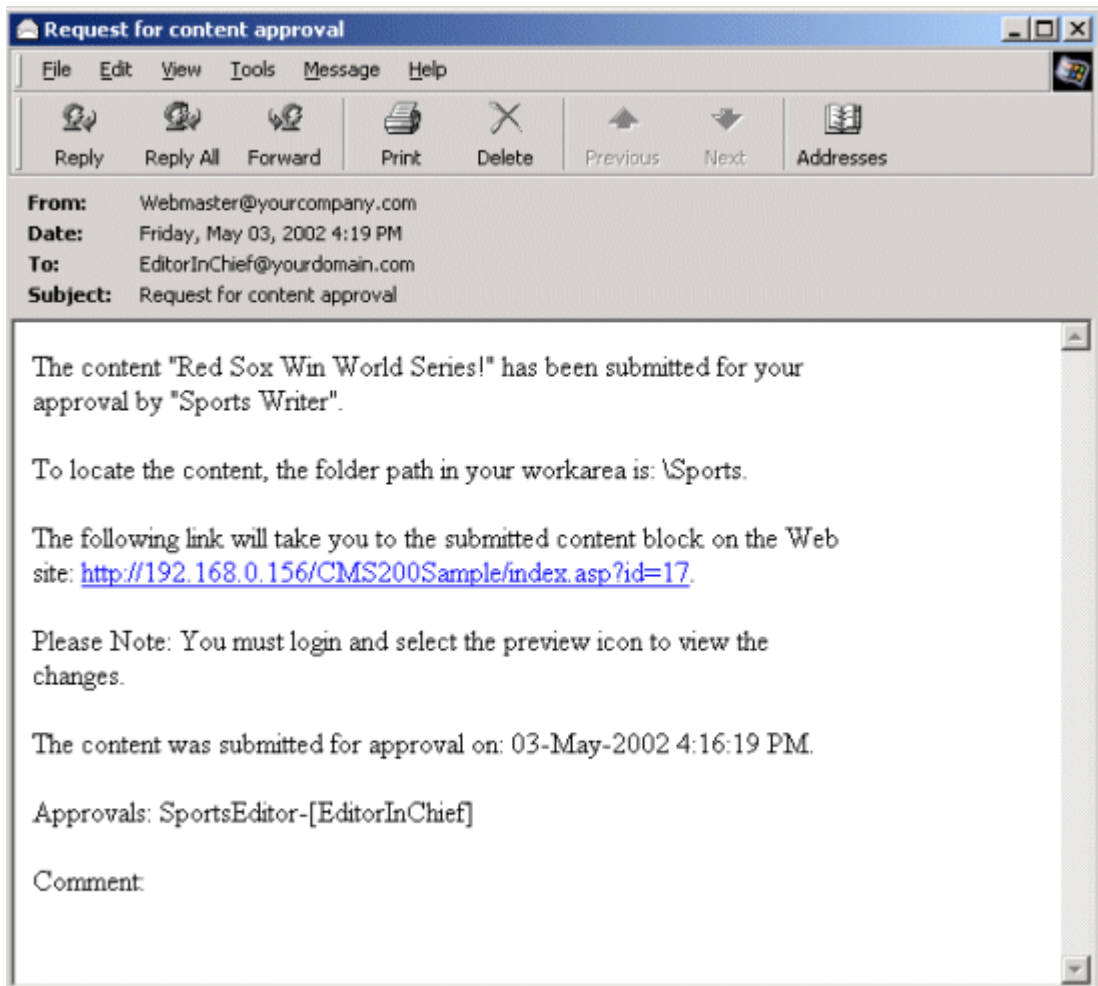
EditorInChief logs in to Ektron CMS400.NET and accesses his Workarea. The Workarea has an Approval folder with the content awaiting his approval. EditorInChief navigates through the Approval folder until he finds the content **Red Sox win World Series**.

From this window, EditorInChief can view information about the content, including title, go live date, user who created it, etc. He then clicks the content he wants to approve.

This window is similar to the previous approver's but includes a Publish button at the top of the screen. The EditorInChief has a publish button (instead of a submit button) because he is the last

approver in the approval chain. When he approves the content, it is published to the Web site.

Like the Sports editor, the EditorInChief has the following options.

Button	Description
Publish ![publish icon]	Publish the content.
Decline ![decline icon]	1. Sends an email to the creator, notifying him/her that content was declined. 2. Removes content from the approval chain.
Edit ![edit icon]	Invokes the editor. The approver changes the content.

After reviewing the content, the EditorInChief decides it is great and publishes it. At this point, the content becomes live on the Web site, and the approval chain is complete.

The user who created the content receives an email notifying him that it was published.
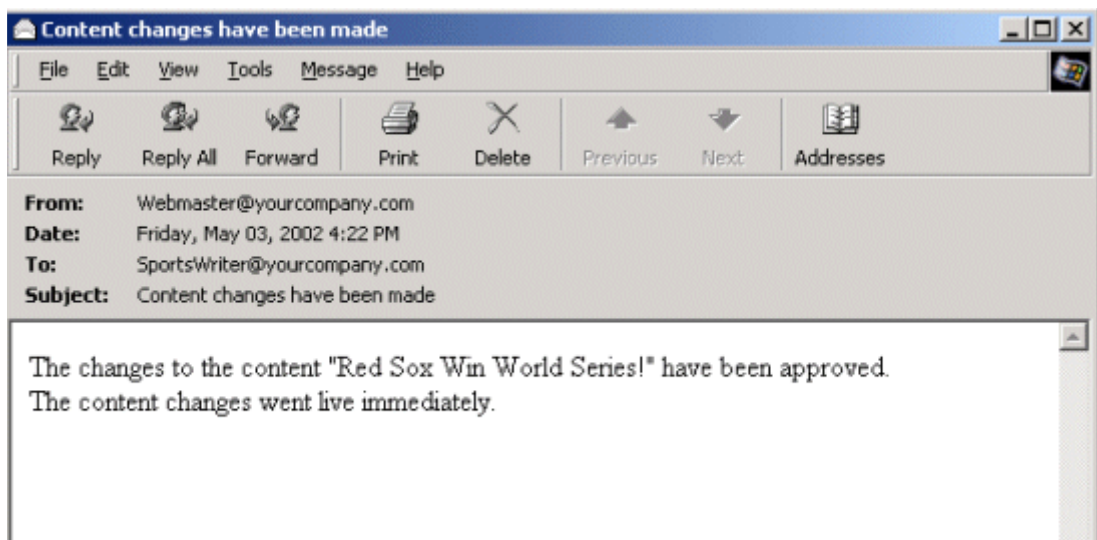
Comparing Versions of Content

The View Content Difference feature highlights changes that were made to selected content. Below is an example of the View Content Difference screen, showing two versions of content. The changes are indicated by

* redlining deleted content
* highlighting in yellow added content
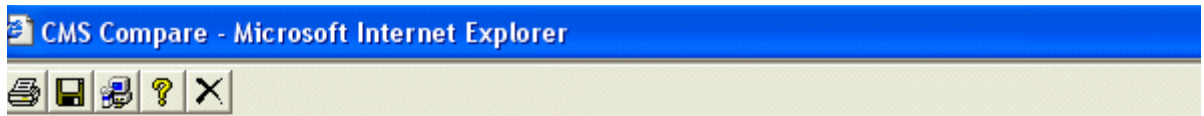
Within the View Content Difference feature, you can perform several tasks, as well as view different versions of the content separately, or compared.

The View Content Difference feature is explained through the following topics:

When Can I Compare Content?

The View Content Difference feature is only available when

- you are viewing an historical version of content
- a staged version of the content is available (*See Also:* "Staged Content" on page 552)

The following table explains when you can use the feature, and which versions are compared.

Content Status	Compares current published version with
Published	Historical version stored in the content history area
Checked-In	Most recently checked-in version
Submitted	Submitted version
Pending Start Date	Scheduled version pending start date
Checked Out	Not available

If content can be compared with another version, the View

Difference button ( ) appears in the content history area or the Web page view.

The Compare Content Window

NOTE The first time the View Content Difference feature is opened, a simple installation program runs. *See Also:* "First Use of the View Content Difference Feature" on page 110.

The Compare Content window consists of the following:

- "Toolbar" on page 106
- "Content Area" on page 109
- "View Tabs" on page 109
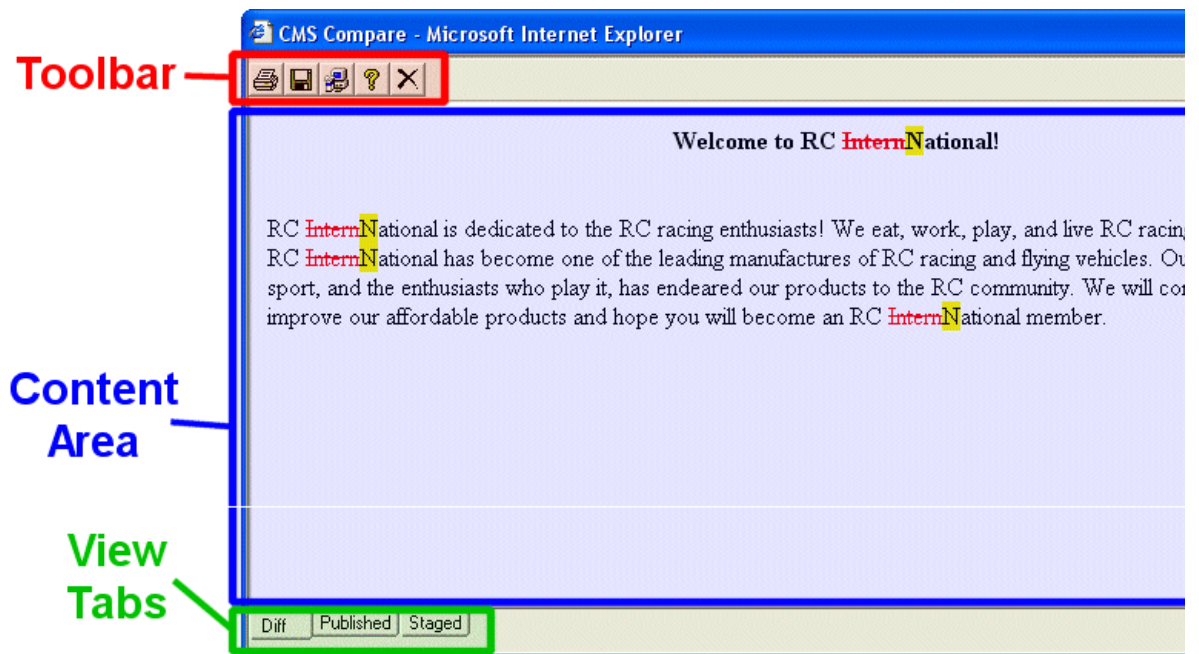
Each area is explained below.

Toolbar

The content comparison toolbar has five buttons, explained below.

Button	Name	Description
	Print	Sends content to local or network printer.
		Note: This option prints the currently displayed content, whether it is the compared, published, or staged content.
	Save	Saves a copy in HTML format on your local machine or network. When saved as a physical file, the HTML may be edited. However, the changes are not saved to the Web Server.
		Note: The save option saves the version of the content you are viewing.

Button	Name	Description
	Setup	Opens setup dialog box to configure the settings. Typically, only an administrator would use this. For more information, see "Setup" on page 107.
	Help	Displays additional information about the compare feature.
	Exit	Closes the window.

Setup

Click the **Setup** button ( ) to open the setup dialog box. Typically, a system administrator would edit these settings.
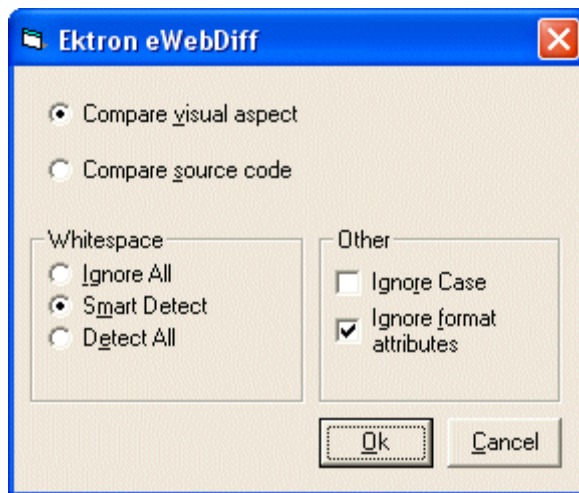
You can change the setup options to better suit your needs. The following table explains each option.

Option	Description
Compare Options	

Option	Description
Compare visual aspect	Compares content as it would appear on a Web page.
Compare source code	Displays compared content as source HTML.
Whitespace Options	
Ignore All	Blank (whitespace) characters are ignored.
Smart Detect	One or more consecutive whitespace characters are treated as a single separation sequence. That is, multiple whitespace characters are ignored.
Detect All	Blank (whitespace) characters are treated as any other character.
Other Options	
Ignore Case	Determines whether comparison is case sensitive. For example, if you check this box, the strings "Bob" and "BOB" are not highlighted because their only difference is the case of the characters.
Ignore Format Attributes	Determines whether comparison ignores changes in text-formatting attributes (HTML Visual Analysis only).

After updating setup information, click **OK** to save changes.

Content Area

The content area displays the content comparison.
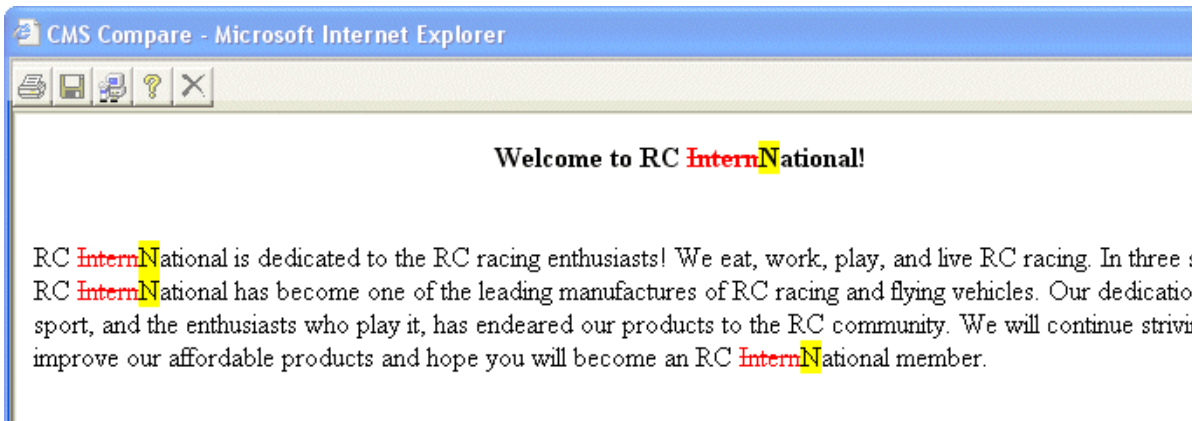
The following table describes the change indicators.

Symbol	Example	Content state
Plain black text	Trinitys new pipe and	Unchanged
Yellow highlighted text	Our dedication to the	Added
Red, struck-through text	dedicated to the RC	Deleted

View Tabs

When viewing content in the View Content Difference feature, there are three view modes, explained below.

View	Description
Diff	Compares published version of content to staged version

View	Description
Published	Displays currently published version
Staged	Displays the staged version of content. *See Also:* "Staged Content" on page 552

To switch between views, click the corresponding View tab.

First Use of the View Content Difference Feature

The first time the View Content Difference screen is used on a client machine, a simple installation program is performed.

Click **YES** when the following screen appears.
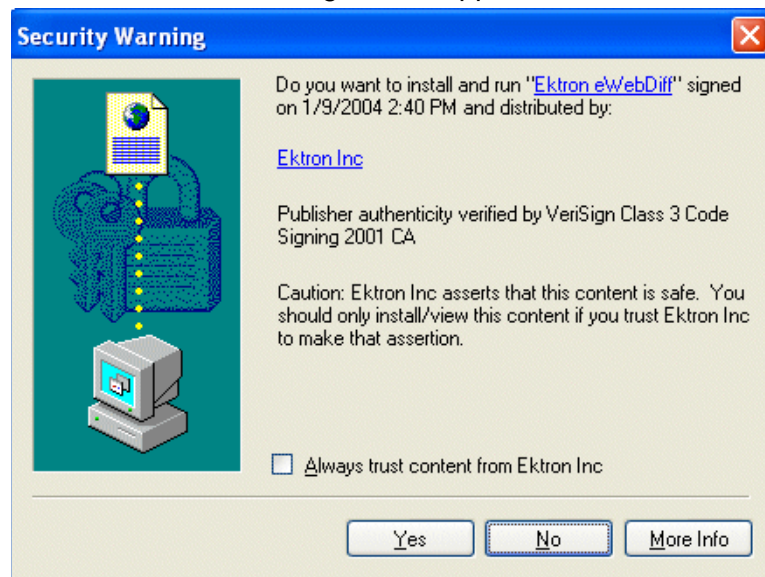
When the installation program completes, close and reopen the View Content Difference feature.

Viewing and Restoring Previous Content

Past versions of published content are available unless your system administrator purged them. Your ability to view a content item's history is determined by your user privileges.

After viewing a previous versions of content, you can replace the current version with any previous version.

NOTE This section explains how to view and possibly restore older versions of content. To see a change-by-change comparison of two content items, use the View Content Difference feature, explained in "Comparing Versions of Content" on page 104.

NOTE The Purge History feature deletes historical versions of content according to user-defined criteria. Therefore, some previous versions may be unavailable. *See Also:* Ektron CMS400.NET Administrator manual > "Managing Content Folders" > "Folder Properties" >"Purge History"

The View and Restore features are explained through the following subtopics.

- "Accessing Content History" on page 111
- "The Content History Window" on page 113
- "Restoring a Previous Version" on page 114
- "Comparing Historical Versions" on page 115
- "Removing Applied XSLT" on page 115

Accessing Content History

By default, all users can view the history of **Ektron CMS400.NET** content. You can access content history from two places:

- The Workarea's View Content page

- The icon menu for content on a Web page

Once you access the history, the functionality is identical.

The following sections explains how to access the content history from both places.

Accessing the Content History from the Workarea

To access the history from the Workarea, follow these steps.

1. Navigate to the View Content page for the content whose history you want to view.

2. Click the View History button ( ).

Accessing the Content History from a Web page

To access the history for content from a Web page, follow these steps.

1. Sign in.
2. Browse to the content whose history you want to view.

3. Click the View History button ( ).

4. The Content History window opens.

The Content History Window
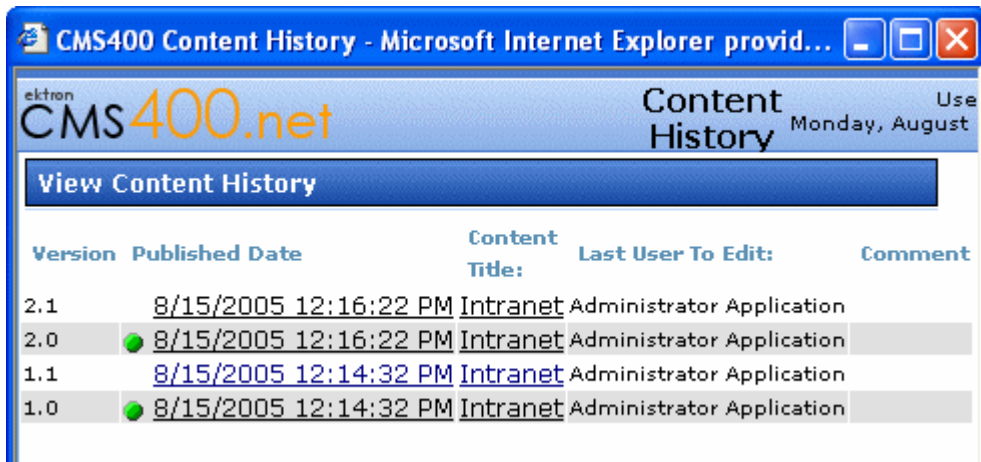
The View Content History window lists every version of the content available in **Ektron CMS400.NET**. The window displays the following information for each version.

- version number *See Also:* "The Content Version Number" on page 113

- a green circle appears next to any version that was published. On dates without a green circle, the content was checked-in but not published.

- date and time when a version was checked in or published

- title of content

- last user who edited content

- comments entered by user to describe nature of changes made

To view any version, click its title. When you do, the Content History window appears for the selected content.

The Content Version Number

Ektron CMS400.NET assigns a unique number to each saved version of a content block. The number is increased by one tenth if the content is checked in but not published. If the content is published, the next whole number is assigned.

For example, if the current version is 1.0 and you check in that content, the new version is numbered 1.1. If the next user who edits that content publishes it, the new version number is 2.0.

If the content is purged, the numbering scheme restarts with the content that remains in the database.

The Detail History Window

After viewing the View Content History window, you can click any version to see the detail for it. The detailed History window has two sides:

- The left side redisplays the information in the content history window. *See Also:* "The Content History Window" on page 113

- The right side displays the selected version of the content. After viewing a version of content, you can perform these actions on it.

Action	Button	Description	More Information
Restore		Restore historical version of content	"Restoring a Previous Version" on page 114
View Difference		Compare historical version to current version	"Comparing Historical Versions" on page 115
View History Report		View summary list of all versions	"The Content History Window" on page 113
Remove XSLT *XML Content Only*		Remove XSLT applied to XML content	"Removing Applied XSLT" on page 115

Actions are explained below.

Restoring a Previous Version

NOTE The ability to restore content is a privilege granted by the system administrator. If you do not see a Restore button ( ) on the View Content History screen, you do not have permission to do so.

1. Select an historical version of the content that you want to restore from the left pane.

2. Click the Restore button (![icon]).

3. The content history window closes, and you return to the View Content page or the Web page, with the content in a checked in status.

4. If desired, check out the content to make additional changes.

5. Select the workflow to perform on the content.

6. When the historical version is placed in the approval chain and approved, it is published to the Web site.

Comparing Historical Versions

After you select an historical version of content, you can view the differences between it and the current version. To compare an historical version, follow these steps.

1. Select an historical version of the content from the left pane.

2. Click the View Differences button (![icon]).

The historical and the current versions are compared. To learn more about the comparison, see "Comparing Versions of Content" on page 104.

Removing Applied XSLT

You can only remove an applied XSLT when viewing historical versions of XML content. If you remove the applied XSLT, you can view the content without the irrelevant XML tags.

The following table compares the views.

With XSLT	
	Product Name: RC Redstar **Description:** The RC Redstar is a radio controlled, gas powered, low-wing aircraft. This new plane is for beginners-intermediates that are looking for a easy plane to learn with or to have fun with. The Redstar is easy to fly and easy to maintain. **Specifications** Airfoil: Low-Wing Overall Length: 57 in. Wingspan: 71 in. Weight: 7-8 lbs. Engine Size: .60-.70 cc Fuel Tank Size: 12 oz. Engine Run Time: 15 min (full tank) Refill Time: 17 secs. Fuel Type: Standard White (highly refined) gasoline Color: Standard
Without XSLT	**Content:** RC Redstar The RC Redstar is a radio controlled, gas powered, low-wing aircraft. This new plane is fc beginners-intermediates that are looking for a easy plane to learn with or to have fun wi Redstar is easy to fly and easy to maintain. Low-Wing 57 in. 71 in. 7-8 lbs. .60-.70 cc 1 15 min (full tank) 17 se Standard White (highly refined) gasoline Standard

Content Workflow Reports

The reports folder contains several reports to help you manage the workflow of content through **Ektron CMS400.NET**. In most cases, you choose a report that corresponds to the content's status, then view all content in that status. If appropriate, you can perform tasks on selected content. For example, you can check in checked-out content.

This chapter explains how to access the reports folder in your Workarea, set criteria that determine the information on the reports, and actions you can perform on them.

See Also:

- "Accessing the Reports Folder" on page 117
- "List of Standard Reports" on page 118
- "Common Report Topics" on page 119

Accessing the Reports Folder

To access the Reports folder, follow these steps.

1. Log in to your Ektron CMS400.NET Web site and access the Workarea.

2. To access the Smart Desktop from anywhere in **Ektron CMS400.NET**, click the button in the top left corner (circled below).
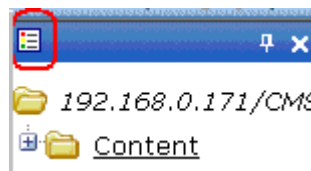
3. Click the **Reports** folder.

4. A list of available reports appears.
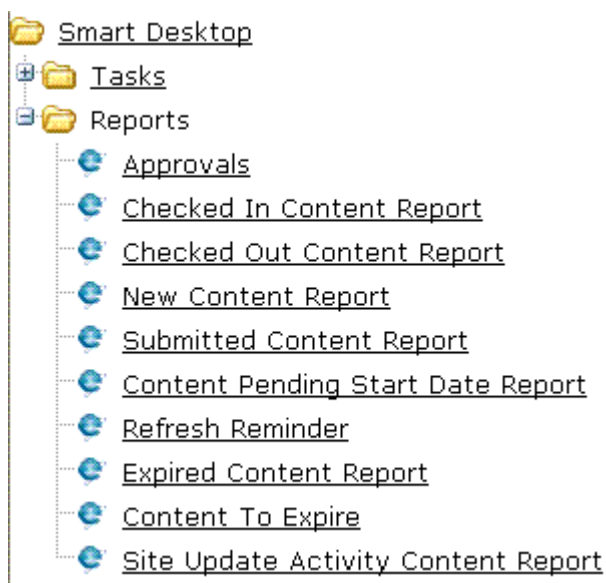
The reports are described below.

List of Standard Reports

Report	Displays content in this status	For more information, see
Approvals	Requiring your approval	"Approvals Reports" on page 127
Checked In Content	Checked in	"Checked In Report" on page 129
Checked Out Content	Checked out	"Checked Out Report" on page 130
New Content	New (that is, created and saved but never published)	"New Content Report" on page 130
Submitted Content	Submitted for publication	"Submitted Report" on page 131

Report	Displays content in this status	For more information, see
Pending Content	Approved and pending a start date	"Content Pending Start Date Report" on page 132
Refresh Reminder Report	End date has been reached	"Refresh Reminder Report" on page 133
Expired Content	Expired date has been reached	"Expired Content Report" on page 134
Content to Expire	Will expire within specified number of days	"Content to Expire Report" on page 135
Site Update Activity Content Report	Content created or updated in selected folders and within a selected date range	"Site Update Activity Report" on page 136
Asynchronous Log File Report	A log report of the Asynchronous process	**Ektron CMS400.NET** Administrator manual > "Web Alert Feature" > "Setting Up the Message Queue and Asynchronous Processor" > "Asynchronous Log File Reporting"
Search Phrase Report	Frequency of search terms	"Search Phrase Report" on page 141
Preapproval Groups	User groups that have been assigned to folders in order to preapprove content	Ektron CMS400.NET Administrator manual > "Managing Tasks" > "Automatic Creation of Tasks Associated with Content Blocks" > "Assigning a Preapproval Group to a Folder" > "Preapproval Groups Report"

Common Report Topics

The following topics apply to the reports.

Information on the Reports

Each report displays the following information about its content.

Field	Description
Title	Title of content.
ID	Internal number assigned to content by **Ektron CMS400.NET**.
Date Modified	If a Start Date was assigned to the content, it appears here.
Last Editor	The user who last edited the content.
Path	Folder location of content.

Report Toolbar Options
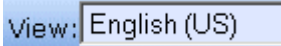
Toolbar Button	Description	For more information, see
	email this report to selected users	"emailing Reports" on page 124
	Select a folder whose content appears on the report. Content in other folders is ignored.	"Selecting Content by Folder" on page 121
←	Go to previous screen	
View: English (US)	Select the language of the content you want to see on the report	

Toolbar Button	Description	For more information, see
All Types All Types HTML Content Office Documents Managed Files	Select the type of the content you want to see on the report	

Selecting Content by Folder

After viewing a report, you can select a folder and only view the content in that folder that satisfies the other report criteria. For example, the Checked in Content Report can show only content whose status is checked in and which resides in the Contacts folder.

Select Folder

Please select sub folders by navigating the folders belo

Selected Folder:

..

Books

Calendar

CenturyMedicalServices

Contacts

Dynamic Content In Content
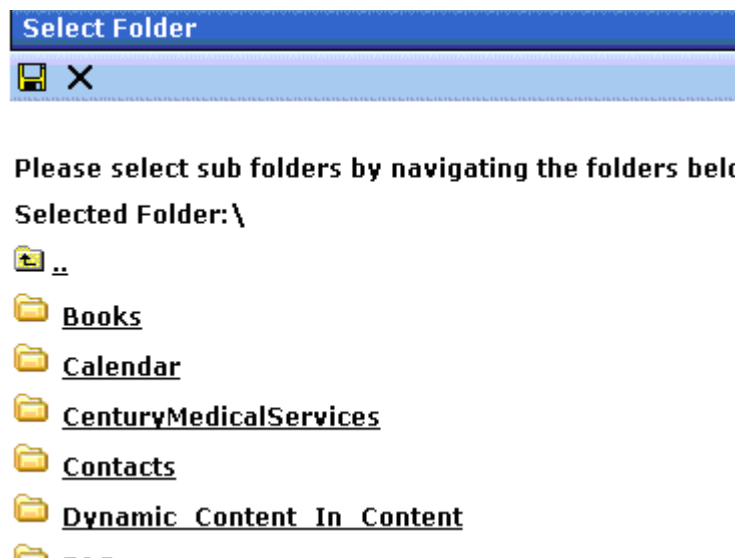
Only content in the selected folder appears. The report does not include content from subfolders of the selected folder.

To select content by a folder, follow these steps.

1. From the Smart Desktop, select a report.

2. Click the Select a Folder button (📁).

3. The top level folders appear.

4. If the folder you want is on the list, click the corresponding checkbox.

   If the folder you want is a subfolder, click the parent folder's name. A new screen appears, showing the selected folder's subfolders. Click the corresponding checkbox.

5. Click the Save button (🔲) to finalize your folder selection.

6. The screen displays all content items in the selected folder that satisfy all report criteria.

Selecting Content by Type

After viewing any report, you can select a content type and only view the content of that type that satisfies the other report criteria. For example, the Checked in Content Report can show only Office documents.

To select a content type, follow these steps.

1. From the Smart Desktop, select a report.

2. Use the file types pull-down to select a file type.

3. The screen refreshes and only displays files of that type.
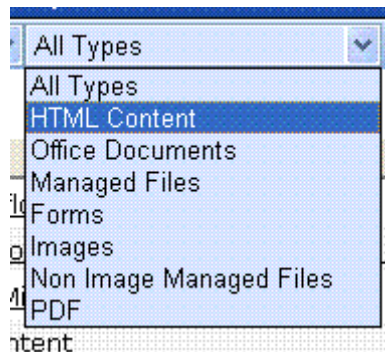
Sorting and Filtering Content Reports

Upon viewing a report's content, you have additional options for filtering report data by user and content folder.

The filtering options for each content report are identical. The following section uses the Checked-In Content report as an example.

Filter by User

To display only content that was checked in by a user, click the name of the user in the report display. When you do, the report redisplays, showing only content which that user checked in.

Filter by Content Folder

To display only content checked in to a selected folder, click the folder on the report display. When you do, the report redisplays, showing only content in that folder.
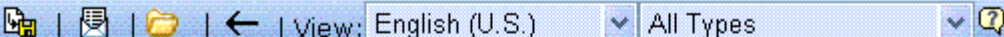
Performing an Action on Several Content Items

You can perform the following actions on several or all content items in the Approvals, Checked in, and Checked out reports.

Report	Action you can perform
Approvals	Approve
Checked in	Submit for publication
Checked out	Check in

To select several reports, check the relevant checkboxes (illustrated below). To select all reports, click **Select All**.

Content Reports: Checked Out Content Report

				View:	English (U.S.)	All Types	

Select All   Clear All

Title	ID	Last Editor
☐ Ektron Introduces an Enhanced Workflow Suite	18	Administrator, A
☐ Ektron Supports Rapid and Efficient Globalization Strategies on the Web	19	Administrator, A
☐ Microsoft ASP.NET Programming with Microsoft Visual C#.NET	25	Administrator, A
☐ Example of dynamic content within content	29	Administrator, A

Then, click the button at the top left to perform the action on the selected content items.

Viewing/Editing Content on the Report

To view (and possibly edit) any content on a report, click it. It appears on the View Content screen (illustrated below).

View Content "ASP.NET Unleashed"

				View:	English (U.S.)	

Properties	Content	Summary	Meta Data	Comment	Tasks

Title: ASP.NET Unleashed

Subject: Computer Programming **ISBN:** 067232542

Genre: Non-Fiction **Publisher:** Sams

The View Content screen provides several toolbar options that you can perform on the content. These options are explained in "After you select the content, you have the following options." on page 41.

emailing Reports

You can email any report. You might do this, for example, to notify a user that several content items are checked out to him. All information in the report appears in the email. A sample appears below.

Content To Expire in 70 Days
tsmith@ektron.com

To: tsmith@ektron.com

Title	ID	Last Editor	Email	End Date	P
CMS Developer	12	Edit, John		11/13/2005 9:45:00 PM	\
CMS Entwickler ...	12	Administrator, Application		11/13/2005 9:45:40 PM	\
CMS Ralisateur ...	12	Administrator, Application		11/13/2005 9:45:40 PM	\

You can click any content item on the report and proceed to that page of your Web site.

To email any report, follow these steps.

1. Display the report that you want to email.

2. Click the email button (📧).

3. A list of all users and user groups in your **Ektron CMS400.NET** appears.
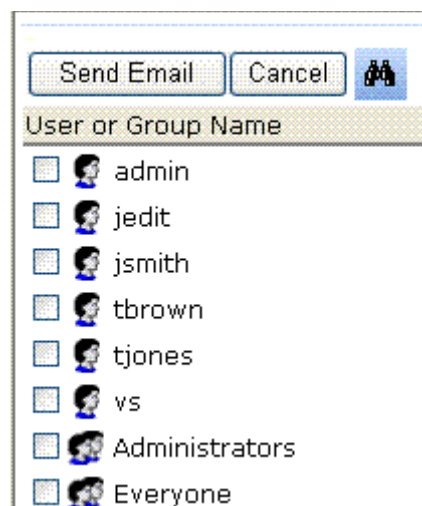
NOTE   Users appear fIrst in alphabetical order (by username), followed by user groups. The icon for user groups has two heads (see below).

☐ 👤 tjones

☐ 👤 vs

☐ 👥 Administrat

☐ 👥 Everyone
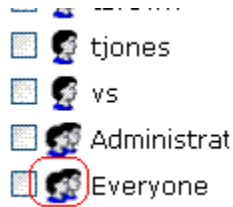
4. Click inside the checkbox of every user or group to receive a copy of the report.

Searching for Report Recipients

If you cannot easily find a user, a search of all users and groups is available. To use it, follow these steps.

1. Display the report that you want to email.

2. Click the email button (📧).

3. A list of all users and user groups in your **Ektron CMS400.NET** appears.

4. Click the Search for User button (🔍).

5. The following screen appears.

First Name	
Last Name	
User Name	
Group Name	
	Send Email

6. Enter whatever information you know about the users.

7. Click the **Send email** button.

8. All users that satisfy the search criteria appear on a new screen.

9. Click the checkbox of every user or group to receive the report.

Approvals Reports

Each content item awaiting your approval appears on this report. Thus, you can quickly find all such content without searching through every folder.

The View All Content Awaiting Approval screen displays the following information about this content.

Field	Description
Title	Title of content.
Request Type	Request made for the content. Either **Publish** or **Delete**.
Start Date	Start date, if any, assigned to the content. Determines when content will go live on Web site.
Date Modified	Date the content was most recently changed
Submitted By	User who submitted content for approval.
ID	The ID number if the content.
Language	The language of the content.
Path	Path to content folder where content resides.

Below is an example of the View All Content Awaiting Approval screen.
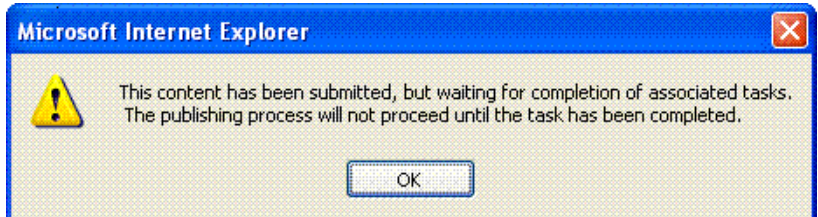
Approving/Declining Content

From the approvals report, you can approve or decline content that was submitted to you. The steps below explain how to do so.

Approve/Decline One Content Item

1. Access your Approvals report in the Workarea (see "Approvals Reports" on page 127).

2. Click the content you want to approve or decline.

3. The View Content Awaiting Approval page is displayed.

4. Perform an action using the following table as a reference.

Button	Name	**Description**
	Publish	Accept changes to content and publish it to site.
		Note: If there is a subsequent approver in the content's approval chain, this button is replaced by a Submit button.
		If you click Publish but the content item has an incomplete task assigned to another user, the content cannot be published. Instead, the following error message appears.
		The user to whom the task is assigned must complete it before you can publish the content.
	Decline	Reject changes and keep current version of content live on Web site.
	Edit	Check out content and make changes to it if desired.
	View Published/ Staged	Toggle between published and submitted versions of content. This can help you compare differences.
	Back	Go back to previous screen.

Approving Multiple Content Items

See .

The selected content is either submitted to the next publisher, published immediately, or deleted, depending on the content's approval chain.

Checked In Report

The Checked In Content report displays all the content currently in a checked-in status.

The report displays the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Date Modified	Date and time content was last edited.
Path	Folder location of content in Ektron CMS400.NET Web site.

Submitting Multiple Content Items

After selecting content, use the submit toolbar option ( ) to submit it for approval or publication, depending on your position in the approval chain.

Checked Out Report

The Checked Out Content report displays all content currently in a checked out status.

The report displays the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Date Modified	Date and time content was last edited.
Path	Folder location of content in Ektron CMS400.NET Web site.

After selecting content, check it in using the Checkin button ( ).

New Content Report

The New Content report displays content in a *new* state, that is, it was created and saved but never published. The new content report contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.

Column	Description
Date Modified	Date and time content was last edited.
Path	Folder location of content in Ektron CMS400.NET Web site.

Submitted Report

The Submitted Content report displays all content in a submitted state.

The report contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Date Modified	Date and time content was last edited.
Path	Folder location of content in Ektron CMS400.NET Web site.

Viewing Position in Approval Chain

While viewing the Submitted Content report, you can view the content's position is its approval chain. You can use this information to contact the individuals in the chain and ask them to complete their approval. To do so, follow these steps.

1. From the Submitted Content Report, click the content's title.
2. The View Content page is displayed.
3. Click the **Properties** tab.

4. The content's position in the approval chain is indicated by red text on the **Approvals** line.

Content Pending Start Date Report

The Pending Start Date Report displays all content that was approved, but whose start dates haven't occurred.

Each content item on the report contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Start Date	Date and time content will go live on Web site.
Path	Folder location of content in Ektron CMS400.NET Web site.

Editing Content with a Pending Start Date

You may edit content on the Pending Start Date Content report. To do so, follow these steps.

1. Click the content you want to view.
2. The View Content page is displayed.
3. Using the toolbar at the top of the page, perform any action available.

Refresh Reminder Report

The Refresh Report displays all content whose end date has passed and whose archive option is set to **Refresh Report**. This content is still visible on the Web site. Its appearance on this report indicates that it is due for review. *See Also:* "Setting Archive Options" on page 79

Each item on the report contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Date Modified	Date and time the content was last updated.
Path	Folder location of content in Ektron CMS400.NET Web site.

Removing Expired Content from Site

If you review content and decide it should no longer appear on your site, follow these steps to remove it. The content will be visible if you browse to it through the Workarea, but won't appear to site visitors.

1. From the Expired Content Report, click the content.
2. From the View Content screen, click the Edit button (🖉).
3. Click the **Schedule** tab.

4. Under **Action on End Date:**, click **Archive and remove from site (expire)**.

Expired Content Report

The Expired Content report displays all content whose end date has passed. Such content is no longer visible on the Web site.

Each item on the list contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
End Date	Date and time the content expired.
Path	Folder location of content in Ektron CMS400.NET Web site.

Editing Expired Content

You may edit any content on the Expired Content report. To do so, follow these steps.

1. Click the content you want to view.
2. The View Content page is displayed.
3. Using the toolbar at the top of the page, perform any action available.
    *

Content to Expire Report

The Content to Expire report lists all content whose end date will occur between today and a number of days that you specify. For example, if today is January 1 and you select 10 days, the report lists all content whose end date is January 1 through January 10.
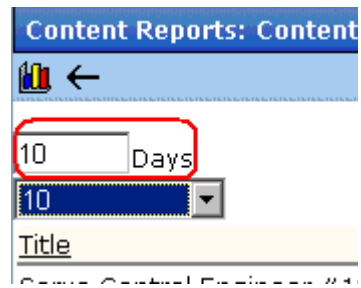
After viewing the report, you can click any content and proceed to the View Content screen for it. From there, you can edit information about it, including its end date if desired.
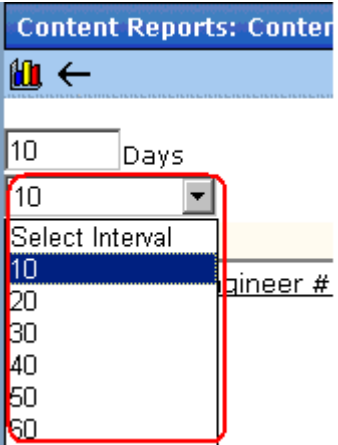
Each item on the list contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
End Date	Date and time the content expired.
Path	Folder location of content in Ektron CMS400.NET Web site.

Selecting the Report's Date Range

To select the report's date range, you have two options:

Option	Illustration
Enter a number in the **Days** field. Then click the View Reports button ().	

Option	Illustration
Select a number from the dropdown list below the **Days** field	

After selecting a number of days, click the view icon () to see all content that will expire within that time frame.

Site Update Activity Report

The Site Activity Report provides a snapshot of the freshness of the content on your Web site. Specifically, it lists

- how many content items *were* created or updated within a date range you select, broken down by folder

- how many content items *were not* created or updated during that time

- the percentage of *stale content (*percentage of content items that were not created or updated during that time)

A sample report appears below.

Content Reports: Site Update Activity Report In Folder "Content"

Foldername:	Updated Count	Non Updated Count	Percent of Stale C⋯
Content	**8**	**5**	**38.462**
Calendar	0	0	0
Form_Example	0	1	100
Press_Releases	0	5	100
Purchase_Orders	0	2	100
Books	0	5	100
Dynamic Content In Content	0	0	0

Selecting Information to Appear on the Report

To choose which content items will appear on the report, follow these steps.

1. By default, only content in the default language will appear on the report. To change the language, use the language pull-down near the top of the screen.

2. Choose a **Start Date** by clicking the calendar icon (📅).

3. A calendar appears. You can move to another month or year by clicking it. When you get to the desired month, click inside the day. The selected date turns red (see below).

4. Click **Done**.

5. If desired, select an **End Date** using the same procedure.

NOTE   If you do not select an end date, the report uses today for the end date.

6. To include all content, proceed to the next step. To include only content in a selected folder (and possibly its subfolders), click **Content Folder**, then select any folder. *See Also:* "Selecting Content by Folder" on page 121

7. Choose whether you want the report to display in a horizontal or vertical format. A horizontal format is shown in the screen sample above. A vertical format is below.

Variable Name	Value
Folder Name	**Content**
Updated Count	2
Non Updated Count	0
Percent of Stale	0
Folder Name	**Calendar**
Updated Count	0
Non Updated Count	0
Percent of Stale	0
Folder Name	**Form_Example**
Updated Count	0
Non Updated Count	1
Percent of Stale	100

Report Display: Horizontal

☐ Include Sub-Folders

Get Result

8. If you want to include all subfolders under the selected folder, click **Include Subfolders**.

9. Click **Get Result**.

The Display of Information on the Report

The Site Activity Update Report displays the following information for the content that satisfies the selection criteria.

- **Folder Name** - the top level folder appears first, in blue, followed by any subfolders

  - following the top-level folders are the first-level subfolders in alphabetical order. Their subfolders do not appear, but their content affects the totals for each subfolder.

- **Updated Count** - number of content items in each folder that have been created or updated within the selected date range. For every folder other than the top-level folder (which appears in blue), the count includes content items in their subfolders.

- **Non Updated Count** - number of content items in each folder that have not been created or updated within the selected date range. For every folder other than the top-level folder (which appears in blue), the count includes content items in their subfolders.

- **Percentage of Stale Content** -The percentage of content items that have not been either created or updated within the selected date range.

- **Total** - Each column is summed at the bottom, except **Percentage of Stale Content**, which provides an average of the percentage of all folders.

Graphing the Report Data

After viewing the report results, you can display that data as a graph (illustrated below). The graph's orientation is vertical or horizontal, depending on your response to the **Report Display** field.

To graph the results, click the graph toolbar button ().
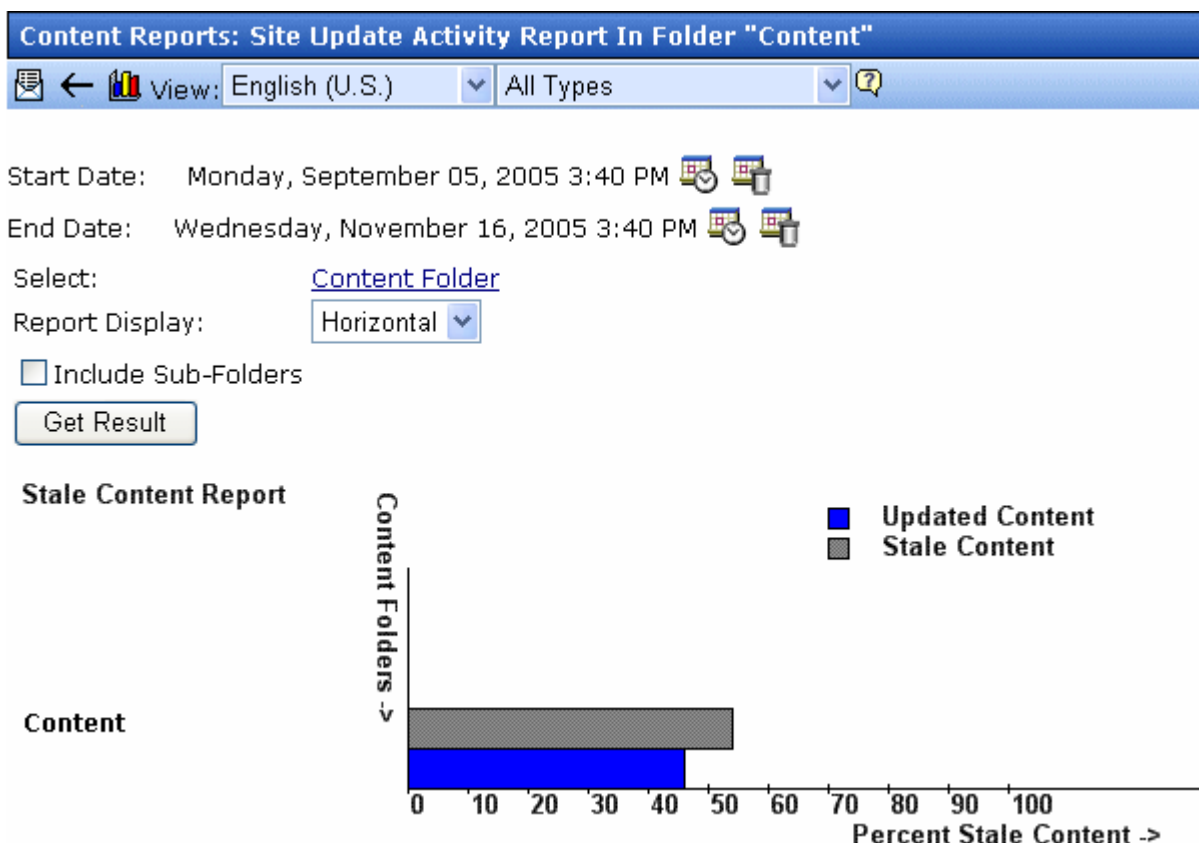
Search Phrase Report

This report displays all terms that were entered into the Search Text Field within a selected range of dates. You can use it to discover the kind of information site visitors are searching for.

Search Phrase Report

← View: English (U.S.)

Minimum Count: 1

☑ Include Site

☑ Include Workarea

Start Date: Wednesday, October 05, 2005 5:05 PM

End Date: Tuesday, November 15, 2005 5:05 PM

[Get Result]

Phrase	Use Count
Ektron	5
Dreamweaver	3
Acme	1
Providence Healthcare	1
WYSIWYG editor	1

Selection Criteria

You can narrow down the search by selecting any combination of these criteria.

- language - the language of the *search page* (either Workarea or site search). The user performing the search can choose a language before inserting the search text. If he does not explicitly choose a language, the search uses the default one. This report can show results from all languages or any one that you select.

- a *minimum number of occurrences* of the word or phrase to return. For example, you only want words or phrases entered into the **Search Text** field at least 10 times during the last month.

- whether to include words or phrases entered into the *site search* (the search page that site visitors use)

- whether to include words or phrases entered into the *Workarea search* (accessed from the View Contents of Folder screen, this search page is used by authorized CMS users to find content)
- date range

Display of Search Results

The search results show the number of times each word or phrase that satisfies the selection criteria appears. They are arranged in this order.

- words or phrases with the most occurrences appear first

- if several words or phrases have the same number of occurrences, they are arranged alphabetically

Working with HTML Forms

Ektron CMS400.NET provides powerful online form capabilities, allowing you to create an online dialog with visitors. Now anyone in your organization – not just a developer or Webmaster– can create and deploy Web forms to capture visitor information. Support marketing strategies by getting feedback on their needs. Follow up on their interest in your products and services. Register people for events.

Form capabilities include

- Creating a form and its postback message
- Creating polls and surveys for a Web site
- Adding validation criteria to form fields
- Automatically assigning tasks for follow-up activities to form submissions
- Reporting on form information
- Exporting results to Microsoft Excel

A sample form appears below.

This chapter explains how to perform all form actions through the following topics.

- ”Editing a Form” on page 198
- ”Mailto or Database Form” on page 199
- ”Deleting a Form” on page 200
- ”View Form Toolbar” on page 200
- ”Creating Polls and Surveys” on page 202

Overview of Form Processing

Step	For more information, see
1. Create a form	”Creating a New Form” on page 147
2. Assign it to a Web page	”Implementing a Form on a Web Page” on page 184
3. Site visitor goes to your Web site and completes form. Form is mailed to an email address, saved to a database, or both.	
4. View submitted form data and download it to a spreadsheet.	”Viewing Form Reports” on page 187

The Structure of Form Data

Forms reside within the content folder or one of its subfolders.

A form consists of the following components:

- **Form** (title, ID number, whether the form data is sent as email, and/or saved to a database, etc.)
- **Content** information (title, start and/or end date, status, postback message, etc.)
- **Form fields** (plain text field, password field, text area, hidden text, choices, checkbox, select list, calendar, submit button, etc.)

the Ektron CMS400.NET Administrator Manual section "Working with HTML Forms" > "Forms Must Use Template with FormBlock Server Control."

Ektron CMS400.NET Administrator Manual section "Working with HTML Forms" > "Form Permissions"

Creating a New Form

The screen you use to create a new form has five simple steps. After you complete the steps, you have a new form that's ready to collect the information you need. To make the task even easier, **Ektron CMS400.NET** provides sample forms that you can start with then customize.

As explained in "Mailto or Database Form" on page 199, form data can be emailed and/or saved to a database. Forms created using the procedure described below are saved to a database by default, but not emailed. To change either setting, use the Edit Properties screen. See "Editing a Form's Properties" on page 199.
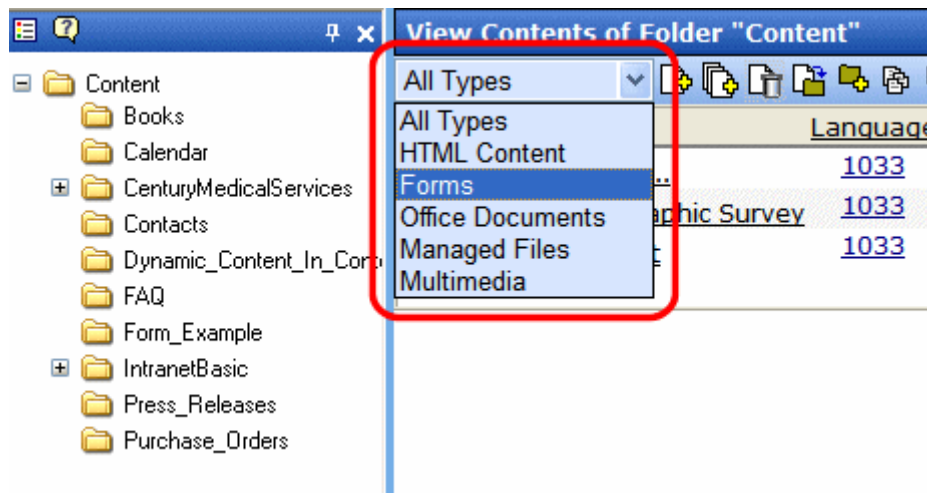
To create a new form, follow these steps.

NOTE You can also create a new edition of a form in another language by copying an existing form and translating it. For more information, see "Translating Content" on page 432.

NOTE For the steps to create a new poll, see "Steps to Create a Poll" on page 203. For the steps to create a new survey, see "Steps to Create a Survey" on page 205.

1. Choose a content folder.

2. From the content type drop-down box, choose Forms.

3. From the language drop-down, select the language in which to create the form.

4. Click the Add button ( ). The New Form screen appears.

5. Choose the form that you want to begin with. You can click the preview icon (⬜) next to any sample form to preview it before choosing it.

    You should select the sample that most closely matches the form you want to create. After you create it, you can add fields, remove fields, modify possible responses, etc.

6. Click the **Next** button.

7. Enter or edit the form's **Title** and **Description**.

    - **Title** - used to reference the form within the Workarea (required)

    - **Description** - an extended description of the form.

8. The next screen lets you assign a task to a user or user group. If you do, a task will be created every time a site visitor submits this form. *See Also:* "Assigning a Task to a Form" on page 184

9. A new screen lets you determine what happens after the site visitor completes the form. The choices are:

    - **Display a message** - See "Composing the Postback Message" on page 150

    - **Redirect to a file or page** - Identify a file or a page on your Web site that is launched when the visitor completes the form

        - An example of a file is a white paper (a common file format is .PDF) that the visitor requested

        - An example of a page is one that lets the visitor download your product

    - **Redirect to an action page and forward form data** - See "Redirect to an Action Page and Forwarding Form Data" on page 151

    - **Report on the form** - See "Making Form Results Available to Site Users" on page 152

10. Now that you have completed information about the form, you can enter the form's content. This procedure is described in "Creating a Form's Content" on page 155.

Composing the Postback Message

The postback message can contain text or graphics, just like any other HTML content. Typically, it acknowledges the site visitor's completion of the form.

For most sample forms provided, sample text appears in the editor. Modify it as you wish, using **Ektron CMS400.NET**'s editor to change the font size, style, color, insert library items, etc.

You can also insert fields that retrieve form information upon its submission. Use the **Insert Fields** pull-down to do this (illustrated below).
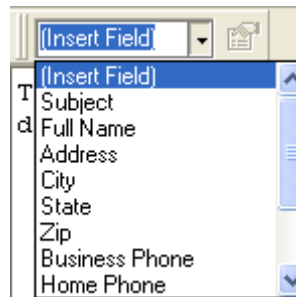
All form fields appear on the list. In addition, the following fields can be used to insert form information into the postback message, although they're not completed by the person submitting the form.

- Form title
- Form description
- Date form was submitted by site visitor

For example, your postback message may be

```
Thank you «Full Name» for completing the «[Form Title]».
```

When the postback message appears, it looks like this.

```
Thank you Jay Kohler for completing the breakroom survey.
```

Redirect to an Action Page and Forwarding Form Data

The following section of the **Ektron CMS400.NET** Administrator Manual explains how your administrator sets up the action page: "Working with HTML Forms"> "Redirecting Submitted Form Data"

After your administrator follows that procedure, he identifies a folder and hyperlink that you use to select an action page.

WARNING! You must have the folder and hyperlink name from your administrator to complete this procedure.

To redirect submitted form data to an action page, follow these steps.

1. Go to the page on which you determine the form's response. If this is a new form, it is page 4 of the Forms Wizard.

   To modify an existing form, select the form's folder, then the form. Next, select Edit and click the **Post Back Message** tab.

2. Select **Redirect to an action page and forward form data**.

3. Click the icon next to **File or page**.
4. The Select dialog appears. Click the **Select** button.
5. The library appears. In the left panel, select the folder that contains the hyperlink.

6. In the right panel, select **Hyperlinks** from the file type dropdown.

7. Select the hyperlink whose name was given to you by your system administrator.

CMS400 Library For admin - Microsoft Internet Explorer provided by Ektron, Inc.

Library
- Books
- Calendar
- CenturyMedi
- Contacts
- Dynamic_Cor
- FAQ
- Form_Examp
- IntranetBasi
- Press_Relea:
- Purchase_Or

Insert

Hyperlinks ∨ | English (U.S.) ∨

Title | Insert library item into the editor | ID Date
redirect form [t/CMS400Example/ServerVariables.aspx] 656 12/2
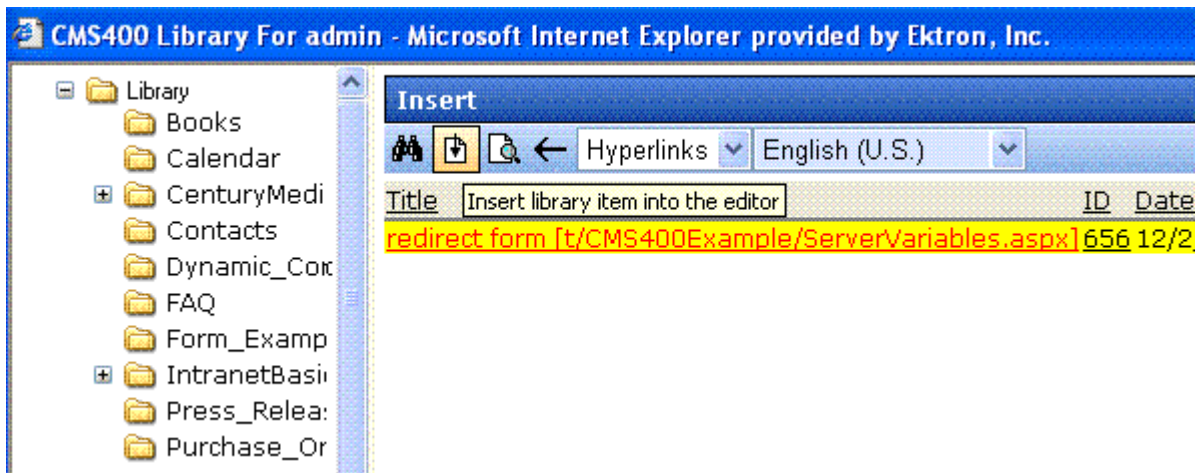
8. Click the insert button ( ).
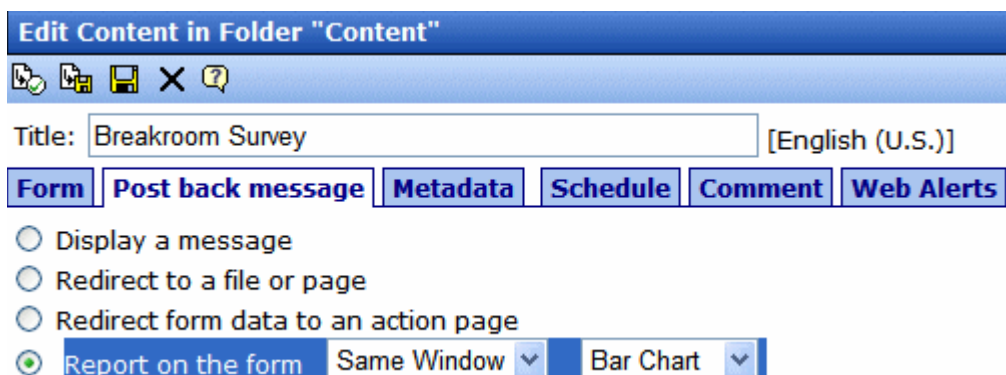
Making Form Results Available to Site Users

When you create polls and surveys you can choose to have the results displayed after site users submit their data. These results can be displayed in the same window or output to a new window. In addition, you can choose how to chart the data. For a description of chart types, see ”Chart Type” on page 154.

To show site visitors the results, follow these steps:

1. Go to the page on which you determine the form's response. If this is a new form, it is page 4 of the Forms Wizard.

   To modify an existing form, select the form's folder, then the form. Next, select Edit and click the **Post Back Message** tab.

2. Select **Report on the form**.

3. Choose whether you want the results to appear in the **Same Window** or a **New Window**.

4. Choose the style of the report.

The following table describes the types of charts available.

Chart Type	Description	Sample
Data Table	The poll or survey answers are displayed with the percentage of users who responded to each item.	
Bar Chart	The poll or survey answers are displayed with a bar graph. This chart type is used when you want a quick visual representation of the responses.	

Chart Type	Description	Sample
Pie Chart	Displays a standard pie chart. Poll or survey answers are color coded and the percentage of people who chose each answer is shown.	**Poll: My favorite feature** My favorite feature in Ektron CMS400.NET ■ Approval Process (11 %) ■ Asset Management (11 %) ■ Blogging Tools (11 %) ■ Poll and Survey (56 %) ■ Multimedia (0 %) ■ Membership (0 %) ■ Search (0 %) ■ Security (11 %)
Combined	Takes the Data Table and the Bar Chart and combines them together.	**Age range (4 responses)** **18-21** 50% **22-25** 25% **26-30** 0% **31 or over** 25%

IMPORTANT! You cannot chart data that is entered into a text box. For example, if one of the choices in a poll is Other, and you have a text box available for site users to enter additional information, the text in the text box is not charted. However, the fact that the a user chooses Other is charted.

Creating a Form's Content

Here is an example of form content that you can create.

Request for White Paper

Please fill out the form below. If you have any questions, please e-mail
white_paper@ektron.com.
* - required fields

*First Name:

*Last Name:

Company Name:

Company/Personal
Website:

*Email:

Phone: Ext:

State/Province: Select for USA or Canada Only

*Country: United States

Comments:

Request White Paper

Note that some fields are required, and some provide a dropdown
list of choices. You can learn how to create such a screen by
following the directions below.

The following topics explain how to create a form.

- ”The Form Toolbar Options” on page 157
- ”Inserting Form Fields” on page 158
- ”Form Validation” on page 161

The Form Toolbar Options

Creating form content is similar to creating a standard content item. (See "Adding HTML Content" on page 47). The big difference is a special toolbar (illustrated below) to make it easier to insert form elements.

All toolbar options except the Select Button pull-down also appear on a vertical toolbar to the left of the editor. You can use whichever toolbar you prefer -- all options are the same.
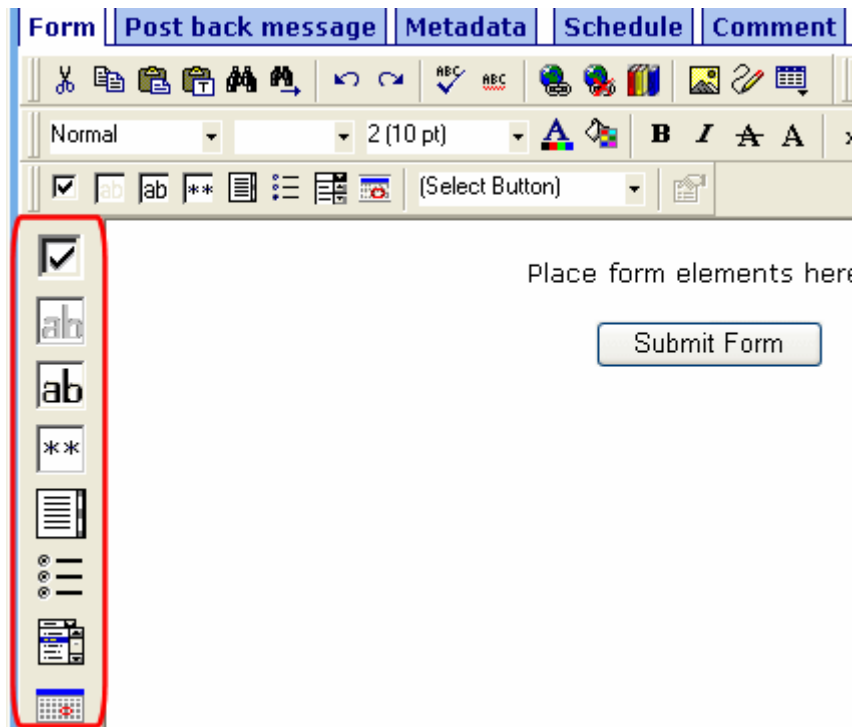
Adding a Field to the Screen

The major difference between the toolbars is how you add a field to the screen. If you are using the *horizontal* toolbar, place the cursor where you want field, and click the toolbar button.

When using the *vertical* toolbar, drag a button to the desired screen location.

Note that a context-sensitive menu, available by right clicking the mouse, is also available to perform these actions. You can right click the mouse then select **Insert Field** to display a context-sensitive menu of all commands.
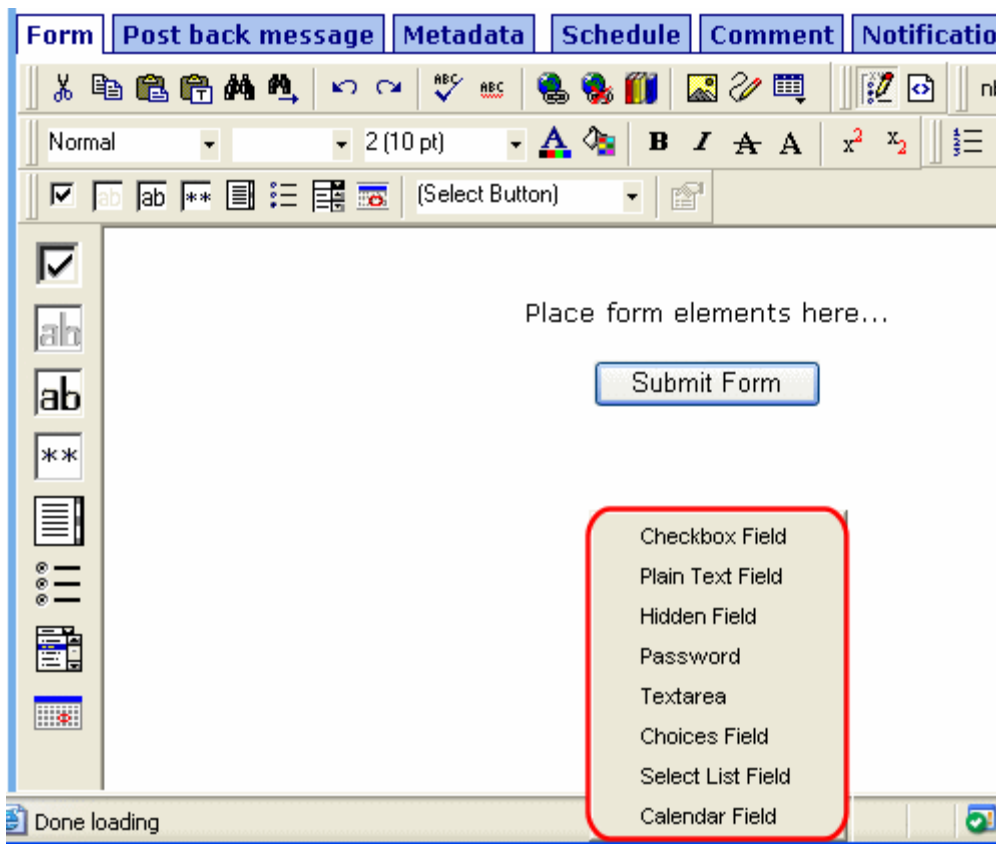
Inserting Form Fields

The final screen of the Forms setup lets you arrange the screen so that it collects exactly the information you want. To create the screen, you insert fields that prompt a site visitor to enter

information. Then, add buttons that let the user submit the data on the screen.

If you chose a sample form at the beginning, the screen includes fields. If you did not, the screen has only a **Submit** button.

NOTE   In addition to inserting fields, you can add explanatory text, lines, images, etc. onto the form screen. If you want to place fields in columns, insert a table and place the fields within table cells.

The table below explains each field type you can enter.

Button	Inserts this kind of field	Description	For more information, see
☑	Checkbox	User's response is either checked or unchecked	"Inserting a Checkbox Field" on page 162
ab	Hidden Text Field	Information a site visitor doesn't need to know about	"Inserting a Hidden Text Field" on page 164
ab	Text Field	Free text field; user cannot format text	"Inserting a Text Field" on page 165
**	Password	A password field	"Inserting a Password Field" on page 169
▤	Text Area	Same as Text Field except field scrolls vertically to accept more text	"Inserting a Text Area Field" on page 172
☰	Choices	Several choices appear on screen. User checks any number of appropriate boxes.	"Inserting a Choices Field" on page 174
▥	Select	Same as Choices except options appear in a drop-down box, and site visitor can only select one choice	"Inserting a Select List Field" on page 178
▦	Calendar	Lets user insert a date by clicking a calendar	"Inserting a Calendar Field" on page 182

After you complete the form, you have the following options.

Button or Tab	Description
Postback Message	See "Composing the Postback Message" on page 150
Metadata	Edit the metadata for the content. *See Also:* "Adding or Editing Metadata" on page 86
Schedule	Assign start or end dates, or both, for when content is published to Web site *See Also:* "Scheduling Content to Begin and End" on page 75
Comment	Enter history comment to indicate changes made to content
Web Alerts	Assign or update Web Alert information for the form. See the **Ektron CMS400.NET** Administrator Manual chapter "Web Alert Feature".
Submit	Submit content into approval process.
Publish	Publish content to Web site.
	Note: If the content has any active tasks, a comments window pops up. You can insert comments to describe how approving or declining the content affects the task.
	Note: Only the last approver in the approval chain sees this button.
Check In	Save and check-in content. This button does not submit the content into the approval process, but rather lets other users change it.
Save	Save the content without submitting it into the approval process. If a user clicks save and then closes the editor, other users cannot edit the content.
Decline	This buttons appears if you are the next approver in the approval list. Click it to decline the changes made to the content.
	Note: If content has any active tasks, a comments window pops up. You can insert comments to describe how approving or declining the content affects the task.

Button or Tab	Description
✕ Cancel	Close the editor without saving changes.

Next, click the Save and Submit or Publish button (🗐). The form only appears on your Web site after it is published.

After you complete and save the form, it may need to go through the approval process. When that is complete, add it to the site by assigning it to a page template. See "Implementing a Form on a Web Page" on page 184.

Form Validation

You can apply validation rules while creating or editing the following field types:

- text
- password
- textarea
- calendar

Validation rules ensure that the form information entered by site visitors meets your criteria. For example, a validation rule can specify that a site visitor's response to the **Telephone** field conforms to a standard format (for example, 7 or 10 digits). If the response does not conform, an error message informs the site visitor of the problem. The input must conform before the form can be submitted.

For a list of validation rule types, see "Validation Options" on page 167.

When Validation Rules are Applied

Validation rules are applied when a site visitor submits an entire form, not as soon as the input is entered. If invalid input is found, the error message that you define appears.

The site visitor must change his response to conform to the validation rule. When he does, the next field is checked and, if that is invalid, its error message appears, etc.

TIP!	If you apply validation rules to more than one field, include the field name in the error message. For example, enter **The name field only allows text**. This is good practice because error messages only appear *after* the form is submitted and, if the message does not identify the field, the user may not know which field needs correction.

Form Fields

Inserting a Checkbox Field

A Checkbox field is only one character wide and accepts one of two possible values: checked or unchecked. For example

☐ Check if you are over 65

To insert a checkbox field, follow these steps.

1. Place a checkbox type field ☑ onto the screen. *See Also:* ”Adding a Field to the Screen” on page 157
2. The following dialog appears.

Fields on the Checkbox Dialog

Field	Description
Descriptive Name	Enter a description of the field. This text describes the field on form reports. See "Viewing Form Reports" on page 187.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed. Note: You cannot enter spaces nor most special characters (!@#$%^&*()+=<>,.:;'"{}[]|'~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below). ☐ Check if you are over 65 over 65?

Field	Description
Default value	If you want this field to be checked when the screen first appears, click **True**. Otherwise, click **False**. Regardless of the default value, the site visitor can change it while completing the screen.

Inserting a Hidden Text Field
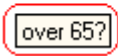
When the form is submitted, this field can pass information that the site visitor doesn't need to know about, such as a tracking number. This is typically data to be stored in the database and/or emailed along with the rest of the data.

To insert a hidden text field, follow these steps.

1. Place a hidden text field [ab] onto the screen. *See Also:* "Adding a Field to the Screen" on page 157

2. The following dialog appears.

Fields on the Hidden Text Field Dialog

Field	Description
Descriptive Name	Enter a description of the field. This text describes the field on form reports. See "Viewing Form Reports" on page 187.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed. Note: You cannot enter spaces nor most special characters (!@#$%^&*()+=<>,.:;'"{}[]|'~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below). ☐ Check if you are over 65 [over 65?]
Value	Enter the value that will be saved with this field when the form is submitted.

Inserting a Text Field
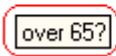
Use a plain text field when you want the user to enter an unformatted, free text response.

To insert a plain text field, follow these steps.

1. Place a plain text field [ab] onto the screen. *See Also:* "Adding a Field to the Screen" on page 157

2. The following dialog appears.

Fields on the Plain Text Field Dialog

Field	Description
Descriptive Name	Enter a description of the field. This text describes the field on form reports. See "Viewing Form Reports" on page 187.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed. Note: You cannot enter spaces nor most special characters (!@#$%^&*()+=<>,.:;'"{}[]|'~) into this field. If you do, they are replaced by underscores.

Field	Description
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below). ☐ Check if you are over 65 over 65?
Default value	If you want to set a default value for this field, enter it here. For example, if this field collects a city, and most users enter New York, enter New York as the value. Regardless of the default value, the site visitor can change it while completing the screen.
Validation	Select the kind of validation to apply to this field. See "Validation Options" on page 167 If you assign to this field any value other than **No validation**, the field is initially surrounded by red dashes in Data Entry mode. If the user's response does not meet the validation criterion, the field remains surrounded by red dashes. The system administrator determines whether or not the user can save an invalid document.
Error Message	Enter text that appears on the screen if the site visitor's response to this field does not satisfy the validation criterion. For example, if the validation criterion is telephone number, the error message could be **Please enter 7 or 10 digits**. It would appear if the user entered, for example, S061882. By default, the error message is the same as the validation criterion you choose. You can use this field to customize its text. Note: You can only enter double-byte characters if your Windows settings include that language. If you enter characters that are not in a language defined in your Windows settings, question marks (?) appear instead of the characters.

Validation Options

Option	Characteristics of Valid Response
No validation	Response is not checked.
Cannot be blank	Response is required. The format of the response is not checked.
Non-negative whole number or blank	A positive whole number *or* no response.
Non-negative whole number (required)	A positive whole number.
Decimal number or blank	A decimal number (for example, 12.345 or 12) or blank . A leading minus sign "-" is allowed. The decimal point must be a period (.), even in locales that normally use a comma (,). Decimal numbers include whole numbers because the decimal point is implied. That is, 12 is 12.0000.
Decimal number required	A decimal number (it cannot be blank) of none, one, or two decimal places. A leading minus sign "-" is allowed. The decimal point must be period (.), even in locales that normally use a comma (,). Decimal numbers include whole numbers because the decimal point is implied. That is, 12 is 12.0000.
Percent: (0-100) required	A whole number from 0 to 100.
email address	*a* @*a.a*, where a is one or more characters.
email address list	Several email addresses. Each address's format is *a* @*a.a*, where a is one or more characters. The user must separate each address with a semicolon (;).
Zip code (US)	5 (*nnnnn*) or 9 digits separated by a dash after the fifth (*nnnnn-nnnn*).
Zip code (US) required	5 (*nnnnn*) or 9 digits separated by a dash after the fifth (*nnnnn-nnnn*). A response is required.
Social Security (US)	Nine digits in this pattern: *nnn-nn-nnnn.*

Option	Characteristics of Valid Response
Social Security (US) required	Nine digits in this pattern: *nnn-nn-nnnn.* A response is required.
Postal Code (Canada)	*ana nan*, where a is an alphabetic character and n is numeric.
Postal Code (Canada) - (required)	*ana nan*, where a is an alphabetic character and n is numeric. A response is required.
Social Insurance Number (Canada)	A nine digit number in the format: *nnnnnnnnn.*
Social Insurance Number (Canada) Required	A nine digit number in the format: *nnnnnnnnn.* A response is required.
Telephone number (US and Canada)	A seven or 10 digit number in the format *nnnnnnn* or *nnnnnnnnnn*. The site visitor can insert separator characters, such as dashes (-), between numbers.
Telephone number (US and Canada) (required)	A seven or 10 digit number in the format *nnnnnnn* or *nnnnnnnnnn*. The site visitor can insert separator characters, such as dashes (-), between numbers. A response is required.

Inserting a Password Field

Use a password field when you want the user to enter a password. A password is like a text field but the user's entry appears as dots instead of characters. This prevents an onlooker from seeing the password. A user's password entry cannot exceed 18 characters.

To insert a password field, follow these steps.

1. Place a plain text field $\boxed{ab}$ onto the screen. *See Also:* "Adding a Field to the Screen" on page 157
2. The following dialog appears.

Fields on the Password Dialog

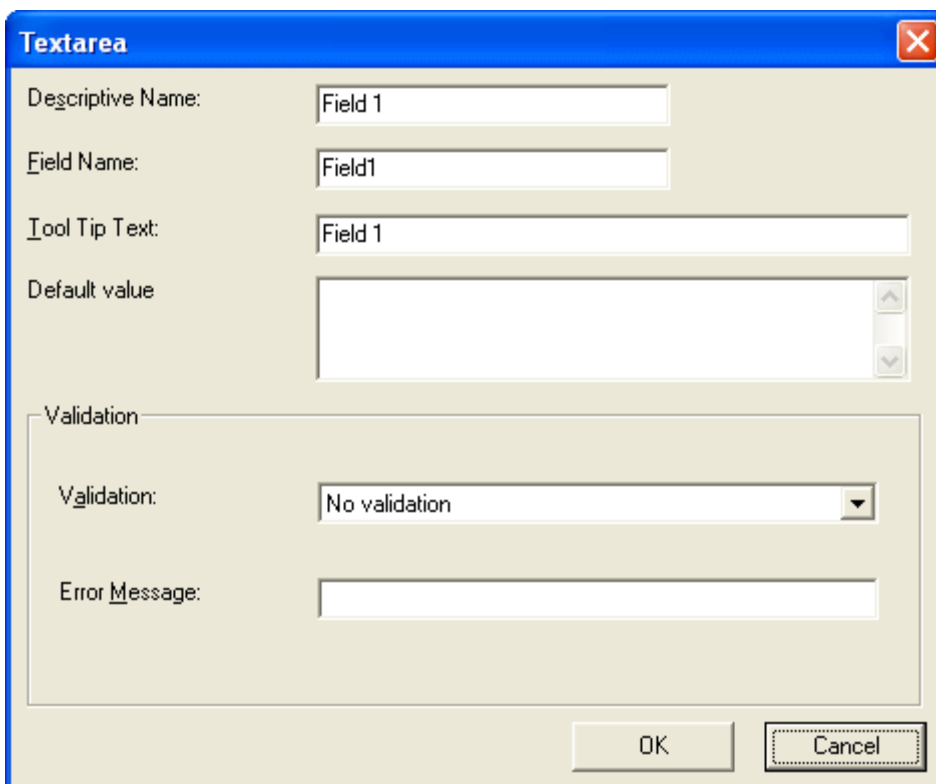| Field	Description
Descriptive Name	Enter a description of the field. This text describes the field on form reports. See "Viewing Form Reports" on page 187.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed. Note: You cannot enter spaces nor most special characters (!@#$%^&*()+=<>,.:;'"{}[]|'~) into this field. If you do, they are replaced by underscores.

Field	Description
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below). ☐ Check if you are over 65 over 65?
Default value	If you want to set a default value for this field, enter it here. Regardless of the default value, the site visitor can change it while completing the screen.
Validation	Select the kind of validation to apply to this field. The choices are: • **No validation** - response is not checked • **Cannot be blank** - Response is required. The format of the response is not checked. • **Minimum of 8 characters with at least one digit** - Site visitor's entry must be at least 8 characters and include one digit. If you assign to this field any value other than **No validation**, the field is surrounded by red dashes when it appears on your Web site.
Error Message	Enter text that appears on the screen if the site visitor's response to this field does not satisfy the validation criterion. For example, if the validation criterion is **Minimum of 8 characters with at least one digit**, the error message could be **Please enter at 8 or more characters with at least one digit**. By default, the error message is the same as the validation criterion you choose. You can use this field to customize its text. Note: You can only enter double-byte characters if your Windows settings include that language. If you enter characters that are not in a language defined in your Windows settings, question marks (?) appear instead of the characters.

Inserting a Text Area Field

Use a text area field when you want the site visitor to enter an unformatted, free text response. A text area field is similar to a Text Field except it scrolls vertically to accept more text.
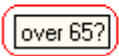
To insert a text area field, follow these steps.

1. Place a text area field 📑 onto the screen. *See Also:* "Adding a Field to the Screen" on page 157

2. The following dialog appears.

Fields on the Textarea Dialog

Field	Description
Descriptive Name	Enter a description of the field. This text describes the field on form reports. See "Viewing Form Reports" on page 187.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed. Note: You cannot enter spaces nor most special characters (!@#$%^&*()+=<>,.:;'"{}[]|'~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below). ☐ Check if you are over 65 over 65?
Default value	If you want to set a default value for this field, enter it here. For example, if this field collects a city, and most users enter New York, enter New York as the value. Regardless of the default value, the site visitor can change it while completing the screen.
Validation	Select the kind of validation to apply to this field. The choices are: • **No validation** - response is not checked • **Cannot be blank** - Response is required. The format of the response is not checked. • **Allow maximum of 1000 characters** - Site visitor's entry cannot exceed 1000 characters. If you assign to this field any value other than **No validation**, the field is surrounded by red dashes when it appears on your Web site.

Field	Description
Error Message	Enter text that appears on the screen if the site visitor's response to this field does not satisfy the validation criterion.
	For example, if the validation criterion is **Cannot be blank**, the error message could be **Please enter a response**.
	By default, the error message is the same as the validation criterion you choose. You can use this field to customize its text.
	Note: You can only enter double-byte characters if your Windows settings include that language. If you enter characters that are not in a language defined in your Windows settings, question marks (?) appear instead of the characters.

Inserting a Choices Field

Use a Choices field when you want the site visitor to select from a predetermined list of choices. You can allow the site visitor to select only one or more than one choice. You can also determine the list of choices and the appearance of the list.

To insert a choices field, follow these steps.

1. Place a choices field ⣀ onto the screen. *See Also:* "Adding a Field to the Screen" on page 157

2. The following dialog appears.

Fields on the Choices Dialog

Field	Description
Descriptive Name	Enter a description of the field. This text describes the field on form reports. See "Viewing Form Reports" on page 187.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed. Note: You cannot enter spaces nor most special characters (!@#$%^&*()+=<>,.:;'"{}[]|'~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below). ☐ Check if you are over 65 over 65?
List	**Custom** - You create your own set of choices. Use the **Item** and **Item List** fields to do this. Note: If, after seeing the following predefined choices, you want to customize the choices available to site visitors, return to this field, replace the value with **Custom**, then define the ranges you want in the **Item** field. **Age Ranges** - Use the predefined choices for age ranges. You can see the ranges on the screen after you choose this option. **Numeric Ranges** -Use the predefined choices for numeric ranges. You can see the ranges on the screen after you choose this option. **Gender** -Use the predefined choices for gender. You can see the values on the screen after you choose this option. **Marital Status** - Use the predefined choices for marital status. You can see the values on the screen after you choose this option

Field	Description
Allow Selection	Click **More than one** to allow the site visitor to select more than one item on the data entry screen. Otherwise, click **Only one**. For example, if you click **More than one**, and the choices are: music, art, sports, the user could select all three choices. If you click **Only one**, the user could only select one choice. **A selection is required -** Check this box if the user must select at least one item in the list.
Appearance	Click **Vertical List** to arrange the choices vertically. Click **Horizontal List** to arrange the choices horizontally. Click **List Box** to display all choices in a box. The box lengthens to display all entries.
Item: Value	Enter the value that is collected when the data entry user selects this item. For example, if **Interests** appears in the Name field, and you want music to be collected when the data entry user selects this item and saves the page, enter **music** here.
Item: Text	Enter text to describe this item on the data entry screen. After you insert this field onto the screen, you can use **eWebEditPro+XML**'s formatting capabilities to modify its size, font, color, and other attributes.

Field	Description
Item List	This section of the screen displays the items that you enter in the **Value** and **Text** fields. Buttons near the bottom of the screen let you remove items from this list as well as rearrange them. Place a check in the box of any item to be checked by default on the data entry screen. If you do, the user can accept the default or uncheck the item by clicking in the checkbox. Note that if **Only One** is selected under **Allow selection** (above), only one item can be selected.

Inserting a Select List Field

Use a Select List field when you want the site visitor to select from a predetermined list of choices. Although similar to the choices field, when you insert a Select List field, the site visitor only sees the first option in a drop down box.

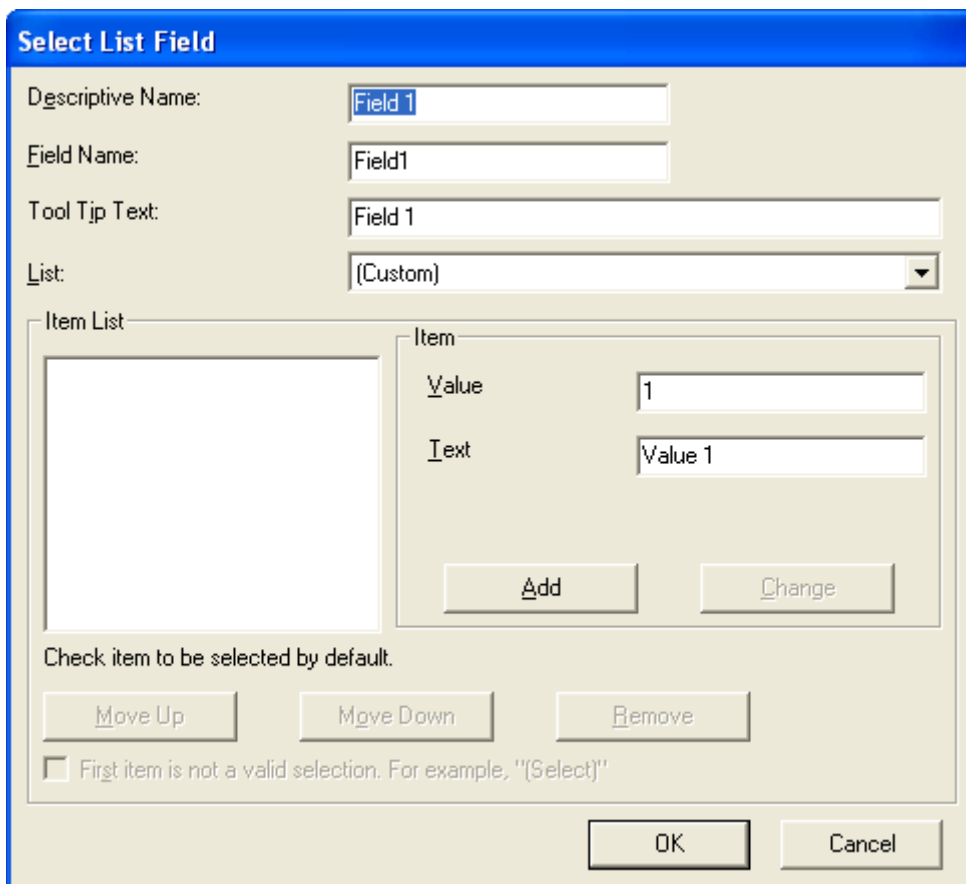He must click the down arrow to see the remaining values and select one.

So, the Select List field occupies less room on the screen than a choices field. Also, the site visitor can only choose on item on the

list. In contrast, you can allow a visitor to select several choices if you use a choices field.

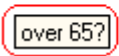To insert a Select List field, follow these steps.

1. Place a Select List field $\frac{\bullet}{\bullet}$ onto the screen. *See Also:* "Adding a Field to the Screen" on page 157

2. The following dialog appears.

Fields on the Select List Field Dialog

Field	Description
Descriptive Name	Enter a description of the field. This text describes the field on form reports. See ”Viewing Form Reports” on page 187.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed. Note: You cannot enter spaces nor most special characters (!@#$%^&*()+=<>,.:;'"{}[]|'~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below). ☐ Check if you are over 65 over 65?
List	**Custom** - You create your own set of choices. Use the **Item** and **Item List** fields to do this. *See Also:* ”Customizing a Standard List” on page 181 **Languages -** list of languages supported by Windows **Countries -** list of all countries in the world **U.S States and Territories -** list of all states and territories that make up the U.S. **Canadian Provinces -** list of all Canadian provinces **Age Ranges** - Use the predefined choices for age ranges. You can see the ranges on the screen after you choose this option. **Numeric Ranges** -Use the predefined choices for numeric ranges. You can see the ranges on the screen after you choose this option. **Years** - list of calendar years, ranging from 2004 to 2014
Item: Value	Enter the value that is collected when the data entry user selects this item. For example, if **Interests** appears in the Name field, and you want music to be collected when the data entry user selects this item and saves the page, enter **music** here.

Field	Description
Item: Text	Enter text to describe this item on the data entry screen. After you insert this field onto the screen, you can use **eWebEditPro+XML**'s formatting capabilities to modify its size, font, color, and other attributes.
Item List	This section of the screen displays the items that you enter in the **Value** and **Text** fields. Buttons near the bottom of the screen let you remove items from this list as well as rearrange them. Move Up · Move Down · Remove Place a check in the box of any item to be checked by default on the data entry screen. If you do, the user can accept the default or uncheck the item by clicking in the checkbox.
First item is not a Valid Selection	Check here if the first item on the list is not a valid value but instead text that prompts the user to respond to the field. An example of such text for a list of states would be **Select a state**. If you check this box and the user selects the first value on the list (most likely by default), an error message appears when he tries to save the screen.

Customizing a Standard List

You can customize any list of predefined choices. For example, you can change the calendar years so they begin in 1995 and run through 2020.
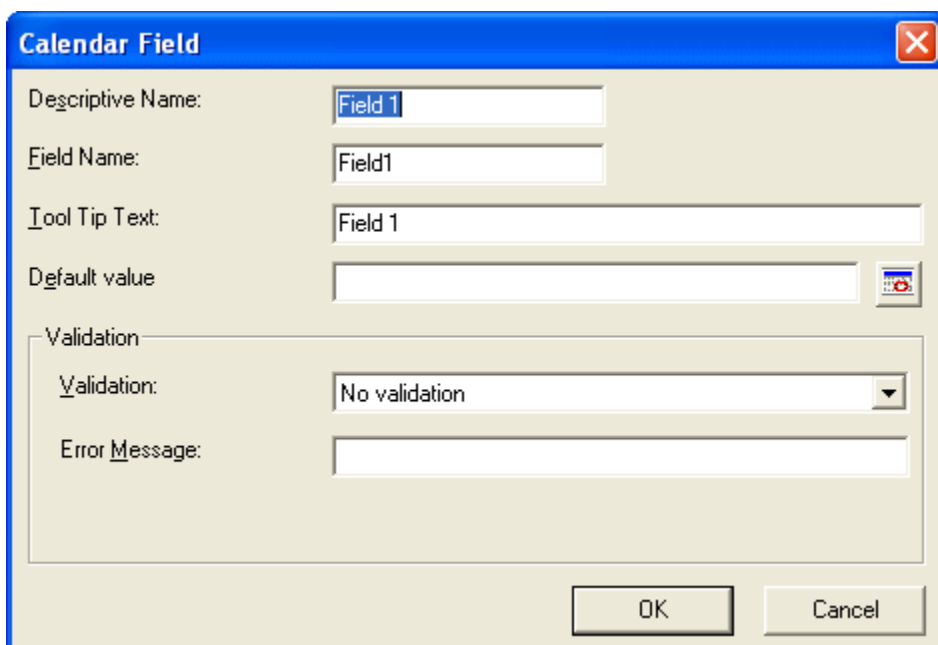
To do this, follow these steps.

1. Choose the standard list that you want to customize.

2. Change the value of the List field to **Custom**.

3. All of the predefined choices appear in the **Item List** box.

4. To

   - add new items, use the Item **Value** and **Text** fields

   - delete an existing list item, select it and click **Remove**

   - rearrange the list, use the **Move Up** and **Move Down** buttons

   - edit a list item, select it and press the **Change** button
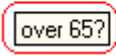
Inserting a Calendar Field

To insert a field that lets a site visitor select a date, use a Calendar Field. To do that, follow these steps.

1. Place a Calendar field (▦) onto the screen. *See Also:* "Adding a Field to the Screen" on page 157

2. The following dialog appears.

Calendar Field

Descriptive Name:	Field 1
Field Name:	Field1
Tool Tip Text:	Field 1
Default value:	

Validation
Validation:	No validation
Error Message:	

OK   Cancel

Fields on the Calendar Field Dialog

Field	Description
Descriptive Name	Enter a description of the field. This text describes the field on form reports. See "Viewing Form Reports" on page 187.

Field	Description
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed. Note: You cannot enter spaces nor most special characters (!@#$%^&*()+=<>,.:;'"{}[]|'~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below). ☐ Check if you are over 65 over 65?
Default value	If you want to set a default value for this field, enter it here. For example, if this field collects a city, and most users enter New York, enter New York as the value. Regardless of the default value, the site visitor can change it while completing the screen.
Validation	Select the kind of validation to apply to this field. The choices are: • **No validation** - response is not checked • **Cannot be blank** - Response is required. The format of the response is not checked. If you assign **Cannot be blank**, the field is surrounded by red dashes when it appears on your Web site.
Error Message	Enter text that appears on the screen if the site visitor's response to this field does not satisfy the validation criterion. For example, if the validation criterion is **Cannot be blank**, the error message could be **Please enter a response**. By default, the error message is the same as the validation criterion you choose. You can use this field to customize its text. Note: You can only enter double-byte characters if your Windows settings include that language. If you enter characters that are not in a language defined in your Windows settings, question marks (?) appear instead of the characters.

Implementing a Form on a Web Page

After you create the form, you need to link it to another page on your Web site. You would insert the link as you would any form link. See "Adding a Library File to Content" on page 224

Next, open your Web Site, navigate to the host page, and click the hyperlink to access the form. Now, you can test the form and make sure it works as you expected. If needed, you can return to edit mode, change the form, and test it again until you are happy with it.

Assigning a Task to a Form

While tasks typically help **Ektron CMS400.NET** users track content activities, you can also assign a task to users or user groups whenever a form is submitted.

For example, your Web site offers a free product demonstration to anyone who completes a form. Whenever a site visitor submits the form, a task is assigned to your sales department's administrative assistant. He uses the information collected by the form to schedule a demonstration. The sales manager can review the task history to audit sales leads and ensure demonstration requests are being handled in a timely manner.

To set up a task that it is assigned to users or groups whenever a site visitor completes the form, follow these steps.

NOTE   You should be familiar with tasks before beginning this procedure. *See Also:* "Managing Tasks" on page 381

1. If you are creating a new form, assign the task at Step 3 of the Forms Wizard.

    If you are editing a form, assign the task on the form's Edit Properties screen.

    In both cases, you identify only users and groups to whom the task will be assigned whenever a site visitor completes the form. **Ektron CMS400.NET** assigns the remaining task information.

2. You complete the form and make it available on your Web site.

3. A visitor to your site fills out and submits the form.

4. A task is created and assigned to users and groups you identified in Step 1.

5. Any **Ektron CMS400.NET** user can view all tasks created via form submission in the Smart Desktop. See illustration below. *See Also:* "Understanding the Smart Desktop" on page 21

Ektron CMS400.NET users and administrators can also view and update tasks assigned to them via the Task screens on the Smart Desktop. See "Viewing a Task" on page 395 and "Viewing a Task's History" on page 405.

Task Information

The task created upon form submission has the following information.

Field	Value
Title	Form title, as entered by the author
Assigned to	As set up by the user who created or edited the form
Assigned by	User who created or last edited form
Priority	Normal
Task Category	Form Submission Task Category
Task type	Form Submission Task
Created by	User who created or last edited form
State	Not started
Due date	Not specified
Start date	Not specified
Description	Data from form "*form name*" was received on *date time.* *form description* *Name of every field on the form: value submitted by user into that field*

email Automatically Generated Upon Form Submission

An email is automatically sent to every user named in Step 1 above who has a valid email address in the User Information Screen. The email's subject line is the form name. The body of the email contains the following information for each field on the form.

- name
- value submitted by user

Viewing Form Reports

If a form is set to store data in the database, you can run a report that displays the submitted data. To view a form report, follow these steps.

1. Navigate to the folder for which you want to view the report.

2. The View Content screen appears.

3. Click the form you want to view. (If you do not see your form in the folder, make sure the Content Type drop-down box is set to All Types or Forms.)

4. Click the View Reports button (📊).

5. The View Forms Report screen appears.

6. Enter report criteria using the following table as a reference.

Field	Description
Start Date	If desired, specify a start date. The report displays only forms that were submitted on or after the start date.
End Date	If desired, specify an end date. The report displays only forms that were submitted on or before the end date.
Report Display	Choose to display the report horizontally or vertically.
Data Type	Specify the data type to filter the report by.

7. Click the Get Result button to display the report.

Display Formats

The submitted form data can be viewed in any of these formats.

- "Table with Totals" on page 188
- "Summary of Selected Choices" on page 188
- "Table of Values" on page 189
- "List of Submitted Values" on page 190

Table with Totals

The table of values shows the following information for each completed form.

- a checkbox that lets you delete the response
- an internal identification number of the response
- the name of the user who submitted the form, if he signed in to **Ektron CMS400.NET** beforehand. If the user did not sign in, **anonymous** appears.
- date response was submitted
- The name of each field on the survey
  - under each field name is the submitted response for the each user
- the bottom line sums the numerical and percentage totals for each response

Sample of Table with Totals Format

General Demographic Survey

(Delete) ☐	ID	Submitted By	Date Submitted	Gender		Age range			Ed
				Male	Female	22-25	26-30	31-40	H School
☐	22	Member, John	12/6/2005 4:18:50 PM	✔		✔			
☐	23	anonymous	12/6/2005 4:22:58 PM		✔			✔	
☐	24	Edit, John	12/6/2005 4:23:40 PM	✔			✔		
			Total:	2	1	1	1	1	
			Average (3 rows):	66.67%	33.33%	33.33%	33.33%	33.33%	66.

Summary of Selected Choices

This format totals, for choice and select type fields, the number of times each choice was selected. Only choices that were selected at least once appear.

Sample Summary of Selected Choices Format

General Demographic Survey

Field	Value	Count
Age range	22-25	1
	26-30	1
	31-40	1
Annual Income	$30,000-$39,999	1
	$40,000-$49,999	1
	$70,000-$79,999	1
Education Level	High School/GED	2
	Master's Degree	1
Father's Education Level	High School/GED	1
	Master's Degree	1
	Some College	1
Gender	Female	1
	Male	2
Household Income	$100,000-$149,000	1
	$30,000-$39,999	1
	$60,000-$69,999	1
Marital Status	Legally Separated	1
	Married	1
	Single	1
Mother's Education Level	High School/GED	2
	Master's Degree	1
Race	African-American	1
	Native American	1
	White	1

Table of Values

The table of values shows the following information for each completed form.

- a checkbox that lets you delete the response
- an internal identification number of the response
- the name of the user who submitted the form, if he signed in to **Ektron CMS400.NET** beforehand. If the user did not sign in, **anonymous** appears.
- date response was submitted
- descriptive name of each form field appears in the column header
  - the value entered for each field appears below the header

Sample of Table of Values Format

General Demographic Survey

(Delete) □	ID	Submitted By	Date Submitted	Gender	Age range	Education Level	Annual Income	Household Income	
□	22	Member, John	12/6/2005 4:18:50 PM	Male	22-25	High School/GED	$40,000-$49,999	$60,000-$69,999	L S
□	23	anonymous	12/6/2005 4:22:58 PM	Female	31-40	Master's Degree	$70,000-$79,999	$100,000-$149,000	N
□	24	Edit, John	12/6/2005 4:23:40 PM	Male	26-30	High School/GED	$30,000-$39,999	$30,000-$39,999	S

List of Submitted Values

The List of Submitted Values format provides the same information as the Table of Values, but is formatted vertically rather than horizontally. *See Also:* "Table of Values" on page 189

Sample List of Submitted Values Format

General Demographic Survey

(Delete) ☐	ID	Submitted By	Date Submitted	Field	Value
☐	22	Member, John	12/6/2005 4:18:50 PM	Gender	Male
				Age range	22-25
				Education Level	High School/GE
				Annual Income	$40,000-$49,9
				Household Income	$60,000-$69,9
				Marital Status	Legally Separa
				Religious	Evangelical Chr
				Other Religious Affiliation	
				Race	African-America
				Mother's Education Level	High School/GE
				Father's Education Level	Some College
☐	23	anonymous	12/6/2005 4:22:58 PM	Gender	Female
				Age range	31-40
				Education Level	Master's Degre
				Annual Income	$70,000-$79,9
				Household Income	$100,000-$149
				Marital Status	Married
				Religious	Protestant Chri

Exporting Form Reports

After you run a report, you can export its data to a Microsoft Excel spreadsheet file (.xls) for further analysis. If a form uses an XML structure, each XML tag becomes a column header in the spreadsheet.

To export form data, follow these steps.

1. Access the View Form Reports screen for the report you want to export, as described in "Viewing Form Reports" on page 187.

2. Click the Export Reports button (![icon]).

3. A File Download dialog box is displayed. Choose the option that best suits your needs.

4. After the data is exported, you can analyze and modify the .xls file.

Viewing Form Information

You can view

- information about a form
- information about a form's properties

Viewing a Form's Information

After a form is created, you can view its information in the Forms folder. To view a form, follow these steps.

1. Access the folder that contains the form you want to view.

2. Click the form you want to view.

3. The View Form screen displays.

4. The following table explains the information on the screen.

.

Field	Description
Form Title	Title used to reference the form
FormID	ID number automatically assigned to form
Status	The form's current status
Description	Extended description for the form
Form Data	The type of form data: Mail or Database. *See Also:* "The Structure of Form Data" on page 146

Field	Description
Form Submissions	Shows the amount of times a user can submit the form. This is often used with polls and surveys to limit the influence any one user has a given poll or survey.
Assign Task to	Users and groups to whom a task will be automatically assigned whenever a site visitor completes the form. *See Also:* "Assigning a Task to a Form" on page 184
Content Properties	Displays the properties of the form's content
Content Title	Title of content associated with form Note: The content name is the same as the Form name.
Content ID	Content ID number assigned to content
Status	The status of the content
Last Editor	Last user to edit the content
Start Date	Date and time when the content will go live on the Web site (if set for a future date)
End Date	Date and time when the content will be removed from the Web site (if set for a future date)
Date Created	Date and time when content was created

The View Form screen also contains several buttons to perform actions. To learn about the buttons, see "View Form Toolbar" on page 200.

Viewing and Editing a Form's Properties

To see and update additional form information that does not appear on the View Form screen, view its properties. To do so, follow these steps.

1. Navigate to the View Form screen of the form whose properties you want to view, as described in "Viewing a Form's Information" on page 192.

2. Click the **Form Properties** button ( ).

3. The Form Properties screen displays a subset of form information.

- Title and Description

- Database or Mail - if form data is emailed whenever a site visitor submits it, enter mail property information below. See "Mail Properties" on page 194

- Form Submission - when checked, you can enter the number of times a user is allowed to submit a form in the **Number of Submissions** text field

- Assign task to - see "Assigning a Task to a Form" on page 184

- Form block's ID number

- Mail Properties

Mail Properties

.

Field	Description
To	Email address to which the form is sent when submitted. *See Also:* "Retrieving email Address from the Submitted Form" on page 195
From	Text that appears in the email's **From** field. *See Also:* "Retrieving email Address from the Submitted Form" on page 195
CC	Text that appears in the email's **CC** field. *See Also:* "Retrieving email Address from the Submitted Form" on page 195
Subject	Text that appears in the email's subject field. *See Also:* "Retrieving Form Data Into the Subject and Preamble Fields" on page 197
Preamble	Beginning text of the email. *See Also:* "Retrieving Form Data Into the Subject and Preamble Fields" on page 197

Field	Description
Send data in XML Format	A green check means email data will be in a structured XML packet.
	A red X means the email data will be in a standard mailto format.
	For more information, see "Sending Data as XML" in the Ektron CMS400.NET Administrator Manual Forms chapter.

Retrieving email Address from the Submitted Form

In the **Mail Properties** section of the Edit Form screen, you can select email addresses submitted on the form to be inserted into any of these **Mail Property** fields:

- To
- From
- CC

So, instead of entering a static email address, it can be dynamically retrieved from the user's form submission. For example, you want to retrieve the "from" field of an email from the information the user enters when completing the form.

To do this, use the **OR to addresses in field** dropdown lists circled below. These lists contain fields that dynamically retrieve data from the submitted form.

Note that the **To** and **CC** fields can accept fields whose validation type is **email address** or **email address list**. On the other hand, the **From** field can only accept fields whose validation type is **email address** (that is, a single email address).

To set this up, follow these steps.

1. Add a form field whose **Validation** type is **Email address** or **Email address list** . The field prompts the user completing the form to enter his email address. Label the field something like **Enter your email address**.

TIP! If the field allows more than one address, add on-screen instructions to separate each address with a semicolon (;).

2. Go to the **Edit Form** screen > **Mail Properties** section.

3. Move to the field labeled **From:**.

4. At the dropdown list following **OR to addresses in field**, select the field you created in Step 1.

Now, when a user completes the form, the value he enters in the field created in Step 1 is used for the email's From address.

Retrieving Form Data Into the Subject and Preamble Fields

You can retrieve data from a submitted form directly to the form's **Subject** and **Preamble** fields. (The subject is a standard mail field, and the preamble is text that appears at the beginning of the email.)

For example, the form may provide a list of your products. While the user is completing the form, he selects a product that he is interested in. The product then becomes the subject line of the email.

NOTE	Since a Textarea field can span multiple lines, it can only be used with the preamble. However, a plain text field can be used with both the subject and preamble.

To retrieve data dynamically from a form field into the email's subject line or preamble, follow these steps.

1. Add a form field that collects the information you want to insert into the email's subject line or preamble. *See Also:* "Inserting Form Fields" on page 158

2. Go to the **Edit Form** screen > **Mail Properties** section. *See Also:* "Editing a Form" on page 198

3. Move to the field labeled **Subject** or **Preamble**.

4. At the dropdown list following **OR use text in field**, select the field you created in Step 1.

Editing a Form

After you create a form, it can easily be edited if information needs to be changed. You can update the following information by following the procedure below.

- the form fields
- post back message
- metadata
- schedule
- comments
- Web Alerts

However to edit a form's **Title**, **Description**, form data, or task values, use the Edit Properties screen.

To edit a form, follow these steps.

1. Access the View Form screen for the form you want to edit, as described in "Viewing and Editing a Form's Properties" on page 193.

2. Click the Edit Form button ( ).

3. The Edit Form screen is displayed. The screen is the same as the Add New Form screen. For documentation of individual fields, see "Creating a New Form" on page 147.

4. Make the necessary changes to the form.

5. Click the Save button (💾).

See Also: "Working with HTML Forms" on page 144

Editing a Form's Content

You can edit the content associated with the form by a variety of methods, including:

- Accessing the content by the floating toolbar on the Web page

- Editing the content by the View Form screen

- Accessing the content by the View Form content properties screen

This section explains how to edit a form's content from the View Form screen. To edit a form's content, follow these steps.

1. Access the View Form screen for the content, as described in "Editing a Form's Content" on page 199.

2. Click the Edit Content button (📝).

3. The Edit Content screen appears.

4. Make the necessary changes to the form's content.

5. If needed, click the Postback Message, Metadata, Schedule, Comment or Web Alerts tab to edit that information.

6. Click a workflow button (Submit for Publication or Publish).

Editing a Form's Properties

See "Viewing and Editing a Form's Properties" on page 193

Mailto or Database Form

The Forms feature lets you create a mailto or a database form to use on your Web site. When creating or editing a form, you must specify the type of form you are creating. The options are:

- Send it via email
- Store it in a database
- Send it via email *and* store in a database

See "Viewing and Editing a Form's Properties" on page 193 for information about toggling this option on and off.

Advantages of a Mailto Form

By creating a mailto form, any email generation is done on the server-side, not on the client. This means that site visitors can submit email whether or not the client has email software.

Storing Form Data in a Database

By storing form data in the Ektron CMS400.NET database, you can keep information submitted by site visitors and view reports on that information. You can also export the form data to a spreadsheet.

Deleting a Form

You can easily delete forms that are no longer needed.

NOTE   Deleting a form also deletes its associated content and information.

To delete a form, follow these steps.

1. Access the View Form screen for the form you want to delete.
2. Click the Delete Form button ( ).
3. A confirmation message is displayed.
4. Click **OK**.

View Form Toolbar

Several toolbar buttons and tabs help you work with forms.

To learn about toolbar buttons available when creating or editing a form, see "Inserting Form Fields" on page 158.

Button or Tab	Name	Description	More Information
	Edit Content	Edit the form's content, which contains the form fields	"Editing a Form's Content" on page 199
	View Staged/ Published Content	Click **View Staged** button to view content that has not yet been published. Click **View Published** button to view content that is live on the Web site.	
	View History	View (and possibly restore) older versions of a content block	"Content History" on page 55
	View Difference	Compare two versions of content	"Comparing Versions of Content" on page 104
	Edit Form Properties	Edit Form properties not available via the Edit Content button	"Viewing and Editing a Form's Properties" on page 193
	Delete Form	Delete a form	"Deleting a Form" on page 200
	Check Links	Check for other content that contains a link to this form	"Link Checking" on page 56
	Add Task	Add a task	"Managing Tasks" on page 368
	View Task	View task information	
	Add Form	Add a new form	"Creating a New Form" on page 147
	Export Report	Download form data to a Microsoft Excel spreadsheet	"Exporting Form Reports" on page 191
	View Reports	View submitted form data; can select range of dates	"Viewing Form Reports" on page 187

Button or Tab	Name	Description	More Information
![icon] or Form Properties	View Content Properties	Access view properties for the content	"Viewing and Editing a Form's Properties" on page 193
View (language)	View	If you can view forms in more than one language, select a language from the drop down list.	
Add **-select language-**	**Add** **-select language-**	Lets you copy current form into new block and translate it to selected language.	"Translating Content" on page 432

Creating Polls and Surveys

Polls and surveys are a type of form. All of the same functionality is available and applies.

WARNING! For complete understanding of Forms, Polls, and Surveys, you should read the entire Working with HTML Forms chapter.

Polls are generally one question and appear on a site for a very short time, an hour or a day. Surveys are usually multiple questions and appear on your site for a longer time than a poll.

NOTE For information on scheduling when your polls and surveys appear on the site, see "Scheduling Content to Begin and End" on page 75.

With polls and surveys, you might choose to show the ongoing results to the end users after they have submitted their answers.

The following sections have information that a user, creating a poll or survey, might be interested in beyond the normal form information.

- "Making Form Results Available to Site Users" on page 152
- "Viewing a Form's Information" on page 192
- "Viewing and Editing a Form's Properties" on page 193
- "Steps to Create a Poll" on page 203

- ”Steps to Create a Survey” on page 205

For information on how to display a poll or survey on a Web site, see the Developer Reference Manual section "Introduction to Ektron CMS400.NET Server Controls" > "Poll Server Control".

To create a poll or survey you use the Forms Wizard.

Steps to Create a Poll

To create a new poll, follow these steps.

NOTE You can also create a new edition of a form in another language by copying an existing form and translating it. For more information, see ”Translating Content” on page 432.
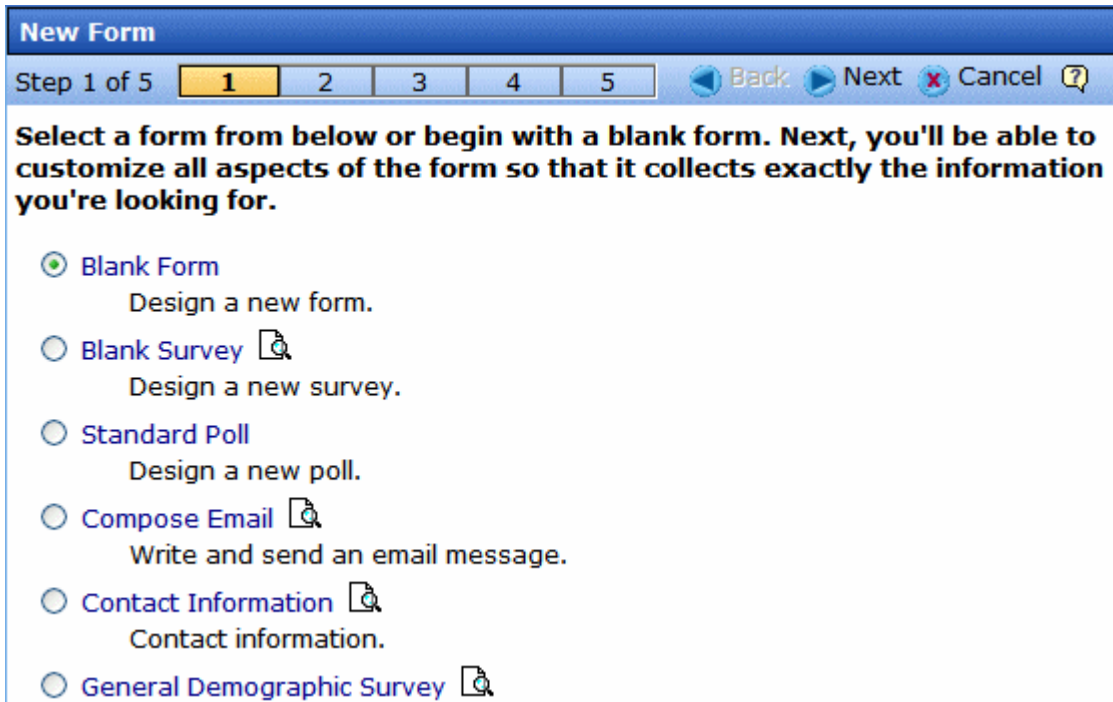
NOTE For the steps to create a new form, see ”Creating a New Form” on page 147. For the steps to create a new survey, see ”Steps to Create a Survey” on page 205.

1. Choose a content folder.
2. From the content type drop-down box, choose Forms.
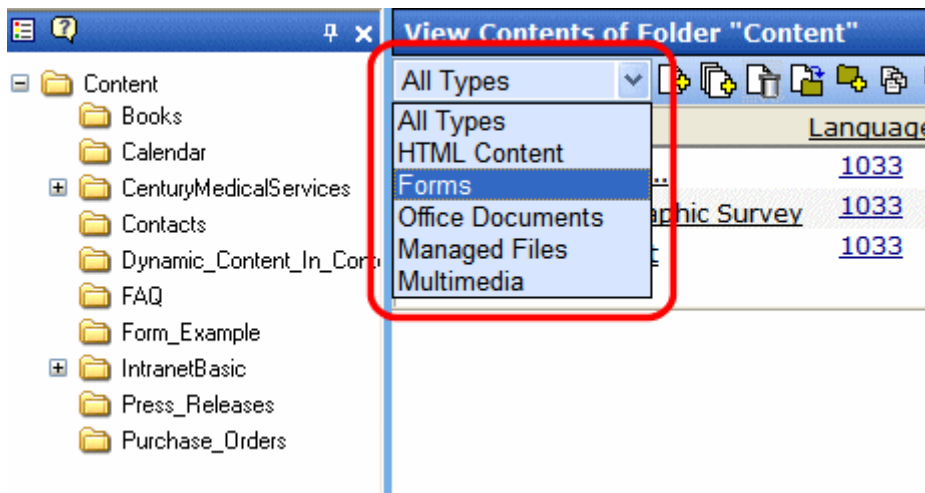
3. From the language drop-down, select the language in which to create the form.

4. Click the Add button ( ). The New Form screen appears.

New Form

| Step 1 of 5 | **1** | 2 | 3 | 4 | 5 | ◀ Back ▶ Next ✖ Cancel ❓ |

Select a form from below or begin with a blank form. Next, you'll be able to customize all aspects of the form so that it collects exactly the information you're looking for.

◉ Blank Form
    Design a new form.
○ Blank Survey 🔍
    Design a new survey.
○ Standard Poll
    Design a new poll.
○ Compose Email 🔍
    Write and send an email message.
○ Contact Information 🔍
    Contact information.
○ General Demographic Survey 🔍

NOTE When you choose Standard Poll or Blank Survey, the amount of steps in the Forms Wizard changes from five steps to four steps. This happens because the Assign Tasks step is removed.

5. Choose **Standard Poll**. You can click the preview icon (🔍) next to any sample form to preview it before choosing it.

6. Click the **Next** button.

7. Enter or edit the form's **Title** and **Description**.

    •**Title** - used to reference the poll within the Workarea (required)

    •**Description** - an extended description of the poll.

8. Click the **Next** button.

9. This screen lets you add a poll question and the possible choices.

NOTE This screen allows you to add eight choices. If you have more than eight choices, you can add them in the forms editor after clicking the **Done** button.

10. Click the **Next** button.

11. This screen informs you that you have finished entering the basic poll information and you need to click the **Done** button to further edit and view the form's fields.

12. After clicking the **Done** button, the form editor launches and allows you to edit the existing fields and properties. In addition, you can set post back and schedule information, add metadata and comments, change the title and submit the poll for publication.

NOTE   From this screen, you can add additional choices to your poll by right clicking on the choices field and clicking properties. *See Also:* "Inserting a Choices Field" on page 174.

Steps to Create a Survey

To create a new survey, follow these steps.
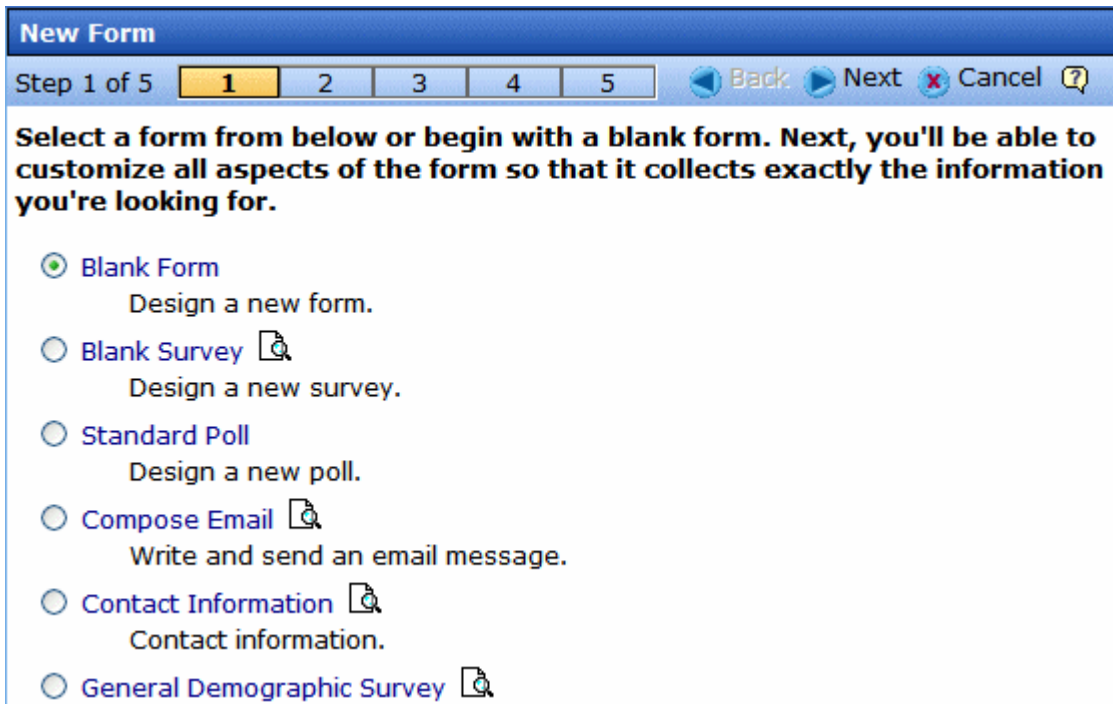
NOTE   You can also create a new edition of a survey in another language by copying an existing form and translating it. For more information, see "Translating Content" on page 432.

NOTE   For the steps to create a new poll, see "Steps to Create a Poll" on page 203. For the steps to create a new form, see "Creating a New Form" on page 147.

1. Choose a content folder.

2. From the content type drop-down box, choose Forms.

3. From the language drop-down, select the language in which to create the form.

4. Click the Add button (🔾). The New Form screen appears.

New Form

Step 1 of 5	1	2	3	4	5	◀ Back ▶ Next ✖ Cancel ⑦

Select a form from below or begin with a blank form. Next, you'll be able to customize all aspects of the form so that it collects exactly the information you're looking for.

⊙ Blank Form
    Design a new form.

○ Blank Survey 🔍
    Design a new survey.

○ Standard Poll
    Design a new poll.

○ Compose Email 🔍
    Write and send an email message.

○ Contact Information 🔍
    Contact information.

○ General Demographic Survey 🔍

> **NOTE** When you choose Standard Poll or Blank Survey, the amount of steps in the Forms Wizard changes from five steps to four steps. This happens because the Assign Tasks step is removed.

5. Choose **Blank Survey**. You can click the preview icon (🔍) next to any sample form to preview it before choosing it.

6. Click the **Next** button.

7. Enter or edit the form's **Title** and **Description**.

- **Title** - used to reference the survey within the Workarea (required)

- **Description** - an extended description of the survey.

8. Click the **Next** button.

9. This screen lets you determine what happens after the site visitor completes the survey. The choices are:

- **Display a message** - See "Composing the Postback Message" on page 150

- **Redirect to a file or page** - Identify a file or a page on your Web site that is launched when the visitor completes the form

  – An example of a file is a white paper (a common file format is .PDF) that the visitor requested

  – An example of a page is one that lets the visitor download your product

- **Redirect to an action page and forward form data** - See "Redirect to an Action Page and Forwarding Form Data" on page 151

- **Report on the form** - See "Making Form Results Available to Site Users" on page 152

10. Click the **Next** button.

11. This screen informs you that you have finished entering the basic information about the survey and you need to click the **Done** button to enter the survey's content. This procedure is described in "Creating a Form's Content" on page 155.

Library Folder

The library folder stores images, files, quicklinks, and hyperlinks that can be inserted into editor content. Before you can insert them into content, you must copy them from your computer to a larger, file server computer that everyone editing your site can access.
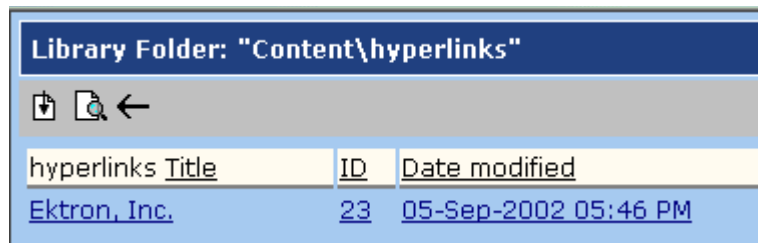
This chapter explains how to copy such files and insert them into Web content through the following topics.

- "Terms Used in this Chapter" on page 208
- "Accessing The Library" on page 209
- "Library Folder Properties" on page 211
- "Searching the Library" on page 212
- "Files" on page 215
- "Hyperlinks" on page 227
- "Images" on page 228
- "Quicklinks and Forms" on page 229

Terms Used in this Chapter

- An *image* is any graphic file, which can include illustrations and photos. Common image file extensions are .gif., .jpg, .tiff, etc.

- A *file* is type of computer file that can be launched from a browser, such as Internet Explorer. Examples include a Microsoft Word document and a .PDF file.

- A *hyperlink* is a commonly used or hard to remember Web address (also known as a URL). After you add hyperlinks to the library, users can easily apply them to editor content.

  So for example, if the editor content is "Contact Ektron," the user can select the text, click the library button, select **hyperlinks** to find the Ektron hyperlink, and apply that hyperlink to the text.
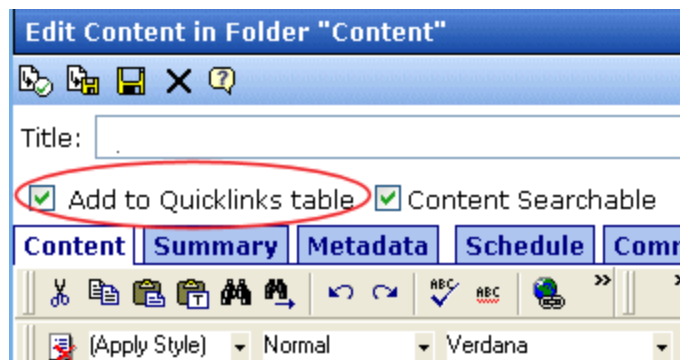
> **Library Folder: "Content\hyperlinks"**
>
> 📥 🔍 ←
>
> | hyperlinks <u>Title</u> | <u>ID</u> | <u>Date modified</u> |
> |---|---|---|
> | Ektron, Inc. | 23 | 05-Sep-2002 05:46 PM |

Once the page is published, a person reading it can click the text to "jump" to the Web address `www.ektron.com`.

- A *quicklink* is a special kind of hyperlink that jumps to another content item on your Web site. (A regular hyperlink jumps to a Web page on the internet.)

  Whenever content is created, if the **Add to Quicklinks table** box is checked, a quicklink is created for it.

> **Edit Content in Folder "Content"**
>
> 📑 📑 💾 ✕ ⓞ
>
> Title: [   ]
>
> ☑ Add to Quicklinks table ☑ Content Searchable
>
> **Content** | **Summary** | **Metadata** | **Schedule** | **Comn**
>
> ✂ 📋 📋 📋 🔍 🔍 | ↶ ↷ | ✓ ᴬᴮᶜ | 🌐 »
>
> 📄 [Apply Style] ▾ Normal ▾ Verdana ▾

- A *form* is a quicklink to HTML form content. Whenever content is created, a form link is automatically created for it.

Accessing The Library

1. Click the Workarea button ((Workarea)) or icon (📚).
2. Click the **Library** folder in the lower left corner of the Workarea.

3. The **Library** folder appears.

4. The sub-folders appear in the left frame. Files in the root folder (library) appear in the right frame.

You can use the dropdown list (circled above) to change the type of library files that appear.
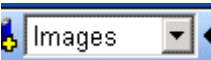
To work with any library file, click it. When you do, the View Library screen appears, providing additional information about the item. From here, you can

---

- edit its title, file name, or description

- overwrite it

- find content linked to it

- delete it

For more information, see "Viewing Files" on page 218.

The following table explains the toolbar buttons on the library screen.

NOTE   Your system administrator determines which library folders you can access, and which functions you can perform on library items within the folders.

Button	Description	For more information, see
🔍	Search library	"Searching the Library" on page 212
🖳	View the library's properties screen	"Library Folder Properties" on page 211
📚	Add an image, file, quicklink, or hyperlink to the library	"Copying Files to the Library" on page 216
📷 Images ▼◀	Select the type of Library file to work with	

Library Folder Properties

To view the library folder's properties, follow these steps.

1. Click the Properties button (🖳).

2. The Library Management screen appears.

Library Management

Image Extensions:
gif,jpeg,jpg,bmp,png
Image Upload Path: This path is relative to the site "/CMS300Sample/"
uploadedImages/
Physical Path:
c:\inetpub\wwwroot\CMS300Sample\uploadedImages
Verified: ✔

File Extensions:
ppt,pdf,xls,doc
File Upload Path: This path is relative to the site "/CMS300Sample/"
uploadedFiles/
Physical Path:
c:\inetpub\wwwroot\CMS300Sample\uploadedFiles
Verified: ✔

3. The screen displays the following settings.

Field	Description
Image Extensions	File extensions of images that can be copied to the library folder. For example, .gif and .jpg.
Image Upload path/ Physical Path	The folder to which library images are moved when you insert them into **Ektron CMS400.NET**.
File Extensions	Extensions of files that can be copied to this library folder. For example, .doc and .pdf.
FIle Upload path/ Physical Path	The folder to which library files are moved when you insert them into **Ektron CMS400.NET**.

Your system administrator controls these settings.

Searching the Library

You can search the library to find items when you only know some information about them. For example, you know that an image's name includes **Ektron** but don't know its filename or folder.

To search the library, first select the folder in which you want to begin the search. The search only considers files in that folder and its child folders. To search the entire library, begin by selecting the Library (root) folder.

Next, click the Search button (🔍) from the library toolbar. When you do, a search screen appears with several fields that let you narrow your search. The fields are described below.

Field	Description
Keywords	Specify one or more keywords that the search will use. The search looks for keywords in the file's title. (The title is assigned by the user when the file is added to the library.) If a file's title matches the keywords, the file appears on the search results screen.
	The search also uses keywords to search through the file's
	• internal name (for example, airplane.gif) if the **Filename Search** checkbox is checked
	• description if the **Description search** checkbox is checked
	A keyword can be a complete or partial word. But, you can only enter a partial term for one word. For example, you can enter **Adv** and have the search return the content titled "Adverse Drug Reactions." But if you enter **Adv Drug**, the search returns nothing.
	You can enter several complete search terms but they must be in the correct sequence. For example, to find the topic titled "Adverse Drug Reactions," you can enter **Adverse Reactions** but cannot enter **Reactions Adverse**.
	To find all files in a selected library folder, enter nothing in this field. Or, to find all files in a selected library folder of a type (for example, images), select the type and enter nothing in this field.
All Types	The search considers all library asset types.
Images only	The search only considers images.
Quicklinks Only	The search only considers quicklinks.
Forms Only	The search only considers forms.
Files Only	The search only considers files.
Hyperlinks Only	The search only considers hyperlinks.

Field	Description
Filename Search	If you check this box, the search considers the file name when returning search results. Otherwise, the file name is not considered by the search. For example, if you enter **ppt** into the keyword field, the search returns all files that include that string (such as all Powerpoint presentations).
Only search items last edited by myself	The search only considers library assets that were last modified by you.
One or more of the search criteria set by your system administrator in the Metadata Definitions screen.	

> **NOTE** Some search field check boxes are circles while others are squares. If the box is a circle, you can only choose one option. If it is a square, you can choose as many as you want.

The search then displays all library items that meet the search criteria on the search results screen.

Displaying Search Results

Search results appear in this order.

- images
- files
- hyperlinks
- quicklinks
- form links

Result Display Options

At the top of the library search screen, a pull-down list lets you choose the how to display the results.

Search Options

View option	Description	Example
Mixed	If the item is an image, display the image in the left column. If not, display its title. To the right, display the item's **Description**. Note: Mixed search results require the Internet Explorer browser, version 6 or greater.	
Text	Display item's title in the left column. To the right, display the file type and folder name.	

Files

This section explains how to work with library files through the following subtopics:

For a definition of the term "files," see "Terms Used in this Chapter" on page 208.

Copying Files to the Library

Files must be copied to the Ektron CMS400.NET library before users can insert them into content. To copy a file to the library, follow these steps.

1. In the Workarea, browse the library folder and select a folder to which you want to copy a file.

NOTE   When you copy a file to a folder, only users with permissions to that folder can insert the file into content.

2. A list of files in that folder appears.

3. Click the Add Library button ( ).

4. The Add File screen appears.

5. Enter the necessary information according to the following table.

Field	Description
Title	Enter a title for the file to be copied.
Filename	Enter the folder path to the file to be copied. You can use the **Browse** button to find the file.
Description	You can enter a full text description to help other users identify this file. The **Description** appears on the View File screen. It also accompanies the file on the Search Results screen if the user selects **Mixed** when viewing the search results. *See Also:* "Displaying Search Results" on page 214

Below is a description of the buttons on the screen.

Button	Name	Description
	Preview	View file to make sure it's correct before uploading it. Note: An application that can display the file must be installed on your computer.
	Save	Add file to the library.
	Back	Return to previous screen.

After you enter the necessary information and click the Save button, the file is copied. Now, users with permissions to the selected folder can insert the file into their content.

Viewing Files

Once a file is copied to the library, you may preview it. To preview a copied file, follow these steps.

1. Navigate to the library folder to which the file was copied.
2. Click the file you want to preview.
3. The View File screen appears.

View Library Item in Folder: "Content\files"

Title:	Ektron Partners and Customers
Filename:	/CMS400Example/uploadedFiles/ektron_partners_customers.ppt
Library ID:	41
Parent Folder:	Content
Last User To Edit:	Administrator, Application
Last Edit Date:	9/19/2005 2:55:05 PM
Date Created:	1/11/2005 3:04:34 PM
Description:	Marketing description of Ektron's relationship with its partners.

Preview Ektron Partners and Customers

The table below describes each field on the screen.

Field	Description
Title	Title assigned by user who copied or edited it.
Filename	Filename and location on the server.
Library ID	ID number assigned by Ektron CMS400.NET when file was originally copied.

Field	Description
Parent Folder	File's parent folder. Users need permissions to this folder to insert the file into content.
Last User to Edit	Last user who changed file.
Last Edit Date	When file was last edited.
Date Created	When file was originally copied to library.
Description	Optional, full-text description of file.

If the file can be displayed in your browser, a preview of it appears at the bottom of the screen. If it cannot display in the browser, a link to preview it in its host application appears instead.

NOTE You may need to download some files before you can be view them (for example, .mdb, .mp3, .zip, etc.).

The following table describes the buttons on the View Library Item screen.

Button	Description	For more information, see
	Edit the items title and description	"Editing a File" on page 220
	Overwrite the library item	"Overwriting Files" on page 220
	Find content linked to the library item	"Library Link Searching" on page 223
	Delete library item	See "Deleting Library Items" in the **Ektron CMS400.NET** Administrator Manual
	Return to previous screen	

Editing a File

You can edit the title, filename and description of any file that was copied to the library. To do so, follow these steps.

1. Access the View File screen, as described in .

2. Click the Edit button (![edit icon]).

3. The Edit File screen appears.

Edit Library Item in Folder: "Content\files"

| Title	ID	Filename
Ektron Partners and Customers	41	/CMS400Example/uploadedFiles/ektron_partners_custom

Description:

Marketing description of Ektron's relationship with its partners.

4. Change the title, file name, and/or description of the file.

5. Click the Update button (![save icon]).

Overwriting Files

If a library file becomes out of date or the wrong version was copied, you may replace it with a new version. Overwriting files lets you minimize disk space and the number of library files.

| **NOTE** | The ability to overwrite a library file is a privilege granted by the system administrator. If you do not see an Overwrite button (![icon]) on the View Library Item in Folder screen, you do not have permission to overwrite. |

| **NOTE** | You can only overwrite images and files. The new image or file must have the same file extension as the file being replaced. |

Before You Overwrite an Image

When overwriting an image, the new image uses the same size dimensions and file extension as the older image. Be sure that the two images have the same file extension and size or make the adjustments at each occurrence of the image.

Before You Overwrite a File

Remember, all links that point to the overwritten file now point to the new file.

Overwriting Library Assets

To overwrite a library file, follow these steps.

1. Navigate to the View File screen for the file you want to overwrite, as described in .

2. Click the Overwrite button (![icon]).

3. The Overwrite File screen appears.

Overwrite Library Item in Folder: "Content\files"

Title	Filename
Ektron Partners and Customers	/CMS400Example/uploadedFiles/ektron_partners_customers.p

[   ] Browse...

Please select a replacement file.

Current library item:

Preview Ektron Partners and Customers

Description:

4. Click the **Browse** button.

5. A window lets you navigate to the new file.

6. Click the file, then click the **Open** button.

7. You return to the Overwrite File screen with the path to the new file in the **Filename** field.

   Filename

   /CMS300Sample/uploadedFiles/Punctuation Introducing List

   [C:\Tech Pubs dept\Conventions\Terminolog] Browse...

   Please select a replacement file.

8. If desired, enter a **Description** for the new file.

9. To preview the file before you copy it, click **Preview** *file name*. The file is previewed in a separate window. Click the **X** button in the top right corner of the screen to close it and return to the Workarea.

10. To overwrite the current version of the file with this version, click the Update button (💾).

11. The following message appears.
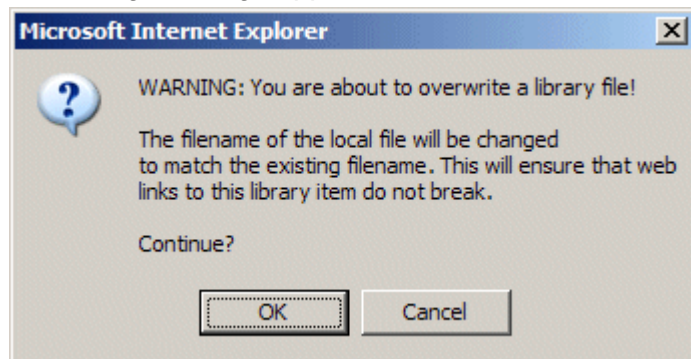
12. To overwrite the file, click **OK**.

Library Link Searching

Link searching indicates all content that includes a library link. It is useful when you want to delete a library item. With the click of a button, you see all content that you need to update to reflect the change you are making.

Performing a Library Item Link Search

To perform a library item link search, follow these steps.

1. Access the View Library Item for any type of library item, as described in "Viewing Files" on page 218.

2. Click the Link Search button (🌐).

3. A list of all content that references the library item is displayed.

You should edit that content before deleting the item.

Deleting Library Items

You can delete obsolete items from the library. By deleting an item, you prevent users from adding it to their content. A deleted hyperlink, quicklink or form quicklink remains on your Web server, so any existing links to them are not broken.

On the other hand, if an item is a file or image, the delete window displays an additional prompt, **Remove from the server,** that lets

you remove the item from the server. This feature is available to help reduce disk space taken up by these files. Before removing an image or file from your server, you should review all content with links to it and remove or update the link. To delete an item from the library, follow these steps.

1. Access the View Library Item for any type of library item, as described in "Viewing Files" on page 218.

2. Click the Delete button (🗑).

3. The Delete Library Item screen is displayed.

4. If appropriate, check the box next to **Remove from the server** (see above).

5. Click the Delete button (🗑).

Adding a Library File to Content

After a file is copied to the library, users can add it to content. (See "Adding a Library File to Content" on page 224)

You can also insert an item into the library while adding it to content. (See "Adding a File to the Library and Inserting it into Content" on page 226)

If you insert an image file, it appears within the content. If you add any other type of file, the file name appears as a hyperlink within the content. When a site visitor viewing that page clicks the hyperlink, the inserted file is launched.
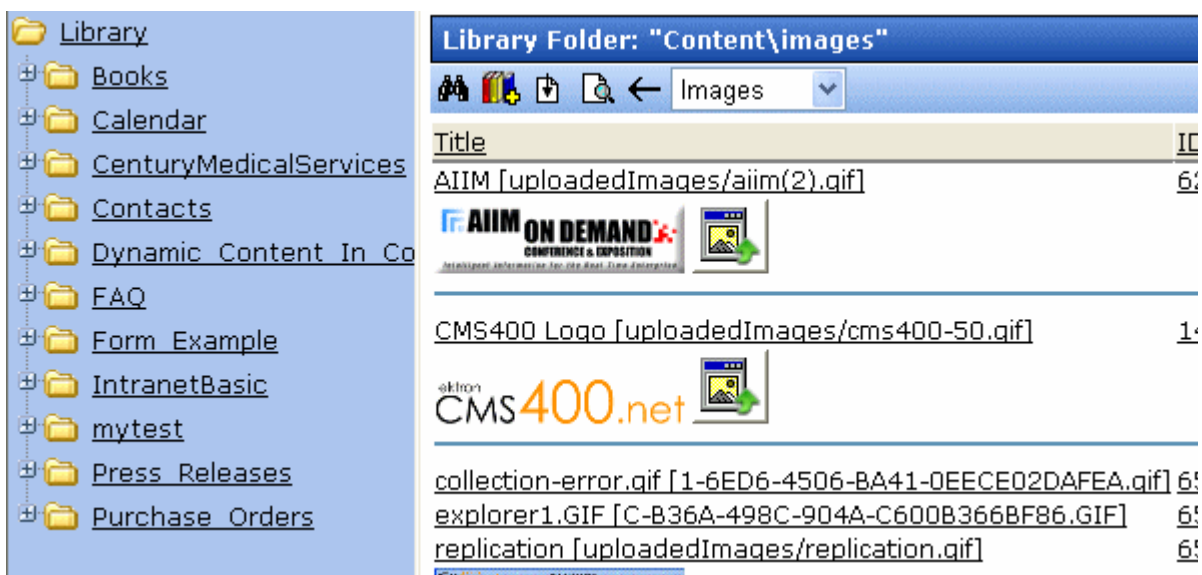
Adding a Library File to Content

Adding a Library File to Content

1. Invoke the editor by adding or editing content in Ektron CMS400.NET.

Edit Content in Folder "Press_Releases"

Title: Ektron Announces Winner of All-Stars Customer Compet [English (U.S.)]

Content | **Summary** | **Meta Data** | **Schedule** | **Comment**
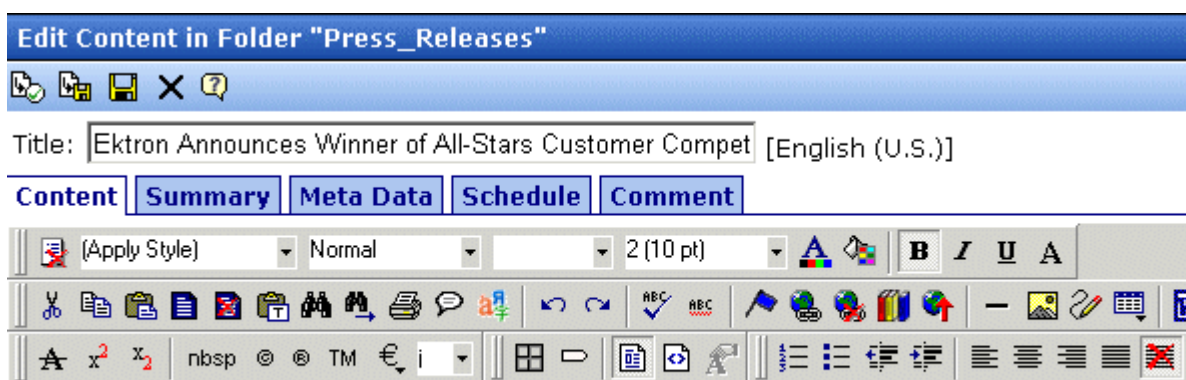
Ektron Announces Winner of All-Stars Customer Competition

2. Place the cursor within the content where you want the library file to appear.

3. Click the library button ( ).

4. The library opens.

5. Navigate to the folder that contains the file you want to insert.

📁 **Library**
- 📁 Books
- 📁 Calendar
- 📁 CenturyMedicalServices
- 📁 Contacts
- 📁 Dynamic Content In Co
- 📁 FAQ
- 📁 Form Example
- 📁 IntranetBasic
- 📁 mytest
- 📁 Press Releases
- 📁 Purchase Orders

Library Folder: "Content\images"

Images

Title	ID
AIIM [uploadedImages/aiim(2).gif]	6:
CMS400 Logo [uploadedImages/cms400-50.gif]	1:
collection-error.gif [1-6ED6-4506-BA41-0EECE02DAFEA.gif]	6!
explorer1.GIF [C-B36A-498C-904A-C600B366BF86.GIF]	6!
replication [uploadedImages/replication.gif]	6!

6. From the file types dropdown list, select the kind of file you want to insert.

7. All library files of that type in the selected folder appear on the screen.

8. Click the file you want to insert.

You can preview the file by clicking the preview button ().

9. Click the insert button ( ) to insert the file.

10. A hyperlink to the file appears in your content.
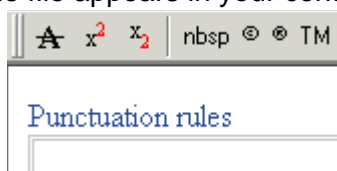
You can click the link to open the file.

Adding a File to the Library and Inserting it into Content

Use this procedure to insert an image into content that has not yet been copied to the library. This procedure inserts the item into the library then into the content.

1. Invoke the editor by adding or editing content in Ektron CMS400.NET.
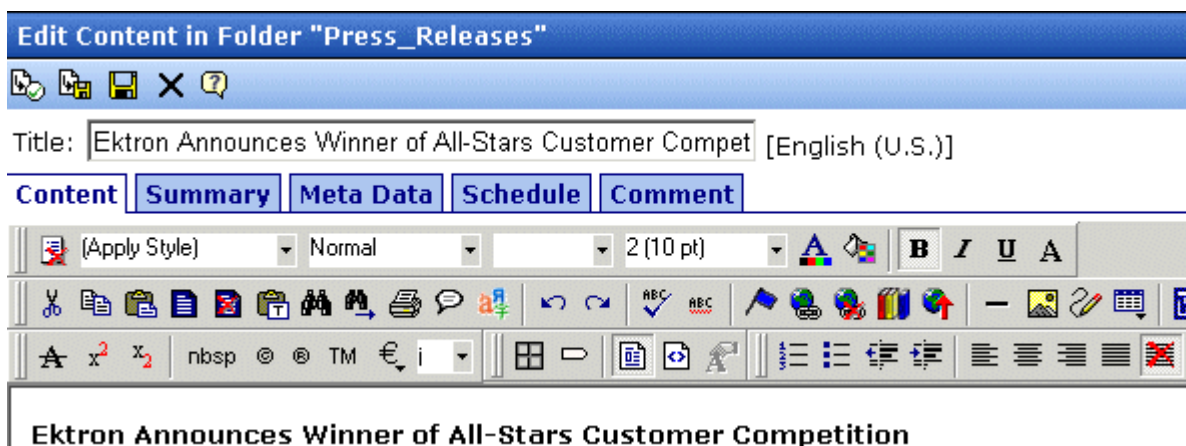
2. Click the library button ( ).

3. The library opens.

4. Navigate to the folder that will contain the file after you insert it.

5. From the File types dropdown, select the type of file you want to insert.

6. Click the Add Library button (⬛).

7. A new screen appears. Browse to the file you want to insert.

   Or you can click the search button (🔍) to search for a file to insert.

8. Enter a **Description** for the file.

9. If metadata is required for the library item, you must complete it. Metadata fields may appear in the lower section of the screen.

10. Click the Add Library button (⬛).

11. The file is inserted into the selected library folder and the content.

Hyperlinks

For a definition of the term "hyperlinks," see "Terms Used in this Chapter" on page 208.

Adding Hyperlinks

You must copy hyperlinks to the library before content creators can insert them into content. To copy a hyperlink to the library, follow the procedure described in "Copying Files to the Library" on page 216. The only difference is that you insert a hyperlink instead of a file.

Viewing Hyperlinks

To view a hyperlink, follow the procedure described in "Viewing Files" on page 218. The only difference is that you view a hyperlink instead of a file.

Editing Hyperlinks

To edit a hyperlink, follow the procedure described in "Editing a File" on page 220. The only difference is that you edit a hyperlink title instead of a file title. You can also edit the URL.

Adding Hyperlinks to Your Content

Once a hyperlink is added to the library, users can add the hyperlink to their content.

To add a hyperlink to content, follow the procedure described in "Adding a Library File to Content" on page 224. The only difference is that you add a hyperlink instead of a file.

Images

For a definition of the term "images," see "Terms Used in this Chapter" on page 208.

Uploading Images

You must copy images to the library before content creators can insert them into content. To copy an image to the library, follow the procedure described in "Copying Files to the Library" on page 216. The only difference is that you add an image instead of a file.

Viewing Images

To view an image, follow the procedure described in "Viewing Files" on page 218. The only difference is that you view an image instead of a file.

Editing Image Titles

To edit an image's title, follow the procedure described in "Editing a File" on page 220. The only difference is that you edit an image's title instead of a file title.

Overwriting Images

When an image in the library becomes out of date, or if the wrong version of an image was copied, you may overwrite that image with a new or correct version. Overwriting images minimizes disk space and the number of copied library images.

NOTE Overwriting images is a permission that your system administrator may or may not assign to you.

To overwrite an image, follow the procedure described in
"Overwriting Files" on page 220. The only difference is that you
overwrite an image instead of a file.

NOTE	You can only overwrite an image with another image of the same extension. (that is, .gif > .gif, not .jpg > .gif)

Adding Images to Your Content

Once an image is added to the library, users can add it to content.

To add an image to content, follow the procedure described in
"Adding a Library File to Content" on page 224. The only difference
is that you add an image instead of a file.

The image is placed into the picture properties dialog box, where
you can change it before inserting it. For information about the
picture properties dialog box, see "Using the First Picture
Properties Dialog Box" on page 463.

Quicklinks and Forms

For a definition of the terms quicklinks and forms, see "Terms Used
in this Chapter" on page 208.

Adding a Quicklink or Form to Content

After new content is created, if the **Add to Quicklinks table**
checkbox was checked for it, users can insert a quicklink to it into
any other content. To do so, follow the procedure described in
"Adding a Library File to Content" on page 224. The only difference
is that you add a quicklink or form instead of a file.

Be sure to place the cursor where you want the quicklink or form to
appear before inserting it. When the quicklink or form is inserted,
the title of the "jumped to" content appears in the content. To test
the quicklink or form, select the newly-inserted title and double
click it.

When the page is published, a reader can click the link to jump to
the quicklink or form page.

Viewing Quicklinks or Forms

To view a quicklink or form, follow the procedure described in "Viewing Files" on page 218. The only difference is that you view a quicklink or form instead of a file.

The table below describes each field on the quicklinks display.

Field	Description
Title	Title given to the hyperlink or form by the user who added it, or last edited it.
URL Link	URL link for the quicklink or form.
Library ID	ID number assigned automatically by Ektron CMS400.NET when the quicklink or form was originally added.
Parent Folder	Parent folder that the quicklink or form belongs to. Users need permissions to this folder to be able to access the quicklink or form.
Last User to Edit	Last user that made changes to the quicklink or form.
Last Edit Date	The date the quicklink or form was last edited.
Date Created	The date and time the quicklink or form was originally added to the Ektron CMS400.NET library.

To preview a quicklink or form, click the link at the bottom of the page.

Updating Default Template for Multiple Quicklinks

WARNING!   This procedure is only necessary if Link Management is set to `false` in your web. config file. If if Link Management is set to `true`, Ektron CMS400.NET automatically updates the template within the quicklink when content is moved. See your system administrator for help with the web.config file.

NOTE   This action can only be performed on quicklinks.

When content is moved in Ektron CMS400.NET, its quicklink does not get changed. After it is moved, you need to update the default template called in the content's quicklink.

To update the default template for one or more quicklinks, follow these steps.

1. In the library, access the quicklinks folder containing quicklinks you want to update.

2. Click the Update Quicklinks button ( ).

3. The Update URL Link Template Quicklinks screen is displayed.

4. Check the quicklinks you want to update.

NOTE   Check the box in the table header to select or deselect all.

5. In the **To:** text field, enter the name of the template you want to apply to the selected quicklinks.

6. Click the Update Quicklinks button ( ) to update the changes.

   A confirmation message is displayed.

7. Click **OK** to continue.

The selected quicklinks are updated to use the specified template.

Using Ektron Explorer

The Ektron Explorer lets you *navigate* through and view CMS content without signing in and using the Workarea. You can also use a search screen to *find* and view CMS content. So, even if you have no knowledge of **Ektron CMS400.NET**, Ektron Explorer provides a simple, recognizable way to find and view content.

Depending on how your system administrator has set up the Explorer, you may also have the ability to edit, add, and delete content.

The following is an example of the Ektron Explorer. The left frame lets you *navigate* through **Ektron CMS400.NET**'s folders. The right frame shows the content in a selected folder.
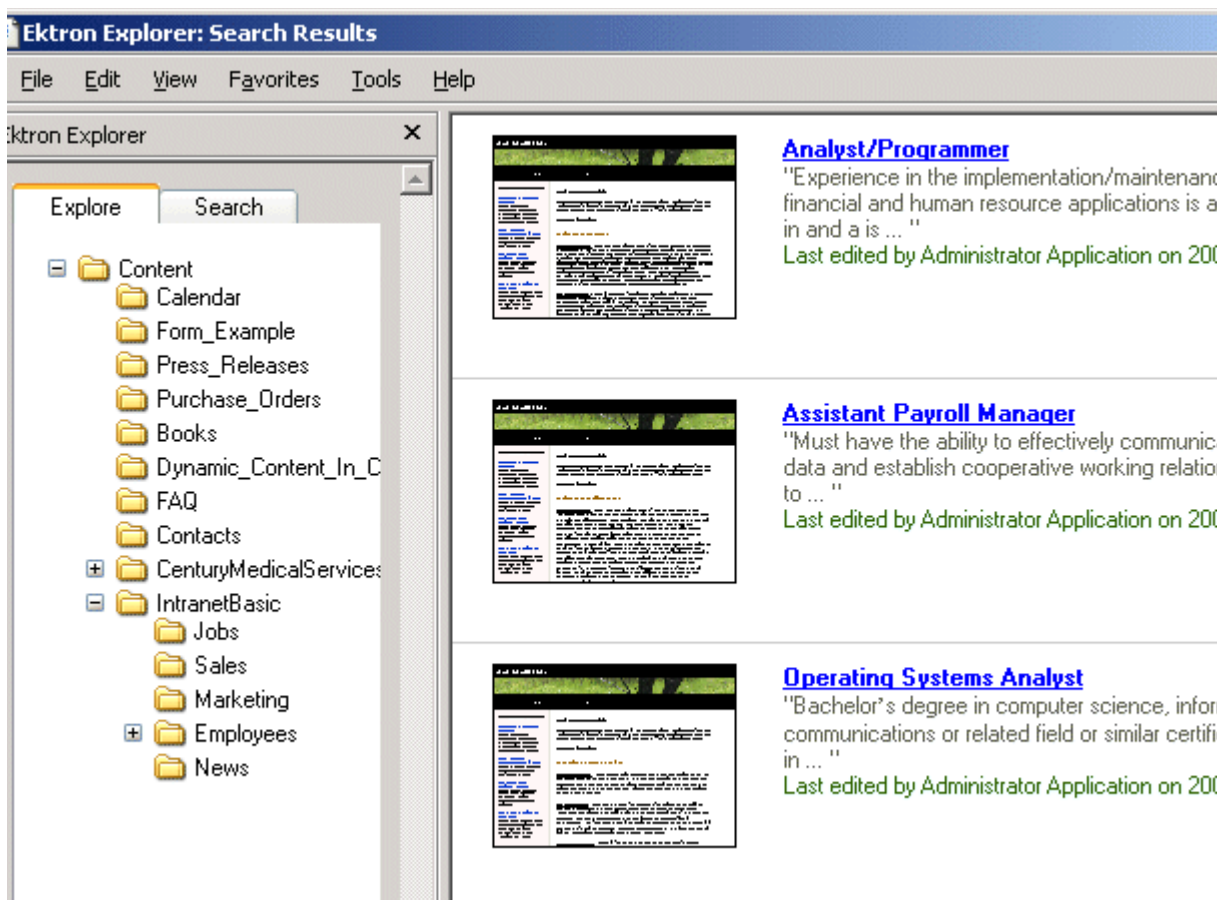
A second tab in the left frame lets you *search* for content. When you do, the right frame displays search results.
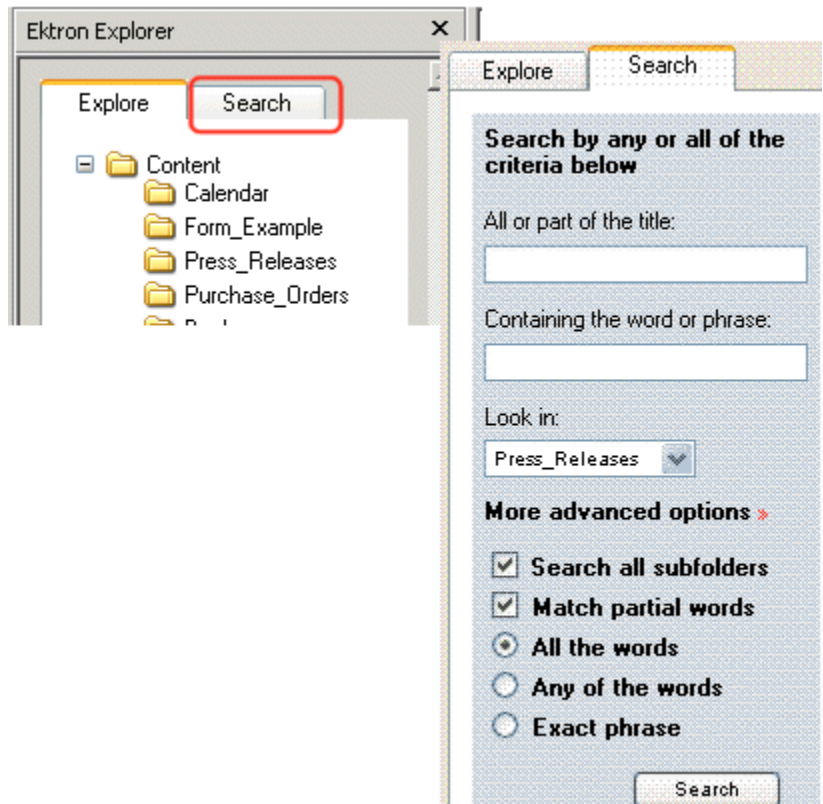
For more information, see "Searching for CMS Content" on page 243.

The rest of this section explains everything you need to know to work with Ektron Explorer through the following topics.

Installing Ektron Explorer

To install Ektron Explorer, follow these steps.

During the installation, you are asked to identify the folder that stores your **Ektron CMS400.NET**. If you don't know, ask your system administrator for this information before beginning.

1. From the **Ektron CMS400.NET** workarea, click **Settings > Ektron Explorer**.
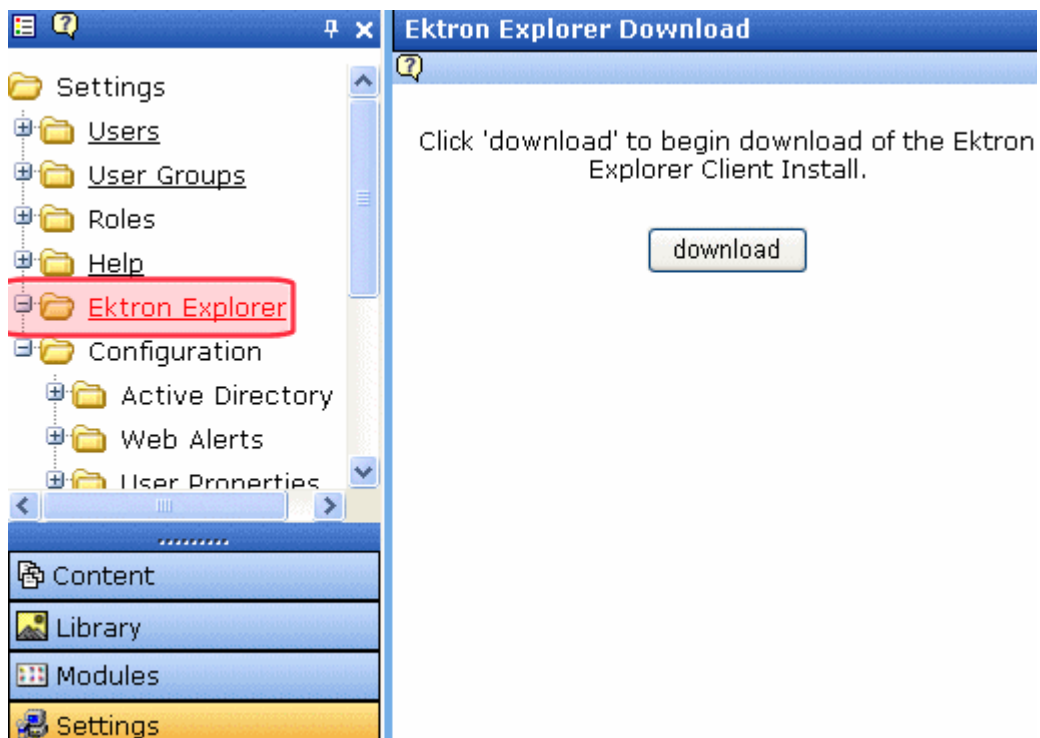
2. Click the **download** button.
3. The following window appears. Click **Run**.
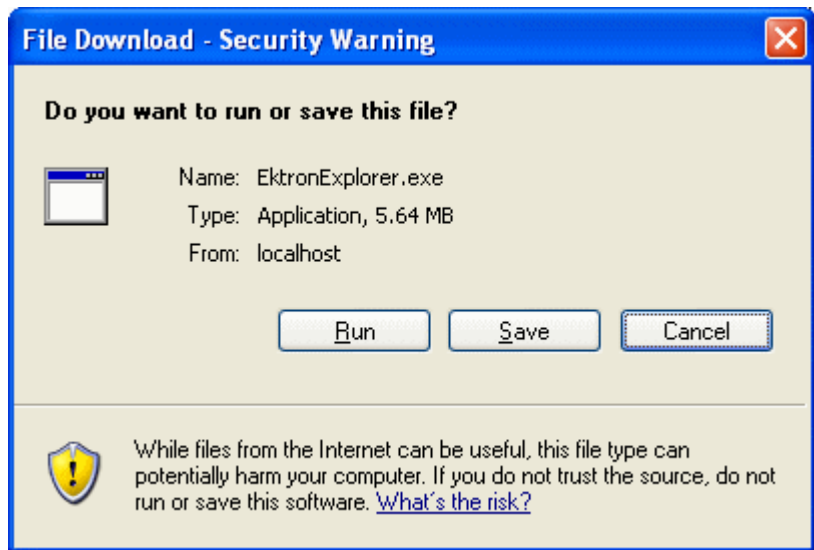
4. The following window appears. Click **Run**.

5. The following window appear. Click **Next**.
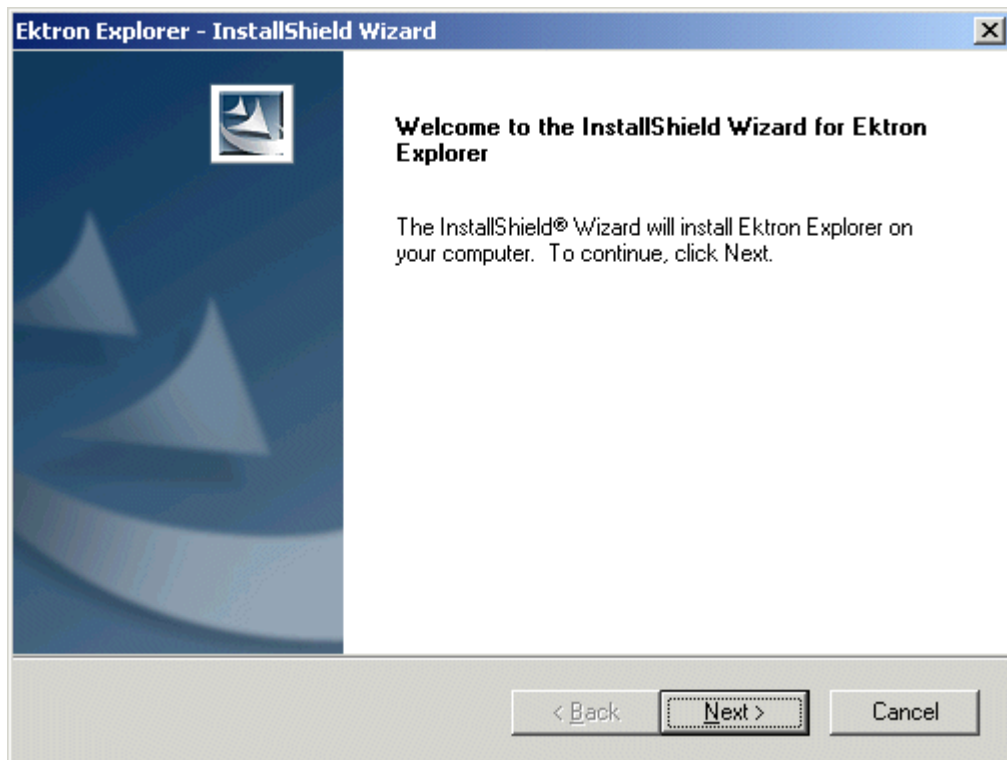
6. You are prompted to enter the location of **Ektron CMS400.NET** on your computer. The default folder appears. Press **Next** if that is correct, or enter a different path then press **Next**.
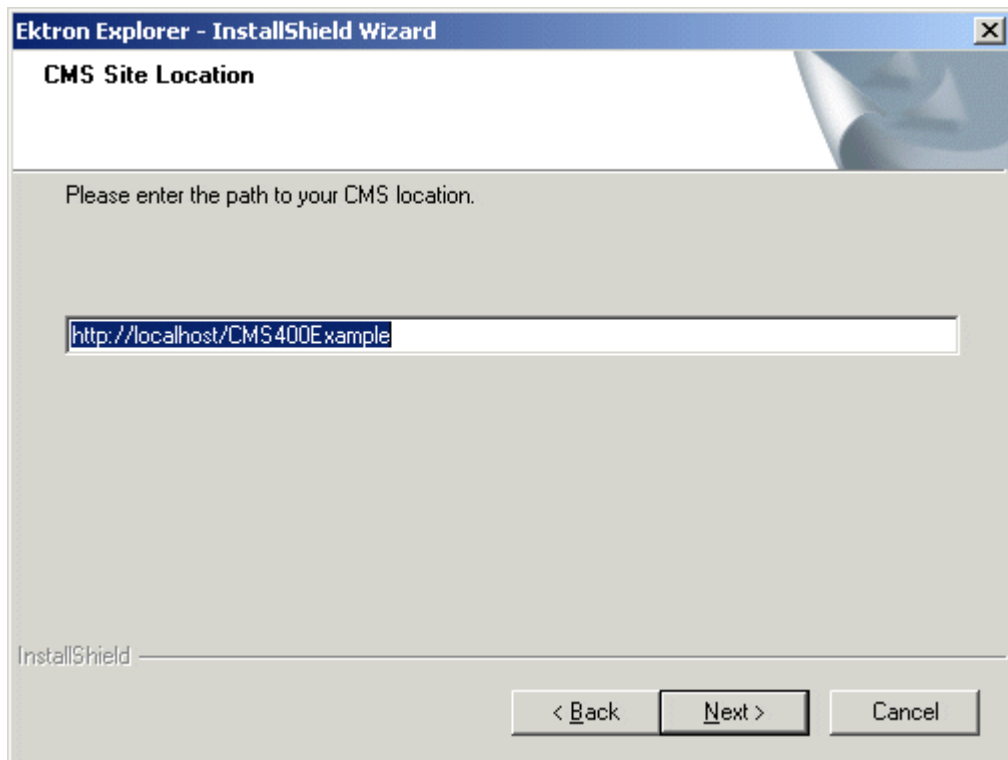
7. You are prompted to select a setup type. Choose **Complete**.
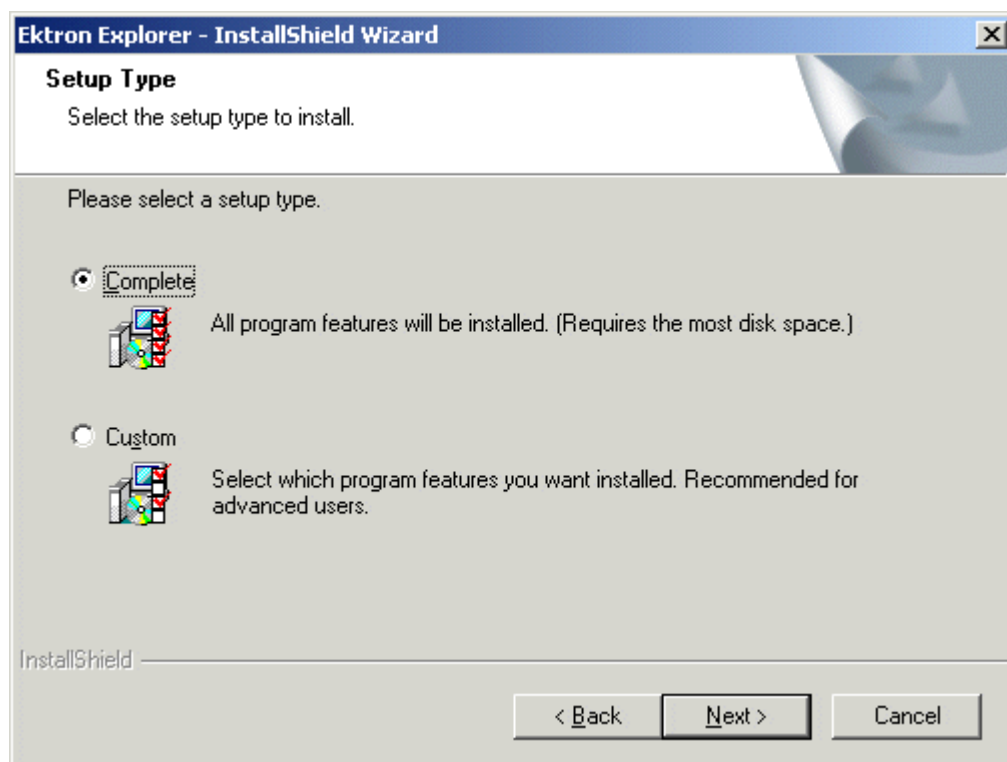
8. The installation copies the needed files to the specified folder and displays a final screen. Click **Finish**.
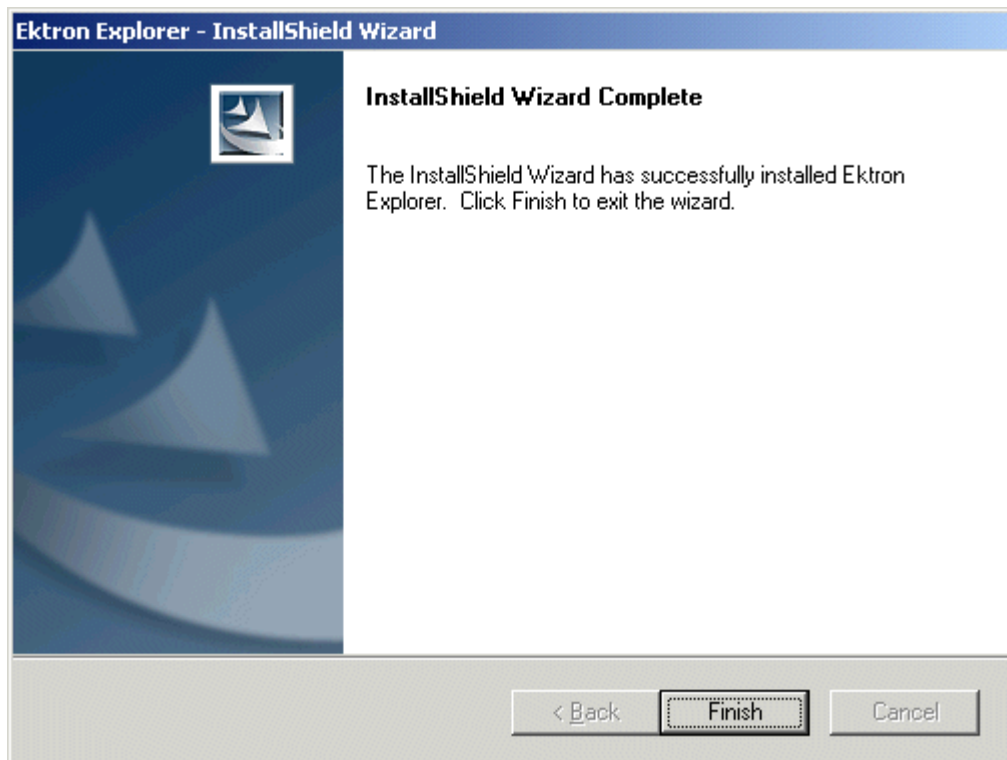
Displaying Ektron Explorer

After you install Ektron Explorer, you can use it from both Windows Explorer and Internet Explorer. To use it, follow these steps.

1. Open Windows Explorer or Internet Explorer.
2. From the menu across the top of the screen, select **View > Explorer Bar > Ektron Explorer**.
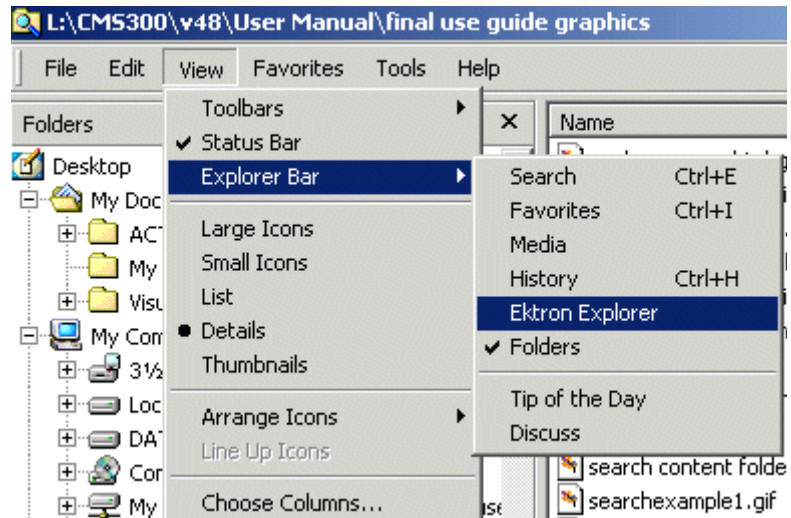
3. The Ektron Explorer replaces Windows Explorer. As you select a folder (or conduct a search) in the left frame, the related content appears in the right frame.

    Once Ektron Explorer is enabled, a new toolbar button appears ( ) for quick access to Explorer.
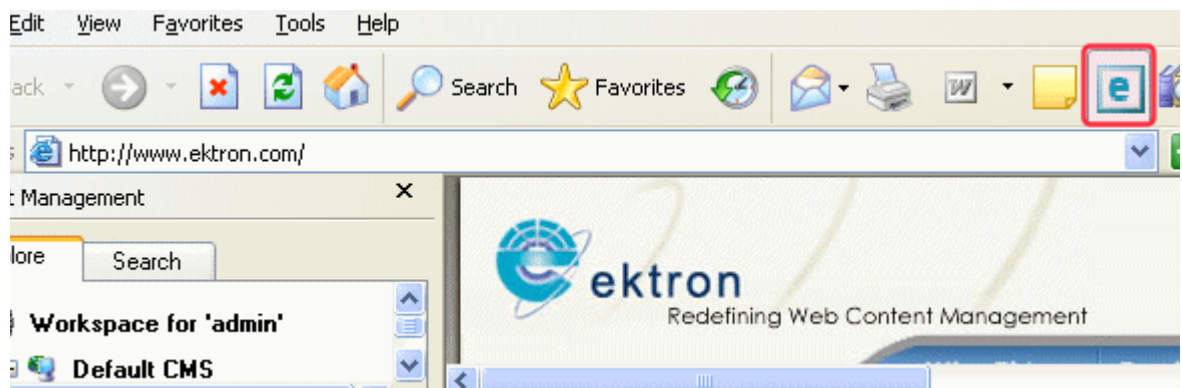
See Also:

*   ["Display of Content" on page 242](#)
*   ["Removing Ektron Explorer from Display" on page 243](#)

Display of Content

The right side of the screen displays content in the selected folder. The following graphic illustrates the information available on the right side.
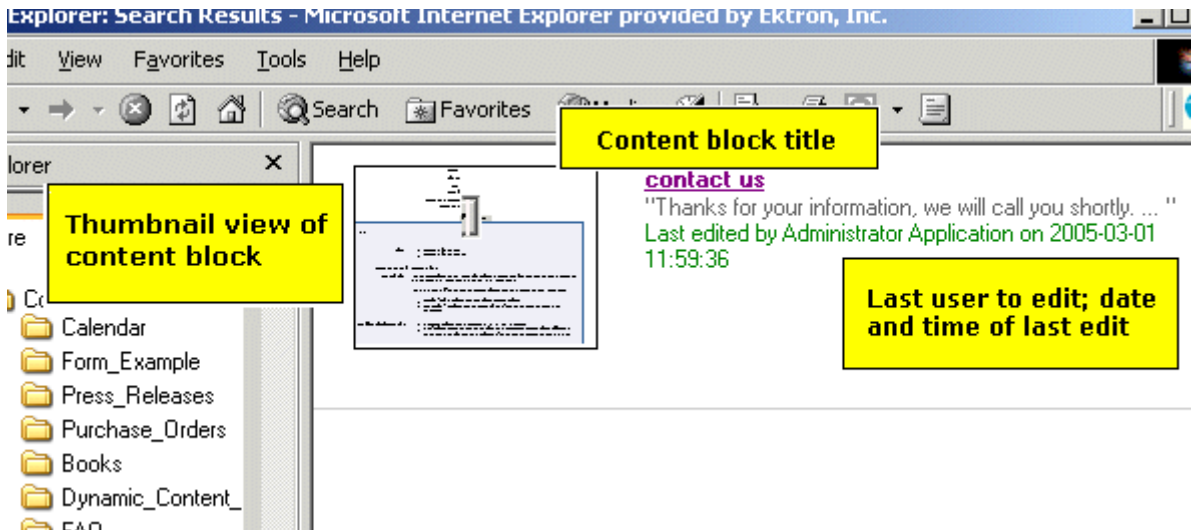
Changing the Thumbnail Size

You can change the size of the thumbnail images in the right frame. The default size is small. You can change it to medium or large.

NOTE   You can only adjust the size of HTML or XML content. If the content is an external file (such as a Word document), you cannot adjust its thumbnail size.

Note that menu options allow you to change just the selected image or all images in the right frame. The new size is only used for the current viewing of the folder. Once you view other folders or return to this one, the default size is used.

To display the menu for changing the thumbnail size, move the cursor to the right of the thumbnail image and right click the mouse. Then, select **View**, the desired size and whether the new size applies to only the content next to the cursor, or all content in the folder.
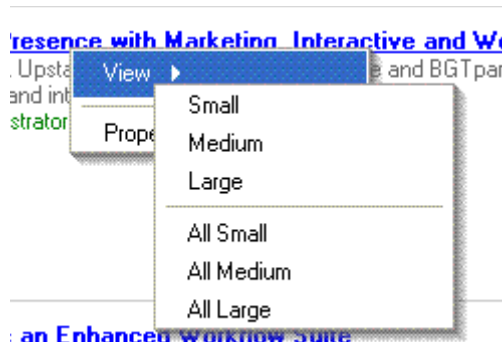
Removing Ektron Explorer from Display

To remove Ektron Explorer from display, click the **X** in the top corner of the left frame (see below).
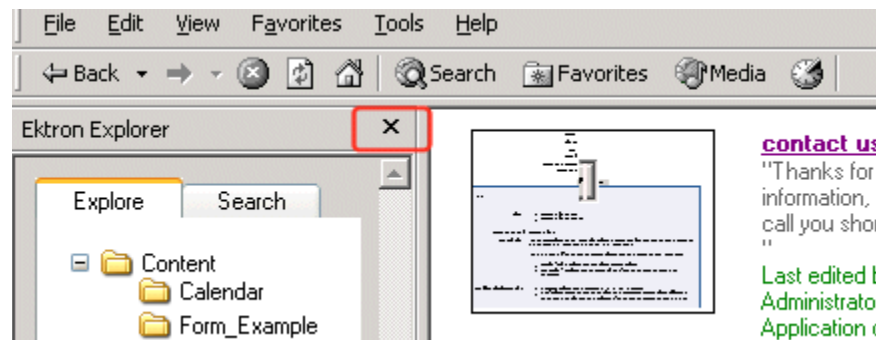
Searching for CMS Content

The Explorer's search feature lets you look for CMS content by entering some of the content's *title*, or some of its *text.*
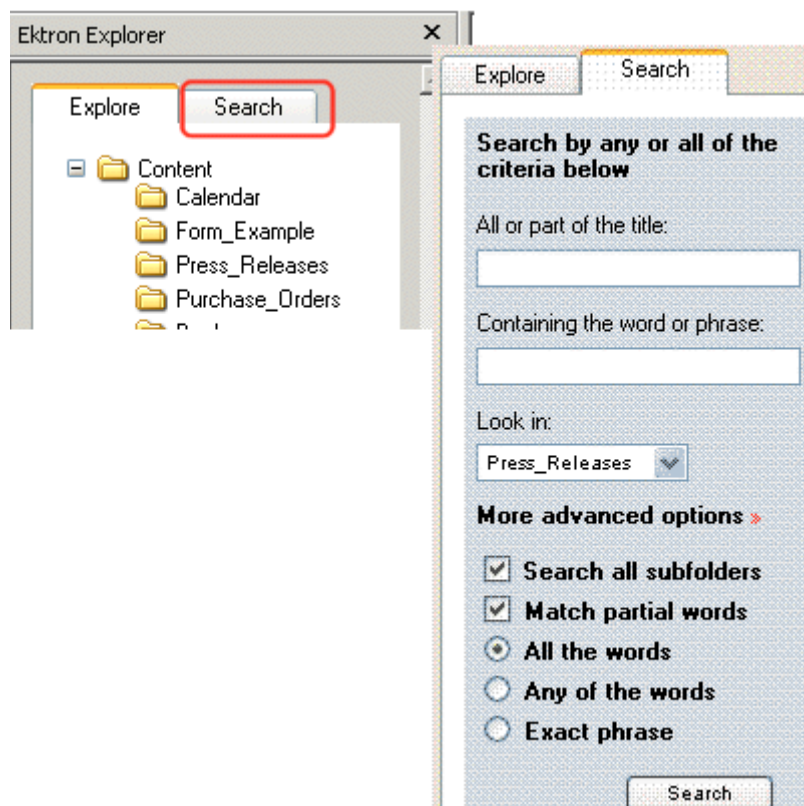
Selecting a Folder to Search in

You can also select a folder in which to begin to search. This reduces the time needed to complete the search if you are certain the content is within a folder or its subfolders.

NOTE The Advanced Search Options let you include or exclude a folder's subfolders from the search. *See Also:* "Advanced Search Options" on page 245

Use the **Look In** dropdown to select a folder to search (illustrated below). The drop down box lists all folders that you opened since you signed on.
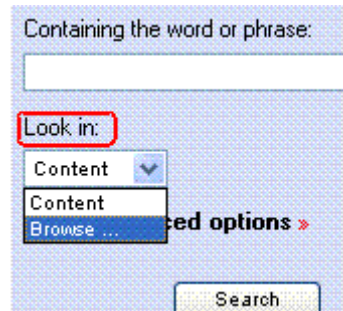
If the folder you want is not in the list, click **Browse** and a complete CMS folder display appears. Select a folder from that display.

Advanced Search Options

Advanced search options let you

- search just the current folder or that folder *plus* all of its subfolders

- include words that partially match the search string (for example, if you enter the word *the*, the search returns content that includes *theater*)

- find content that includes all words you enter, any of the words, or just the exact phrase. The options are explained in ”Specifying Match Criteria” on page 59.

Performing Actions on Content

You can perform a wide range of actions on **Ektron CMS400.NET** content within Ektron Explorer. For example, you can edit content, change its title, move it to another folder, etc. This section explains the actions you can perform.

To see a list of available actions, move the cursor to the right frame and right click the mouse.
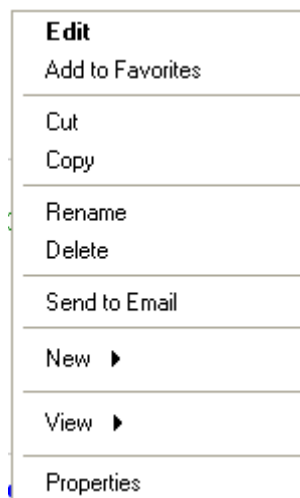
The menu options may change, depending on your permissions for the content.

Selecting Content

To perform most actions, you must first select content. To do this, move the cursor to its title until it changes to a hand (see illustration).

Content Management Bible
"This is the complete, end-to-end solution for the complicated task content management and provides everything readers need to kn build and manage robust content management systems for ..."
Last edited by bob bob on 2/23/2006 5:58:57 PM

Table of Options

Menu Option	Description	For More Information, see
Edit	Edit selected content.	"Editing Content Using Ektron Explorer" on page 249
Add to Favorites		
Cut	Removes selected content from folder after you move to another folder and **Paste** it	
Copy	Makes a copy of selected content. You then move to another folder and **Paste** it.	
Paste	Pastes content you recently **Cut** into selected folder	
Rename	Change the title of selected content	
Delete	Delete selected content. Its status must be Approved. Deleted content must go through the approval chain before it is removed. If you are the last approver in the chain, the content is deleted immediately. See Also: ""Approving/Declining Content" on page 94	
Send to Email	Insert a link to the selected content into a new email.	"Using the Ektron Explorer to email Content" on page 250
New > Folder	Create a new folder under the selected content's folder Note: After creating a new folder, move the cursor to the left frame, right click the mouse, and click **Refresh** to see the folder.	"Enter the required information in the fields. Use the following table to assist you." on page 72

Menu Option	Description	For More Information, see
New > Content	Create a new content item within the selected folder Note: After creating new content, move the cursor to the left frame, and click its folder. This action refreshes the right frame, so you can see the new content.	"Adding Content" on page 45
New > Form	Create a new form within the selected folder Note: After creating new form, move the cursor to the left frame, and click its folder. This action refreshes the right frame, so you can see the new form.	"Working with HTML Forms" on page 144
View • Small • Medium • Large • All Small • All Medium • All Large	Change the size of the selected or all thumbnails	"Changing the Thumbnail Size" on page 242
View Properties	View information about selected content	"Viewing Information about a Content Item" on page 248

Viewing Information about a Content Item

To learn about any content item, follow these steps.

1. Browse to or use the search to locate the content.
2. Move the cursor next to the content title.
3. Right click the mouse.
4. Select **Properties**.
5. A screen appears listing valuable information about the content. See illustration below.
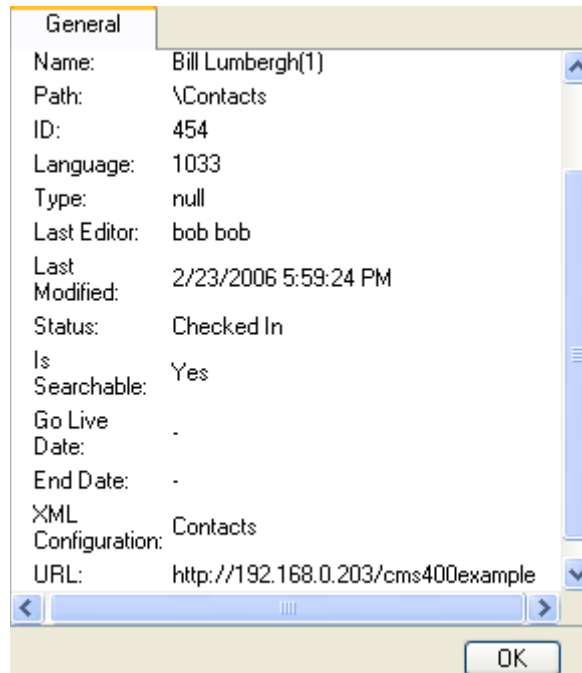
This information is especially useful to a system administrator.

Editing Content Using Ektron Explorer

You can edit content from within Ektron Explorer if you have permission to do so and the content is in one of the following statuses:

- published
- checked in
- checked out by you
- submitted for your approval

To edit content, follow these steps.

1. Browse to or use the search to locate the content.
2. Move the cursor next to the content title.
3. Right click the mouse.
4. Select **Edit**.
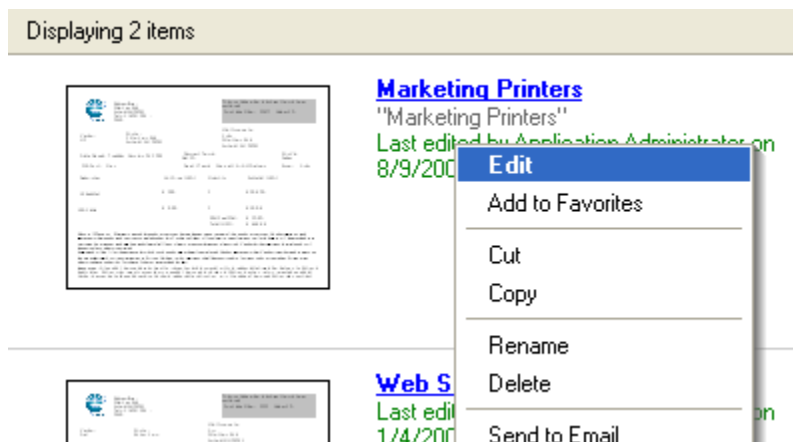
5. Edit the content as you would from within **Ektron CMS400.NET**.
   See Also: ”Editing Content” on page 49

Using the Ektron Explorer to email Content

The Ektron Explorer lets you send a link to **Ektron CMS400.NET**
content via email. You might do this to show the content to
someone who does not have access the **Ektron CMS400.NET**
server. The email contains a *quicklink* to the content (see example
below).
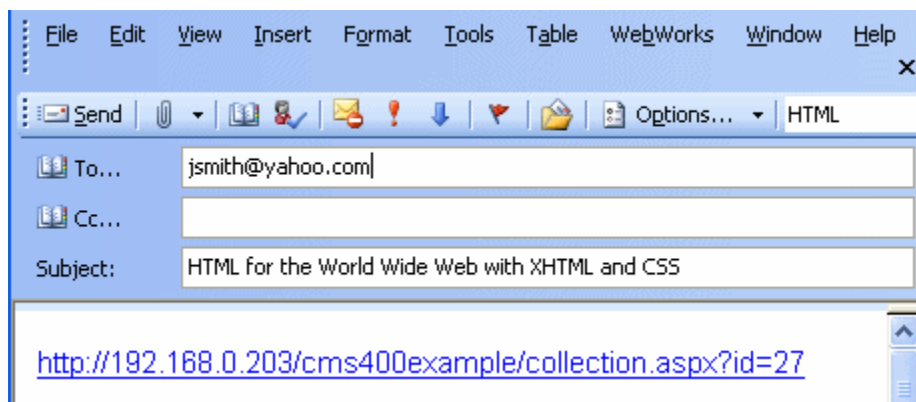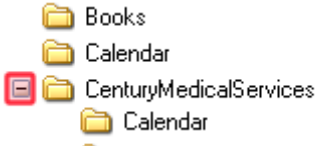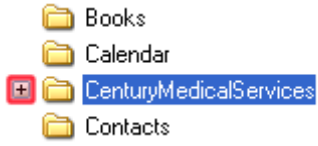
When the recipient gets the email, he can click the quicklink to
view the content within a browser.
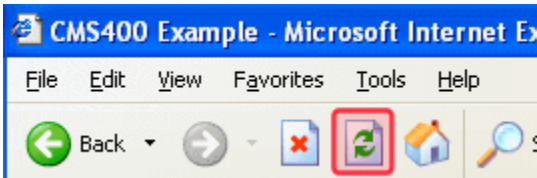
| **NOTE** | The recipient must have access privileges the folder that contains the content (192.168.0.203/CMS400Example in the above example). |

Notice that the content title is copied to the email's subject line.

Performing Actions on Folders

Menu options

Menu Option	Description	For more information, see
Collapse	Close the selected folder and all its subfolders Note: This option only appears if the selected item is an open folder. A minus sign (-) next to the folder indicates it is open (see illustration below). 	
Collapse All	Close all open folders under the selected folder	
Expand	Open current folder and all its subfolders Note: This option only appears if the selected item is an open folder. A minus sign (-) next to the folder indicates it is open (see illustration below). 	
Expand All	Open all open folders under the selected folder	
Open	Display content in the selected folder in the right frame	

Menu Option	Description	For more information, see
Search	Search for content within the selected folder or its subfolders	"Searching for CMS Content" on page 243
Add to Favorites	Add selected folder to **My Favorites** folder	"Favorites" on page 254; "Adding a Folder to the Favorites Folder" on page 258
Manage Configurations, Use Configuration	Change the combination of user and server you are using to view folders and content.	**Ektron CMS400.NET** Administrator Manual section "Ektron Explorer" > "Configuring Ektron Explorer"
Refresh, Refresh Subtree	Redisplay both sides of the Explorer screen. You often need to do this after making a change to see the results	
Properties		
Delete	Delete selected folder and all its subfolders	
New Subfolder	Create new folder directly below selected one	
Language	Change the folder's language. When you do, only content in that language within the selected folder appears in the right frame. You must press the browser's refresh button to see content in new language (see illustration below).	
Options (only appears when folder not selected)		

Inserting External Files into Ektron CMS400.NET

If you installed the Document Management functionality with **Ektron CMS400.NET**, you can add files using the drag and drop technique common in Windows. You can quickly and easily insert allowed file types into **Ektron CMS400.NET**.

See Also: "Using the Document Management Functionality" on page 261 and "Importing Files via Drag and Drop" on page 288

The user performing the drag and drop must have permission to add files to the selected folder.

To drag and drop external files into **Ektron CMS400.NET**, follow these steps.

1. Open Ektron Explorer.
2. Make sure the **Explore** tab is selected (not the **Search** tab).
3. Resize Explorer to half of the screen.
4. Open Windows Explorer and resize it to the other half of the screen.
5. From Windows Explorer, navigate to the folder that contains the file you want to insert into **Ektron CMS400.NET**.
6. From Windows Explorer, select the files you want to copy to **Ektron CMS400.NET**.
7. Hold down the left mouse button and drag the files to the desired Ektron Explorer folder in the left frame.
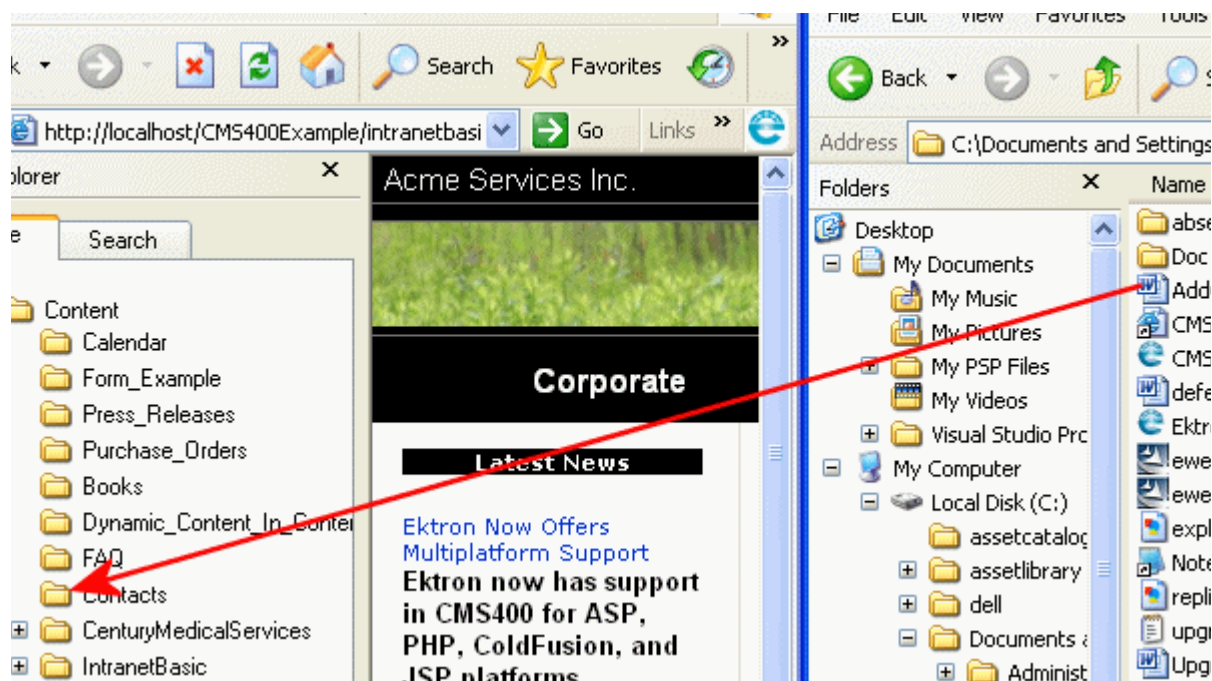
8. Release the mouse button. A file upload message appears.

Favorites

The **My Favorites** folder provides quick access to content or folders that you frequently work with.
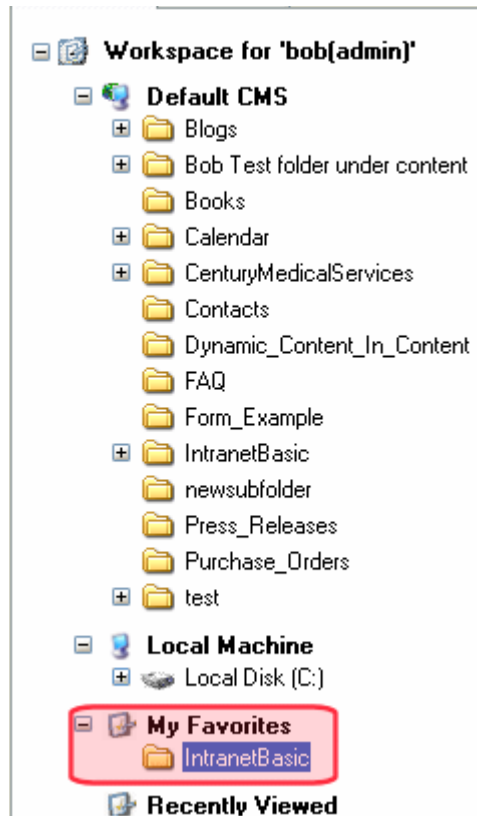
First, identify frequently-used content any folders as favorites. Then, when you want to work with them, instead of navigating through the folder structure, simply go to the **My Favorites** folder and select them.

NOTE   You can also access favorite folders and content from the original location. A favorite is not a copy of the original item -- it's merely a shortcut to it.

Displaying the Favorites Folder

To display the **My Favorites** folder, follow these steps.

1. Place the cursor in the left frame.
2. Right click the mouse.
3. A menu appears.
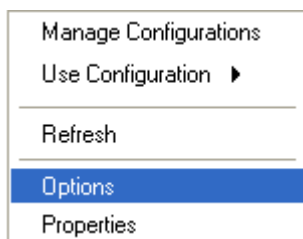
4. Click **Options**.
5. The Options dialog appears.
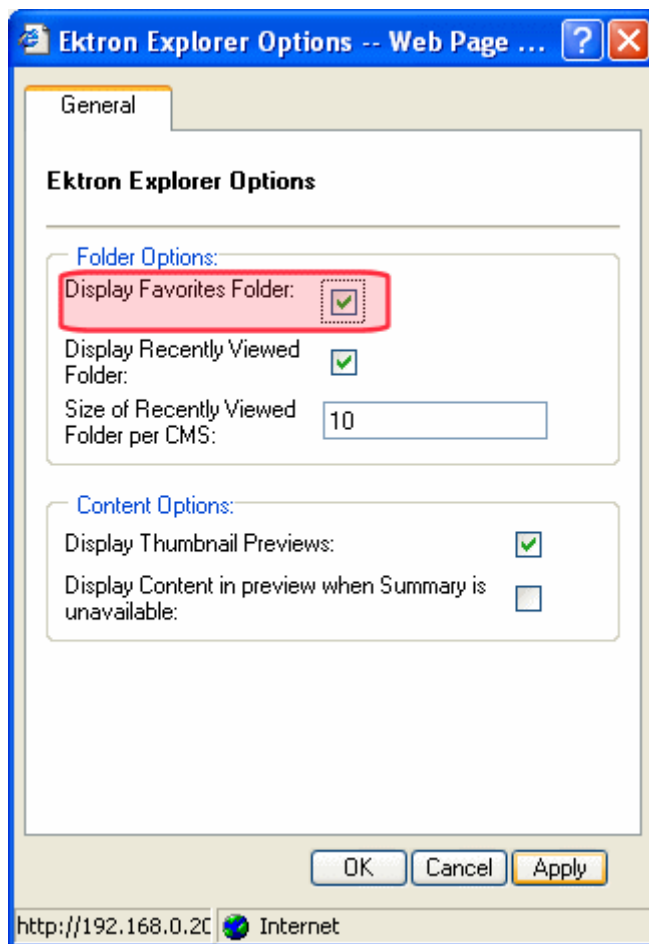
6. Check **Display Favorites Folder**.
7. Click **Apply** then **OK**.
8. Right click the mouse and click **Refresh**.

Suppressing the Display of the Favorites Folder

To remove the Favorites menu from the left frame, follow the procedure in "Displaying the Favorites Folder" on page 255, but uncheck the **Display Favorites Folder** checkbox.

if you turn off the Favorites display then later turn it back on, any folders and content that you designated favorites are remembered and will reappear.

Marking Content Favorite

You can add any content item to the Favorites folder. To do so, follow these steps.

1. Navigate to the content.
2. Right click the mouse.
3. A menu appears.
4. Click **Add to Favorites**.
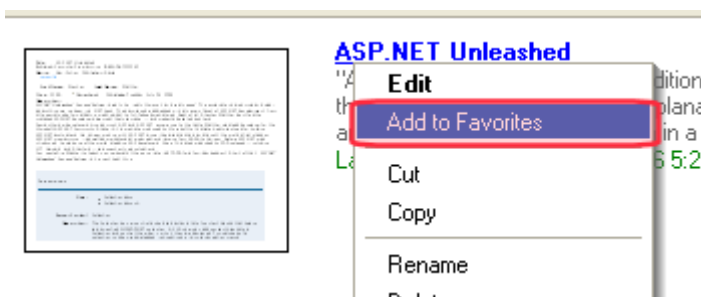
Viewing Content in the Favorites Folder

To access content in **My Favorites** folder, click the folder. When you do, its content appears in right frame (like other folders).

NOTE Content in the favorites folder has fewer menu options. This is because options that let you move the content among folders (cut, copy, delete, etc.) are inactive within the favorites folder.

Removing Content from the Favorites Folder

To remove any content item from the Favorites folder, follow these steps.

1. Open the **My Favorites** folder.
1. Navigate to the content.
2. Right click the mouse.
3. A menu appears.
4. Click **Remove from Favorites**.

Adding a Folder to the Favorites Folder

You can add any folder to the Favorites folder. To do so, follow these steps.

1. Select a folder. (A selected folder has a blue background and white foreground.)
2. Right click the mouse.
3. A menu appears.
4. Click **Add to Favorites**.

Viewing a Folder in the Favorites Folder

To work with content in a **Favorites** folder, click the folder. When you do, its content appears in right frame (like other folders).

NOTE   Folders in the favorites folder have fewer menu options.

Removing a Folder from the Favorites Folder

To remove any folder from the Favorites folder, follow these steps.

1. Select the folder.
2. Right click the mouse.
3. A menu appears.
4. Click **Remove from Favorites**.

Recently Viewed Content

The Recently Viewed Content option displays a predetermined number of the most recently-accessed content items.

By default, you see 10. To change the number, follow these steps.

1. Place the cursor in the left frame.
2. Right click the mouse.
3. A menu appears.
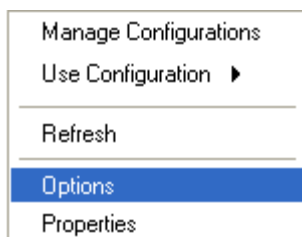
4. Click **Options**.
5. The Options dialog appears.
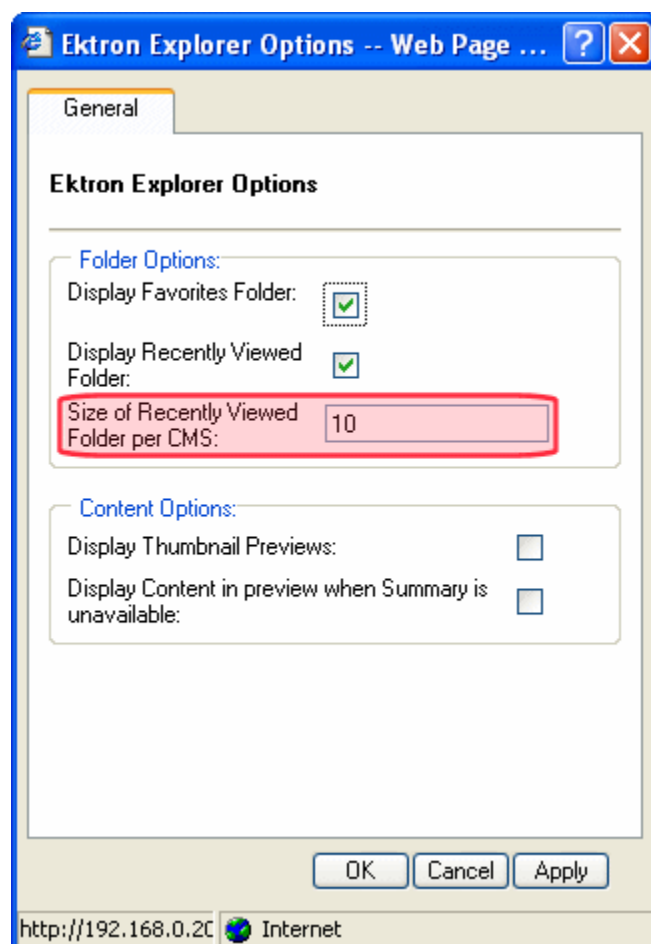
6. Edit the number in the **Size of Recently Viewed Folder per CMS** field.

7. Click **Apply** then **OK**.

Using the Document Management Functionality

This chapter references CMS400.NET. CMS400.NET is a separate product that requires its own license. Please contact Ektron Sales for details (sales@ektron.com).

WARNING! The functionality described in this section is not supported when using an Apple Macintosh for editing content.

The Document Management Functionality (DM) lets you import Microsoft Office files, Open Office files, as well as most other kinds of files into **Ektron CMS400.NET**. (Non-Office files are known as *managed files*.) Collectively, these files are known as *documents*.

After being saved in **Ektron CMS400.NET**, documents can be updated and tracked like HTML and XML content. If you're familiar with how that content is handled, most of what you know also applies to documents. For example, documents

- can be stored in folders with other content, or in separate folders that you create just for them
- are assigned content ID numbers
- capture summary, metadata, comment, task, and schedule information
- inherit permissions and approvals from their folder properties
- progress through a workflow (check out, check in, publish)
- provide a history and let you restore an earlier version
- can be searched, including some Office document properties
- can have foreign language editions
- can have a task assigned to them
- appear on content reports

- update the Smart Desktop listing of files awaiting approval, checked out, tasks, to expire

When a file is imported to the CMS then saved, a copy of it is saved to the asset management server. Then, whenever a user edits and saves the file, a new copy is stored. In this way, you can review and, if needed, restore a prior version.

This chapter explains the Document Management Functionality through the following topics.

Supported Types of Documents

- Microsoft Office 2000 or later documents: Word, Excel, Powerpoint, Project, Publisher, Visio, etc.
- All Open Office extensions: *.odf, *.odt, *.odp, *.odg, *.ods, *.odb
- Managed files: any Windows-executable file such as .zip files, PDFs, .txt files, graphic files such as .gif and .jpeg, etc.

NOTE The file types that can be uploaded are determined by your administrator. If you try to upload the wrong type of file, the following error message appears.

File Type Not Supported

? File type not supported only file types supported are
.doc,.xls,*.ppt,*.pdf,*.gif,*.jpg,*.jpeg,*.txt,*.log,*.vsd,*.dot,*.zip

OK
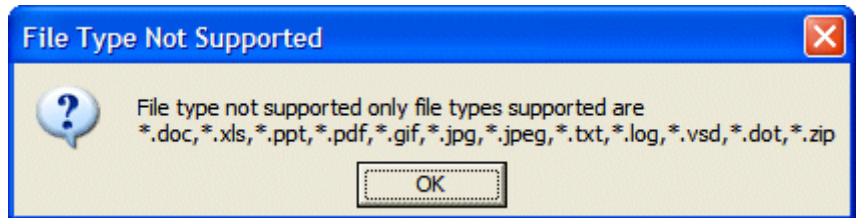
Microsoft Office and Open Office Documents

You can edit any Microsoft Office or Open Office file within the
Content tab, just like an HTML content block. The host
application's toolbar appears below **Ektron CMS400.NET**'s tabs on
the Edit Content screen.

Edit Content

Title: [English (U.S.)]

☑ Add to Quicklinks table ☑ Content Searchable

Content | **Summary** | **Search Data** | **Schedule** | **Comment**

File Edit View Insert Format Tools Slide Show Help Document Management

27% Common Tasks ▾

1 🖼 Bob's powerpoint project

Bob's powerpoint project
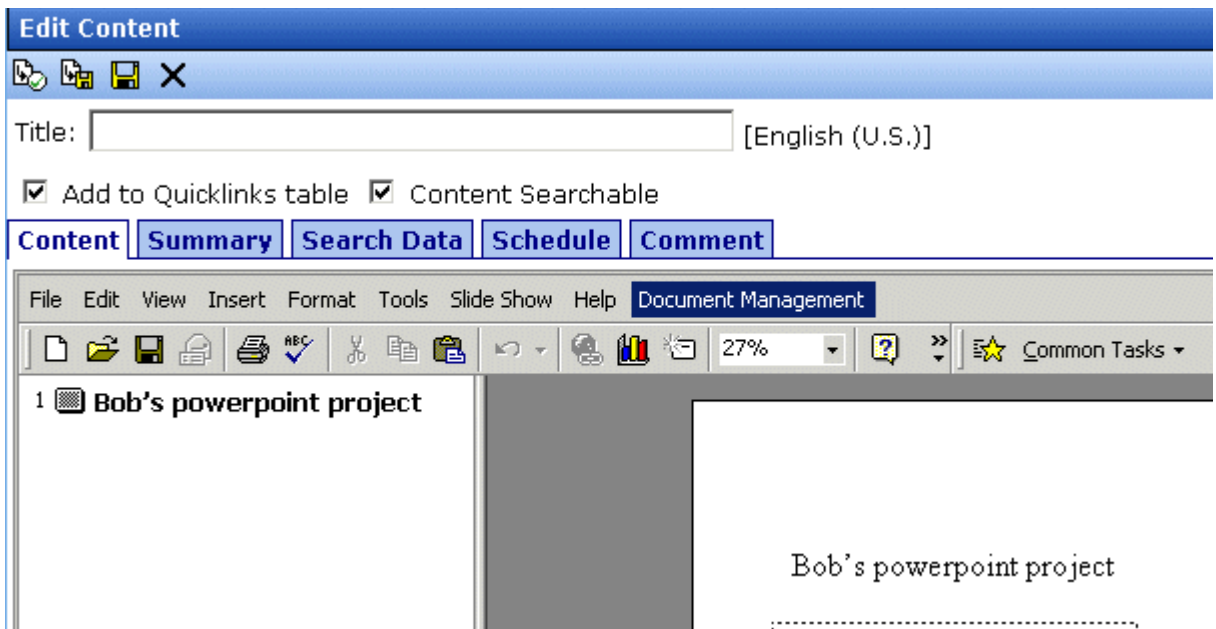
You can insert summary, metadata, schedule, comment, and task
information for the Office document. From the View Content
screen, you can use standard toolbar buttons to perform actions
such as view history, submit for publishing, and delete.

For more information, see "Working with Microsoft Office
Documents" on page 265 and "Working with Open Office Files" on
page 276

Managed Files

Ektron CMS400.NET can track and manage any non-Office type of file that runs on your computer (for example, .PDF, .gif and .zip). When editing these file types, the host application appears in a separate window. The **Ektron CMS400.NET** View Content screen remains in the background.
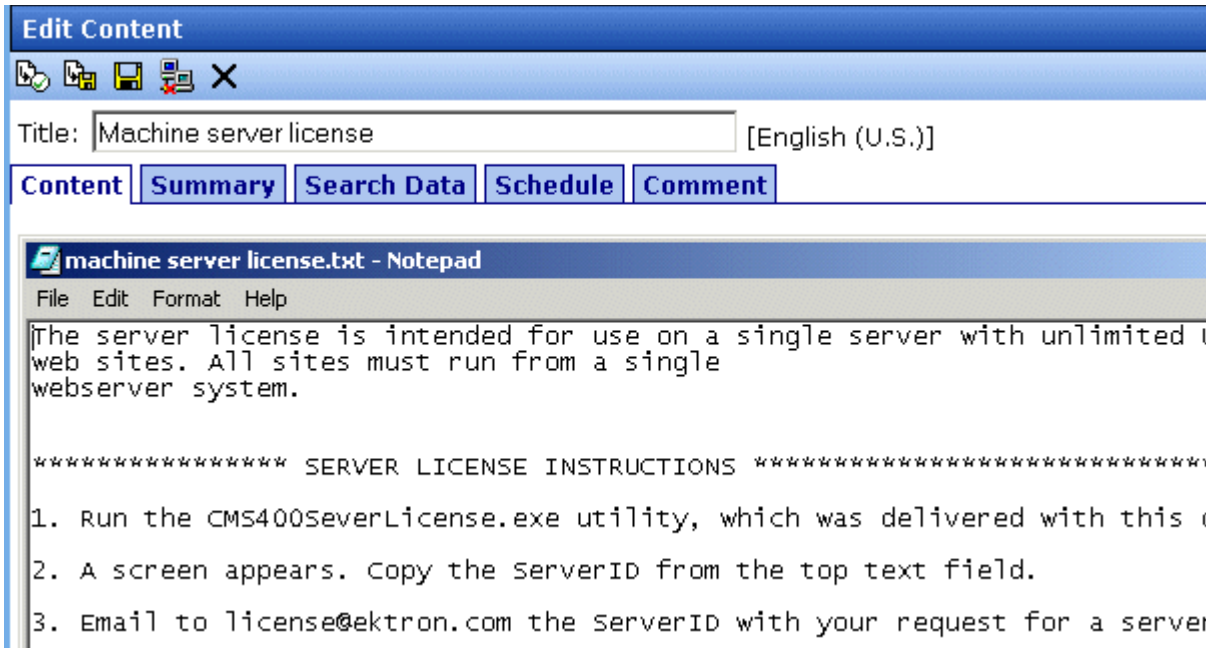
You can use the host application to edit the file, then switch to the View Content screen to insert supporting information such as summary and metadata. Use standard toolbar buttons to perform actions like view history, submit for publishing, and delete.

For more information, see "Working with Managed Files" on page 282.

Security

For the purposes of security, documents are treated like other content. Your system administrator applies security to each folder, determining which user groups can perform which tasks on the content in a folder. For more information, see the "Setting

Permissions" chapter of the **Ektron CMS400.NET** Administrator Manual .

Working with Microsoft Office Documents

This section explains how to work with Microsoft Office documents through the following subtopics.

Notes on Working with Microsoft Office Documents

- If you have an Excel spreadsheet open outside DM then you open one within it, and navigate to another template page on your Web site, then return to the spreadsheet outside DM, a new, open worksheet appears. Close it.

- If you are working with an Excel spreadsheet, the **File** and **Open** toolbar buttons within Excel appear active (that is, not grayed out) but are not operable.
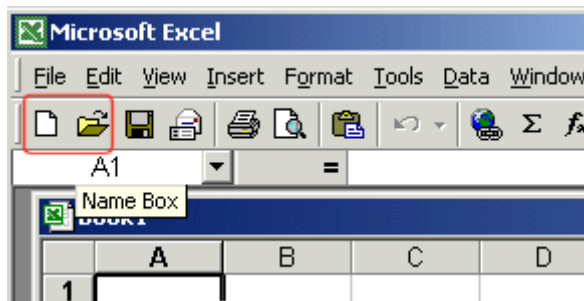
- If you access an Office document on a Web page, you must close that instance of the browser before proceeding to another Web page. If you do not close the browser and continue to add or edit documents, the original document continues to use up your computer's resources.

- You cannot import an Excel file that contains macros or JavaScript

Creating a New Microsoft Office Document

To create a new Office document, follow these steps.

1. From the Workarea, select the **Content** folder.

2. Select the folder in which you want to place the document. *See Also:* "Working with Folders and Content" on page 32

3. Click the down arrow next to the add dropdown list to view a list of items you can add.
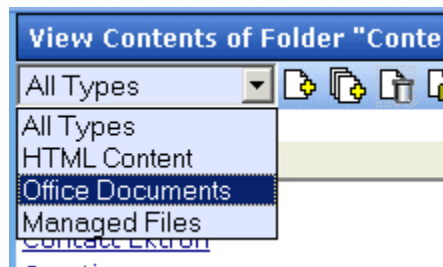
4. Select **Office Documents**.

5. The default language appears in the **View:** dropdown list. To save the document under a different language, click the dropdown list and select the language.
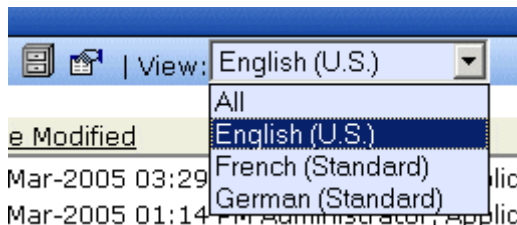
6. Click the Add Content button (🔲).

7. The Insert New Document Object screen appears.
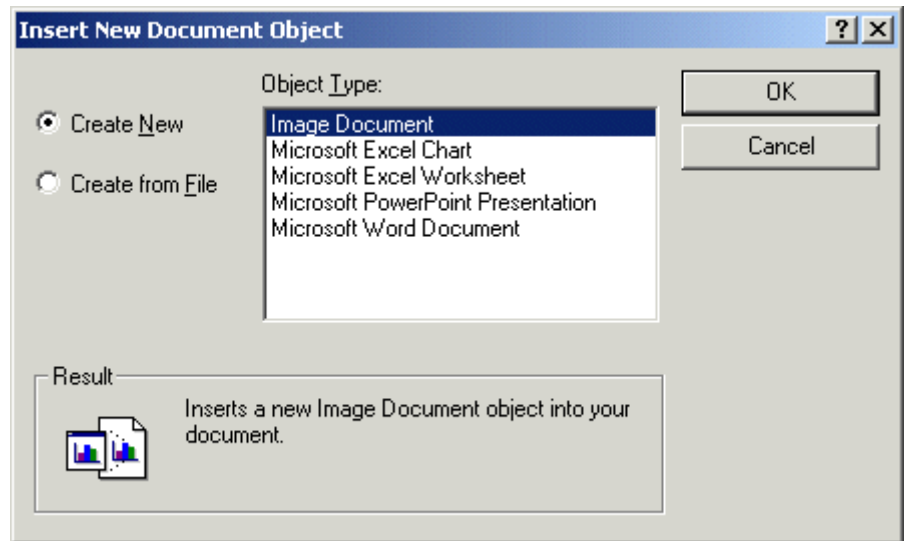
NOTE The list of object types is determined by the applications installed on your computer. For example, an MS Project file type only displays if MS Project is installed.

8. If the document does not yet exist, check the **Create New** button. Then, select the type of document you want to create and press **OK**.

   If the document already exists, see "Importing One Office Document" on page 270.

9. The application assigned to the document type appears within **Ektron CMS400.NET**.

10. Enter a **Title** and add content to the document.

11. Decide whether the content should be added to the **Quicklinks Table** and if the content should be searchable.

12. If desired, add a summary, metadata, a schedule, and comments. *See Also:*

   •"Adding a Content Summary" on page 82

   •"Adding or Editing Metadata" on page 86

   •"Scheduling Content to Begin and End" on page 75

13. If desired, you can edit the document's properties. *See Also:* "Editing a Document's Properties" on page 268

14. Check in or submit the content for publishing as you would a content block. *See Also:* "Save, Check in, and Publish" on page 269 and "Adding Content" on page 45
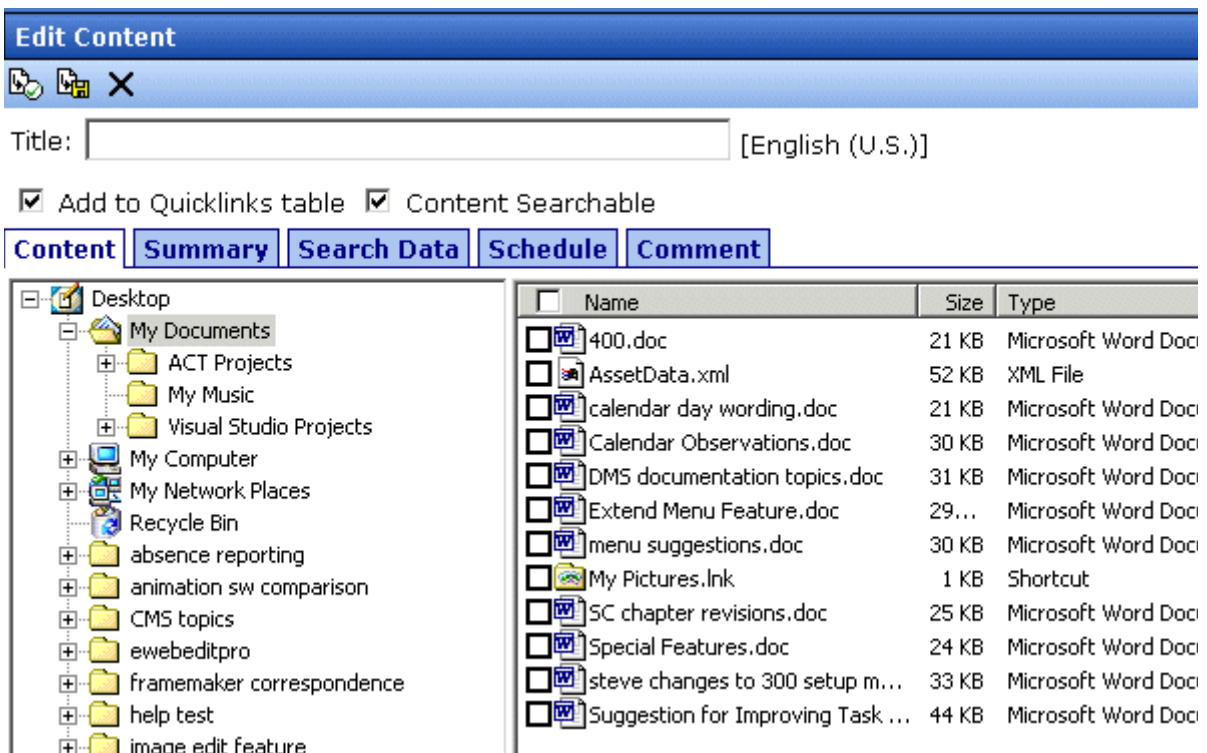
Editing a Document's Properties

If the host application (such as Microsoft Word) has a Properties screen, you can access it by clicking **File > Properties** or the **Properties** option on the host application's **Document Management** menu.

NOTE	**CMS400.NET** installs the Document Management menu on the Office application.

Save, Check in, and Publish

When you finish editing a document, you have four options for what to do next. They are explained in the following table.

You can carry out any option by clicking an **Ektron CMS400.NET** toolbar button.
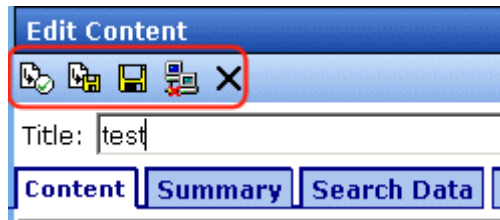
or a **Document Management** menu option (illustrated below).
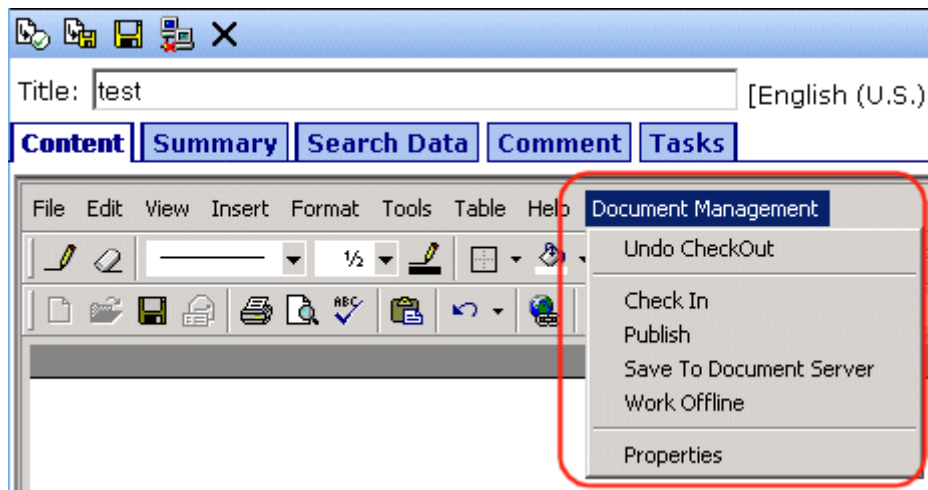
Action	Document Management Menu Option	Toolbar button
Check document in so you and others can continue to edit it.	Check in	

Action	Document Management Menu Option	Toolbar button
Submit document into approval chain. Upon approval, publish content to Web site.	Publish or submit for publishing	or
Save recent changes. Use to save latest changes before continuing.	Save to DocServer	
Save file to local computer. *See Also:* "The Work Offline Option" on page 275	Work Offline	
Discard changes made in current editing session.	Undo Check out	

Importing One Office Document

Your computer or network may have Office documents that you want to manage using DM. Follow these steps to import any document into Ektron's Document Management functionality.

See Also: "Importing Files Individually vs. Several at Once" on page 274 and "Drag and Drop File Uploading vs. the Add Content Buttons" on page 291

1. From the Workarea, select the **Content** folder.

2. Select the folder in which you want to place the document. *See Also:* "Working with Folders and Content" on page 32

3. Click the down arrow next to the add dropdown list to view the document types you can add.
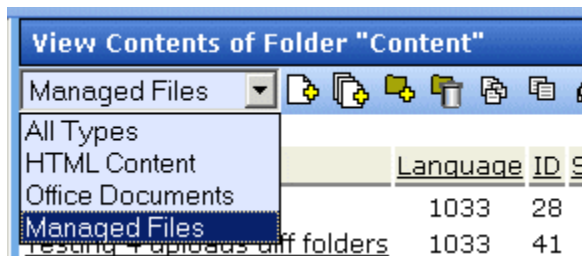
4. Select **Office Documents**.

5. Click the Add Content button (📑).

6. The Insert New Document Object screen appears.
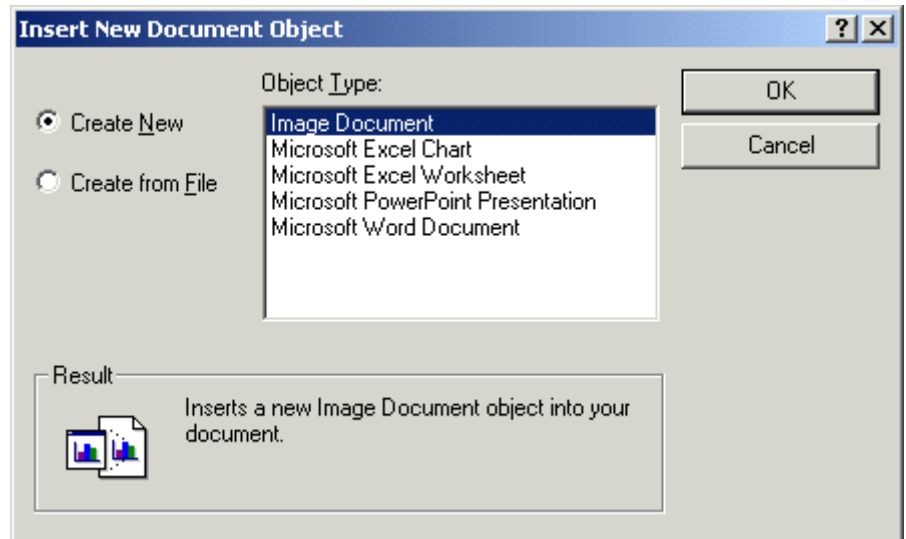
NOTE   The list of object types is determined by the applications installed on your computer. For example, an MS Project file type only displays if MS Project is installed.

7. Check the **Create From File** button.

8. Click the **Browse** button and browse to the file you want to import into DM. Click **OK**.

9. The document appears within the host application.

10. Enter a **Title** and add content to the document.

11. Decide whether the content should be added to the **Quicklinks Table** and if it should be searchable.

12. If desired, add a summary, metadata, a schedule, and comments. *See Also:*

   •""Adding a Content Summary" on page 82

   •"Adding or Editing Metadata" on page 86

   •"Scheduling Content to Begin and End" on page 75

13. If desired, you can edit the document's properties. *See Also:* "Editing a Document's Properties" on page 268

14. Check in or submit the content for publishing as you would a content block. *See Also:* "Save, Check in, and Publish" on page 269 and "Adding Content" on page 45

Importing Several Office Documents

Your computer or network may have several Office documents that you want the Document Management functionality to manage. Follow these steps to import several Office documents at once.

See Also: "Importing Files Individually vs. Several at Once" on page 274 and "Drag and Drop File Uploading vs. the Add Content Buttons" on page 291

1. Place all files to be imported in the same folder on your computer or network.

2. From the Workarea, select the **Content** folder. *See Also:* "Working with Folders and Content" on page 32

3. Select the CMS folder in which you want to place the documents being imported.

4. On the View Contents of Folder screen, click the down arrow next to the add dropdown list to view a list of items you can add.

5. Select **Office Documents**.

6. Click the Add Several Files button (🖿).

7. The View Contents of Folder screen splits into two sections, resembling Windows Explorer. The left side displays the folder structure of your PC and its network drives. The right side displays files in the selected folder.

8. In the left frame, navigate to the folder that contains the files you want import.

9. In the right frame, click the checkbox next to each file you want to import. You can only import files in the selected folder at this time.

10. In the **Title** field, you can enter an optional title to apply to all imported documents. *See Also:* "Importing Files Individually vs. Several at Once" on page 274

11. Decide whether the content should be added to the **Quicklinks Table** and if the content should be searchable.

12. Click the Check in ( ) or Submit for Publishing button ( ). *See Also:* "Save, Check in, and Publish" on page 269 and "Adding Content" on page 45.

13. The selected files are imported into the Document Management functionality.

Importing Files Individually vs. Several at Once

If you import files one at a time, you can assign each file a unique title. Also, any summary, metadata, schedule, comment, and task information applies to that file only.

If you import several at once, you are not required to assign a title. If you *do not* assign a title, the file's title is the same as its name, including the extension. For example, `Proposal for Town Manager.PDF`.

If you *do* assign a title to several files, appended to the title, in parentheses, is the original file name including the extension. So for example, if you import three personnel forms at once, and assign them the title **Personnel**, the titles might look like this:

```
Personnel (Vacation Request.doc)
Personnel (Direct Deposit Form.doc)
Personnel (Absence Report Form.doc)
```

Also, any summary, metadata, schedule, comment, or task information you enter applies to *all* files. So, it would be efficient to enter this kind of information if it applies to all or even most of the files. For example, if you are importing 10 files and eight have the same metadata, insert the metadata before checking them in. Then, change the metadata for the remaining two.

After you check in or publish these files, you can edit the summary, metadata, schedule, comment, or task information by selecting the files individually.

The Work Offline Option

After creating or editing a document, you can save it to your local computer instead of the document server. To do so, click the Work Offline button ( ).

If you do, the document remains in a checked-out state and only you or a system administrator can check it in to work on it again. When you check it in, the file on your local computer is loaded into the Workarea.

As a result, you can edit the document on your local computer anywhere, without a network connection. When you are ready to return it to the document server, check it in, save it, or submit it for publishing.

You must check the document in on the same computer on which you checked it out.

NOTE A system administrator can check in any checked-out document. If he does, the most recently published document gets checked in.

Editing an Office Document

After an Office document is saved, follow these steps to edit it.

1. From the Workarea, select the document's folder. *See Also:* "Working with Folders and Content" on page 32

2. From the View Contents of Folder screen, click the document.

3. The View Content screen for the document appears.

4. Click the Edit button ( ).

5. The document opens in the host application.

6. Edit the document as well as its summary, metadata, schedule, tasks, Web Alerts, or comments.

   See Also:

   •"Adding a Content Summary" on page 82

   •"Adding or Editing Metadata" on page 86

   •"Managing Tasks" on page 381

   •"Scheduling Content to Begin and End" on page 75

•Ektron CMS400.NET Administrator manual chapter "Web Alert Feature"

7. If desired, edit the document's properties. *See Also:* "Editing a Document's Properties" on page 268

8. Check in or submit the content for publishing, as you would any content block. *See Also:* "Save, Check in, and Publish" on page 269

Working with Open Office Files

This section explains how to work with Open Office files through the following subtopics.

- "Creating a New Open Office File" on page 276
- "Importing One Open Office File" on page 276
- "Importing Several Open Office Documents" on page 279
- "Editing Open Office Files" on page 281

Creating a New Open Office File

You cannot create an Open Office file within **Ektron CMS400.NET**. You must create it in Open Office then import it into **Ektron CMS400.NET**.

Once the file is in **Ektron CMS400.NET**, you can edit it from there. *See Also:* "Editing Open Office Files" on page 281

Importing One Open Office File

Your computer or network may have Open Office files that you want to manage using DM. Follow these steps to import any document into Ektron's Document Management functionality.

See Also: "Importing Files Individually vs. Several at Once" on page 274 and "The Work Offline Option" on page 275

NOTE   In addition to the procedure described below, you can also drag and drop an Open Office file into Ektron CMS400.NET. See "Importing Files via Drag and Drop" on page 288.

1. From the Workarea, navigate to the folder in which you want to place the file. *See Also:* "Working with Folders and Content" on page 32

2. The default language appears in the **View:** dropdown list. To save the Open Office file under a different language, click the dropdown list and select the language.
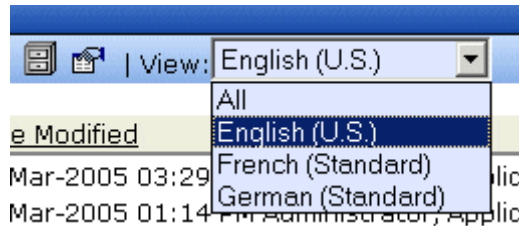
3. Click the down arrow next to the file types dropdown list to view the document types you can add.
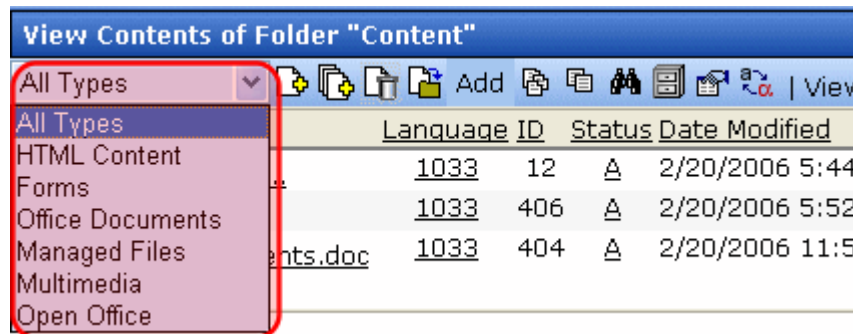
4. Select **Open Office**.

5. Click the Add Content button ().

6. The following screen appears.

Edit Content in Folder "Content"

Title: [   ] [English (U.S.)]

☑ Add to Quicklinks table ☑ Content Searchable

| Content | Summary | Metadata | Schedule | Comment | Web Alerts |

Select file to be uploaded

File: [   ] [Browse]

7. Click the **Browse** button and navigate to the Open Office file that you want to import.

8. Enter a **Title**.

NOTE   If you want to retain the original document name, insert the full filename into the **Title** field. For example, you could enter *mydocument.odt*.

9. Decide whether the content should be added to the **Quicklinks Table** and if it should be searchable.

10. If desired, add a summary, metadata, a schedule, comments, and Web alert information. *See Also:*

   • ""Adding a Content Summary" on page 82

   • "Adding or Editing Metadata" on page 86

   • "Scheduling Content to Begin and End" on page 75

   • Ektron CMS400.NET Administrator manual chapter "Web Alert Feature"

11. Check in or submit the content for publishing as you would a content block. *See Also:* "Save, Check in, and Publish" on page 269 and "Adding Content" on page 45

Importing Several Open Office Documents

Your computer or network may have several Open Office files that you want the Document Management functionality to manage. Follow these steps to import several Open Office files at once.

See Also: "Importing Files Individually vs. Several at Once" on page 274 and "The Work Offline Option" on page 275

1. Place all files to be imported in the same folder on your computer or network.

2. Select the CMS folder in which you want to place the documents being imported.

3. The default language appears in the **View:** dropdown list. To save the Open Office file under a different language, click the dropdown list and select the language.

4. On the View Contents of Folder screen, click the down arrow next to the add dropdown list to view a list of items you can add.

5. Select **Office Documents**.

6. Click the Add Several Files button (⬚).
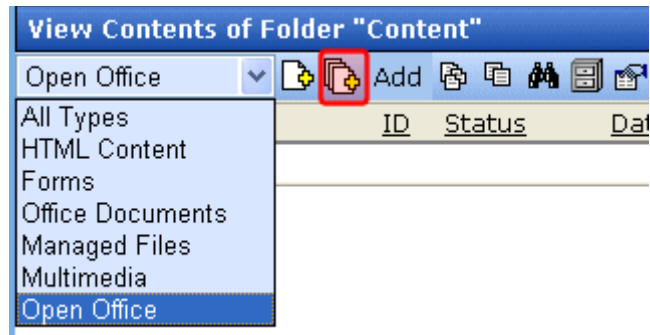
7. The View Contents of Folder screen splits into two sections, resembling Windows Explorer. The left side displays the folder structure of your PC and its network drives. The right side displays files in the selected folder.
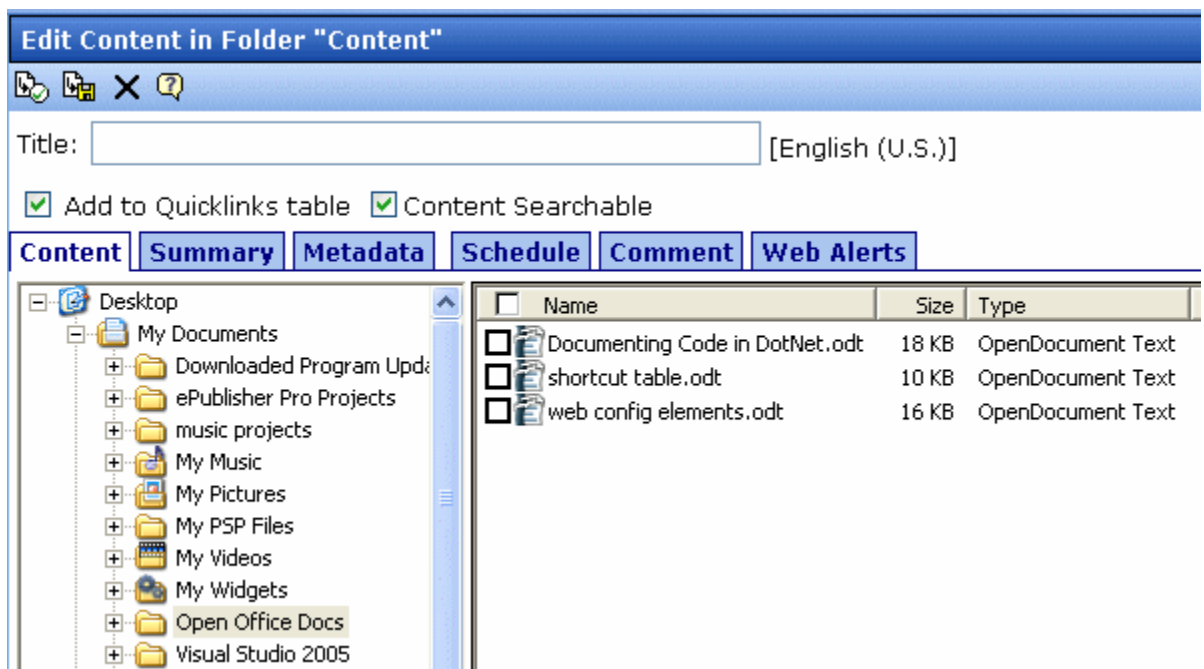
8. In the left frame, select the folder that contains the files you want import.

9. In the right frame, click the checkbox next to each file you want to import. You can only import files in the selected folder at this time.

10. In the **Title** field, you can enter an optional title to apply to all imported documents. *See Also:* "Importing Files Individually vs. Several at Once" on page 274

11. Decide whether the content should be added to the **Quicklinks Table** and if the content should be searchable.

12. Click the Check in ( ) or Submit for Publishing button ( ). *See Also:* "Save, Check in, and Publish" on page 269 and "Adding Content" on page 45.

13. The selected files are imported into the Document Management functionality.

Editing Open Office Files

You can edit any Open Office file within **Ektron CMS400.NET**. When you do, the associated Open Office application (highlighted in the illustration below) appears within the CMS editor area.
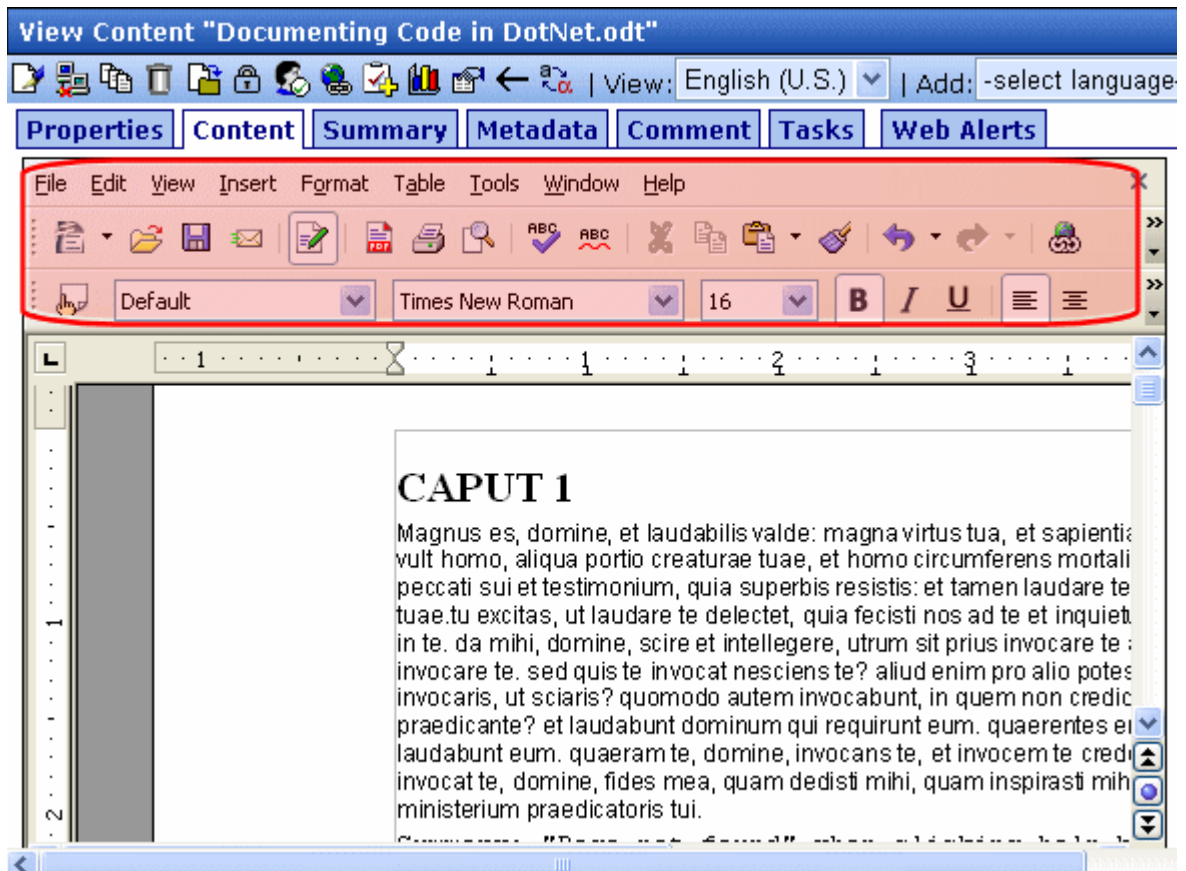
The procedure for editing an Open Office file is the same as the one for editing a Microsoft Office file. For details, see "Editing an Office Document" on page 275.

Working with Managed Files

This section explains how to work with managed files through the following subtopics.

- "Creating a New Managed File" on page 283
- "Importing One Managed File" on page 283
- "Importing Several Managed Files" on page 284
- "Editing a Managed File" on page 286

Creating a New Managed File

Unlike an Office document, you cannot create a managed file within **Ektron CMS400.NET**. Instead, you must create it on your computer using the host application. After creating the file, import it into DM.

Importing One Managed File

To import a managed file into DM, follow these steps.

See Also: "Importing Files Individually vs. Several at Once" on page 274 and "Drag and Drop File Uploading vs. the Add Content Buttons" on page 291

1. From the Workarea, select the **Content** folder.

2. Select the folder in which you want to place the file. *See Also:* "Working with Folders and Content" on page 32

3. Click the down arrow next to the add dropdown list to view the document types you can add.

4. Select **Managed Files**.

5. The default language appears in the **View:** dropdown list. To save the managed file under a different language, click the dropdown list and select the language.
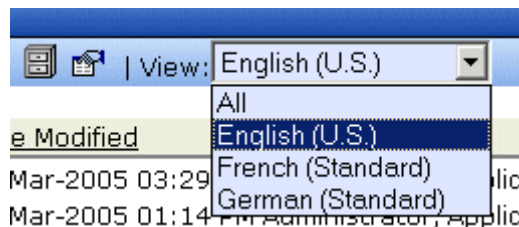
6. Click the Add Content button ().

---

7. The Edit Content screen opens, as shown below.

8. Click the **Browse** button.

9. Browse through your computer and network to the file you want to import. When you do, the file's path appears within the **File** field.

10. Insert a **Title**.

11. Decide whether the content should be added to the **Quicklinks Table** and if the content should be searchable.

12. If desired, add a summary, metadata, a schedule, and comments. *See Also:*

   • ”Adding a Content Summary” on page 82

   • ”Adding or Editing Metadata” on page 86

   • ”Managing Tasks” on page 381

   • ”Scheduling Content to Begin and End” on page 75

13. Click the appropriate button to either check in (▣) or publish (▣) the file. *See Also:* ”Save, Check in, and Publish” on page 269 and ”Adding Content” on page 45.

14. A window appears, indicating that the file is being uploaded to the DM server.

Importing Several Managed Files

To import several managed files into DM, follow these steps.

See Also: "Importing Files Individually vs. Several at Once" on page 274 and "Drag and Drop File Uploading vs. the Add Content Buttons" on page 291

1. From the Workarea, select the **Content** folder.

2. Select the folder in which you want to place the files. *See Also:* "Working with Folders and Content" on page 32

3. Click the down arrow next to the add dropdown list to view the document types you can add.
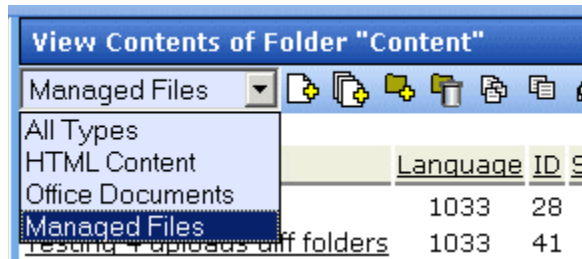
4. Select **Managed Files**.

5. The default language appears in the **View:** dropdown list. To save the managed files under a different language, open the dropdown list and select the language.
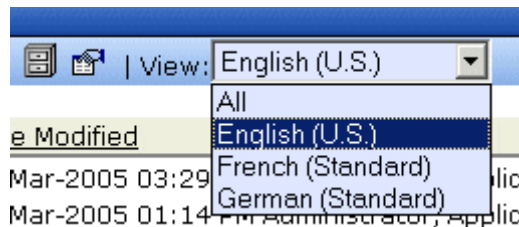
6. Click the Add Several Files button ().

7. The View Contents of Folder screen splits in two, resembling Windows Explorer. The left section displays the folder structure of your PC and its network drives. The right section displays the contents of the current folder.
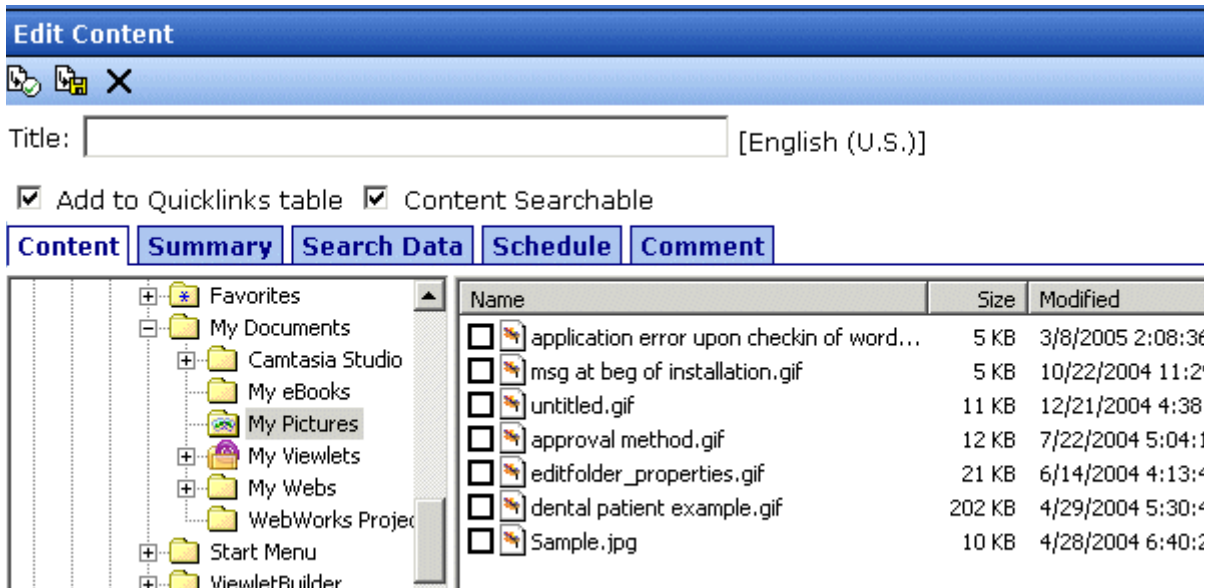
8. In the left frame, navigate to the folder that contains the files you want import.

9. In the right frame, click the checkbox next to each file you want to import. You can only import files in the selected folder.

NOTE   If you select both Office documents and managed files, the Office documents are imported as Office documents, and others are imported as managed files.

10. In the **Title** field, enter a title for all imported files. *See Also:* ”Importing Files Individually vs. Several at Once” on page 274

11. Decide whether the content should be added to the **Quicklinks Table** and if the content should be searchable.

12. Click the Check in (![icon]) or Submit for Publishing button (![icon]). *See Also:* ”Save, Check in, and Publish” on page 269 and ”Adding Content” on page 45.

13. The selected files are imported into DM.

Editing a Managed File

After a managed file is stored in DM, follow these steps to edit it.

1. From the Workarea, select the **Content** folder.

2. Select the managed file's folder.

3. From the View Contents of Folder screen, click the managed file.

4. The **Content** tab displays the file name and a button to let you view the file within its host application.
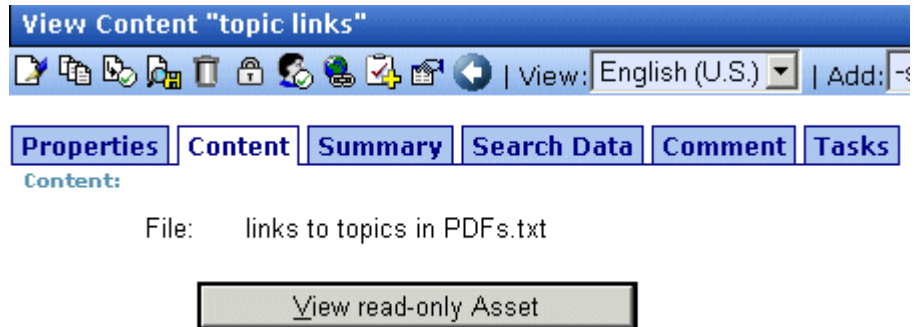
5. If you want to view the file before editing it, click the **View read-only Asset** button. If you do, the file opens for display purposes only.

6. To edit the file, click the Edit button ().

7. The following screen appears.
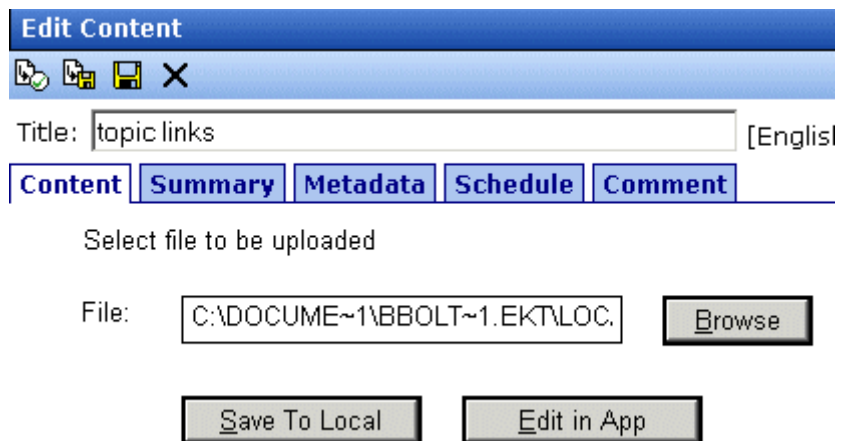
8. To open the managed file in the host application, click **Edit in App**. Then make your changes, save it in the host application and click either the Check in () or Submit for Publishing button ().

- – If you want to save this version of the file to your computer, click **Save to Local**. If you do, a window appears. Navigate to the desired folder then click the **Save** button.

- – If you want to select another file on your computer or network and save it under this name in **Ektron CMS400.NET**, click **Browse**. If you do, a window appears. Navigate to the desired folder then click the **Open** button. The new file is saved under the old **Ektron CMS400.NET** name.

9. Edit the managed file as well as its summary, metadata, schedule, tasks, or comments.

   See Also:

   - •"Adding a Content Summary" on page 82

   - •"Adding or Editing Metadata" on page 86

   - •"Managing Tasks" on page 381

   - •"Scheduling Content to Begin and End" on page 75

10. Save the file within the host application.

11. Check in or submit the file for publishing, as you would any content block. *See Also:* "Save, Check in, and Publish" on page 269

Importing Files via Drag and Drop

You can import files to DM using drag and drop. You can add one or several files using this method. It doesn't matter whether the files are Office or Managed files.

NOTE   If you upload a file using drag and drop whose type is not supported, the Document Management functionality ignores it and moves on to the next file. After the files upload, a dialog reminds you which files types are supported. *See Also:* "Supported Types of Documents" on page 262

When you drag and drop a file into DM, the file's name becomes its title. The file is assigned a content ID and submitted to the approval process. If either of the following is true, the file's status is set to checked in:

- • you are required to complete metadata for the file

- • the folder in which you are adding the file is set to create PDF documents when a file is published

If you add more than one file with the same name or the same file twice, a number is assigned to the end of the title. For example, when adding a second test.doc file, the new file is named test.doc(1).

No information is added to Summary, Metadata, or Comments when a file is added via drag and drop. You can edit this information by clicking **Edit** ( ), then the appropriate tab.

Steps to Adding Files via Drag and Drop

1. In the Workarea, click the **Content** folder button.
2. Select the folder in which you want to place the files.
3. Open Windows Explorer.
4. Find the files you want to upload.

NOTE   You cannot drag and drop folders. You can, however, grab all files in a folder and drag and drop them.

5. From Windows Explorer, drag and drop the files onto the Workarea's drag and drop window.
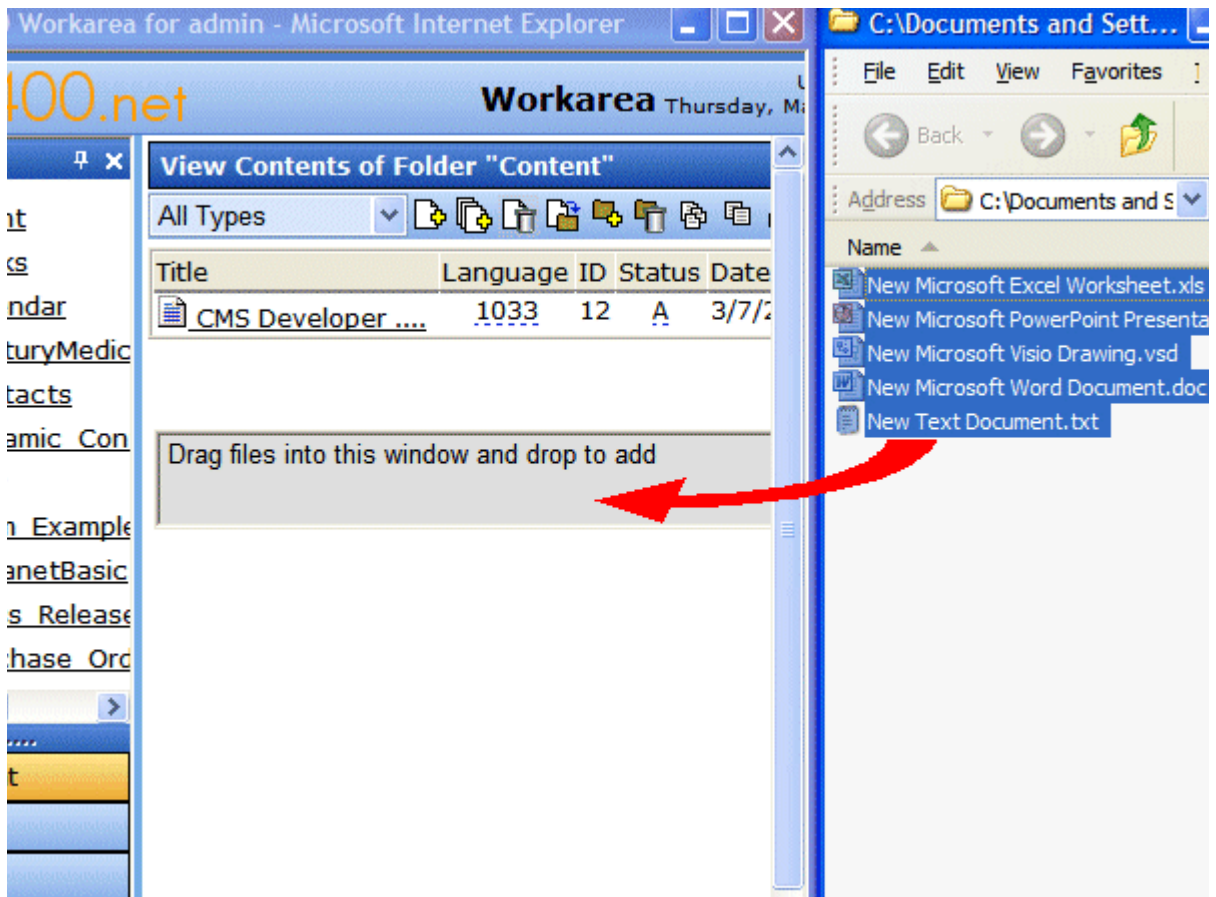
After you drag and drop the files, the following screen appears.
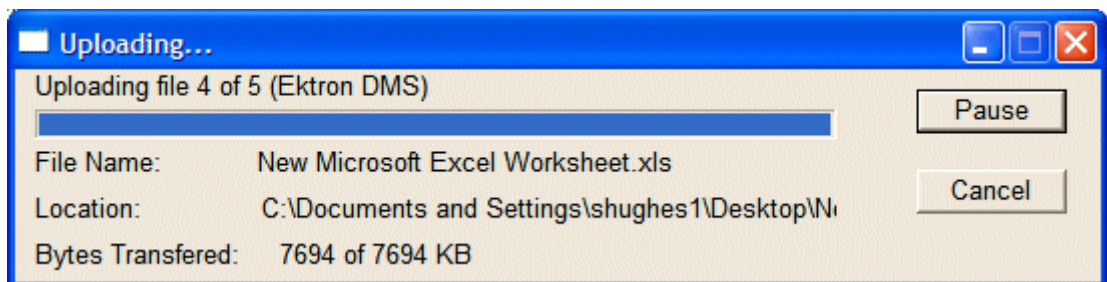
When DM uploads the files, they appear in the Workarea.

If you do not see a file you selected to upload, check the following:

- your administrator allows the file type to be uploaded to DM

- the Asset Types dropdown box is set to the type of file you are looking for. Files upload to the correct category regardless of what is selected when you drag and drop them.

Drag and Drop File Uploading vs. the Add Content Buttons

- Drag and drop lets you add files quickly without having to fill in details. The details can be entered later.

- A file added via drag and drop is submitted into the approval process for that folder.

- Drag and drop requires fewer mouse clicks. You choose a folder, use Windows Explorer to find the files, and drag and drop them. The files are then added to DM.

  Alternatively, by using the Add Content buttons ( )( ), you can add supporting information (summary, comment, and metadata) while uploading. When adding files using the Add Content buttons, you can choose whether the files are published (submitted to the approval chain), checked in, or saved. *See Also:* "Save, Check in, and Publish" on page 269

  This process requires more mouse clicks than drag and drop. You choose a folder, an document type, browse to the folder where the files are located, add the details, and publish the files.

Document Workflow

An document proceeds through the same workflow as any other type of content. A diagram is below.
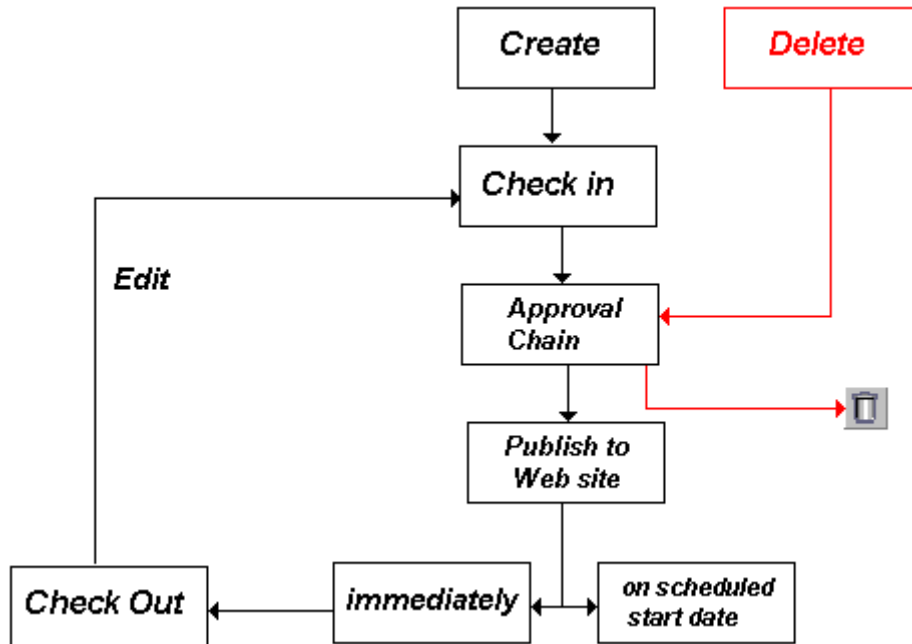
See Also:

Viewing Documents within the CMS

To view a document, follow these steps.

1. From the Workarea, select the **Content** folder.
2. Select the document's folder.
3. From the View Content screen, click the document.
4. The View Content screen for the document appears.

Deleting a Document

You can only delete a document if its status is Checked In or Approved. To delete a document, follow these steps.

1. From the Workarea, select the **Content** folder.
2. Select the document's folder.
3. From the View Content screen, click the document.
4. The View Content screen for the document appears.
5. Click the Delete button ( ).

Like any type of content, a document must go through the approval chain before it is removed.

Approving Documents

Documents are placed into the approval chain just like other types of content. For more information, see "Approving/Declining Content" on page 94.

Adding Documents to Collections and Menus

You can add a document to a collection or a menu just as you would any other type of content. For more information, see "Working with Collections" on page 295 and "Working with Menus" on page 316.

Document Reports

Ektron CMS400.NET provides several reports that track documents by status.

Report	Displays documents in this status	For more information, see
Approvals	Requiring your approval	"Approvals Reports" on page 127

Report	Displays documents in this status	For more information, see
Checked In Content	Checked in	"Checked In Report" on page 129
Checked Out Content	Checked out	"Checked Out Report" on page 130
New Content	New (that is, created and saved but never published)	"New Content Report" on page 130
Submitted Content	Submitted for publication	"Submitted Report" on page 131
Pending Content	Approved and pending a start date	"Content Pending Start Date Report" on page 132
Refresh Reminder Report	End date has been reached	"Refresh Reminder Report" on page 133
Expired Content	Expired date has been reached	"Expired Content Report" on page 134
Content to Expire	Will expire within specified number of days	"Content to Expire Report" on page 135

Working with Collections

A collection provides a list of content that can be placed on a Web page to offer readers links to them. In the following illustration, the circled content is an example of a collection on a Web page.
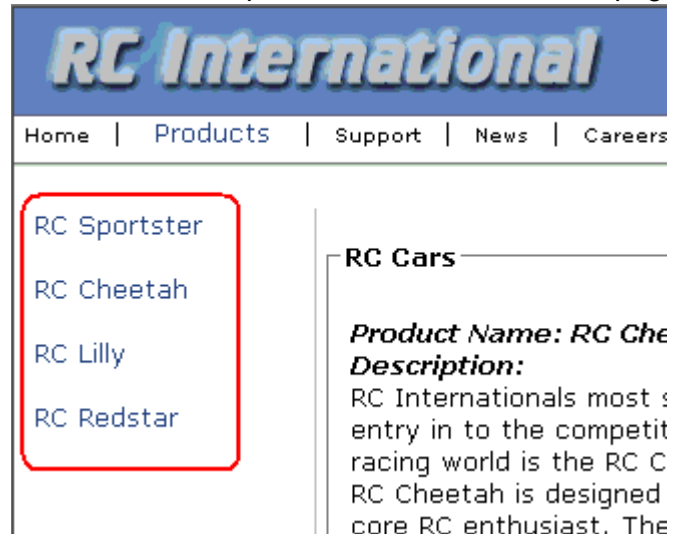
You can also use a collection to display other listings, such as job postings, press releases, and knowledge base articles. The following graphic illustrates the use of a collection on the landing page of Ektron's Knowledge Base.
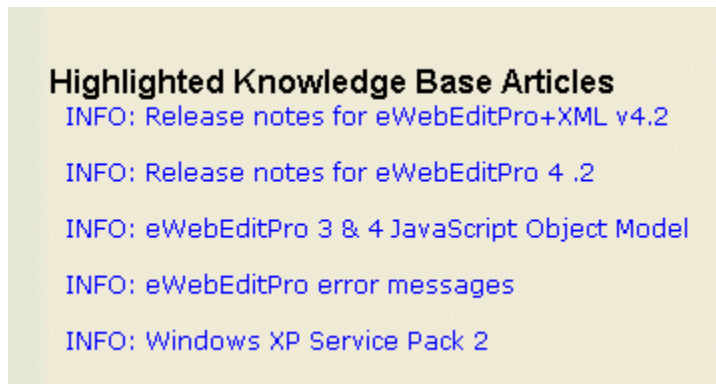
This section explains how to create collections. Your system administrator would then modify content to display the collections on your Web site using the ecmCollection function or server control.

NOTE   Your system administrator must assign to you permission to work with collections. For details, see the Collections chapter of the Ektron CMS400.NET Administrator Manual.

This section explains how to find, create, and manage collections through the following subtopics.

- ”Finding Collections” on page 296
- ”Viewing a Collection” on page 299
- ”Creating a Collection” on page 301
- ”Editing Content in a Collection” on page 309
- ”Reordering Collections List” on page 310
- ”Editing Collection Information” on page 311
- ”Deleting a Collection” on page 311
- ”Working with Collections in a Multi-Language System” on page 312
- ”Comparison of Collections, Menus, and the List Summary Features” on page 314

Finding Collections

Every collection is assigned to a folder. If you want to find the collections assigned to any folder, navigate to it and click the

Collection button (🗐). For more information, see ”Finding a Collection by Navigating to its Content Folder” on page 297.

Since collections can be assigned to several content folders, the Modules folder provides a central Collections folder, which displays all collections on one screen, regardless of their content folder. For more information, see ”Finding a Collection Using the Collections Folder” on page 298.

Finding a Collection by Navigating to its Content Folder

To access collections for a content folder, follow these steps.

1. Click the content folder that contains the collection.
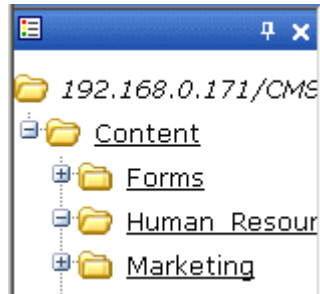
2. The folder's content appears in the right frame.

3. If you are using **Ektron CMS400.NET**'s multi-language support features, select the language. *See Also:* "Working with Collections in a Multi-Language System" on page 312

4. Click the Collections button ( ).

5. The View Collections screen appears.

The screen displays each collection created for the folder. The following table explains each column.

Column	Description
Title	The title assigned to the collection by the creator.
ID	The ID assigned to the collection by Ektron CMS400.NET. This number is used to store and retrieve the data to/from the database.

Column	Description
Date Modified	When the collection was last edited.
URL	The default template used to display the content.

To learn more about a collection and perform tasks on it, proceed to .

Finding a Collection Using the Collections Folder

To access the Collections screen that displays *all* collections in *all* content folders, follow these steps.

1. From the top-level folders in the lower left frame of your Workarea, click **Modules**.

2. Click the **Collections** folder.

3. The Collection Report screen appears.

Collections Report

Title	ID	Description	Path
Products	1	Products navigation	\Products
Main Jobs listing	2	This is an example of using the collection object for creating teasers in a page.	\Human_Resources
Support Packages	3		\Support

4. The screen has four columns, described below.

Column Title	Description
Title	Title given to collection by user who created, or last edited, it.
ID	ID number assigned by Ektron CMS400.NET. (Developers use this number to reference the collection in ecmCollection custom function.)

Column Title	Description
Description	Description given to collection by user who created, or last edited, it.
Path	Folder location of the collection.

You can click any collection to view information about it and perform tasks on it. See "Viewing a Collection" on page 299.

You can also add a new collection. See "Creating a Collection" on page 301

Viewing a Collection

To view a collection, follow these steps.

1. Select a collection using the procedure described in "Finding a Collection by Navigating to its Content Folder" on page 297 or "Finding a Collection Using the Collections Folder" on page 298.
2. The View Collection screen appears.

Learn How to See More Information About a Collection

The screen displays each item in the collection. To learn more about a collection, click **More Info**. When you do, the lower section of the screen displays the following information about the collection.

- title
- description
- ID number

- template
- last user who edited it
- last date when it was edited
- date it was created
- whether or not the content folder's subfolders can be included
- for each content item in the collection
  - a link to the content (click this to view and edit the content)
  - ID number
  - quicklink

Collections Toolbar

The following table describes the collection toolbar buttons.

Button	Name	Description	More Information
	Add	Add new collection or add items to a collection.	"Creating a Collection" on page 301
	Remove	Remove items from a collection.	"Removing Content from the Collection" on page 309
	Reorder	Reorder items in a collection.	"Reordering Collections List" on page 310
	Edit	Edit collection information.	"Editing Collection Information" on page 311
	Delete	Delete a collection.	"Deleting a Collection" on page 311
	Back	Return to previous screen.	

Creating a Collection

Creating a collection involves two steps:

- • ”Adding a Collection” on page 302
- • ”Assigning Content to the Collection” on page 305

The following sections explain each step.

See Also: ”Working with Collections” on page 295

Adding a Collection

To add a new collection, follow these steps.

1. Navigate to the folder in which you want to create the collection.

2. If you are using **Ektron CMS400.NET**'s multi-language support features, select the language. *See Also:* ”Working with Collections in a Multi-Language System” on page 312

3. Click the Collections button (🖺).

View Collections in Folder: "Human_Resources"

➕ ←

Title	ID	Date Modified	URL Link
Main Jobs listing	2	04-Nov-2002 03:36 PM	/CMS300Sample/hr.asp

4. Click the Add button (➕).
5. The Add Collection screen appears.

Add Collection

Title: New Collection

Template: /CMS300Sample/ index.asp

Leave the above template empty if you wish to use the Quicklinks

Description: New collection with various content blocks

☑ **Include Subfolders**

6. Complete the screen using the following table.

Field	Description
Title	Assign a unique title to the collection.
Template	Enter the default template for the collection. This template is used to display the content of the links generated if no template is assigned in the custom function. If left blank, the links use their respective Quicklinks. *See Also:* "Default Template vs. Quicklinks" on page 303
Description	Add a more detailed description for the collection.
Include Subfolders	Check if you want to add to the collection content in subfolders of the content folder.

7. Click the Save button (💾).

You can now assign content to the collection. See "Assigning Content to the Collection" on page 305.

Default Template vs. Quicklinks

You can specify a template that determines the screen display for a collection when it is published on a Web page. (See your system administrator for information about **Ektron CMS400.NET** templates.) Or, you can disable the template and, instead, use Quicklinks to

determine the page template. (*See Also:* "Quicklinks and Forms" on page 229)

If you specify a *template*, all content in the collection uses the same screen elements other than the specific content. For example, the page header, footer and information in the right frame of the screen are all the same. On the other hand, if you use *Quicklinks*, every page in the collection uses its original template. As a result, the surrounding information may change for every content item in the collection.

Here is an example of links using Quicklinks. Notice that content uses several templates. As a result, when a user clicks content in the collection, the screen information around the content changes according to its template.

Title	ID	URL Link
Home Page Content	1	/CMS300Sample/index.asp?id=1
Support Page	8	/CMS300Sample/index.asp?id=8
Plastic Molder #123	13	/CMS300Sample/hr.asp?id=13
RC Cheetah	5	/CMS300Sample/products.asp?id=5
RC Redstar	7	/CMS300Sample/products.asp?id=7
New Content Block	17	/CMS300Sample/index.asp?id=17
Contact Ektron	15	/CMS300Sample/index.asp?id=15

Here is an example of links when using a template named index.asp. In this case, all pages have the same information surrounding the content.

To toggle between a default template and Quicklinks, follow these steps.

1. Access the Edit Collection screen for the collection you want to edit.

2. Modify the **Template** field.

3. Click the Save () button.

Assigning Content to the Collection

After a collection is created, your next step is to assign content to it. To do so, follow these steps.

NOTE When viewing a Collection on the Web site, the last published version of content appears. If the content has never been published, nothing appears.

1. Access the collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 297.

2. Access the View Collection Screen, as described in "Viewing a Collection" on page 299.

3. Click the collection to which you want to assign content.

4. The View Collection screen appears.

5. Accept or change the language.

6. Click the Add button ().

7. The Add Items to Collection screen appears, displaying

- all subfolders within the selected folder (Subfolders are available if the **Include subfolders** field is checked for the collection.)

- content in the selected folder that is not part of the collection.

    Note that the file types selection remembers your most recent choice and may filter which files appear. You can change that selection if desired.
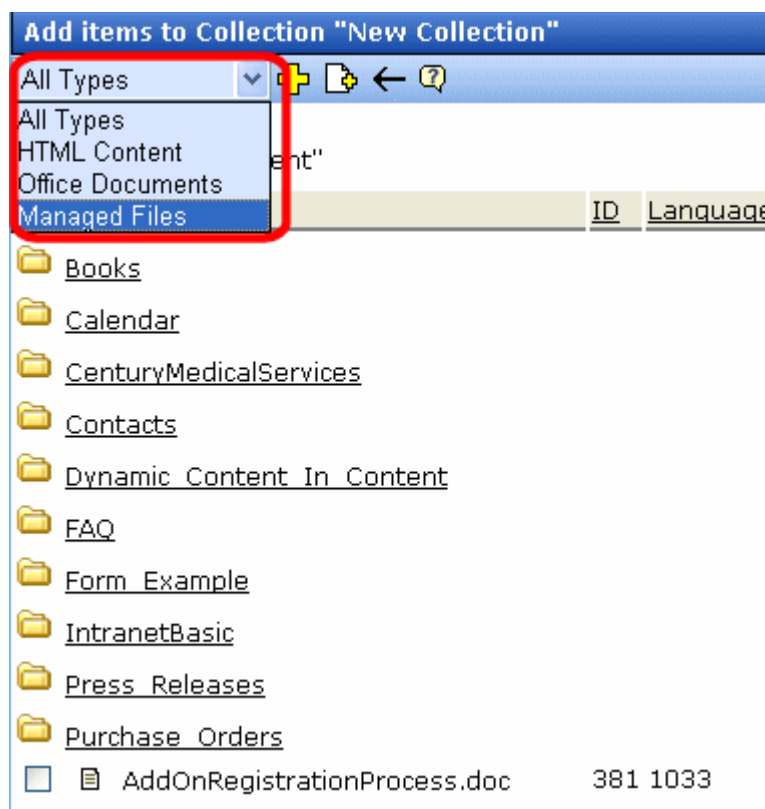
8. Check boxes next to content to add to the collection. You can only add content from the selected folder or possibly its subfolders.

   Subfolders are available if the **Include subfolders** field is checked for the collection. Click a subfolder to view its content. To return to the parent folder, click the folder with the up arrow ().

NOTE   If you select content from a subfolder, click the add button to add the selected content to the collection. Navigating between subfolders deselects content.

9. Click the Add button ().

See Also: "Creating a Collection" on page 301; "Working with Collections" on page 295

Creating New Content for a Collection

You can create new content while adding content links to a collection. To add content, follow these steps.

1. Access the View Collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 297.

2. Access the View Collection Screen for a collection, as described in "Viewing a Collection" on page 299.

3. If you are using **Ektron CMS400.NET**'s multi-language support, select the language of the collection.

4. Click the Add button (➕).

5. The Add Items to Collection screen appears.

6. If your collection includes subfolders and you want to add the content to one of them, navigate to that subfolder. Otherwise, proceed to the next step.

7. Click the Add Content button (▱).

8. The Add Content screen appears. If you are using **Ektron CMS400.NET**'s multi-language support, the content's language appears next to the title. The language is derived from the collection's language and cannot be changed.
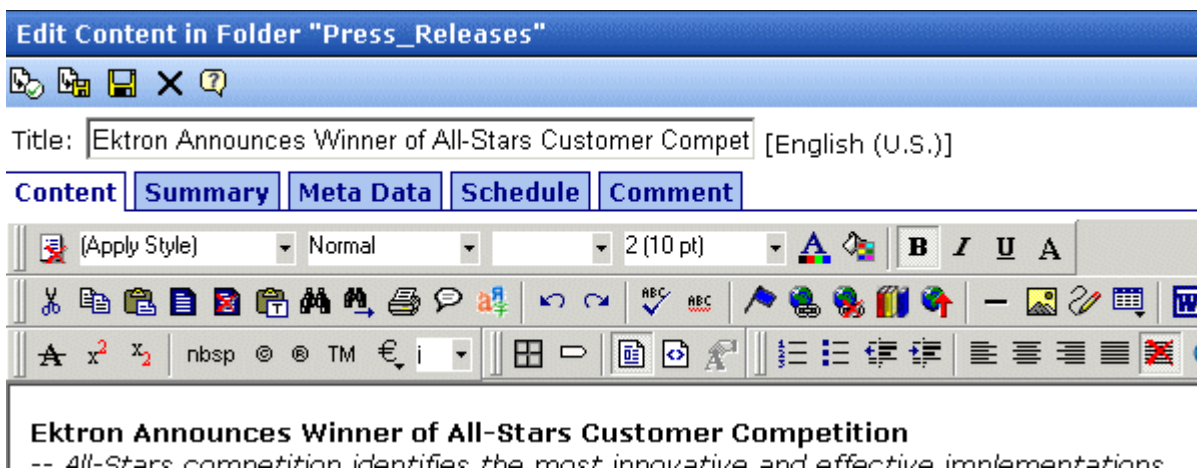
Edit Content in Folder "Press_Releases"

Title: Ektron Announces Winner of All-Stars Customer Compet [English (U.S.)]

Content | **Summary** | **Meta Data** | **Schedule** | **Comment**

[Apply Style] | Normal | | 2 (10 pt) | **A** | **B** *I* <u>U</u> A

Ektron Announces Winner of All-Stars Customer Competition
-- *All-Stars competition identifies the most innovative and effective implementations*

9. Create the content.

10. Click a workflow option in the Add Content screen.

11. The Add Content screen closes, and the new content link appears in the list of links available to the collection.

12. Check off the content you created and other content.
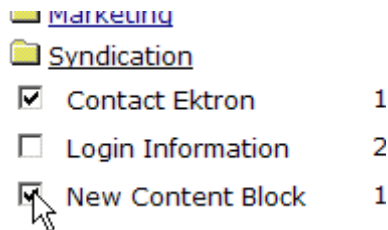
13. Click the Add button ( ) to add the content to the collection.

Editing Content in a Collection

After a collection is created, you can add or remove links to and from it.

Adding Content to the Collection

For information about adding content links to a collection, see "Assigning Content to the Collection" on page 305.

Removing Content from the Collection

To remove a content link from a collection, follow these steps.

1. Access the collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 297.

2. Access the View Collection Screen, as described in "Viewing a Collection" on page 299.

3. Click the Remove button ( ).

4. The Delete Items from Collection screen appears.

5. Click boxes next to links that you want to delete.

Title	ID	UR
□ Home Page Content	1	/CI
□ Support Page	8	/CI
☑ Plastic Molder #123	13	/CI
□ RC Cheetah	5	/CI
□ RC Redstar	7	/CI
☑ Contact Ektron	15	/CI
□ New Content Block	17	/CI

Select All Clear All

Click **Select All** to select all boxes.

Click **Clear All** to remove all check marks.

6. Click the Delete button (🗑).

Reordering Collections List

After a collection is created, and more than one content item is assigned to it, you can reorder the collections list. To do so, follow these steps.

1. Access the collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 297.

2. Access the View Collection Screen, as described in "Viewing a Collection" on page 299.

3. Click the Reorder button (⬇).

4. The Reorder Collection screen appears.

5. Click the content whose order you want to change.

6. Click the up or down arrow to move the content in either direction.

7. Repeat steps five and six until you set the desired order.

8. Click the Update button ( ).

Editing Collection Information

To edit information about a collection, follow these steps.

1. Access the collections screen for the content folder in which you want to add the collection, as described in ”Finding a Collection by Navigating to its Content Folder” on page 297.

2. Access the View Collection Screen, as described in ”Viewing a Collection” on page 299.

3. Click the collection whose information you want to change.

4. Change any of the field values. For documentation of the fields, see ”Complete the screen using the following table.” on page 303.

Deleting a Collection

When you no longer want a collection, you can delete it. To delete a collection, follow these steps.

1. Access the collections screen for the content folder in which you want to add the collection, as described in ”Finding a Collection by Navigating to its Content Folder” on page 297.

2. Access the View Collection Screen, as described in ”Viewing a Collection” on page 299.

3. Click the Delete button (🗑).

4. A confirmation message appears.

5. Click **OK** to proceed.

Working with Collections in a Multi-Language System

In a multi-language **Ektron CMS400.NET** system, you can create a language-specific edition of each collection. For example, prior to the 4.7 Release, the RC International sample site's products page had a collection in the default application language (English unless you change it). From 4.7 on, you can create an edition of a collection in every enabled language.

When a visitor to your site selects a language then navigates to a page with a collection, **Ektron CMS400.NET** displays the collection in the selected language if available. If not, **Ektron CMS400.NET** displays nothing.

NOTE   Note the contrast between the collections and content: if a collection is not available in the selected language, nothing appears. But if content is not available in the selected language, content in the default language appears.

When creating a collection for a foreign language, decide if you want to create

- a foreign edition of an existing collection, or

- a new collection in a foreign language

For example, if you want to provide several versions of a single page that change depending on the language selected by the user, see ”Creating a Language-Specific Collection if Another Edition Exists” on page 313.

On the other hand, if you are creating a collection to appear only on a foreign language page, and no other edition of the collection will appear on your site, see ”Creating a Language-Specific Collection if Another Edition Does Not Exist” on page 313.

You can only add content in the language of a collection. So, create the content first, then create the collection that links to them.

Creating a Language-Specific Collection if Another Edition Exists

1. Click the content folder in which your collection exists. The folder's contents are displayed.

2. Click the View Collections button (🔁).

3. The View Collections screen is displayed.

4. Select the collection that you want to translate.

5. From the Add drop-down list, select the language of the new collection.

6. Using the Add button (➕), select the content to add to the collection. Navigate through the folders to the content you want to add. You can only add content in the selected language.

Creating a Language-Specific Collection if Another Edition Does Not Exist

1. Navigate to the folder in which you will create the collection.

2. Click the View Collections button (🔁). The View Collections screen is displayed.

3. Click the Add button (➕) and enter basic information about the collection. (This screen is described in "Creating a Collection" on page 301.)

4. The View Collections in Folder screen appears. Click the collection you just created.

5. From the Add drop-down list, select the language of the new collection.

6. Using the Add button (➕), select the content to add to the collection. Navigate through the folders to the content you want to add. You can only add content in the selected language.

Comparison of Collections, Menus, and the List Summary Features

A menu, a collection, and the ListSummary function are similar in that they let you add a list of links to a Web page. The following table compares these features to help you understand which one would best accommodate your needs for a particular page.

NOTE   To implement these features, the assistance of a developer is required.

	Collection	**Menu**	**List Summary**
Display title of *all* content in a folder and possibly subfolders			X
Display title of *selected* content in a folder and possibly subfolders	X	X	
Display external hyperlinks & library assets		X	
Display content summary (optional)	X		X
Display additional content information: • comment • last modified date • start date • end date • user who last edited it • ID number • path relative to your site's root	X		
Can be multi-leveled (that is, you can have submenus)		X	

Working with Menus

Ektron CMS400.NET's Menu feature lets users create and maintain a dropdown menu system for your Web site. The menu options can link to content, library assets, external hyperlinks, and submenus. Below is a sample menu.

In this example (delivered with **Ektron CMS400.NET**), the menu appears when the person viewing the Web page moves the cursor over **Products**. The above display illustrates the menu's appearance to a visitor to your site.

However, if a content contributor with permission to edit menus signs in to **Ektron CMS400.NET** then views the menu, it has additional options for editing the menu or adding content.
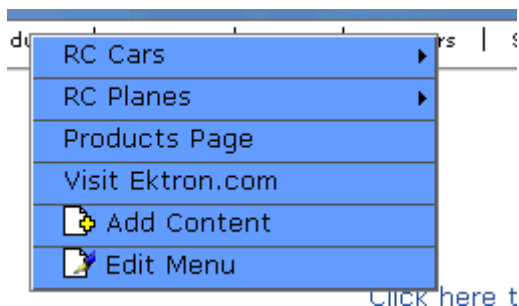
NOTE   For more information on adding content, see "Adding Content" on page 45.

This chapter describes the following aspects of managing menus:

- what they are
- how they can be used
- how to the add, edit, view and delete a them

What's In This Chapter

The following topics explain Menus.

The Structure of Menus and Menu Items

Menus have the following structure:

- **menu** - top level structure that is a placeholder for menu items and submenus. It is assigned to a content folder. If a menu item links to content, it must reside in the assigned folder or one of its subfolders.

  A menu also identifies the page template used to display menu options that are content.

- **menu item** - the individual options on a menu; can be any of the following

  – content
  – library asset

– external hyperlink (link to a page outside your Web site)

– submenu (a link to another menu. In the illustration below, the menu on the right is a submenu. It appears when the user hovers the cursor over the menu item to the left, **RC Planes**. The right pointing arrow indicates that a submenu is available.)
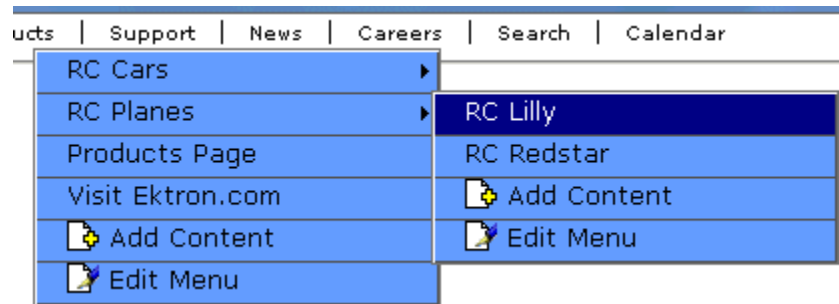
Access to the Menus Feature

There are three ways to access the Menus feature:

- the Workarea, by choosing the associated content folder then clicking the View Menus button (🔁)
- the Workarea, by choosing **Modules > Menus**
- the **Edit Menu** option on the sample menu displayed above

If you choose the first or second option, you then select a specific menu. Next, that menu appears on the View menus screen. For the third option, the selected menu appears on the View Menu screen.

From the View Menus screen, you can perform the following actions on a menu.

- Create a new menu
- Edit menu information (URL and template link)
- Translate the menu into another language
- Delete the menu
- Add or remove items

- Change the sequence of menu items
- Edit menu items
- For submenus
  - add /remove items
  - change sequence of menu items
  - edit menu information
  - edit information about menu items

Managing Menus

Ektron CMS400.NET gives you the flexibility to add, edit, view and delete a menu. The following sections explain how to do that.
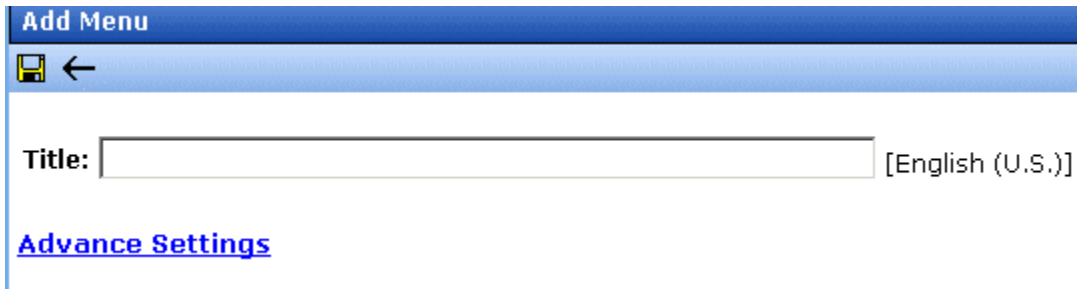
Adding a New Menu

You can add a new menu by navigating to the folder that contains its content or by choosing **Modules > Menus** from the left frame of the Workarea. If you choose **Modules > Menus**

- you cannot select the menu's language -- it assumes the current language. In contrast, if you create a menu after choosing a content folder, you can select a language during the menu creation process.

- you cannot select the menu's folder -- it is automatically assigned to the root folder. In contrast, if you create a menu after choosing a content folder, you select a folder while creating the menu.

Adding a Menu via Content Folder

1. Navigate to the content folder that contains the content you want to display on the menu. The content can reside in the selected folder or any of its subfolders.

2. In the View Language dropdown list, select the language of the menu you want to create.

3. Click the View Menus button (🔲).

4. The View All Menus screen appears.

5. Click the Add button (➕).

6. The Add Menu screen appears.

7. At minimum, a menu requires a title. If you want to add more information, click **Advance Settings**. When you do, the lower section of the screen appears as shown below.
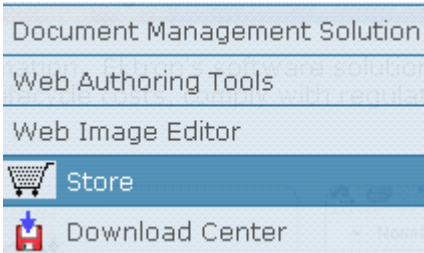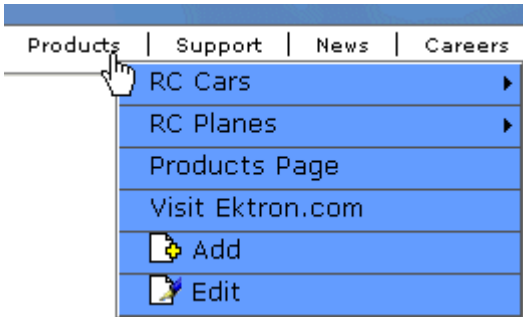
8. Using the following table, complete the fields on the Add Menu screen.

Fields on the Add/Edit Menu Screen

Field	Description
Title	The name given to the menu by the creator. It appears on the Web page to indicate the kind of information on the menu.

Field	Description
Image Link	You can have an image appear next to or instead of the menu title. For example: To do this, follow these steps. Note: Before beginning these steps, the image must reside in the library. if it does not, add it before proceeding. For more information, see "Copying Files to the Library" on page 216. 1. Click the image icon (). 2. The library window opens. 3. Navigate to the folder that contains the image you want to use. 4. Click the Insert button () to insert it. **Using Image to Replace Title Text** Alternatively, you can have the image replace the menu text, so that only the image appears to indicate the kind of information on the menu. To do this, check the **Use image instead of a title** checkbox.

Field	Description
URL Link	After you create a menu, your developer links it to text or an image on a Web page by modifying a page template. As a result, when a user reading that Web page moves the cursor over the text or image, the menu appears. In the illustration below, the menu appears when the user moves the cursor over **Products**.

You can also assign a URL link to a menu, using this field. If you do, and the user *clicks* the link text or image, he jumps to the specified page.

For example, in this field you assign the product landing page, CMS400Example/products.aspx. In the illustration above, if the user *moves the cursor* over **Products**, the assigned menu appears. However, if the user *clicks* **Products** (as indicated by the hand), he jumps to CMS400Example/products.aspx.

Entering the Path to the Landing Page

This path must be relative. For example: /400Sample/index.aspx

This URL path can be a static template path (like the one mentioned above) or a dynamic path, such as

/400Sample/index.aspx?id=25

Field	Description
Template Link	Note: This field applies to content only. It has no effect on other types of menu items (such as images).
	If you want to apply a template to this menu, enter the template here. If you do, all content on this menu use this template when selected from the menu.
	If you do not enter a template here, the content on this menu uses the template specified in its Quicklink.
	Overriding the Template Link
	You can override the menu template for any content item on this menu and, instead, use the template specified in its Quicklink. To do so, follow these steps.
	1. Add all items to the menu. (See "Adding a Menu Item" on page 325)
	2. Go to the View Menus option.
	3. Click **More Info**.
	4. Click the menu item you want to change.
	5. At the **Link** field, change the value from **Menu Template** to **Quicklink**.
	Link: ⊙ QuickLink ○ Menu Template
	Important! If you created menus prior to upgrading to this version of **Ektron CMS400.NET**, those menu items are assigned as Quicklinks. You cannot change them to template links simply by entering a template link here. Instead, you must go to each menu item and change the **Link** field value from **QuickLink** to **Menu Template** (as illustrated above).
Description	Add a more detailed description for the menu.
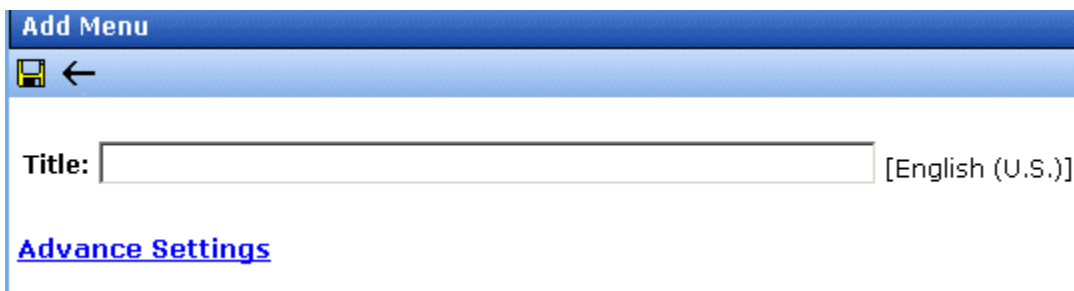
6. Click the Save button (🔲).

With the menu added, you may assign menu items to it. See "Adding a Menu Item" on page 325.

Adding a Menu via the Menus Module

1. From the left frame of the Workarea, click **Modules > Menus**.

2. Click the Add Menu button (🔶).

3. The Add Menu screen appears.

Add Menu

💾 ←

Title: [   ] [English (U.S.)]

Advance Settings

4. To complete the fields on the Add Menu screen, see "Fields on the Add/Edit Menu Screen" on page 321.

With the menu added, you may assign menu items to it. See "Adding a Menu Item" on page 325.

Adding a Menu Item

Similar to being able to add, edit, view or delete a menu, Ektron CMS400.NET also allows you to add, edit, view and delete a menu item to a menu. *See Also:* "The Structure of Menus and Menu Items" on page 317

Adding a Menu Item via Content Folder

To add a menu item via a content folder, follow these steps.

1. Navigate to the content folder that contains the menu to which you want to add items.

2. Click the View Menus icon (🗐).

3. Click the menu that you want to add items to.

4. In the View Language dropdown list, select the language of the menu. *See Also:* "Working with Menus in a Multi-Language System" on page 352

5. The Add Menu screen opens, displaying a list of items that can be added to the menu. The following illustration explains the icons on the screen.
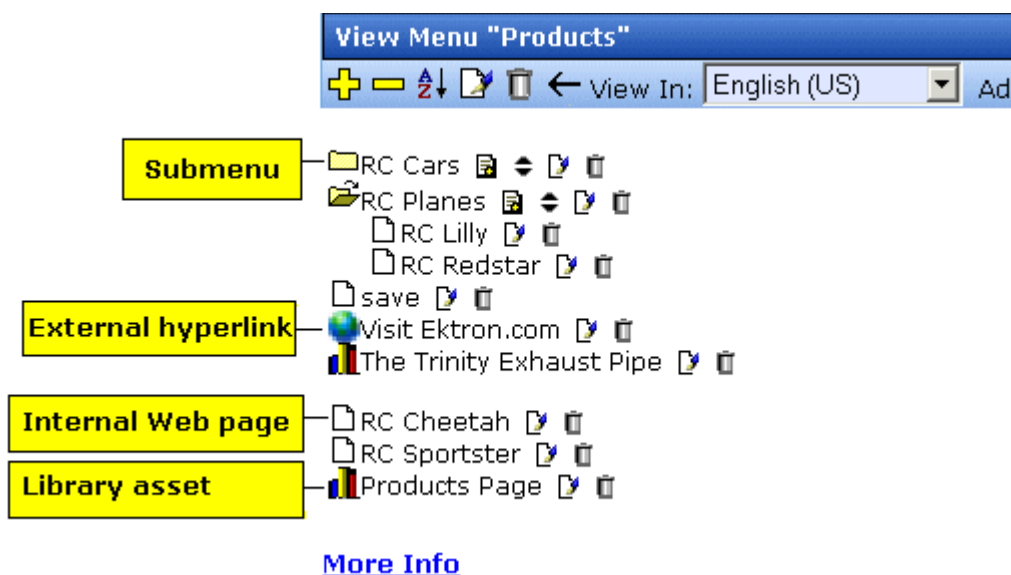
6. Click the Add Item button ( ).

7. Use the table below to select a type of menu item and follow the steps to add that menu item.

Assign this type of content to the menu	For details, see
Content	"Adding Content as a Menu Item" on page 328
Any library asset: images, files, Quicklinks, hyperlinks to the menu	"Adding a Library Asset as a Menu Item" on page 329
External hyperlink	"Adding an External Hyperlink as a Menu Item" on page 330
Submenu to the main menu	"Adding a Submenu as a Menu Item" on page 331

Adding a Menu Item via Menus Module

To add a menu item via the menus module, follow these steps.

1. From the left frame of the Workarea, click **Modules > Menus**.

2. Click the menu that you want to add a menu item to.

3. In the View Language dropdown list, select the language of the menu.

4. Click the Add Item button (🔸).

5. The Add Menu screen displays a list of items that you can add to the menu. Use to the table below to select the type of menu item and follow the steps to add it.

Menu item type	For more information, see
Content	"Adding Content as a Menu Item" on page 328
Any library assets: images, files, Quicklinks, hyperlinks to the menu	"Adding a Library Asset as a Menu Item" on page 329
External hyperlinks	"Adding an External Hyperlink as a Menu Item" on page 330
Submenu to the main menu	"Adding a Submenu as a Menu Item" on page 331

Adding a Menu Item via Navigation Link on a Web Page

1. Access the Web page that contains the link to display the menu.

2. Place the mouse on the hyperlink that causes the menu to appear.

3. The menu appears.

RC Cars	▶
RC Planes	▶
Products Page	
Visit Ektron.com	
🗋 Add Content	
🗋 Edit Menu	

4. Click **Edit Menu**.

5. In the View Language dropdown list, select the language of the menu.

6. Click the Add Item button (🔶).

7. The Add Menu screen displays a list of items you can add to the menu.

8. Use to the table below to select the type of menu item and follow the steps to add that menu item.

Assign this type of content to the menu	For details, see
Content	"Adding Content as a Menu Item" on page 328
Any library assets: images, files, Quicklinks, hyperlinks to the menu	"Adding a Library Asset as a Menu Item" on page 329
External hyperlinks	"Adding an External Hyperlink as a Menu Item" on page 330
Submenu to the main menu	"Adding a Submenu as a Menu Item" on page 331

Adding Content as a Menu Item

To add content as a menu item, follow these steps.

1. Follow the directions in ”Adding a Menu Item via Content Folder” on page 325, ”Adding a Menu Item via Menus Module” on page 326, or ”Adding a Menu Item via Navigation Link on a Web Page” on page 327.

2. Click the circle next to **Content Block**.

3. Click the **Next...** button.

4. The Add New item screen appears, listing all content in the folder (and its subfolders) in which you created the menu.

5. Click any folder to display its content.

6. Check all content you want to add to the menu.

7. Click the Add Item button ( ).

8. The View Menu screen reappears, showing the new content.

9. Click the Edit icon ( ) next to each new content item to access the Edit Menu Item screen. This screen lets you assign additional information to the menu item, such as the target window. See ”Fields on the Add/Edit Menu Screen” on page 321.

Adding a Library Asset as a Menu Item

To add a library asset as a menu item via a content folder or menus module, follow these steps.

1. Follow the directions in ”Adding a Menu Item via Content Folder” on page 325, ”Adding a Menu Item via Menus Module” on page 326, or ”Adding a Menu Item via Navigation Link on a Web Page” on page 327.

2. Click the radio button next to **Library Asset** option.

3. Click the **Next** button.

4. The library screen opens.

5. Navigate to the folder whose assets you want to add.

6. In the right frame, select the type of asset to insert (image, hyperlink, etc.).

7. Select a library asset and click the Insert button (🖪).

8. The Add New Item screen appears. Use the following table to complete that screen.

Name	Description
Title	Title of the library asset. When you insert the asset, the title is used for the title of the menu item. You can change it if needed.
Browse Library	If you want to insert a different asset, click the **Browse Library...** button to browse the library and select another asset.

9. Click the Save button (🖫).

Adding an External Hyperlink as a Menu Item

To add an external hyperlink as a menu item via a content folder or menus module, follow these steps.

1. Follow the directions in "Adding a Menu Item via Content Folder" on page 325, "Adding a Menu Item via Menus Module" on page 326, or "Adding a Menu Item via Navigation Link on a Web Page" on page 327.

2. Click the circle next to **External Hyperlink**.

3. Click the **Next** button.

4. The Add New Item screen is displayed.

5. Complete the fields as needed.

Field	Description
Title	Title of the new external hyperlink menu item.

Field	Description
URL Link	The URL link for the external hyperlink. For example, www.google.com.

6. Click the Save button (🖫).

When adding an External Hyperlink menu item, the URL does not get added to the library nor is an ID assigned to it. So, when you save the menu item, it is not added to the CMS database nor can it be retrieved for future use.

Adding a Submenu as a Menu Item

To add a submenu as a menu item via content folder or menus module, follow these steps.

1. Follow the directions in "Adding a Menu Item via Content Folder" on page 325, "Adding a Menu Item via Menus Module" on page 326, or "Adding a Menu Item via Navigation Link on a Web Page" on page 327.
2. Click the radio button next to **Submenu**.
3. The Add Menu screen is displayed.
4. Complete the fields using "Fields on the Add/Edit Menu Screen" on page 321 as a reference.
5. Click the Save button (🖫).

Adding an Item to a Submenu

1. From the left frame of the Workarea, click **Modules > Menus**.
2. Select the menu.
3. Find the submenu to which you want to add items. (Submenus have a folder icon (📁) next to them.)
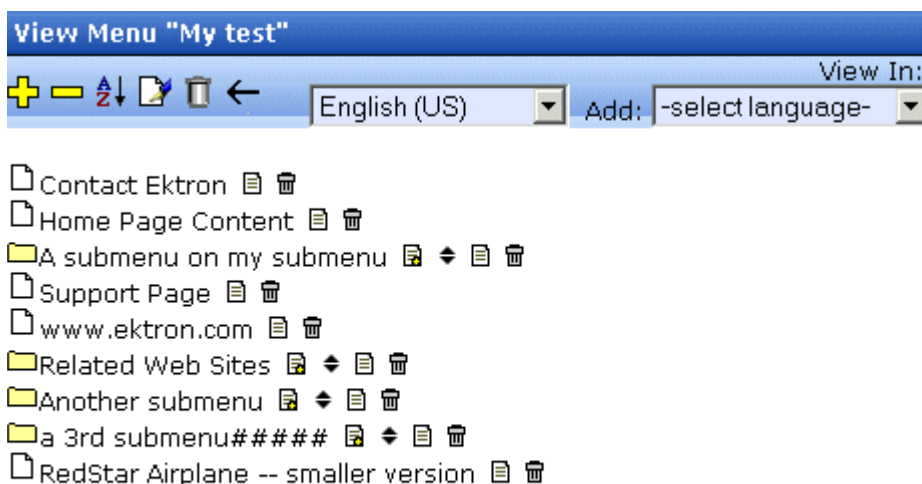
More Info

4. Click the Add Item icon ( ) next to the submenu.

5. The Add Menu screen opens, displaying items you can add.

6. Refer to the table below for selecting a menu item and follow the steps to add it.

Assign this type of content to the menu	For details, see
Content	”Adding Content as a Menu Item” on page 328
Any library asset: images, files, Quicklinks, hyperlinks to the menu	”Adding a Library Asset as a Menu Item” on page 329
External hyperlink	”Adding an External Hyperlink as a Menu Item” on page 330
Submenu to the main menu	”Adding a Submenu as a Menu Item” on page 331

Adding New Content to a Menu via Navigation Link on a Web Page

To add new content to a menu via a navigation link on a Web page, follow these steps.

1. Access the Web page that contains the link to display the menu.

2. Place the mouse on the hyperlink that causes the menu to appear.

3. The menu appears.

4. Click ( ) **Add Content**.

5. A screen displays the name of the current folder and its subfolders. To create the new content in the current folder, click **Next**. To create it in subfolder, click it.

6. The Add Content screen opens, allowing you to enter information. Enter all information in the Add Content screen and click the **Publish** button. *See Also:* "Adding Content" on page 45

7. The content is added to the menu.

Editing a Menu

You can edit a menu via:

- its content folder

- menus module
- navigation link on a Web page

This section describes each option.

Editing a Menu via its Content Folder

To edit a menu from a content folder, follow these steps.

1. Access the View Menu screen, as described in ”View a Menu via its Content Folder” on page 345.
2. Click the Edit button ().
3. The Edit Menu screen is displayed.
4. As necessary, change the fields in Edit Menu screen by referencing ”Fields on the Add/Edit Menu Screen” on page 321.
5. Click the Save button ().

Editing a Menu via Menus Module

To edit a menu via the Menus Module, follow these steps.

1. Access the View Menu screen, as described in ”Viewing a Menu via the Menus Module” on page 347.
2. Click the Edit button ().
3. The Edit Menu screen is displayed.
4. As necessary, update the fields in Edit Menu screen by referencing ”Fields on the Add/Edit Menu Screen” on page 321.
5. Click the Save button ().

Editing a Menu via Navigation Link on a Web Page

To edit a menu via a navigation link on a Web page, follow these steps.

1. Navigate to the Web page that contains the link to display the menu.

2. Click the menu link.

3. The menu appears.

RC Cars	▶
RC Planes	▶
Products Page	
Visit Ektron.com	
🗋 Add Content	
🗋 Edit Menu	

4. Click the **Edit** option.

5. The View Menu screen for the menu appears.

6. Click the Edit button (🗋).

7. The Edit Menu screen is displayed.

8. As necessary, update the fields by referencing "Fields on the Add/Edit Menu Screen" on page 321.

9. Click the Save button (💾).

Editing a Menu Item

You can edit a menu item via:

- its content folder
- menus module
- navigation link on a Web page

See Also: "Working with Menus" on page 316

Editing a Menu Item via its Content Folder

To edit a menu item from its content folder, follow these steps.

1. Access the View Menu screen, as described in "View a Menu via its Content Folder" on page 345.

2. Click the menu you want to edit.

3. The View Menu screen for that menu appears, listing all menu items.
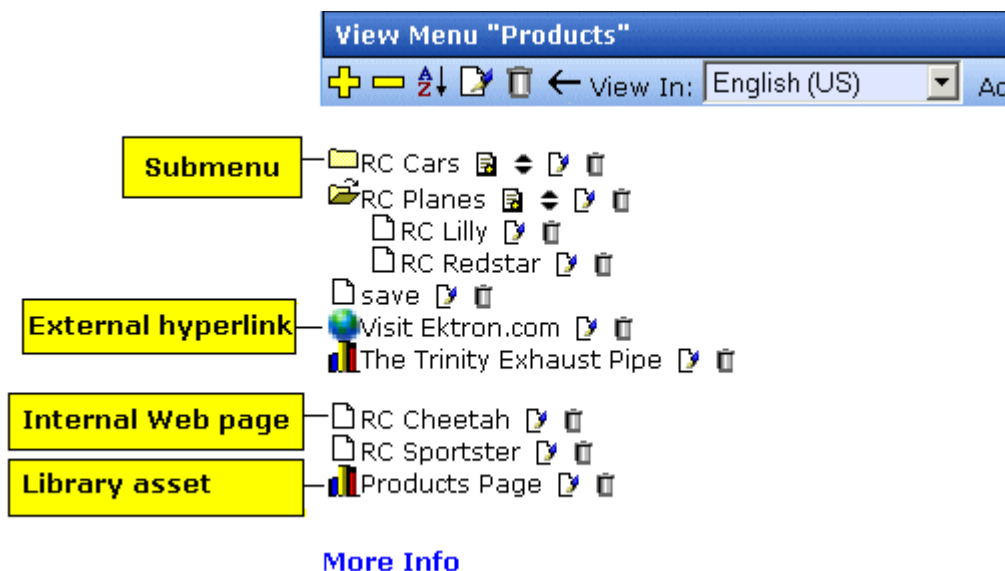
Icons on the View Menus Screen

The following icons indicate the type of each menu item and the options you can perform on them.

Icon	Menu item type	Available actions	For more information, see
🗀	Submenu	Add submenu item (🗎)	"Adding an Item to a Submenu" on page 331
		Reorder submenu items (⬍)	"Reordering Menu Items" on page 348
		Edit submenu (🗏)	"Fields on the Add/Edit Menu Screen" on page 321
		Delete submenu (🗑)	"Deleting a Submenu" on page 350

Icon	Menu item type	Available actions	For more information, see
🗋	Web page on your site	Edit Web page on your site (🗋)	"Editing a Content Menu Item" on page 339
		Delete Web page on your site (🗑)	"Removing a Menu Item via its Content Folder" on page 351
🌐	External Web page	Edit external Web page (🗋)	"Editing an External Hyperlink Menu Item" on page 343
		Delete External Web page(🗑)	"Removing a Menu Item via its Content Folder" on page 351
📚	Library asset	Edit library asset (🗋)	"Editing a Library Asset Menu Item" on page 343
		Delete library asset (🗑)	"Removing a Menu Item via its Content Folder" on page 351

Editing a Menu Item via Menus Module

To edit a menu via the Menus module, follow these steps.

1. Access the Menu Report screen, as described in "Viewing a Menu via the Menus Module" on page 347.

2. Click the menu you want to edit.

3. The View Menu screen for that menu appears, listing all items on the menu. Tho following illustration lists the four types of menu options. For more information on working with these options, see "Icons on the View Menus Screen" on page 336.
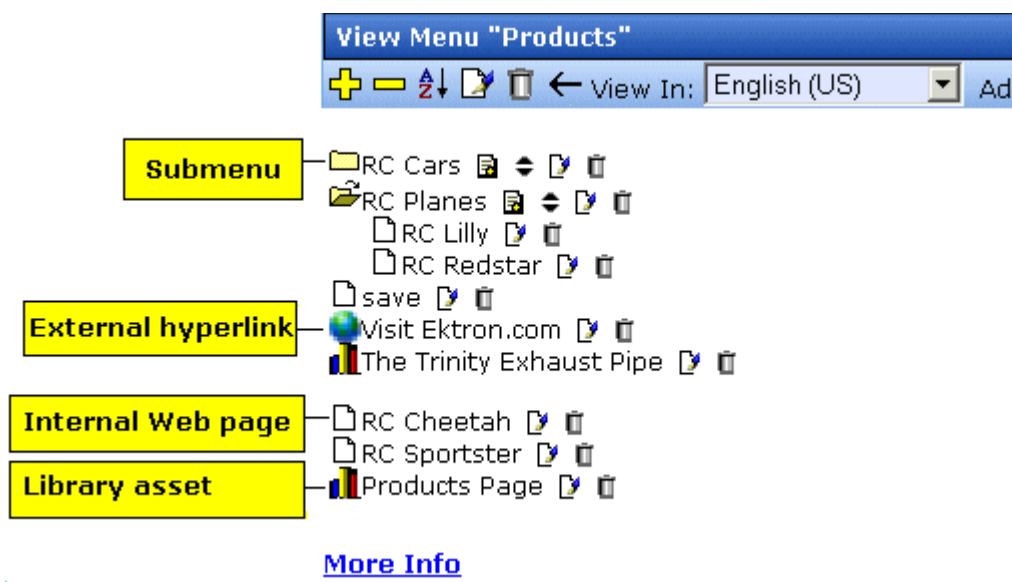
Editing a Menu Item via Navigation Link on a Web Page

To edit a menu via navigation link on a Web page, follow these steps.

1. Access the template where you inserted the link to display the menu.

2. Click the **Menu Navigation link** title on the Web page.

3. A DHTML menu is displayed along with all menu items on the menu.

4. Click **Edit Menu**.

5. The Edit Menu Item screen appears.

6. See "Icons on the View Menus Screen" on page 336.

Editing Types of Menu Items

This section explains how to edit the following types of menu items:

- content on your Web site
- library asset
- link to an external Web site
- submenu

See Also: "Working with Menus" on page 316

Editing a Content Menu Item

To edit a content menu item via its content folder or menus module, follow these steps.

1. Navigate to the menu you want to edit by referencing "Viewing a Menu" on page 344.

2. The View Menu screen displays the menu items.

3. Click the edit icon (📝) next to the content (🗋) you want to edit.

4. The Edit Menu Item screen opens.

Edit Menu Item

💾 ✕

Title:	Print Forms
Image Link:	/CMS400Example/ 🖼️
	☐ Use image instead of a title
Description:	
Target:	○ Popup ● Self ○ Parent ○ Top
Link:	● QuickLink ○ Menu Template
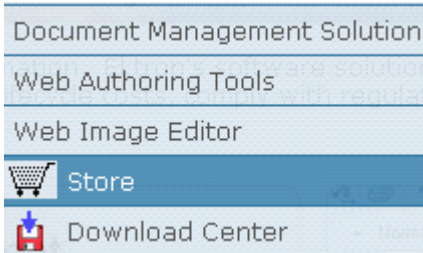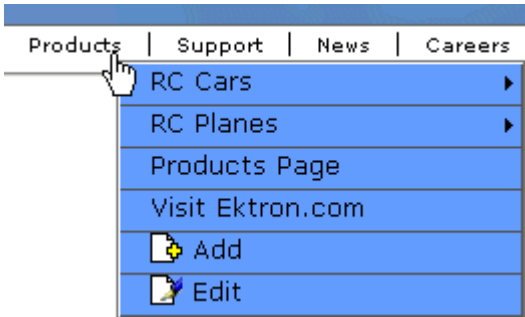
5. Using the table below as a reference, make changes to the content menu item.

Fields on the Edit Menu Item Screen

Field	Description
Title	The name that was given to the menu item by the creator. Edit if needed.
Description	Add a more detailed description for the content menu item that is being edited.

Field	Description
Image Link	You can have an image appear next to or instead of the menu title. For example: To do this, follow these steps. Note: Before beginning these steps, the image must reside in the library. if it does not, add it before proceeding. For more information, see "Copying Files to the Library" on page 216. 1. Click the image icon (). 2. The library window opens. 3. Navigate to the folder that contains the image you want to use. 4. Click the Insert button () to insert it. **Using Image to Replace Title Text** Alternatively, you can have the image replace the menu text, so that only the image appears to indicate the kind of information on the menu. To do this, check the **Use image instead of a title** checkbox.

Field	Description
URL Link	After you create a menu, your developer links it to text or an image on a Web page by modifying a page template. As a result, when a user reading that Web page moves the cursor over the text or image, the menu appears. In the illustration below, the menu appears when the user moves the cursor over **Products**. You can also assign a URL link to a menu, using this field. If you do, and the user *clicks* the link text or image, he jumps to the specified page. For example, in this field you assign the product landing page, `CMS400Example/products.aspx`. In the illustration above, if the user *moves the cursor* over **Products**, the assigned menu appears. However, if the user *clicks* **Products** (as indicated by the hand), he jumps to `CMS400Example/products.aspx`. **Entering the Path to the Landing Page** This path must be relative. For example: `/400Sample/index.aspx` This URL path can be a static template path (like the one mentioned above) or a dynamic path, such as `/400Sample/index.aspx?id=25`
Target	Select how the library menu item will display. ● Popup: Opens in a new browser window ● Self: Opens in the same window ● Parent: Opens in the parent window ● Top: Note: By default, the target option is set to self.
Link	See "Template Link" on page 324

5. Click the Save button (🖫).

Editing a Library Asset Menu Item

To edit a library menu asset via its content folder or menus module, follow these steps.

1. Navigate to the menu whose items you want to edit by referencing "Viewing a Menu" on page 344.

2. The View Menu screen displays the menu items.

3. Click the edit icon ( ) next to the library asset ( ) you want to edit.

4. The Edit Menu Item screen opens.

5. Make changes to the library asset menu item. For documentation of the fields, see "Fields on the Edit Menu Item Screen" on page 340.

6. Click the Save button ( ).

Editing an External Hyperlink Menu Item

To edit an external hyperlink menu item via its content folder or menus module, follow these steps.

1. Navigate to the menu that you want to edit by referencing "Viewing a Menu" on page 344.

2. The View Menu screen displays the menu items.

3. Click the edit icon ( ) next to the external hyperlink ( ) you want to edit.

4. The Edit Menu Item screen opens. Update as needed. Use the table below to guide you through the fields.

Name	Description
Title	Title of the new external hyperlink menu item.

Name	Description
URL Link	The URL link for the external hyperlink. For example, www.google.com.

5. Click the Save button (🖫).

Editing a Submenu Menu Item

To edit a submenu menu item via its content folder or menus module, follow these steps.

1. Navigate to the menu for which you want to edit the menu items for by referencing to "Viewing a Menu" on page 344.

2. The View Menu screen opens, displaying a list of all menu items.

3. Click the submenu icon (🗀) to display its contents.

To edit a	See this section
Content	"Editing a Content Menu Item" on page 339
Library Asset	"Editing a Library Asset Menu Item" on page 343
External Hyperlink	"Editing an External Hyperlink Menu Item" on page 343
Submenu	"Fields on the Add/Edit Menu Screen" on page 321

Viewing a Menu

Just like editing an existing menu, you can view a menu via:

- its content folder
- menus module
- navigation link on a Web page

When viewing a menu via the content or menu folder, you get an *internal* view of information entered by menu creator. When viewing via a navigation link on a Web page, you get an *external* view of the menu, as seen by anyone navigating Web site.

View a Menu via its Content Folder

To access a menu via its content folder, follow these steps.

1. Access the Workarea and navigate to the content folder that contains the menu.

2. Click the View Menus button (🗐).

3. The View All Menus screen displays a list of menus in that folder.
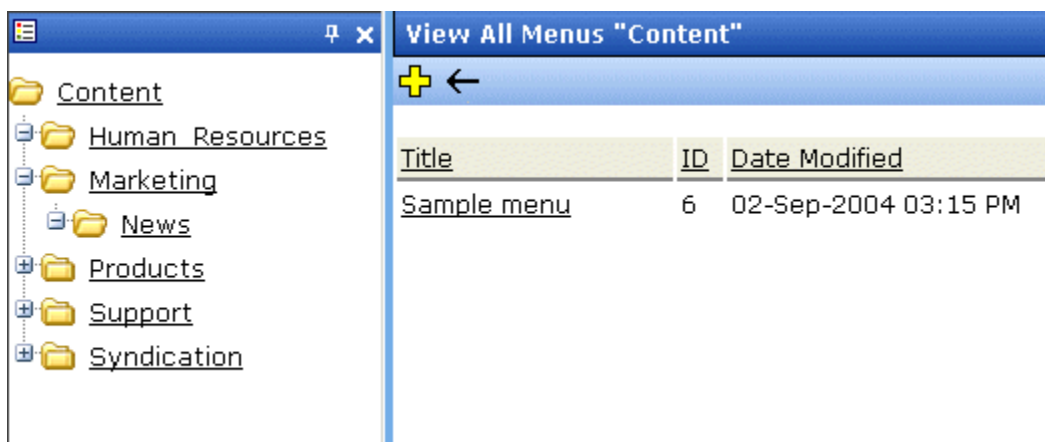
4. Click the menu you want to view.

5. The menu's options appear. The following illustration describes the icon accompanying each option.
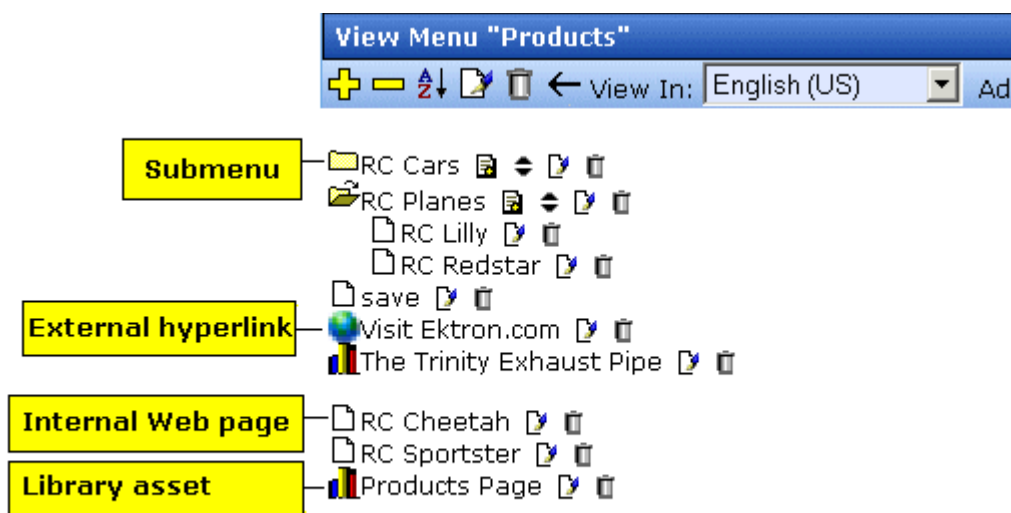
More Info

6. Click **More Info** to view the details about the menu.

7. The following information appears on the **More Info** section of the View Menus screen.

Name	Description
Information about menu items	See "Editing a Menu Item via its Content Folder" on page 335
Title	Title assigned to the menu folder.
ID	ID number assigned to the menu by Ektron CMS400.NET. Note: The menu ID is automatically generated when you create a menu.
Language ID	The decimal number representing the menu's language.
Path	Path to the content folder that contains the menu.
Last User to Edit	Last user to edit this menu.
Last Edit Date	Date and time when this menu was last edited.

Name	Description
Date Created	Date and time when this menu was created.
Description	Description given to the menu.

The View Menu screen also provides the following buttons.
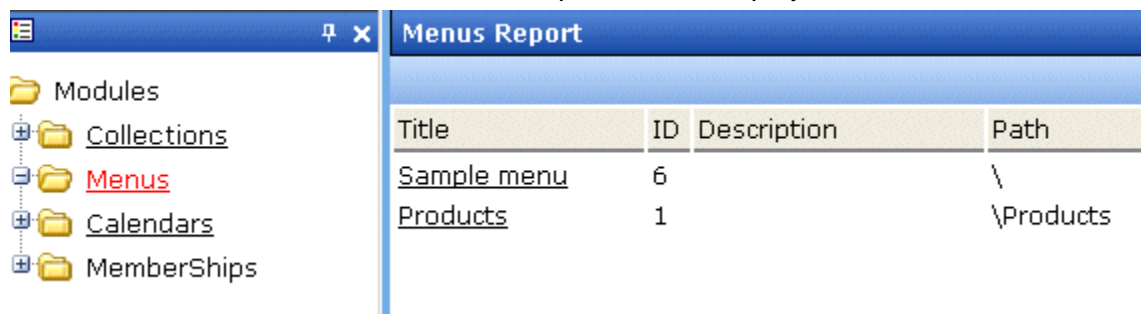
Button	Name	Description	More Information
	Add Menu Item	Add item to menu	"Adding a Menu Item" on page 325
	Remove Menu Item	Remove item from the menu	"Deleting a Menu Item" on page 351
	Reorder Menu Item	Adjust sequence of menu items	"Reordering Menu Items" on page 348
	Edit Menu	Edit existing menu	"Editing a Menu" on page 333
	Delete Menu	Delete menu and its menu items	"Deleting a Menu" on page 349
	Back	Return to previous screen	

Viewing a Menu via the Menus Module

To access the menu via the Modules folder, follow these steps.

1. From the left frame of the Workarea, click **Modules** > **Menus**.

2. The Menus Report screen displays all menus.

Title	ID	Description	Path
Sample menu	6		\
Products	1		\Products

Continue from the section

View Menus via Navigation Link on a Web Page

To access the menu via a navigation link on a Web page, follow these steps.

1. Access the Web page on which your Web developer inserted the link to display the menu.
2. Click the link that launches the menu on the Web page.
3. A DHTML menu is displayed along with all menu items on the menu.

RC Cars	▶
RC Planes	▶
Products Page	
Visit Ektron.com	
Add Content	
Edit Menu	

For information on how to display a menu on a Web page, refer to the section on menus in the Developers Manual.

Reordering Menu Items

To rearrange the items on a menu, follow these steps.

1. Navigate to the menu you want to rearrange. See "Viewing a Menu" on page 344.

2. Click the Reorder button (![Reorder icon]).

3. The Reorder Items screen appears.

Reorder Items "Products"

First
- RC Cars
- RC Planes
- save
- Visit Ektron.com
- The Trinity Exhaust Pipe
- RC Cheetah
- RC Sportster
- Products Page
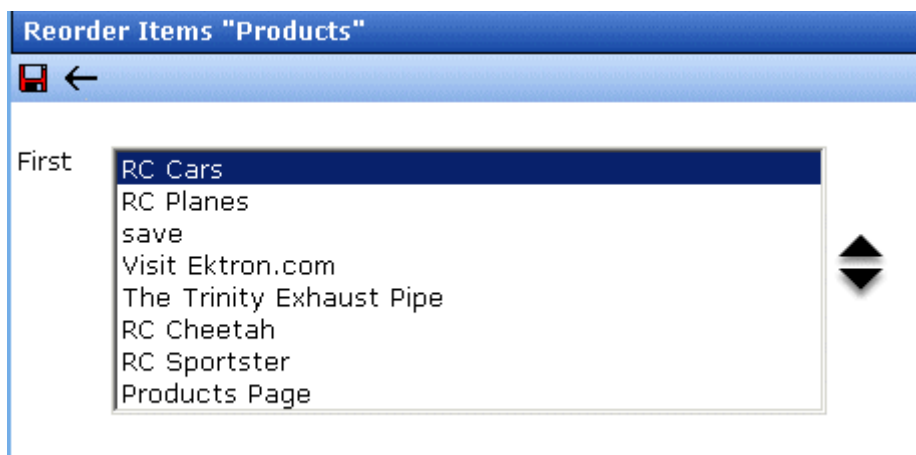
4. Click the item you want to move.

5. Click the up arrow to move it up, or the down arrow to move it down.

6. When finished, click the Save button (![Save icon]).

Deleting a Menu

Similar to editing and viewing a menu, you can delete a menu via

- its content folder

- menus module

You cannot delete a menu from the navigation link on a Web page.

Deleting a Menu via Content Folder

To delete a menu via its content folder, follow these steps.

1. Access the View Menu screen, as described in "View a Menu via its Content Folder" on page 345.

2. Click the Delete button (![Delete icon]).

3. A confirmation message is displayed.

4. Click **OK** to delete the menu.

NOTE Deleting a menu automatically deletes all menu items associated with it. Do not confuse the menu link with the item itself. For example, deleting a menu deletes its *links* to content but has no effect on the content.

Deleting a Menu via Menus Module

To delete a menu via its menus module, follow these steps.

1. Access the View Menu screen, as described in "Viewing a Menu via the Menus Module" on page 347.

2. Click the Delete button ( ).

3. A confirmation message is displayed.

4. Click **OK**.

NOTE Deleting a menu automatically deletes all menu items associated with it. Do not confuse the menu link with the item itself. For example, deleting a menu deletes its *links* to content but has no effect on the content.

Deleting a Submenu

1. Access the View Menu page, as described in "Viewing a Menu via the Menus Module" on page 347.

2. Select the submenu.

3. Click the delete icon ( ) to the right of the submenu (surrounded in red below).
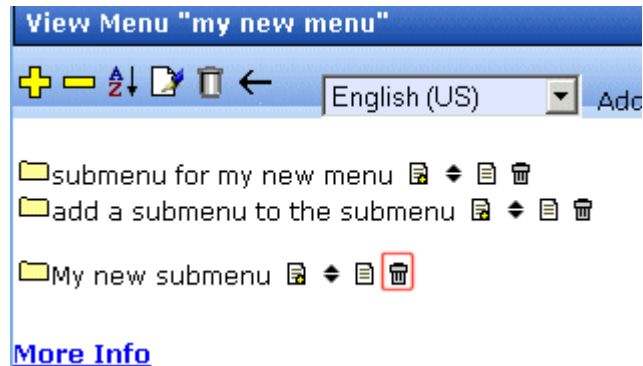
Deleting a Menu Item

Similar to editing and viewing a menu, you can remove a menu item from a menu via

- its content folder
- its menu folder

Removing a Menu Item via its Content Folder

You can delete any menu item by clicking the accompanying Delete icon (🗑) on the View menu screen.

Alternatively, you can follow these steps. The procedure below is quicker if you are deleting several or all items at once.

1. Access the View Menu screen, as described in "View a Menu via its Content Folder" on page 345.
2. Click the menu you want to delete.
3. The View Menu screen for that menu is displayed.
4. Click the Remove button (➖).
5. The Delete Menu Item screen opens.
6. Click the check box next to the menu item you want to delete.
   You can click **Select All** to choose all menu items. Click **Clear All** to unselect all menu items.
7. Click the Delete button (🗑).

Removing a Menu Item via Menus Module

You can delete any menu item by clicking the accompanying Delete icon (🗑) on the View menu screen.

Alternatively, you can follow these steps. The procedure below is quicker if you are deleting several or all items at once.

1. Access the View Menu screen, as described in "Viewing a Menu via the Menus Module" on page 347.

2. Click the Remove button (▭).

3. The Delete Menu Item screen opens.

4. Click the checkbox next to the menu item you want to delete. You can click **Select All** to choose all menu items delete. Click **Clear All** to unselect all menu items.

5. Click the Delete button (🗑).

Working with Menus in a Multi-Language System

You can create an edition of any menu in every supported language. When a site visitor selects a language, navigates to a page that has a menu and clicks the menu link, **Ektron CMS400.NET** displays the menu in the selected language if it is available. If a menu in that language is not available, nothing appears.

Before creating or translating a menu, it's a good idea to create or translate all content that will be on the menu. In this way, you can link this content to the new menu. However, after creating a menu, you can add new items to it.

Translating a Menu

To translate a menu into any supported language, follow these steps. You can navigate to the menu via the Web site or from the Workarea. Each procedure is described below.

By Navigating the Site

1. Sign on to **Ektron CMS400.NET** and select the language in which the menu currently exists.

2. Navigate to the page that has the menu you want to translate.

3. Click the menu and the **Edit Menu** option.

4. The View Menu screen appears for the selected menu.

5. From the Add drop-down list, select the language into which you want to translate the menu.

6. The Add Menu screen appears. Complete the screen for the menu in the selected language. See "Fields on the Add/Edit Menu Screen" on page 321.

7. Click the Save button (🖫).

8. The View Menu screen reappears. Now, the **View In** drop-down list displays the menu's new language.

9. Add items to the menu. See "Adding a Menu Item" on page 325. If adding content, you can only insert one in the selected language.

10. Later, you can add more menu items, edit them, delete them, view them, etc. These capabilities are described in this chapter.

By Accessing the Menus Report Screen

1. From the Workarea screen, click **Modules > Menus**.

2. Click the menu you want to translate.
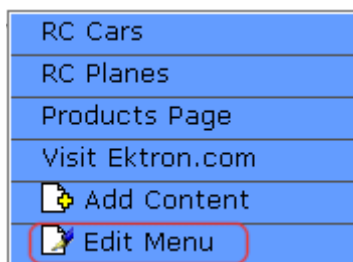
3. Click the menu and the **Edit Menu** option.

4. The View Menu screen appears for the selected menu.

5. From the Add drop-down list, select the language into which you want to translate the menu.

6. The Add Menu screen appears. Complete the screen for the menu in the selected language. See "Fields on the Add/Edit Menu Screen" on page 321.

7. Click the Save button (🖫).

8. The View Menu screen reappears. Now, the **View In** drop-down list displays the menu's new language.

9. Add items to the menu. See "Adding a Menu Item" on page 325. If adding content, you can only insert one in the selected language.

Later, you can add more menu items, edit them, delete them, view them, etc.

Creating a Menu in Any Language

To create a menu in any language, follow these steps.

1. Form the Workarea screen, click **Modules > Menus**.

2. From the language drop-down list, select the new menu's language.

3. Create the menu. See "Adding a New Menu" on page 319.

Working with Calendars

Calendars in **Ektron CMS400.NET** perform the same function as a paper calendar: they keep one or more users informed about upcoming events. They can be displayed to all visitors to your Web site, and any authorized user can add events to a calendar.

Typical calendar events could include

- company meeting
- reserving a conference room for an interview
- company holidays
- deadlines

These are only a few uses of calendar events. Calendars are versatile and can easily meet all of your needs. A sample calendar appears below.

<< March	April			May >
Monday	**Tuesday**	**Wednesday**	**Thursday**	**Friday**
4	5 AIIM Trade show in Miami	6 AIIM Trade show in Miami	7 AIIM Trade show in Miami	
11	12	13	14 Company meeting	
18	19	20	21	

The Calendar Feature is explained through the following topics.

Understanding Calendars

Before working with calendars, you should understand the following points.

- **Ektron CMS400.NET** supports several calendars at one time. There might be a site-wide calendar, and other calendars for special interests, such as an athletic events calendar.

- Each date can display several events.

- Only system administrators can create a calendar.

- Each calendar is assigned to a content folder (*See Also:* "Working with Folders and Content" on page 32). Your ability to view, add, edit, and remove calendar events is determined by your permissions for that folder.

- The following illustrates the workflow of calendar tasks.
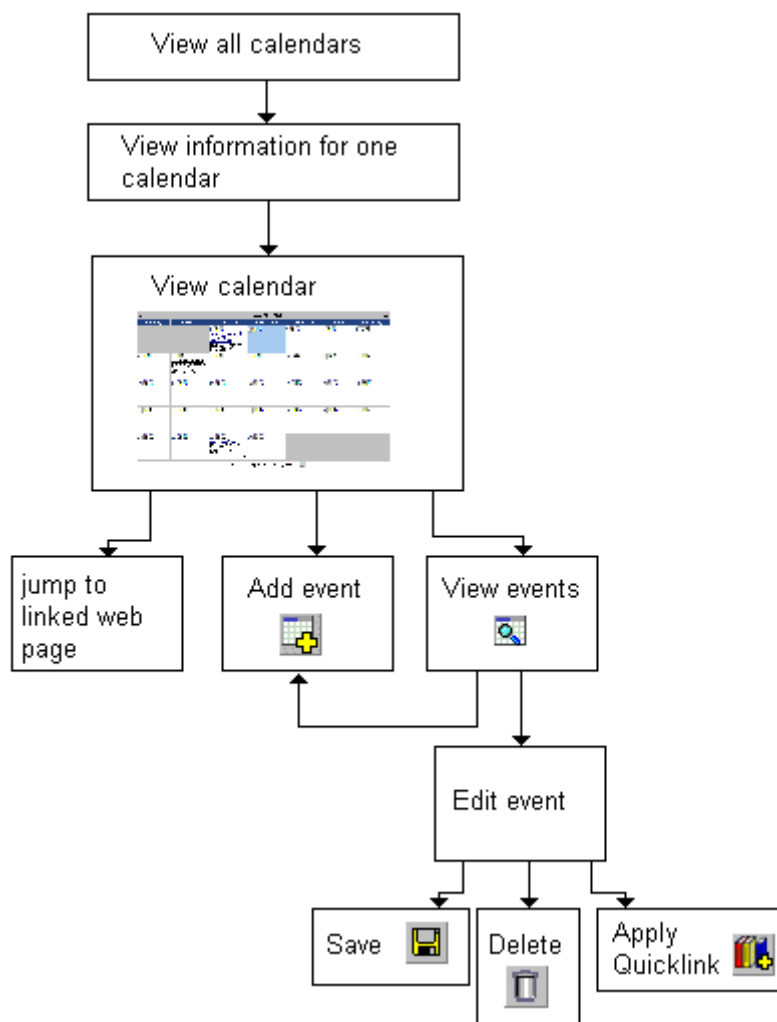
Accessing the View Calendar Screen

The View Calendar screen collects general information about a calendar, and provides toolbar buttons that let you perform calendar-related activities.

To access the View Calendar screen, follow these steps.

1. Access the **Modules** folder from the lower left corner of the Workarea.

2. Click the **Calendars** folder.

Modules
⊞ 📁 Collections
⊞ 📁 Menus
⊟ 📁 Calendars
⊞ 📁 MemberShips
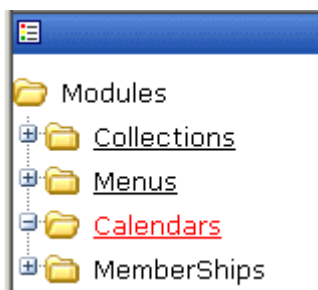
3. The Calendar Modules screen appears. It lists all calendars in **Ektron CMS400.NET**.

Calendar modules
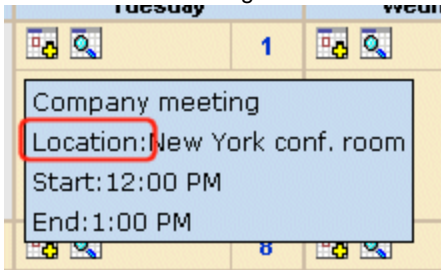
Title	ID	Description	Path
RC International Calendar	1	listing of events for RC International news events	\

4. Click a calendar.
5. The View Calendar screen appears, showing information about the calendar.

The following table explains the fields on the View Calendar screen.

Field	Description
Title	Title given to the calendar. The title identifies the calendar within the Workarea.
ID	ID number automatically assigned to calendar. This is used to display the calendar on a Web page.
Description	Description given to the calendar.
Location Label	Label for the calendar's location information. This label appears on the calendar when a location is assigned to a calendar event.
Start Time Label	Label for the calendar's start time. This appears on the calendar when a start time is assigned to a calendar event.
End Time Label	Label for the calendar's end time data. This appears on the calendar when an end time is assigned to a calendar event.
Table Properties: Display Weekends	A green check (✓) means the calendar displays every day of the week. A red X (✗) means the calendar displays weekdays only.
Forward Only	If a green check (✓) appears next to **Show only events that fall after the viewing day**, and the user viewing the calendar is not logged in, the calendar only displays events from the viewing date forward. No past events appear. A logged-in user can view past calendar events.

Field	Description
Event Type Label	Indicates if event types are assigned to this calendar. *See Also:* "Understanding Event Types" on page 373 One section of the Add Calendar Events screen displays available event types and lets the user assign them to the event. **Event Type:** Available: Selected: Company Holiday > No Event Types Trade Show Title Company Event By default, this text is **Event Type:**. Your system administrator can edit the text.
Event Types Available	A green check (✔) means you can add event types to the calendar.
Event Types Required	A green check (✔) means that when entering a calendar event, you must assign an event type to it.
Instructions	If this calendar uses event types, text appears at the bottom of the screen that explains how to use the event type selection box. By default, this text is **Select Event Type to View:**. **Select Event Type To View:** Show All Company Holida Trade Show Your system administrator can change this text.
Show All Label	If this calendar uses event types, the list of event types appears at the bottom of the screen. On top of the list is text indicating that all event types will appear on the calendar. By default, this text is **Show All**. **Select Event Type To View:** Show All Company Holiday Trade Show Company Event Your system administrator can change this text.
Long Description	Lets the user enter additional text while adding a calendar event.

Field	Description
Folder Name	Name of content folder to which the calendar is assigned for permission purposes. You can only add, edit or delete events for calendars in folders to which you have been granted permission.
Folder Path	Complete path to the calendar's content folder.

The View Calendar screen may contain the following toolbar buttons that let you perform other tasks.

Button	Name	Description	More Information
31	View Calendar	Show calendar in the Workarea	"Viewing a Calendar" on page 365
←	Back	Return to previous screen	

Viewing a Calendar

NOTE This section explains how to view a calendar and enter calendar events from the Workarea. Once a calendar is available on your Web site, you can also perform these actions by logging in and navigating to the calendar on your site.

To view a calendar, follow these steps.

1. Access the View Calendar screen for the calendar you want to see, as described in "Accessing the View Calendar Screen" on page 360.

2. Click the View Calendar (31) button.

3. The calendar appears.

See Also: "Tips on Viewing a Calendar" on page 367.

4. If you want to view events of a certain type only, click the **Select Event Type to View** drop-down list (illustrated below). Then, choose an event type. *See Also:* "Understanding Event Types" on page 373
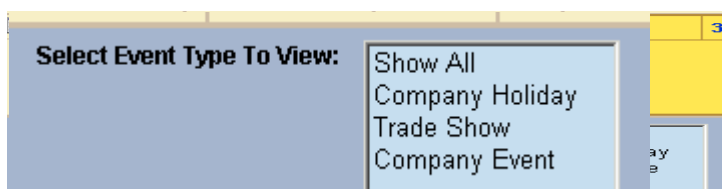
The page is refreshed, and the calendar displays events of that type only.

From the View Calendar screen, you can perform the following tasks. Note that the Add and View buttons appear on each calendar day, while the Return button is on the toolbar at the top of the screen.

Click on	Action	More Information
![add icon]	Add Calendar Event	"Adding a Calendar Event" on page 369
![view icon]	View Calendar Events	"Viewing a Calendar Event" on page 375
←	Return to Previous Screen	Return to previous screen
Event title within calendar (sample below) **RC International Announces the RC Cheetah** ...	Jump to calendar event's Web page (if available)	

See Also: "Working with Calendars" on page 357

Tips on Viewing a Calendar

- The monthly calendar displays the current month. In the intranet sample, today is highlighted in yellow (illustrated below).

  At the top of the calendar are the previous and next months. Click them to view those months.

- Where an event appears, move the cursor over it to see a popup box with the event name, location, and start and end times.

  If a Web page is linked to the event, you can click the event name to jump to that page.

- Click the number that represents any day to view detail for that day (illustrated below).

- From the daily view, you can

- **–** see all events and the hours they span
- **–** proceed to the previous or next day (click a date in the upper left or right corner)
- **–** return to the month view by clicking on today's date
- **–** view detail about an event by clicking on it
- From the event view (illustrated below), you can view the event's location and start and end times. Click the date to return to the daily view.

birthday party
Friday, April 01, 2005

Location: my house
Start: 12:00 PM
End: 1:00 PM

Adding a Calendar Event

NOTE   You can only add a calendar event if you have add or edit permission for the calendar's folder.

To add a calendar event, follow these steps.

1. Access the calendar to which you want to add an event, as described in "Viewing a Calendar" on page 365.

NOTE   You can also add a calendar event after viewing the View Events screen. *See Also:* "Viewing a Calendar Event" on page 375

2. Navigate to the month and day for which you want to add a calendar event.

   Your calendar display is determined by your system administrator.

May			**June 2004**
Sunday	**Monday**	**Tuesday**	**Wednesday**
		1 🔲🔍 **RC International Hosts RC Conference**	2 🔲🔍

3. Click the Add Event (![icon]) button.

4. The Add Calendar Event screen appears.

> **NOTE**　Folder information appears at the bottom of the screen only if the folder has subfolders or content under it.
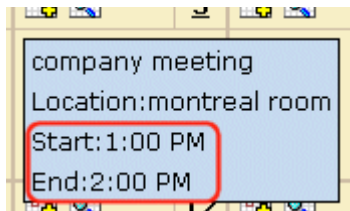
5. Respond to the fields using the following table as a reference.

Field	Description
Event Title	Enter a title for the event. Note: If you enter a Quicklink in the **Hyperlink** field, the Quicklink's content title replaces this title. You can then edit the new title if desired.
Event Location	If desired, enter a location for the event (for example, Conference Room 1 or Cafeteria).
One Time/ Recurring	If you want to enter a one-time only event, continue reading. If you want to add a recurring event, see "Adding a Recurring Event" on page 373.
Date	Click the calendar icon ( ) to display a calendar. From it, select a start date. Technical note: If you see a mix-up of the month and date of your entry (for example, you select March 2 but see February 3), make sure the date format specified in the Windows Control Panel Regional Settings dialog matches your current language. Also, make sure the settings apply to the default user.
Start Time	Click the clock icon ( ) to display a clock. From it, select a start time.
End Time	Click the clock icon ( ) to display a clock. From it, select an ending time for the event.

Field	Description
Display the times for the event	Check this box if you want the calendar to display the event's start and end times (illustrated below). The time also appears on the event detail if this box is checked.
Hyperlink	You can link a Web page to this calendar event. The Web page could contain more information about the event, directions to it, etc. If you insert a hyperlink, when this event appears on the calendar, the reader can click the event to jump to that page. To enter any page on the internet, enter its Web address. For example, www.ektron.com. To link to content on your Web site, click the library button ( ). (This type of link is known as a *Quicklink*.) The Quicklinks dialog appears, and you can navigate to the content. The last published version of linked content appears. If content has never been published, nothing appears. If you select a hyperlink, the title of the selected content replaces any text in the **Event Title** field. You can edit the new title if desired.
Launch link in a new browser	Check this box if you want the Web page or Quicklink specified in the **Hyperlink** field to appear in a new browser window when someone clicks it. If you do not check this box, the new Web page replaces the current one when the link is clicked.

Field	Description
Event Type	Note: This field only appears if your system administrator set up one or more event types for this event. *See Also:* "Understanding Event Types" on page 373 To apply an event type to this event, click an Event Type from the right column. Then, click the Right Arrow (>) to move the event type to the **Selected** column. Repeat for each event type you want to assign to the event.

6. Click **Save** (🖫).

Understanding Event Types

Your system administrator can set up types of calendar events. For a personal or workgroup calendar, examples might be staff meetings, employment interviews, conference calls. For an educational institution, examples might be academic deadlines, sporting events, and tuition due dates.

If you assign a type to an event while creating it, you can later display only events of that type. This feature lets the viewer temporarily suppress unwanted events. As a result, the calendar display is cleaner, because it only shows relevant information.

Adding a Recurring Event

You can assign an event to occur multiple times on a calendar. To do so, follow these steps.

1. Add a calendar event (as described in "Adding a Calendar Event" on page 369).

2. Click the **Recurring** tab to assign the event for more than one day.

See an Image of the Recurring Tab

3. Refer to the table below to complete to the Recurring fields.

Field	Description
Start Date	Click the calendar icon ( ) to display a calendar. From it, select a start date.
	Technical note: If you see a mix-up of the month and date of your entry (for example, you select March 2 but see February 3), make sure the date format specified in the Windows Control Panel Regional Settings dialog matches your current language. Also, make sure the settings apply to the default user.
End Date	Click the calendar icon ( ) to display a calendar. From it, select an end date for the series of recurring events.
Event will occur	Select the frequency of the event from among the choices.

4. Finish your edits.

For documentation of	See
Start Time	"Start Time" on page 371

For documentation of	See
End Time	"End Time" on page 371
Display the times for the event	"Display the times for the event" on page 372
Hyperlink	"Hyperlink" on page 372
Launch Link in New Browser	"Launch link in a new browser" on page 372
Event Types	"Event Type" on page 373

5. Click the Save button (🖫).

Viewing a Calendar Event

Once events are added to a calendar, you can easily view them. To view a calendar event, follow these steps.

1. Access the Show Calendar screen for the calendar that contains the event you want to view, as described in "Viewing a Calendar" on page 365.

2. Place the cursor on the event you want to view.

April	May 2004		
Monday	**Tuesday**	**Wednesday**	**Thursday**
3	4 **weekly meeting** Location: New York Room Start: 12:00 AM End: 1:00 PM	5	6
10	11 **weekly meeting** Location: New York Room Start: 12:00 AM End: 1:00 PM	12	13
17	18 **weekly meeting** Location: New York Room Start: 12:00 AM End: 1:00 PM	19	20
24	25	26	27

3. Click the View Events (🔍) button.

4. The View Events screen appears, listing all calendar events for that date.If an event is part of a series of recurring events, the following icon appears next to it: ↻

   From this screen, you can perform the following functions:

   – Add a new event (*See Also:* "Adding a Calendar Event" on page 369)

   – View, edit, and delete an existing event

Editing Calendar Events

The section explains how to edit a single event or a recurring series of events.

See Also: ”Adding a Calendar Event” on page 369

Editing a Single Event

After a calendar event is added to a calendar, you may edit it to change the title, location, times, etc. To edit a calendar event, follow these steps.

1. Access the View Calendar Events screen for the date that contains the event you want to edit, as described in ”Adding a Calendar Event” on page 369.

2. Click the event you want to edit.

3. The Edit Calendar Event screen appears.

4. Update the fields using the table described in "Adding a Calendar Event" on page 369 as a reference.

5. Click the Save button (💾).

Editing Recurring Events

After a recurring series of events is added to a calendar, you may edit it to change the title, location, hyperlink, and event type.

To edit a recurring series of events, follow the steps in "Editing a Single Event" on page 377. The only difference is the **Update all recurring events associated with this event** box.

To apply the edits to only the instance of the event that you selected, uncheck the box. To apply the changes to *all* instances, check the box.

Deleting Calendar Events

The section explains how to delete a single event or a recurring series of events.

Deleting a Single Occurrence Calendar Event

You can easily delete calendar events that are no longer needed, or do not belong to the calendar they were added to. To delete a calendar event, follow these steps.

1. Access the View Calendar Events screen for the date that contains the event you want to delete, as described in "Adding a Calendar Event" on page 369.
2. Click the event you want to delete.
3. The Edit Calendar Event screen appears.
4. Click the Delete button ( ).
5. A confirmation message appears.
6. Click **OK**.

Deleting a Recurring Calendar Event

You can delete a single event in a recurring series or all events in the series.

Deleting a Single Recurring Event

1. Access the View Calendar Events screen for the date that contains the event you want to delete, as described in "Adding a Calendar Event" on page 369.

2. Click the event you want to delete.

3. The Edit Calendar Event screen appears.

4. Click the Delete Content button (🗑).

5. A confirmation message appears.

6. Click **OK**.

Deleting All Events in a Recurring Series

1. Access the View Calendar Events screen for any date that contains an events in the series that you want to delete, as described in "Adding a Calendar Event" on page 369.

2. Click the event in the series that you want to delete.

3. The Edit Calendar Event screen appears.

4. Click the Delete This and Associated Recurring Events button (🗐).

5. A confirmation message appears.

6. Click **OK**.

Managing Tasks

A task is a request from one user to another to perform an action within **Ektron CMS400.NET**. Examples of a tasks include:

- updating content
- publishing content
- updating an image
- reordering a collection

The Tasks folder displays all tasks that are either assigned to you or that you assigned to another user or user group. You can also assign tasks to yourself.

A task may or may not be related to a specific piece of content. If it is, you can access content then "attach" a task to it. This kind of task is managed just like the other tasks, but you can also view and update it via the attached content. For more information, see "Viewing a Task" on page 395.

This chapter explains how to work with tasks through the following topics.

- "Creating a Task via the Task Folder" on page 382
- "Adding a Task Category and Task Type" on page 389
- "Creating a Task from the Web Site" on page 394
- "Creating a Task via the Content Folder" on page 394

NOTE Tasks can also be created automatically when forms are submitted. *See Also:* "Assigning a Task to a Form" on page 184

- "Viewing a Task" on page 395
- "Editing a Task" on page 400
- "Adding Comments to Tasks" on page 401
- "Deleting a Task" on page 404

- ”Viewing a Task’s History” on page 405
- ”Task Module Toolbar” on page 406

Creating a Task via the Task Folder

This topic consists of the following subtopics:

- ”Accessing the Tasks Folder” on page 382
- ”Creating a Task via the Task Folder” on page 383
- ”Adding a Task Category and Task Type” on page 389

Accessing the Tasks Folder

To access the Tasks folder, follow these steps.

1. Access your Smart Desktop, as explained in ”Understanding the Smart Desktop” on page 21.

2. The Smart Desktop folders appear in the top left frame.

3. Click the **Tasks** folder. The following subfolders appear:
- **Assigned To Me** - tasks assigned to you
- **Assigned By Me** - tasks you assigned to someone else
- **Created By Me** - tasks you created
- **Assigned To User** - search for tasks assigned to a user
- **Not Started** - tasks whose state is set to not started
- **Active** - tasks whose state is set to Active
- **Awaiting Data** - tasks whose state is set to Awaiting Data
- **On Hold** - tasks whose state is set to On Hold
- **Pending** - tasks whose state is set to Pending

- **Reopened** - tasks whose state is set to Reopened
- **Complete** - tasks whose state is set to Complete

You can click any folder to view only tasks in that category.

Also, the View Tasks screen appears in the right frame, listing all tasks assigned to you, or assigned by you.

⚲ ✕	**View Tasks Assigned By and To John Edit**					
Smart Desktop	➕ ◀					
📁 Tasks						**Show Task T**
● Assigned To Me	Title	CID	State	Priority	Due Date	Assigɪ
● Assigned By Me	Prep to Move Downstairs		Not Started	Low	4-Mar-2005	👤 jɛ
● Created By Me	Edit Greeting Content Block	24	Not Started	Normal	7-Mar-2005	👤 jɛ
● Assigned To User	Review Task section		Not Started	High	11-Mar-2005	👤 a
● Not Started						
● Active						
● Awaiting Data						
● On Hold						

From this page, you can view, sort, update, or add tasks. To learn more about the View Tasks screen, see "Viewing a Task" on page 395.

To learn about sorting by Task Type, see "Sorting Tasks By Task Type" on page 399.

Creating a Task via the Task Folder

See Also: "Task Module Toolbar" on page 406

To create a task, follow these steps.

1. Access your Tasks folder, as described in "Accessing the Tasks Folder" on page 382.

2. Click the Add button (➕).

The Add button only appears if your system administrator has granted you permission to add tasks. For more information, see the **Ektron CMS400.NET** Administrator Manual > "Managing Tasks" > "Task Permissions."

3. The Add Task screen appears.

4. Enter information for the task using the following table.

Field	Description
Task Title	Enter a title for the task (for example, Update Content). The title appears in the left column of the View Tasks screen.
Assigned To	Your user name appears. • If you do not have Redirect permissions, you cannot assign tasks to other users. • If you have Redirect permissions, your user name appears followed by **Select User or Group**. To assign the task to yourself, proceed to the next field. To assign the task to someone else, click **Select User or Group** and choose a user or group. (The user to whom the task is being assigned must have permission to edit the content.) When you complete the screen, an email is sent to the selected user or user group informing him of the assigned task. Note: email is only sent if email notification is enabled for **Ektron CMS400.NET**.
Language	Select the language of the user who will perform the task.
Content	If this task involves a piece of content, select it. When you click **Select**, a new window appears. From this window, you can navigate through folders to find the content. You can only select a piece of content whose language matches the user language selected above. *See Also:* "Selecting Content for the Task" on page 387
Priority	Select the priority of the task. Your choices are High, Normal and Low. The priority appears on the View Tasks screen. A user can sort tasks on the screen by priority.

Field	Description
Task Category	Select a category for the task. When a Task Category is chosen, the Task Type drop down box is auto filled with task types associated with that category. *See Also:* "Adding a Task Category and Task Type" on page 389.
Task Type	Select the Task Type for this task. You must specify a Task Category before you assign a task type. *See Also:* "Adding a Task Category and Task Type" on page 389.
Add	By clicking the Add link, you can add Task Categories and Task Types. *See Also:* "Adding a Task Category and Task Type" on page 389 Note: If you Add a Task Category or Task Type while adding a task, the task information (Task Title, Assigned To, Language, etc.) entered will be lost when the screen refreshes.
Edit	By clicking the Edit link, you can edit the Task Type chosen in the Task Type drop down box. *See Also:* "Editing a Task Type" on page 391 Note: If you edit a Task Type while adding a task, the task information (Task Title, Assigned To, Language, etc.) entered will be lost when the screen refreshes.
State	Choose a status for the task. Your choices are: • Not Started • In Progress • Completed • Waiting on Someone else • Deferred If the task is not linked to content, you can assign it to any state. However, if you later link the task to content (via the **Content** link above), the state switches to Not Started. The state appears on the View Tasks screen. A user can sort tasks on the screen by state.

Field	Description
Start Date	Using the calendar button, choose a start date for the task. The start date appears on the View Tasks screen. A user can sort tasks on the screen by start date.
	Technical note: If you see a mix-up of the month and date of your entry (for example, you select March 2 but see February 3), make sure the date format specified in the Windows Control Panel Regional Settings dialog matches your current language. Also, make sure the settings apply to the default user.
Due Date	Using the calendar button, choose the date by which the task needs to be completed.
	The due date appears on the View Tasks screen. A user can sort tasks on the screen by due date.
	Technical note: If you see a mix-up of the month and date of your entry (for example, you select March 2 but see February 3), make sure the date format specified in the Windows Control Panel Regional Settings dialog matches your current language. Also, make sure the settings apply to the default user.

Field	Description
Description	Add additional information to describe the task. The description appears on the View Task screen (circled below). **View Task** **Task Title:** testing self assignment **Assigned To:** jedit **Assigned By:** jedit **Priority:** High **Status:** Completed **Due Date:** 23-Jun-2004 **Start Date:** 11-Jun-2004 **Description:** testing self assignment **Comments:** Date/Time Added By Comments

5. Click the Save button (🖫).

If email notification is enabled, an email is sent to the user/user group to which the task was assigned.

Selecting Content for the Task

When you click **Select Content** from the Add Task screen, the Select Content screen appears. It shows only content in the selected language.
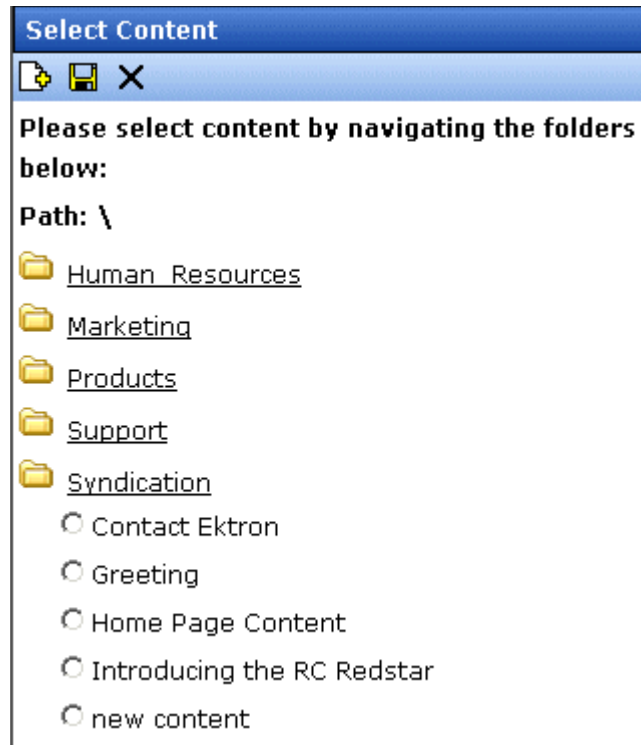
You should only select a content folder for which you have permissions.

To select a piece of content to assign to the task, follow these steps.

1. Navigate to the content. (Click any folder to open it.)
2. Click the circle to the left of the content.
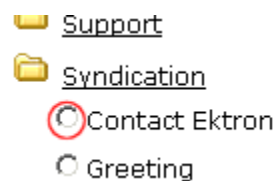
3. Press the Save button (💾).

Adding a Task Category and Task Type

Task Categories and Task Types let users and administrators sort task by user defined categories and types.

By clicking the Add link, located next to the Task Type drop down box, you can add Task Categories and Task Types. This allows you to add categories and types without leaving the Add Task screen.

> **NOTE** Administrators can also add and edit Task Categories and Task Types from the Workarea by clicking **Settings > Configurations > Task Types**. *See Also:* Ektron CMS400.NET Administrators Manual > "Managing Tasks" > "Task Categories and Types".

To add a Task Category and a Task Type, follow these steps.

1. Go to the Add Task screen, as described in "Creating a Task via the Task Folder" on page 383.

2. Click the **Add** link, next to the Task Type dropdown box.

3. The Add Task Type screen appears.

Add Task Type

Add Task Type to Existing Task Category

Docs

Add Task Type to New Task Category

Task Type:

Task Type Description

Task Type Availability:

☐ Not Available

From this screen you can perform the following:

- Add a task type to an existing task category
- Create a new task category
- Add a new task type
- Add a task type description
- Define task type availability

NOTE   As a user, if you set the Task type to Not Available, you cannot edit the Task Type after that. To make the Task Type available, see your administrator. Task Type availability is explained in the Ektron CMS400.NET Administrators Manual > "Managing Tasks" > "Task Categories and Types" > "View Categorization Screen"> "Task Type Availability"

4. Enter your information.

5. Click Save (🖫).

6. Your new Task Category and Task Type appear in the drop down boxes.

Task Type Availability

Task types can be hidden from users by clicking the Not Available check box in the Add Task Type and Edit Task Type screens. By making Task Types not available, you can make the Task Type unavailable without deleting it.

Editing a Task Type

From the Add Task screen, you can edit a Task Type. This will allow you to change the Task Type name, Task Type description, and Task Type availability.

To edit a task type, follow these steps.

1. Go to the Add Task screen, as described in "Creating a Task via the Task Folder" on page 383.
2. Choose a Task Category and the Task Type to edit.
3. Click **Edit**, next to the Task Type dropdown box.

4. The Edit Task Type screen appears.

From this screen you can edit the following:

- Task Type

- Task Type Description

- Task Type Availability. *See Also:* "Task Type Availability" on page 391

NOTE As a user, if you set the Task type to Not Available, you cannot edit the Task Type after that. To make the Task Type available, see your administrator. Task Type availability is explained in the Ektron CMS400.NET Administrators Manual > "Managing Tasks" > "Task Categories and Types" > "View Categorization Screen"> "Task Type Availability"

5. Edit the information.

6. Click Save ().

7. The Task Type information is changed.

Creating a Task from the Web Site

To create a task from a Web page, follow these steps.

1. Sign in.

2. Browse to the content for which you want to assign a task.

3. Right click the mouse to display a menu.

4. Click the Add Task button (   ).

IMPORTANT! The Add Task button only appears if your system administrator has granted you permission to add tasks. For more information, see the **Ektron CMS400.NET** Administrator Manual > "Managing Tasks" > "Task Permissions."

5. The Add Task screen appears. The content you were viewing is assigned to the task.

6. Follow the directions in "Creating a Task via the Task Folder" on page 383. The only differences are

   • the content's ID number and title appear on the screen

   • the language of the content is the default language

Creating a Task via the Content Folder

The above section describes assigning tasks from the Tasks folder. You can also assign task via the content folder, as illustrated below.

Assigning a Task from the View Content Screen

To assign a task from the View Content screen, follow these steps.

1. Access the View Content screen for the content to which you want to "attach" in a task, as described in "Viewing Content" on page 40.

2. Click the Add Task button (🖼️).

IMPORTANT! The Add Task button only appears if your system administrator has granted you permission to add tasks. For more information, see the **Ektron CMS400.NET** Administrator Manual > "Managing Tasks" > "Task Permissions."

3. Follow the directions in "Creating a Task via the Task Folder" on page 383. The only differences are

- the content's ID number and title appear on the screen
- the language of the content is the default language

Viewing a Task

Once a task is added, (with the exception of Administrators and users given permission to create tasks) only the user who assigned the task and those to whom the task was assigned can view it.

To view a task, follow these steps.

Viewing a Task from the Content Folder

1. Access the Contents folder from the left side of your Workarea.
2. Select the content associated with the task.
3. Click the **Tasks** tab.
4. The page lists all tasks assigned to the content.
5. Select a task.

From the view task page, you can add a comment to the task. See "Adding Comments to Tasks" on page 401 for more information.

Viewing a Task from the Tasks Folder

To view a task from the Tasks folder, follow these steps.

1. From the Smart Desktop, select the Tasks folder.

2. Click the task you want to view.

3. The View Task screen is displayed. From here, you can perform these tasks.

- "Editing a Task" on page 400

- "Deleting a Task" on page 404

- "Adding Comments to Tasks" on page 401

See Also: "Task View Options" on page 396, "Sorting Tasks By Task Type" on page 399, "Sorting Tasks By Column" on page 399; "Managing Tasks" on page 381; "emailing Tasks" on page 400

Task View Options

Beneath the main task module folder, several view screens display all tasks filtered by specified categories. After viewing tasks in any category, most screens let you perform an action on the tasks (the actions are included in the table below). For example, you can change a tasks state to another state. To select all tasks on a screen, click the check box in the header row (illustrated below).

Folder	Displays these tasks	Action you can perform from view screen
Tasks	All tasks assigned to you, that are in one of the following states. • not started • active • awaiting data • on hold • reopened • pending	• Click on task to view it • Add a task • Sort tasks by Task Type • Sort tasks by column

Folder	Displays these tasks	Action you can perform from view screen
Assigned To Me	All open tasks assigned to you	• Click on task to view it • Sort tasks by Task Type • Sort tasks by column
Assigned By Me	All open tasks you assigned to yourself or others	• Click on task to view it • Sort tasks by Task Type • Sort tasks by column
Created by Me	All open tasks you created	• Click on task to view it • Sort tasks by Task Type • Sort tasks by column
Assigned to User	All open tasks assigned to a user you select	• Select any user and view all tasks assigned to that user. To do so, select new user from **Assign to User** drop down list and click **Get Tasks**. • Click on task to view it • Sort tasks by Task Type • Sort tasks by column
Not Started	All whose state is Not Started	• Change to the following states: Awaiting Data, On Hold • Click on the task to view it • Sort tasks by Task Type • Sort tasks by column

Folder	Displays these tasks	Action you can perform from view screen
Active	All whose state is Active	• Change to the following states: Awaiting Data, On Hold • Click on the task to view it • Sort tasks by Task Type • Sort tasks by column
Awaiting Data	All whose state is Awaiting Data	• Change to the following states: Awaiting Data, On Hold • Click on the task to view it • Sort tasks by Task Type • Sort tasks by column
On Hold	All whose state is On Hold	• Change to the following states: Awaiting Data, On Hold • Click on the task to view it • Sort tasks by Task Type • Sort tasks by column
Pending	All whose state is Pending	• Click on the task to view it • Sort tasks by Task Type • Sort tasks by column
Reopened	All whose state is Reopened	• Click on the task to view it • Sort tasks by Task Type • Sort tasks by column
Completed	All whose state is Completed	• Change to the following state: Archive • Click on the task to view it • Sort tasks by Task Type • Sort tasks by column

Sorting Tasks By Task Type

On every View Task page, you can sort tasks by the Task Type assigned to the task. You sort by Task Type using the Show Task Type drop down box. It is located in the upper right corner of the Workarea.

Task Types only appear in the Show Task Type dropdown box when they have been added to a task.
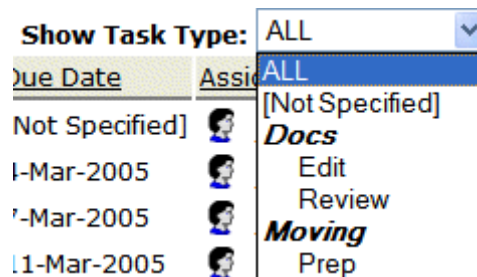
To sort by Task Type, click the drop down box and choose a Task Type. Words in ***bold Italics*** are Task Categories. You cannot sort by Task Categories.

Sorting Tasks By Column

On every View Tasks page, you can sort the information by most columns. Information can be sorted by the following.

Column	Click to sort tasks
Title	Alphabetically by title of associated content
CID	By content ID number
State	By task state, from first to last
Priority	By task priority. High appears first, followed by Normal then Low

Column	Click to sort tasks
Due Date	By due date, beginning with dates closest to today
Assigned To	Alphabetically by user to whom the task is assigned Note: Once set, a task's assigned-to user does not change throughout the life of the task.
Assigned By	Alphabetically by user who assigned the task
Last Added Comment	Alphabetically by the most recently created task comment
Create Date	By date task was created, beginning with dates closest to today

emailing Tasks

You can email the contents of any Task screen. emailing tasks works the same as emailing reports. See .

Editing a Task

You can change task information, such as

- Title
- Assigned to
- Language
- Content
- Priority
- Task Category
- Task Type

- Status (State)

- Due Date

- Start Date

- Description

To edit a task, perform the following steps.

1. Access the View Task page for the task, as described in .

> **NOTE** You cannot edit a task after viewing it from the Content folder.

2. Click the Edit button ( ).

3. The Edit Task screen appears.

4. Edit the task.

5. Click the Update button ( ) to save the changes.

Adding Comments to Tasks

You can add comments to an assigned task if you want to provide additional information about its status. For example, if you update a task's status from *In progress* to *Waiting on Someone Else*, you can use a comment to describe the status change, such as:

```
left voice mail with John with questions about
his changes to the home page
```

Comments appear at the bottom of the View Tasks screen (illustrated below).

View Task

Task Title: Make sure to review your approval list

Assigned To: admin

Assigned By: jedit

Priority: High

Status: Not Started

Due Date: 11-Jun-2004

Start Date: 10-Jun-2004

Description:

Remember to view your approval list every day, and approve any content blocks on the list

Comments:

Date/Time	Added By	Comments
10-Jun-2004 10:47 AM	John Edit	Be sure to check this list every day for content blocks needing approval

Several comments can be added to a task to record its progress from assignment to completion.

To add a comment to a task, follow these steps.

NOTE   When an approver approves/declines content from the Content Awaiting Approval screen, if the content has an active task, the Add Comments to Task screen appears. The screen lets the approver insert comments about the task associated with the content.

1. Access the View Task screen for the task, as described in ”Viewing a Task” on page 395.

2. Click the Add Comment button ( ).

3. The Comments window appears.

Comments:

| Times New Roman ▾ | 3 (12 pt) ▾ | **A** 🎨 | **B** *I* <u>U</u> **A** |

✂ 🗐 📋 ↶ ↷ | ✓ABC ABC 🌐

Insert   Close
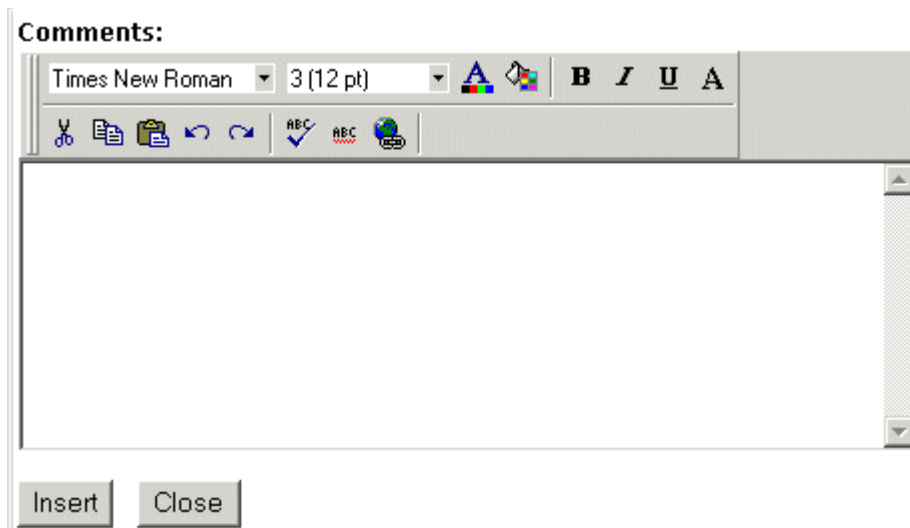
4. Enter your comment in the editor. Note that you can format and spell check the text using the toolbar buttons.

5. Click the Insert button.

6. The View Task screen reappears with the comment at the bottom of the page.

Updating Comments

To update a comment, follow these steps.

1. Access the View Task screen that contains the comment you want to update, as described in "Viewing a Task" on page 395.

2. Click the comment's **Date/Time** link (illustrated below).

3. The Comments window opens with the comment displayed.

4. Update the comment.

5. Click the [Update] button.

Deleting a Task

You can easily delete a task that is no longer needed. For example, the user who assigned a task would typically delete it when it is completed.

To delete a task, follow these steps.

1. Access the View Task screen for the task, as described in ”Viewing a Task” on page 395.

2. Click the Delete button (🗑).

IMPORTANT!	The Delete button only appears if your system administrator has granted you permission to delete tasks. For more information, see the **Ektron CMS400.NET** Administrator Manual > "Managing Tasks" > "Task Permissions."

3. A confirmation message appears.

4. Click **OK**.

Viewing a Task's History

Ektron CMS400.NET maintains a history of all events in the life of a task, as well as any comments entered. As examples, the task history shows when and by whom the task was created, when it changed to Active, when it was linked to content, when its state changed, when it was approved, etc.

You can view the task's history until the task is purged. To view a task's history, follow these steps.

1. Navigate to the View Task screen, as explained in "Viewing a Task" on page 395.

2. Click the History button ( ).

3. The history of task events appears (example below).

View Task History for review today

Date	Initiator	Activity	Information
16-Sep-2004	jedit	Creation	
16-Sep-2004	jedit	Other	Task Assigned to All Authors
16-Sep-2004	jedit	Content Linked	Plastic Molder #123(13)
16-Sep-2004	jedit	Start Date Changed	Date Set to 17-Sep-2004
16-Sep-2004	jedit	Due Date Change	Date Set to 22-Sep-2004
16-Sep-2004	jedit	Start Date Changed	Date Set to 17-Sep-2004
16-Sep-2004	jedit	Due Date Change	Date Set to 22-Sep-2004

Task Module Toolbar

The following table explains the toolbar buttons available while managing tasks.

Button	Name	Description	More Information
	Add Comment	Add a comment to the task.	"Adding Comments to Tasks" on page 401
	Add Task	Access the Add Task screen from the View Content page.	"Task Module Toolbar" on page 406
	Add Task	Access Add Task screen from task module folder.	"Creating a Task via the Task Folder" on page 383
	Back	Return to previous page.	
	Calendar	Select a date.	
	Delete Task	Delete a task.	"Deleting a Task" on page 404
	Edit Task	Edit a task.	"Editing a Task" on page 400
	Save	Save task information.	
	Update	Save task information.	
	View Task	View task information.	"Viewing a Task" on page 395

Updating Your User Profile

When a new user is added to an Ektron CMS400.NET Web site, the administrator sets up a personal profile for him. It contains information such as password and email address. You can update some personal profile information when needed. This section explains how to modify your personal profile.

Viewing Your Profile

Before changing your personal profile, you must view it. To do so, follow these steps.

1. Access your Smart Desktop. *See Also:* "Understanding the Smart Desktop" on page 21

2. From the lower left frame, click **Settings**.

3. From the top left frame, click **User Profile**.
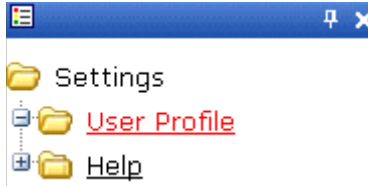
4. Your user profile appears.

View User Information "jedit"

Username:	jedit
First Name:	John
Last Name:	Edit
User Language:	App Default
E-Mail Address:	jedit@test.com
System Notifications:	Receiving of E-Mail Disabled

Work Page Size:

Width:	790px
Height:	580px

☑ **Display button text in the title bar.**

Landing Page after login:

Refresh the login page

☑ Set smart desktop as the start location in the workarea.

This User currently belongs to these User Groups:
- Everyone

Task permissions

Create Task
Redirect Task
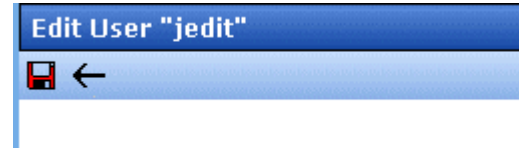
User Properties

☐ Automobiles

Subscriptions

Notification will send in language: English (U.S.)

5. Click the Edit button ( ) in the top left corner.

6. The Edit User Information screen appears.

7. The following table explains fields you can edit.

Field	Description
Password	If desired, enter a new password into this field.
	If you change your password, you do not need to log out then log back in. However, the next time you log in, you must use the new password.
Confirm Pwd	Confirm your new password by retyping it into this field.
User Language	Select a language in which to view Ektron CMS400.NET. Click the black down arrow on the right (circled below) to see a list of choices.
Email Address	Enter a new valid email address. Notification email is sent to this address unless the **Disable E-mail Notification** field is checked.
	To understand how email notification operates within the content workflow, see "Example of an Approval Chain" on page 98.
	Also, this address identifies the user sending Instant email. *See Also:* "Sending Instant Email" on page 29
Disable Email Notification	Check this box if you do not want to receive notification email.
Work Page Size Your system administrator may let you change the work page values. If he does, the following fields are editable. Otherwise, you can only view the fields.	
Width	If desired, change the width of the screen in which **Ektron CMS400.NET** appears. The width in pixels must be between 400 and 2400.
	This field accommodates users who have larger monitors and/or prefer a smaller resolution, such as 1280 x 1024.

Field	Description
Height	If desired, you can change the height of the screen in which **Ektron CMS400.NET** appears. The height in pixels must be between 300 and 1800. This field accommodates users who have larger monitors and/or prefer a smaller resolution, such as 1280 x 1024.
Display button text in the title bar	Check this box if you want any button's caption text to appear in the screen title's bar whenever a user moves the mouse over the button. Note the word **Update**, describing the button, in the illustration below. If you do not check this box, the screen's title remains in the title bar when the user moves the mouse over the button, as illustrated below.
Landing Page after login	If you want one page in your Web site to appear after sign in, enter the URL to that page. You might select a page that leads to a group of pages that you maintain. If you don't know the URL, navigate to the page, go to the browser address bar and select the text following the directory in which **Ektron CMS400.NET** resides. For example, if the browser address bar says `http://www.ektron.com/customers.aspx?id=945`, you would enter **customers.aspx?id=945** here.
Set smart desktop as the start location in the Workarea	If you want the Smart Desktop to appear as soon as you enter the Workarea, click inside this check box. *See Also:* "Understanding the Smart Desktop" on page 21 If you leave this check box blank, when you enter the Workarea, you go to the folder of the content specified at the **Landing Page after login** field.

Field	Description
Inherit Task Permissions From User Groups	This area indicates your task permissions and if you inherit them from user groups to which you belong. For more information, seethe **Ektron CMS400.NET** Administrator Manual chapter "Managing Tasks," section "Task Permissions."
User Properties	the **Ektron CMS400.NET** Administrator Manual chapter "Custom User Properties." See "Custom User Properties" in the **Ektron CMS400.NET** Administrator Manual.

8. Edit the fields as desired then click the Update button ().

Online Help

Online help provides access to important and useful information about using Ektron CMS400.NET. Help is provided in two formats:

- **online help** - accessible from most screens by clicking the help button ( ), it provides information about the screen you are currently viewing. Online help is in HTML format, so it opens in the browser you use to surf the internet.

  After viewing a help topic, you can browse to related topics as well as access a table of contents, index, and search to expand your quest for information. *See Also:* "Accessing Online Help" on page 412

- **online manuals** - can be viewed, searched, and printed like a paper manual. Online manuals are in a PDF format, which makes it easy to navigate online and print. *See Also:* "Accessing Online Manuals" on page 414

Both formats provide the same information. Choose the format that best suits your needs.

Accessing Online Help

To access online help for any screen, click the help icon (illustrated below).
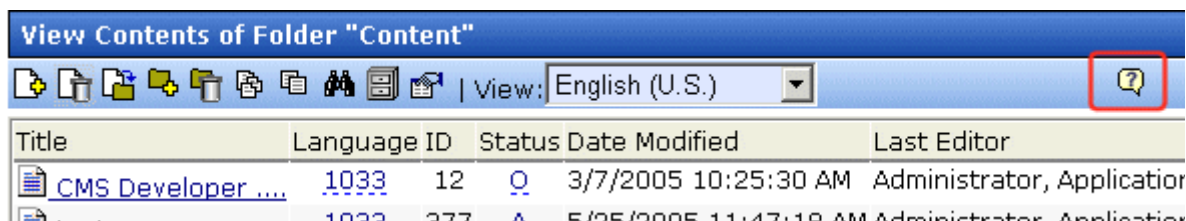
When you do, an online help screen appears.

The following table describes the buttons available on every help screen.

Button	Description
<	Moves to prior topic in the manual. This refers to the topic sequence arranged by the manual's author.
>	Moves to next topic in the manual. This refers to the topic sequence arranged by the manual's author.
(panels icon)	Divides the help into two panels. • The left panel displays the table of contents. It also provides buttons for accessing the index and full-text search. • The right panel continues to display help topics.
(refresh icon)	Highlight the current help topic's location within the table of contents.

Button	Description
	Prints current topic

Accessing Online Manuals

To access the help folder, follow these steps.

1. Access your Smart Desktop. *See Also:*
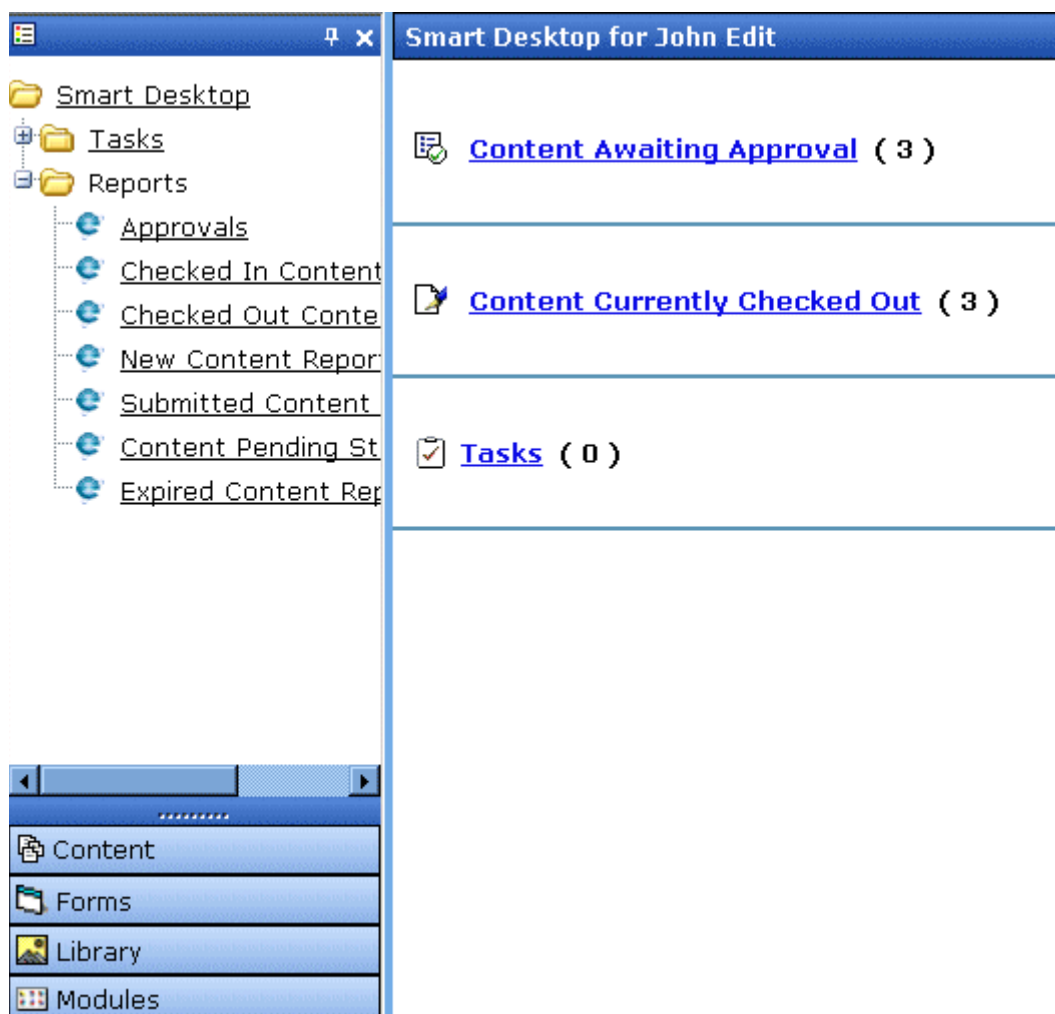
2. From the lower left frame, click **Settings**.
3. From the top left frame, click **Help**.
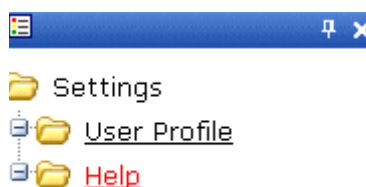
4. The help screen appears in the right frame.
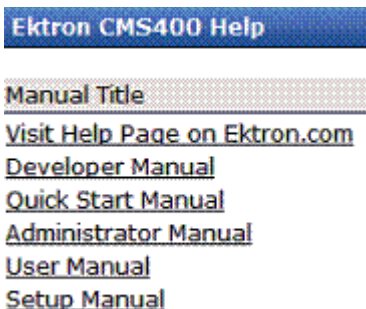
5. Click on a link to open the documentation or Web page.

NOTE Your computer requires an internet connection to access the help page on Ektron.com.

Introduction to eWebEditPro+XML

eWebEditPro+XML is a browser-based, Web content editor designed for dynamic Web sites. It lets you create and publish your own Web content in any language supported by the operating system and your Web site.

More specifically, eWebEditPro+XML lets you perform Web page editing functions, such as

- copy content from any Windows-based application
- use Microsoft Word to edit Web content
- cut, copy, and paste
- find and replace text
- check spelling
- edit an image
- change font style, size, attributes (bold, italics, underline), and color
- begin lines with bullets or numbers
- adjust indentation
- right, center, or left justify text and images
- add a bookmark, hyperlink, image, or table
- view your text as WYSIWYG or HTML code
- insert or clean HTML source code

You gain access to these functions either from the toolbar at the top of the editor window or from a menu that appears when you right click the mouse inside the editor.

Using eWebEditPro+XML

eWebEditPro+XML is like many other word processing applications. You type text and then use toolbar buttons (illustrated below) and menu options to change the text's appearance or perform functions on it, such as spell checking.

To learn more about using eWebEditPro+XML, see these topics.

- "Creating a Simple Web Page" on page 419
- "Toolbar Buttons" on page 423
- "Customizing Your Toolbar" on page 436
- "The Context Sensitive Menu" on page 444
- "Using eWebEditPro+XML's Advanced Features" on page 447

Creating a Simple Web Page

This section walks you through the process of creating a simple Web page, using only a few of the many features available. Later sections explain all of the features and how to use them.

Your Finished Web Page

When you finish this exercise, your simple Web page will look like this.
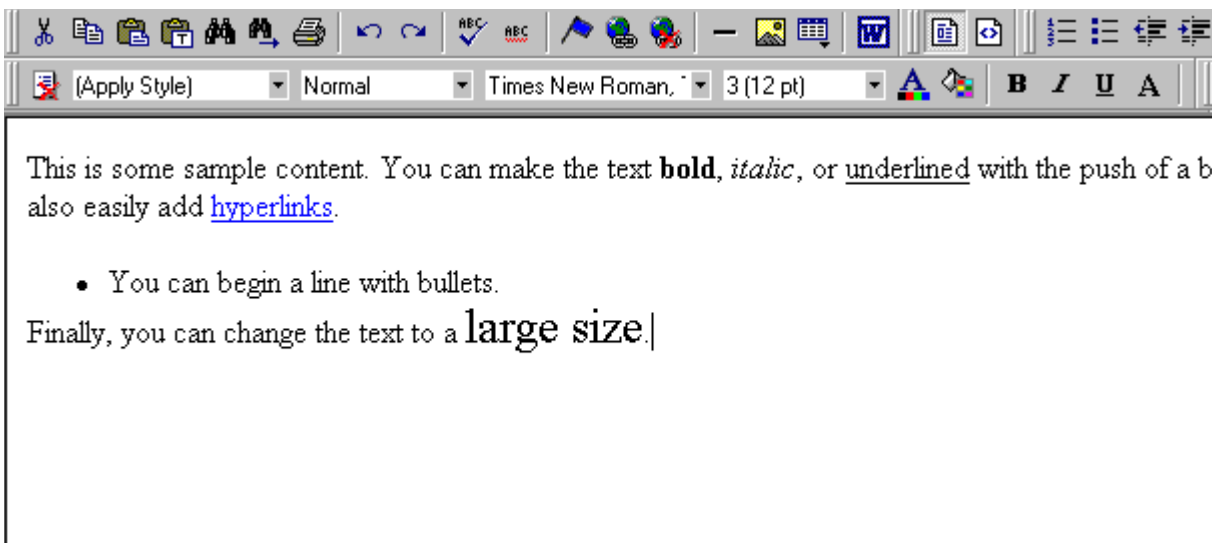
Notice that this page has the following elements.

- The second sentence includes bold, italic and underlined text.
- The third sentence includes a *hyperlink*, text that will jump to another Web page when the user clicks on it.
- The fourth sentence begins with a bullet.
- The last sentence has some very large (18 point) text.

Creating a Sample Web Page
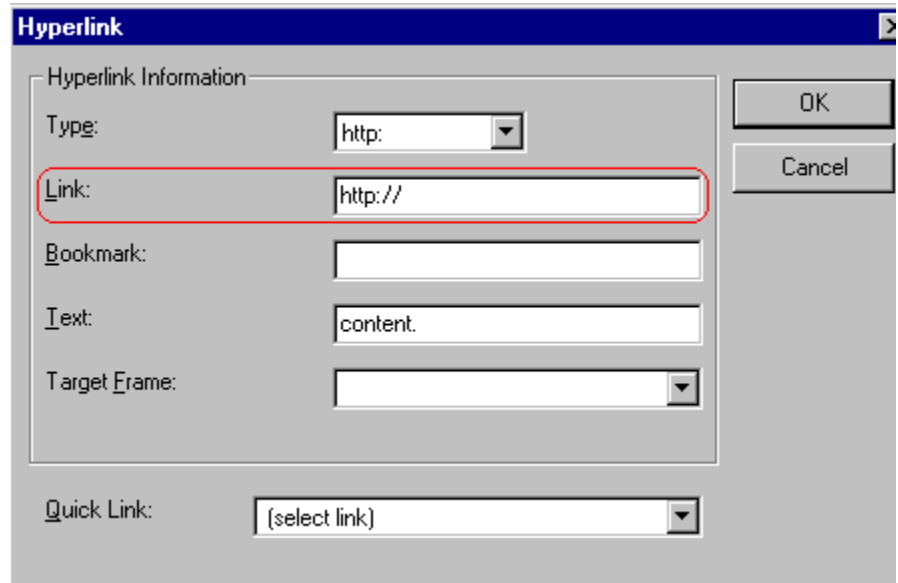
To create this page, follow these steps.

Enter the First Two Sentences

1. Open eWebEditPro+XML. (Your Webmaster installs eWebEditPro+XML on your computer and determines which fonts and sizes are available. Your system may not match the example below.)

2. Type the first two sentences.

   This is some sample content. You can make text bold, italic and underlined with the push of a button.

3. Double click the word "bold" to select it. Then, click the Bold button (**B**) to apply bold to the word.

4. Double click the word "italic." Then, click the Italic button (*I*) to apply italic to the word.

5. Double click the word "underlined." Then, click the underline button (**U**) to underline the word.

Create a Hyperlink

1. Type **You can also easily add hyperlinks**.

2. Double click the word **hyperlinks** so that it becomes selected.

3. Click the Hyperlink button ( ).

4. The hyperlink dialog box appears.

Hyperlink

Hyperlink Information

Type: `http:` ▼

Link: `http://`

Bookmark:

Text: `content.`

Target Frame: ▼

Quick Link: `(select link)` ▼

OK

Cancel

5. In the **Link** field, after **http://**, enter **www.ektron.com**.

6. Click **OK**.

Notice that the word **hyperlink** now appears in a different color. When you save this Web page and a user views it, if the user clicks **hyperlink**, a new Web page will display Ektron's home page.

NOTE   If your computer has an internet connection, you can double click the hyperlink to test it.

Applying a Bullet to a Line of Text

1. Press <Enter> to move the cursor down to the next line.

2. Type **You can begin a line with bullets.**

3. Click the bullet button (≣).

4. Notice that the line is indented and now begins with a bullet.

   - You can begin a line with bullets.

Changing the Size of Text

1. Press <Enter> to move the cursor down to the next line.

2. Type **Finally, you can change the font to a large size.**

3. Select the words **large size**.

4. Click the down arrow to the right of the font size list. When you do, the list of available fonts appears.
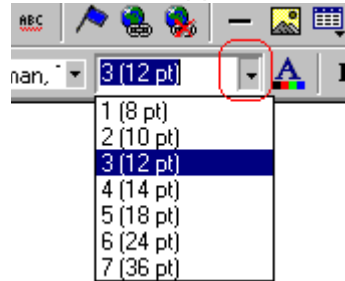
5. Click **5 (18 pt)**.

6. Notice that **large size** is now much larger than the other text.

Congratulations! You have just created your first Web page with eWebEditPro+XML. You have learned how to apply bold, italic, and underlining, create a hyperlink, add a bullet to a line, and change the size of the text.

This sample used only a few of the many features available. The following sections explain the rest of the details about using the product.

Toolbar Buttons

This section explains how to use the buttons and drop-down lists on the toolbar. (The toolbar is the row of buttons across the top of the editor window, illustrated below.)
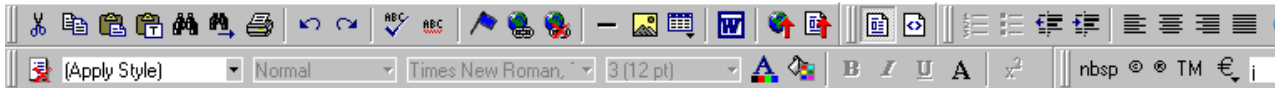
The buttons let you perform functions such as cutting and pasting text, inserting images, and creating tables.

All buttons may not appear. Your Webmaster determines which buttons appear on your toolbar. Also, you can customize your toolbar so that it contains only the buttons you use (See "Customizing Your Toolbar" on page 436).

This section explains

- "Selecting Text" on page 423
- "Applying Formatting Attributes to Text" on page 424
- " Table of Toolbar Buttons and Drop-Down Lists" on page 424

Selecting Text

You select text before performing an action on it, such as copying it.

- To select *all* information on a page, press Ctrl+A.
- To select *a portion* of the information on a page, you have two choices.
  - Hold down the left mouse button and drag the cursor across the data you want to select.
  - Hold down the Shift key and the right arrow key (⬛) until the desired data is selected.

- To select *a single word*, place the cursor on the word and double click the mouse.

Selected text has different background and foreground colors, as illustrated below.
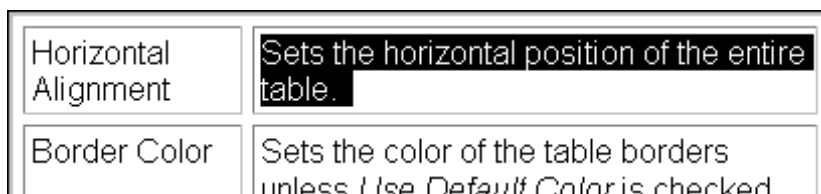
Applying Formatting Attributes to Text

Several buttons apply formatting attributes to text, such as bold and italics. There are two ways to apply these attributes.

- Enter the text. Then, select the text and press the toolbar button. The button is now in a "pressed in" condition, and the text has the formatting attribute.

- Press the toolbar button. Then, begin typing the text. As you type, the formatting is applied.

To stop applying the formatting, press the button again. This action changes the button to a "pressed out" condition and terminates the formatting.

Table of Toolbar Buttons and Drop-Down Lists

The toolbar buttons and drop-down lists on the default toolbar are explained below.

Five optional toolbars are also available. To display one, place the cursor on the standard toolbar, right click the mouse, and select it.
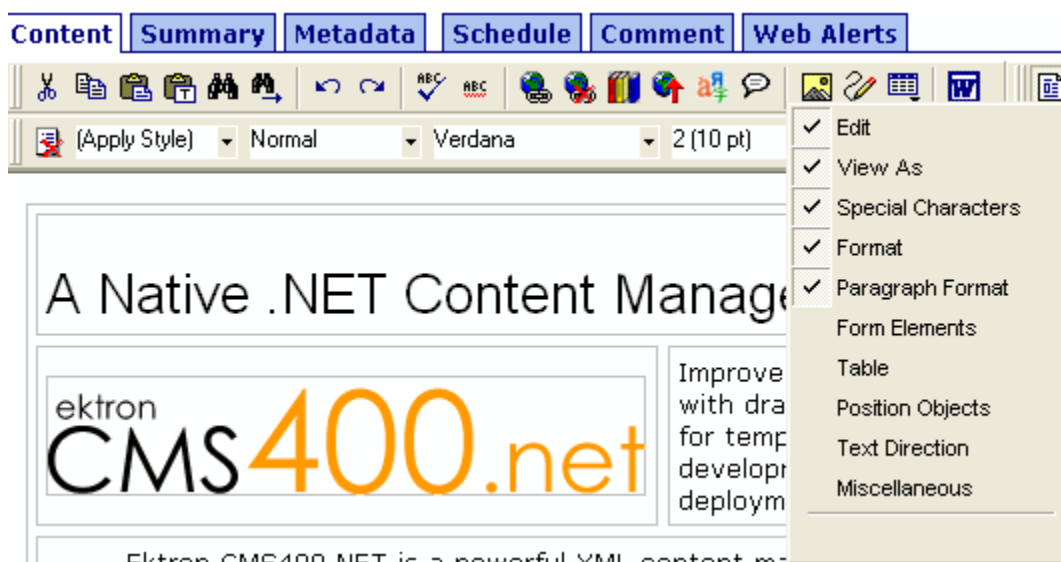
The optional toolbars are explained in these sections.

- "Form Elements Toolbar" on page 432
- "Table Elements Toolbar" on page 432
- "Position Objects Options" on page 431
- "Text Direction Options" on page 431
- "Miscellaneous Toolbar" on page 434
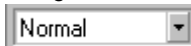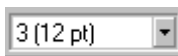
NOTE The Data Designer feature also has a toolbar. For information, see "Using the Data Designer" on page 177.

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
✂ Cut	Ctrl+X	Remove selected text and graphics. Place that data into temporary memory, also known as the "clipboard." (If you later cut or copy more information onto the clipboard, the new information overwrites the original information.)	

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
Copy	Ctrl+C	Copy selected text and graphics into temporary memory. Leave selected data where it is. (If you later cut or copy more information into memory, the original information is lost.)	"Copying from Other Applications" on page 448
Paste	Ctrl+V	Insert the most recently cut or copied text and graphics at the current cursor location.	
Paste Text		Paste the contents of the clipboard as plain text. That is, all HTML tags (including images) are not pasted. This button is helpful when you want to eliminate the HTML formatting of the text being copied.	
Replace		Launches the Search and Replace dialog box. The dialog searches for (and lets you optionally replace) text that you specify.	"Finding and Replacing Text" on page 449
Find Next		Find next occurrence of the string entered into the Find What field of the Search and Replace dialog box.	"Finding and Replacing Text" on page 449
Undo	Ctrl+Z	Reverse the most recent action, as if it never occurred. You can undo as many actions as you wish.	
Redo	Ctrl+Y	Reverse the undo action.	
Spell Check (manual)		Begin spell checker.	"Checking Spelling Upon Demand" on page 454
Spell Check (automatic)		Turn on or off spell check as-you-type feature.	"Checking Spelling as You Type" on page 453

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
Edit Hyperlink		Change information about a hyperlink.	"Using Hyperlinks" on page 557
Remove Hyperlink		Remove a hyperlink.	"Removing a Hyperlink" on page 562
Library		Insert a library file	"Adding a Library File to Content" on page 224
Upload Files		Upload any external files (such as images) to the server.	"Moving an Image to the Server" on page 475
Translate		Translate content into another language	**Ektron CMS400.NET** Administrator Manual section "Multi-Language Support" > "Working with Multi-Language Content" > "Translating Content" > "Using Machine Translation"
Add Comment		Insert a comment into the content	"Adding Comments to Content" on page 578
Picture		Insert a picture.	"Inserting Images" on page 461
Image Editor		Edit an image.	"Editing Images" on page 477
Table		Insert or edit a table.	"Introduction to Tables" on page 509
Edit in Microsoft Word		Edit content in Microsoft Word.	"Editing in Microsoft Word" on page 458

Button	Equivalent Keystroke **(Internet Explorer only)**	Function	For more information, see
📝 Data Design Mode		Switches to Data Design Mode. Button only appears when **eWebEditPro+XML** configuration enables the Data Designer feature.	"Design Mode vs. Data Entry Mode" on page 179
📝 Data Entry Mode		Switches to Data Entry Mode. Button only appears when **eWebEditPro+XML** configuration enables the Data Designer feature.	"Design Mode vs. Data Entry Mode" on page 179
📄 View as WYSIWYG		Display the page content as WYSIWYG (What You See Is What You Get). WYSIWYG is the ability to see in the editor what will appear when user views the Web page.	
🔲 View as HTML		Display the page content as HTML.	"Viewing and Editing HTML" on page 563
nbsp		Insert a blank space character. Although you can add spaces in the editor using the <space> bar on the keyboard, those spaces are ignored when the content is displayed by a browser.	
🔲 Copyright		Insert copyright symbol.	
🔲 Registered Trademark		Insert registered trademark symbol.	
TM		Insert trademark symbol.	
i ⯆ and €⯆ Special Characters		Insert special characters (such as $£\ \mu\ \tilde{N}$) from a drop down list. To view the list, click the black down arrow.	

Button	Equivalent Keystroke **(Internet Explorer only)**	Function	For more information, see

Remove Style		Remove all style information applied to selected text. (You apply styles using the Style dropdown list.) For example
		Before
		`<P class=note>This is initial content. </P>`
		After
		`<P>This is initial content.</P>`	

Style (Apply Style)		Display a list of styles. Users can select from the list to apply a style to selected text. Note that the list can change depending on the formatting of the selected line. Your Webmaster determines which styles are available.	
Heading Size Normal		Change the heading size. Your Webmaster determines which heading sizes are available.	
Times New Roman, Font Style		Change the font style. Your Webmaster determines which fonts are available. Note: If more than one font appears in a selection, the browser on the reader's PC tries to display text using the first font. If the browser cannot find that font, it tries to use the second, etc.	
3 (12 pt) Font Size		Change the font size. Your Webmaster determines which font sizes are available.	
Font Color		Change the font color.	
Background Color		Change the background color of the text. Note: To remove background color from selected text, click the Normal button (A).	

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
B Bold	Ctrl+B	Make the text **bold**.	
I Italic	Ctrl+I	Make the text *italic*.	
A̶ Strikethrough		Apply strikethrough to selected text. For example: ~~Here is some text~~	
A Normal		Remove all formatting from selected text.	
x² Superscript		Make selected text appear smaller and above text line	
x₂ Subscript		Make selected text appear smaller and below text line	
≣ Number		Begin the line on which the cursor rests with a number. If the line above this line is • not numbered, assign this line 1 • numbered, assign a number one more than the line above	
≣ Bullet		Begin the line on which the cursor rests (or all selected lines) with a bullet (•).	
⇥ ⇤ Indent		Increase or decrease the current line's distance from the left margin.	

≣ ≣ ≣ ≣
 	
Left, Center, and Right Justify
		Align paragraph so that it is arranged
		
		• evenly on the left side (uneven on the right)
		
		    • in the center of each line
		
		    • evenly on the right side (uneven on the left)
		
		• evenly on right and left side	

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
e About **eWebEditPro+XML**		Display a dialog box that shows your version of **eWebEditPro+XML** and your license keys.	

Position Objects Options

These buttons let you absolutely position elements (pictures, tables, etc.) anywhere on a page.

WARNING! Some older browsers (for example, Netscape 4) do not display absolutely positioned elements. Absolute position uses the style attribute. If you use this feature, the content is not compatible with all browsers.

Button	Function
Position	Lets you move selected table or image anywhere on the screen.
Lock	"Locks" selected table or image at its current screen position. Nothing can move a locked object. To move the object, unlock it by clicking this button again.
Move to Front	If two or more images overlay each other, moves the selected image in front of the others.
Move to Back	If two or more images overlay each other, moves the selected image behind the others.
Above Text	If text overlays an image, move the image in front of the text.
Below Text	If an image overlays text, move the text in front of the image.

Text Direction Options

The text direction menu options ( ) allow bi-directional editing of text, which is useful for Arabic, Farsi and Hebrew. The client computer must also support the language.

The text buttons determine the editing direction, while the edit buttons determine the side of the editor that displays the scroll bar.

For right-to left languages, such as Arabic, Farsi and Hebrew, the text editing would be "right to left", and the scroll bar would be on the left side.

For western European languages, the text editing would be "left to right", and the scroll bar would be on the right side.

Button	Function
≣ Left-Right Text	Text is entered left to right.
≣ Right-Left Text	Text is entered right to left.
a‖ Left-Right Edit	The vertical scroll bar appears on the right side of the window.
‖a Right-Left Edit	The vertical scroll bar appears on the left side of the window.

Form Elements Toolbar

See "Inserting Form Fields" on page 158

Table Elements Toolbar

Toolbar button	Description	For more information, see
⊞	Insert table	"Introduction to Tables" on page 509
⌐₊ᴄ	Add row	Inserts a new row below the last one
⊔ₙ	Add column	Inserts a new column to the right or the right column

Toolbar button	Description	For more information, see
	Insert row	Inserts a new row above the current one
	Insert column	Inserts a new column to the left of the current one
	Insert new cell	Inserts a new cell to the left of the current one
	Delete row	Deletes current row
	Delete column	Deletes current column
	Delete cells	"Deleting a Cell" on page 537
	Merge cells	"Merging Two Cells" on page 549
	Split cell	"Splitting a Cell" on page 548
	Table properties	"Manipulating Your Table's Format" on page 520
	Cell properties	"Working with Table Cells" on page 535

Miscellaneous Toolbar

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
Open File		Open local file and copy it into CMS content. While you can open any file type, **Ektron CMS400.NET**'s editor only works with .htm and .xml files. When you open a file into a content block, the new file replaces any content currently in the block.	
Save File		Save CMS content as file on your computer or network. Since **Ektron CMS400.NET**'s editor only works with .htm and .xml files, you should save the file using one of those extensions.	
Display/hide Borders		Display or suppress table and cell borders	
Display/hide Invisible Elements		Display or suppress formatting characters that do not appear when content is published	
View Preferences		Display a dialog that lets you change the appearance of the HTML source code	
About **eWebEditPro+XML**		Display a dialog box that shows your version of **eWebEditPro+XML** and your license keys.	
Delete		Delete selected content	
Underline	Ctrl+U	Make the text underlined	
Remove alignment		Remove alignment settings applied to selected content	

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
Bookmark		Create a bookmark.	"Using Bookmarks" on page 553
Horizontal Line		Insert a horizontal line.	
Print	Ctrl+P	Print the editor content.	
Select All	Ctrl+A	Select all content	
Select None		Deselect all selected content	

Customizing Your Toolbar

The **eWebEditPro+XML** toolbar consists of one or more *menus*. Each menu has one or more buttons.

You can recognize the beginning of a menu by the double vertical bars (circled in the illustration).

This sample toolbar has four menus.

Your Webmaster determines

- which menus are available to you
- which buttons appear on each menu, and the sequence in which they appear initially
- whether or not you are authorized to customize your toolbar. If you are not authorized, your edits are not saved when you leave the **eWebEditPro+XML** screen.

If you are authorized to customize your toolbar, there are several ways to do so.

Each procedure is explained below.

Removing Or Adding Menus

To remove or add a menu, follow these steps.

1. Place the cursor on the toolbar.
2. Right click the mouse.
3. A dropdown list appears. It displays all menus available to you and the **Customize** option.

```
✓  Edit
✓  View As
✓  Paragraph Format
✓  Format
✓  Special Characters
   Form Elements
   Table
   Position Objects
   Text Direction
   ─────────────
   Customize...
```

Menus that are checked appear on your toolbar.

In the above example, the **Special Characters**, **View As**, **Format,** and **Paragraph Format** menus appear. The **Table, Position Objects** and **Text Directions** menus, which are not checked, are available but do not currently appear on the toolbar.

4. To *add* a menu to your toolbar that appears on the list but is not currently checked, place the cursor on the menu name and click the mouse. A check mark appears, and the menu appears on the toolbar.

   To *remove* a menu from your toolbar, place the cursor on the menu name and click the mouse. The check mark disappears, and the menu no longer appears on the toolbar.

Learn about Removing or Adding Menu Items

Removing or Adding Menu Items

1. Place the cursor on the toolbar.

2. Right click the mouse.

3. A dropdown list appears. Click **Customize**.

|	
✓	Edit
✓	View As
✓	Paragraph Format
✓	Format
✓	Special Characters
	Form Elements
	Table
	Position Objects
	Text Direction
	Customize...
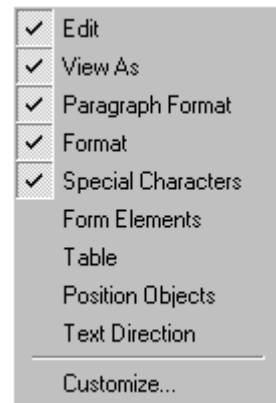
NOTE If **Customize** does not appear on the menu, you are not authorized to customize the toolbar.

4. The Toolbar Customization dialog box appears.
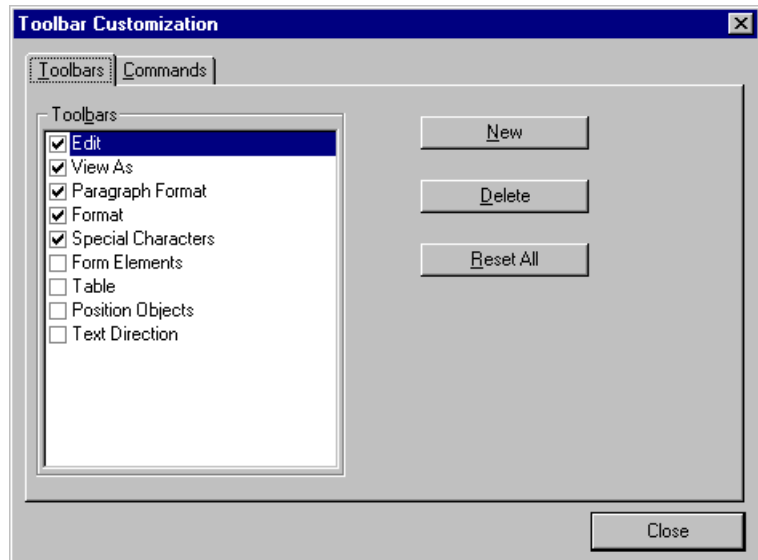
5. Click the menu that you want to edit.

6. Click the **Commands** tab. A new screen appears.
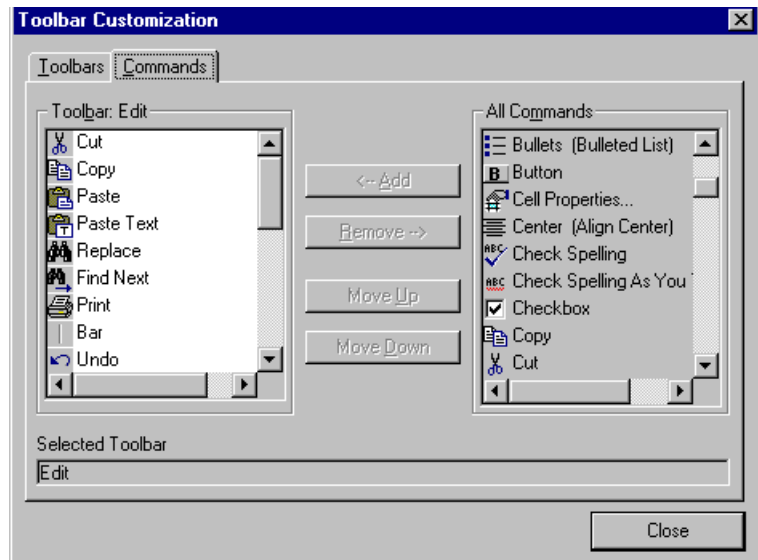
Using the Customize Toolbar Dialog Box

The left half of the **Commands** screen lists the buttons in the sequence in which they appear on the menu.

The right half of the screen lists available buttons that do not currently appear on the menu.

To *add* a button to the toolbar, drag it from the right side of the screen to the location on the left side where you want it to appear. (You can also click a button then click **<--Add**. This action places the button at the bottom of the list.)

To *remove* a button from the toolbar, drag it from the left side of the screen to the right. (You can also click a button then click **Remove- ->**.)

The **Move Up** and **Move Down** buttons let you to move any button up or down one slot within the list of buttons.

Rearranging the Items on a Menu

1. Click the button you want to move

---

2. Click **Move Up** and **Move Down** to move the button up or down one slot for each click.

Restoring Toolbars

If you remove all toolbars from your menu, and then want to restore the menus but do not have the **Customize** menu option, follow these steps.

1. Place the cursor in the editor.
2. Right click the mouse.
3. A menu appears with a **Redisplay toolbars** option.
4. Click this option to restore all menus.

Rearranging the Menus on a Toolbar

To move a menu to a different toolbar location, follow these steps.

1. Place the cursor on the double vertical bars that indicate the

   beginning of the menu.

2. Click the mouse.
3. Hold down the mouse button and drag the menu to the new location. You can move the menu anywhere else on the toolbar.

   Note that your Webmaster can define a menu so that it cannot reside on the same row with another menu. If you move such a menu, it will not remain on a row with another menu. Instead, it will move down to the next row.

4. After you place the menu where you want it, release the mouse button.

Creating a New Menu

1. Place the cursor on the toolbar.
2. Right click the mouse.
3. A dropdown list appears. Click **Customize.**
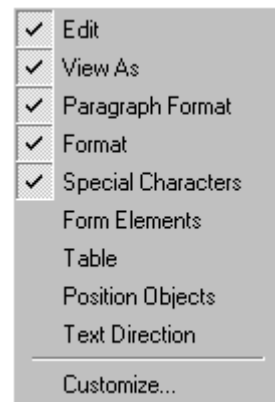
4. The Toolbar Customization dialog box appears.
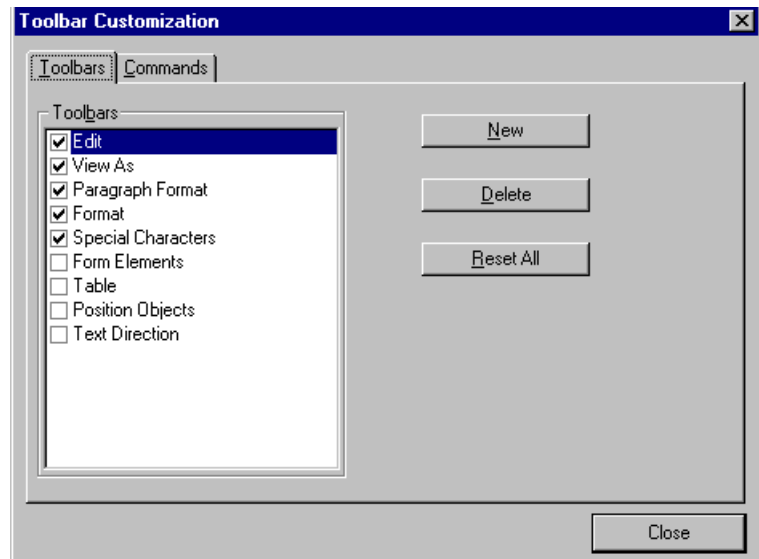
5. Click **New**.

6. A new menu appears on the left side of the window, above the existing menus. The default name of the new menu is **Custom 0**.
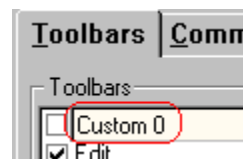
7. To rename the menu, place the cursor in the field that displays the new menu and enter the new name.

8. To have the menu appear on your toolbar, click in the small box to the left of the menu name.

9. Click the **Commands** tab.

10. Add buttons to the menu, following the procedure described in "Using the Customize Toolbar Dialog Box" on page 439.

Moving a Menu Off the Toolbar

You can move a menu from the toolbar to anywhere else on the screen, even if **eWebEditPro+XML** does not occupy the entire screen.

You can also change the orientation of a menu that is not on the toolbar from a horizontal to vertical.

To move a menu, follow these steps.

1. Place the cursor on the double vertical bars that indicate the beginning of the menu.
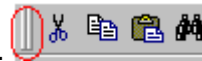
2. Click the mouse.

3. Hold down the mouse button and drag the menu to the new location. You can move the menu anywhere on the screen.

4. After you place the menu where you want it, release the mouse button.

Changing the Menu's Orientation

To change the menu's orientation, follow these steps.

1. Drag the menu from the toolbar.

2. Move the cursor to the bottom of the menu until it becomes a double-headed arrow (illustrated below).

3. Drag the cursor to the lower left. As you do, the menu's orientation changes from horizontal to vertical (illustrated below).

The Context Sensitive Menu

This section explains the functions available on the menu that appears when you right click the mouse within the **eWebEditPro+XML** editor. You can also access this menu by pressing the application key ().

Because this menu can change depending on what you are doing, it is called a *context-sensitive* menu.

The following table lists the menu options and where to get more information on each.

Menu Option	Lets you	For more information, see
Menus	View all toolbar menus.	"Using eWebEditPro+XML without a Mouse" on page 568
Cut	Remove selected text and graphics. Place that data into temporary memory. If you later cut or copy more information into memory, the information in memory is lost.	
Copy	Copy selected text and graphics into temporary memory. Leave selected data where it is. (If you later cut or copy more information into memory, the original information is lost.)	"Copying from Other Applications" on page 448
Paste	Insert the most recently cut or copied text and graphics at the current cursor location.	
Paste Text	Paste the contents of the clipboard as plain text. That is, all HTML tags (including images) are not pasted. This button is helpful when you want to eliminate the HTML formatting of the text being copied.	
Select All	Select all information on your page. After you select it, you can cut it, copy it, etc.	
Clean Source	Remove unnecessary HTML tags	"Cleaning Source Code" on page 565
Hyperlink	Create a link to another Web page or a spot within the current page	"Using Hyperlinks" on page 557
Edit Source	Edit your page's HTML source	"Editing a Section of a Page" on page 564
Insert Source	Insert HTML source onto the page at the cursor location.	"Inserting Source" on page 564

Menu Option	Lets you	For more information, see
Check Spelling	Compare words in the editor to Microsoft WORD spelling list.	"Checking Spelling" on page 453
View as WYSIWYG/HTML	View and edit your page's HTML	"Viewing and Editing HTML" on page 563
Picture	Insert a picture	"Inserting Images" on page 461
These options only appear if your site is using **eWebEditPro+XML**: Insert Custom tag, *tag name* tag Attributes, *tag name* tag Properties	Work with XML tags	"Editing XML Web Pages" on page 368 only available in the **eWebEditPro+XML** User Guide

Using eWebEditPro+XML's Advanced Features

Most of **eWebEditPro+XML**'s features are easy to learn. For example, to make your text bold, you select the text, and click the bold button (**B**).

However, some of **eWebEditPro+XML**'s features are more complex. For example, when creating a table, you must make several decisions: the number of rows and columns, the size of the border, the spacing between cells, etc.

The following sections explain **eWebEditPro+XML**'s more advanced features.

Copying from Other Applications

You can copy information from most other Windows applications into **eWebEditPro+XML** and retain the formatting from the original application. In general, copying from another application involves these steps.

1. Sign on to the application in which the information resides.
2. Select the information to be copied.
3. Press <Ctrl>+<C>.
4. Go to **eWebEditPro+XML**.
5. Press <Ctrl>+<V> to paste the selected information.

Note that you can only copy content, not background information that generates content.

So, for example, you can copy the values in a spreadsheet but not the formulas used to generate those values. Also, copying dynamic fields from Microsoft WORD would retrieve the current value of the fields but not the variables that generate those values.

It's a good idea to experiment with copying from different sources to test the results.

Finding and Replacing Text

To find (and optionally replace) text on your Web page, click the Replace button (🔍). When you do, the Find and Replace dialog box appears.
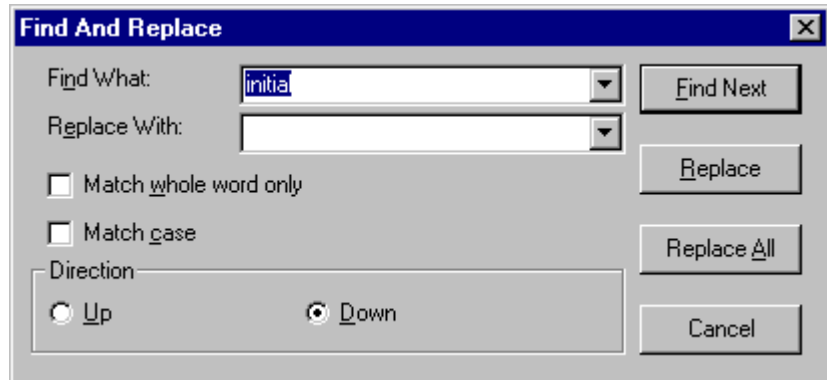
You can use this dialog box to simply find text, or to find text and replace it with other text. Each option is explained below.

NOTE You can also use this dialog to delete text that appears repeatedly. To do so, follow the directions in "Finding and Replacing Text" on page 450 and enter nothing in the **Replace With** field.

See Also:

Finding Text

1. In the **Find What** field, type the text that you want to find in the content.
2. Set dialog box options (see).
3. Click **Find Next** to find the next occurrence of the "find" text.

Finding and Replacing Text

1. In the **Find What** field, type the text that you want to find.

2. In the **Replace With** field, type the text to replace the "find" text.

3. Set dialog box options (see "Additional Options on the Dialog Box" on page 450).

4. If you want to

   – replace all occurrences of the "find" text with the "replace" text, click **Replace All**.

   – replace only the highlighted term with the "replace" text, click **Replace**.

   – find the next occurrence of the "find" text (and optionally replace it with the "replace" text), click **Find Next**.

   – change the highlighted term using the editor, exit the Find and Replace dialog, move to the term and edit as needed.

   To restart the search, press the Find Next button (![icon]).

5. Continue to find and optionally replace or edit until you reach the end of the text.

Additional Options on the Dialog Box

The dialog box also lets you do the following.

- "Specifying a Search Direction" on page 450
- "Considering the Case of a Search Term" on page 451
- "Whole Word Match" on page 452

Specifying a Search Direction

The search begins where the cursor is when you click **Find Next**. To make sure you locate every occurrence of a term, place the cursor at the top of the content before beginning the search.

If you begin the search from somewhere other than the top of the page, use the **Direction** field to search from the current location to the top or bottom of the file.
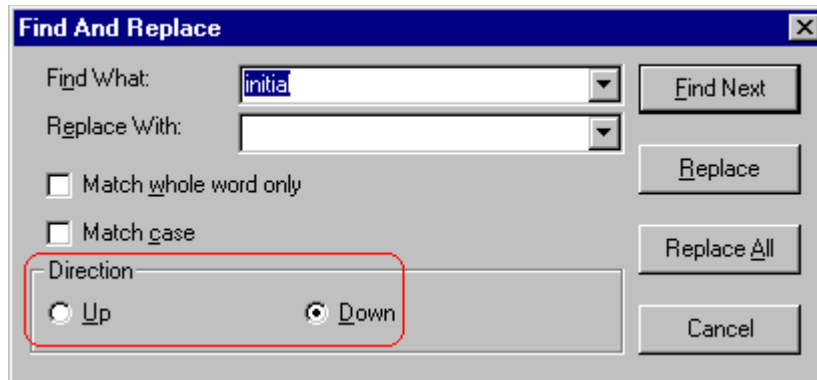
To search from the cursor location to the	Click this option in the Direction field
end of the page	**Down**
top of the page	**Up**

Considering the Case of a Search Term

By default, the search ignores the case (upper or lower) of a search term. In other words, if you enter **Bob** in the **Find What** field, the search finds bob, Bob, BOB, etc.

If you want the search to be case sensitive, use the **Match case** check box on the Find window. If you enter **Bob** in the **Find What** field and place a check in the **Match case** box, the search only

stops at Bob, not bob or BOB.
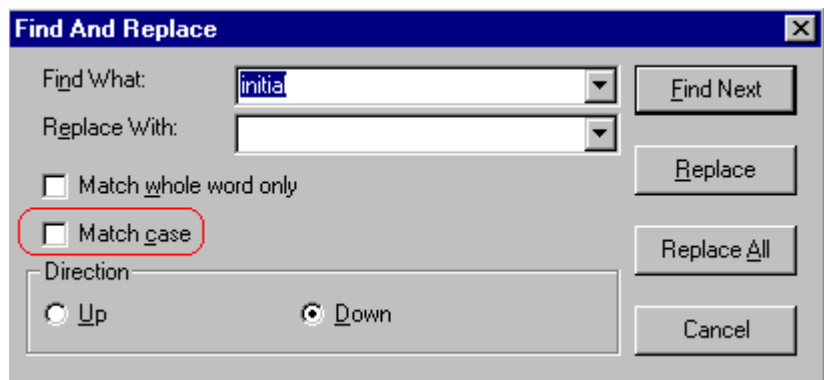
Whole Word Match

By default, the search finds any occurrence of the text that you type into the **Find what** field. For example, if you enter **the**, the search finds the word **the**, as well as those letters embedded in other words, such as o***the***rs and ***the***ater.

If you want the search to find only whole word occurrences of the text you type into the **Find what** field, click the **Match whole words only** box in the Find dialog box.
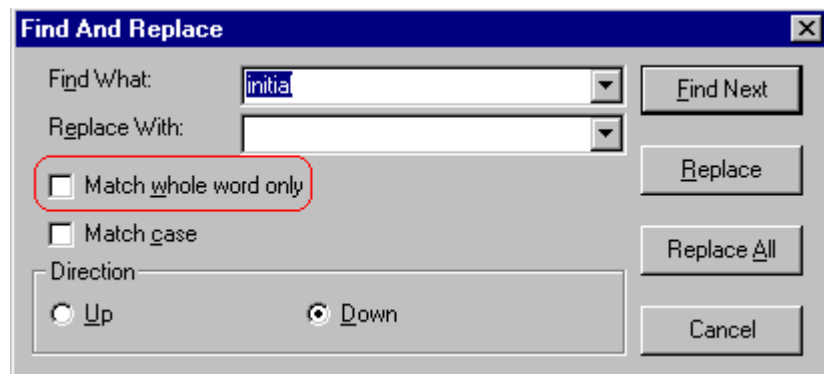
Checking Spelling

The **eWebEditPro+XML** editor can check your spelling as you type or whenever you want to check it.

The rest of this section explains

Disabling Script Blocking

If Norton Antivirus ™ 2001 is installed on your computer, you need to disable script blocking in order to use the spell checker. If you do not disable script blocking, an error message will appear whenever you check spelling.

To do this, follow these steps.

1. Launch Norton Antivirus ™ 2001.
2. From the first window, click **Options**.
3. On the next window, click **Script Blocking**.
4. On the script blocking window, uncheck **Enable Script Blocking**.
5. Press **OK**.

Checking Spelling as You Type

You can have the editor check spelling as you type. To turn on the spell-check-as-you-type feature, click the automatic spell check button( ).

When you click the button, the spell checker reviews every word in the file. A wavy red line (~~~~) appears under any word whose spelling is not found in the system's dictionary.

The spell checker continues to review each word as you type it, marking any words not in the dictionary.

NOTE Depending on the speed of your computer, there may be a short delay between the time you type an incorrect word and when the wavy red line appears. Also, the spell check does not check a word until you enter a space character after the word.

Fixing Spelling Errors

There are two ways to fix a spelling error (indicated by a wavy red line).

- Click the misspelled word and then right click. A menu displays words that are similar to the misspelled word. Click the correct word.
- If you know the correct spelling, type the correction.

Checking Spelling Upon Demand

If you do not want to use the spell-check-as-you-type feature, you can begin spell checking whenever you wish. To do this, click the spell check button ( ).

When you do, the system checks each word in the file. If the spell check finds a word in none of the dictionaries, it displays the Spelling dialog box.
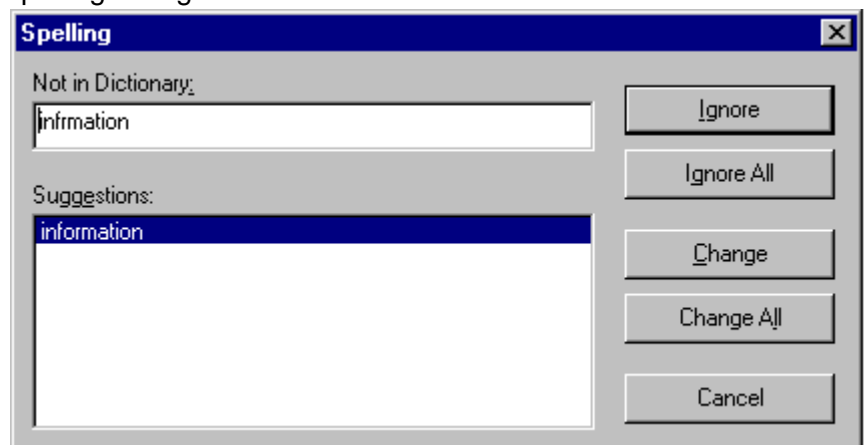
The Spelling Dialog Box

The Spelling dialog box displays

- the word not in the dictionary (in the **Not in Dictionary** field).
- suggested spellings for the word (in the **Suggestions** field). The most likely replacement is selected at the top of the list.
- buttons that let you ignore the word, change the word, or exit.

If you want to	Do this
Replace the word with one of the suggestions and continue spell checking the page.	1. Click the suggested word. 2. Click **Change.**
Replace *every occurrence* of the word with one of the suggestions and continue spell checking the page.	1. Click the suggested word. 2. Click **Change All.**
Correct the spelling of the word by typing it and continue spell checking the page.	1. Click in the **Not In Dictionary** field. 2. Correct the spelling. 3. Click **Change**.
Leave the word as is; continue spell checking the page. You would normally do this if a word (such as a company name) is spelled correctly even though it is not in the dictionary.	Click **Ignore**.
Leave the word as is; continue spell checking the page, ignoring all other occurrences of the word.	Click **Ignore All**.
Stop spell checking.	Click **Cancel**.

Spell Checking Selected Text

To check the spelling for a single word or a group of words, follow these steps.

1. Select the text that you want to spell check.

2. Press the manual spell check button ( ).

3. The spell checker reviews the words in the selected text and stops at any word not in the dictionary. For documentation of options when a misspelled word is found, see "The Spelling Dialog Box" on page 455.

4. When the spell checker finishes reviewing the words in the selected text, it displays the following message

   Finished checking selection. Do you want to check the rest of the document?

   Click **Yes** to spell check the rest of the document (including text above the selected text).

   Click **No** to stop the spell checker.

Setting Spell Check Options

eWebEditPro+XML can use Microsoft Word's spell checking feature (your Webmaster makes this decision).

If your installation uses Word, Word's Spelling & Grammar window (available from the **Tools - > Options** menu) has settings that affect the operation of the spell check.
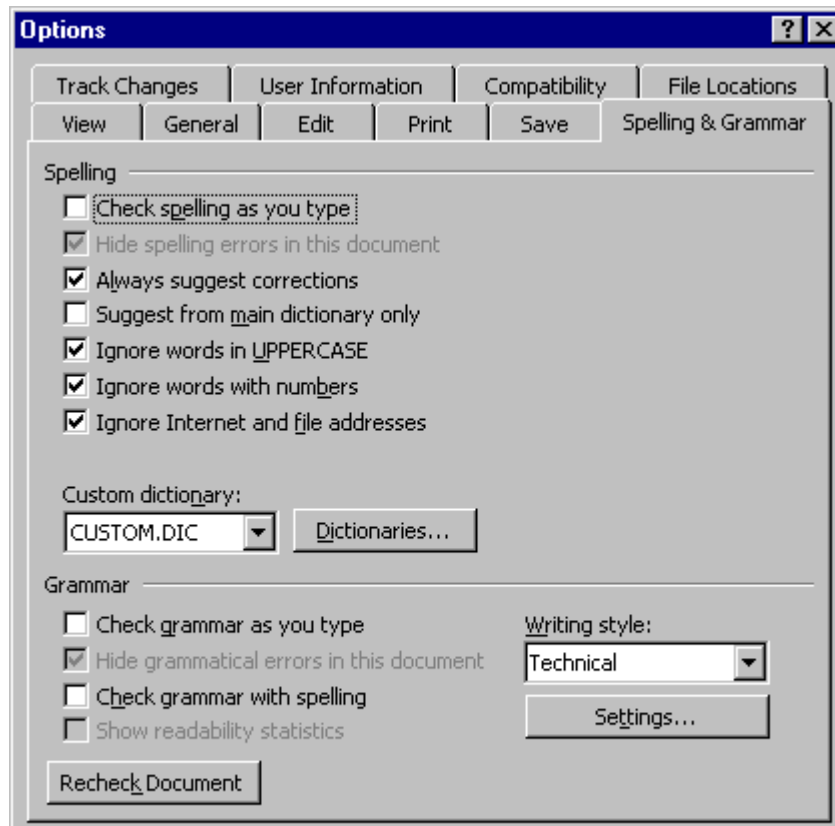
Specifically, you can set the spell check feature to check or ignore

- words in UPPERCASE (for example, XYLOGIC)
- words with numbers (for example, mp3)
- Internet and file addresses (for example, `http://www.ektron.com/`)

As an example, if you check the box to the left of **Ignore Words in UPPERCASE**, **eWebEditPro+XML**'s spell check does not consider words in all uppercase characters.

You also use the custom dictionary section of the screen to identify custom dictionaries for the spell check to reference.

The spell check feature does not use the other fields on this screen.

Editing in Microsoft Word

If your computer has Microsoft Word 2000 or greater, you can edit content within Word. You may prefer to do this because of familiarity with Word's user interface, and to use additional functionality available in Word.

To edit with Word, follow these steps.

1. Open **eWebEditPro+XML**.

2. Press the Word toolbar button ().

3. The following dialog may appear, warning you that some Word formatting may not be transferred back to **eWebEditPro+XML**. Press **Yes** if you still want to edit in Word.
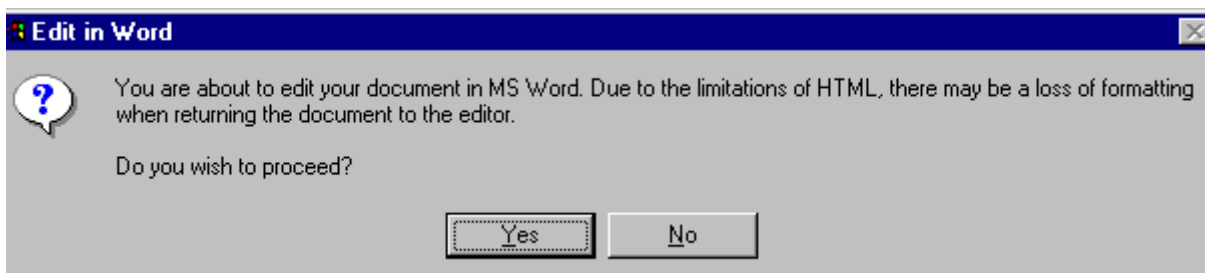
4. Microsoft Word opens. Any content that was in **eWebEditPro+XML** when you pressed the Word button is copied to Word.

5. Edit content as desired.

6. Press **File -> Close**.

7. Another warning like the one in Step 3 may appear. Press **Yes** to copy the edited content back to **eWebEditPro+XML**.

8. When done, return to **eWebEditPro+XML** and press the Word toolbar button again.

9. If you change your mind and decide to restore the content to the way it was before you edited it in Word, press the undo button (⟲).

   If you want to restore the Word changes after pressing Undo, press the redo button (⟳).

Uploading an Image in a Microsoft Word Document

If you insert an image into the Word content and then paste that content or save it, the following dialog box appears. The box lists all images in the content and asks if you want to copy them from your computer to your organization's Web server.
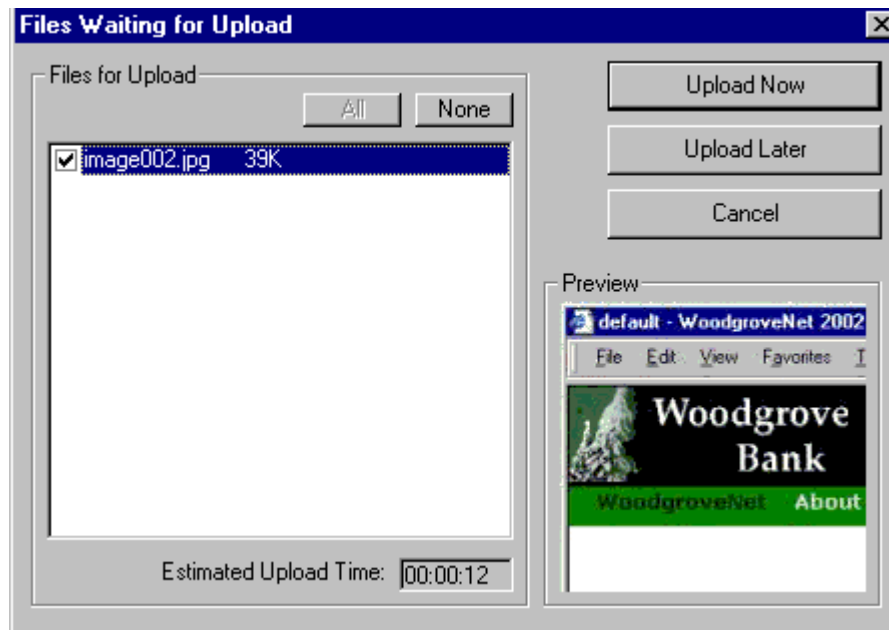
If you are ready to publish your Web content and want to display the image, click **Update Now**. If you plan to add more content later, you can click **Upload Later** and upload all images at that time.

Editing XML Documents

If your organization has implemented **eWebEditPro+XML**, you cannot edit XML documents using Microsoft Word. This is because Word does not support XML editing. If a full XML document is loaded, the Word button (⊞) is disabled.

If a Word document includes *some* custom/XML tags, the following dialog appears, warning you about the problem.
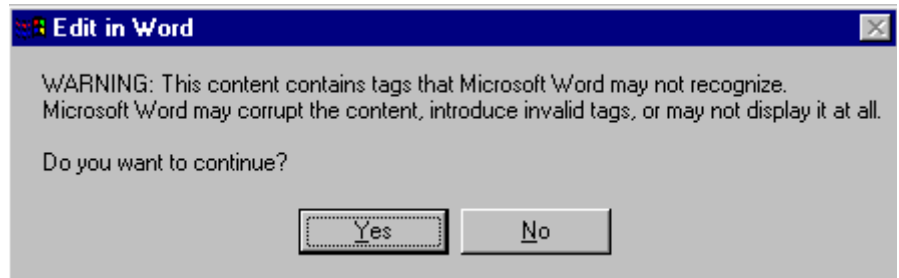
You can proceed and edit using Word or decide not to edit using Word.

Inserting Images

To insert a picture into the editor, place the cursor where you want the image to appear and click the Insert Picture button (). When you click the button, one of the two Picture Properties dialog boxes illustrated below appears, depending on how your Webmaster has set up your system.

The dialog boxes are very similar, with the only difference being that the **Select Server File** button only appears on the second dialog box.

The **Select Server File** button appears if your upload mechanism is set to FTP. It does not appear if the mechanism is HTTP. For more information, see the **eWebEditPro+XML** Administrator Manual section "Managing Image Selection" > "Examples of Implementing Image Selection" > "Selecting Files from the Server."

Media File Selection

File Selection

☑ Resolve Image Paths   Select New File

OK

Cancel

Options

Layout

Width:

Height:

Border Thickness: 0

Alignment:

Reset

☑ Maintain Aspect Ratio

Spacing

Horizontal: 0

Vertical: 0

Picture

Title:
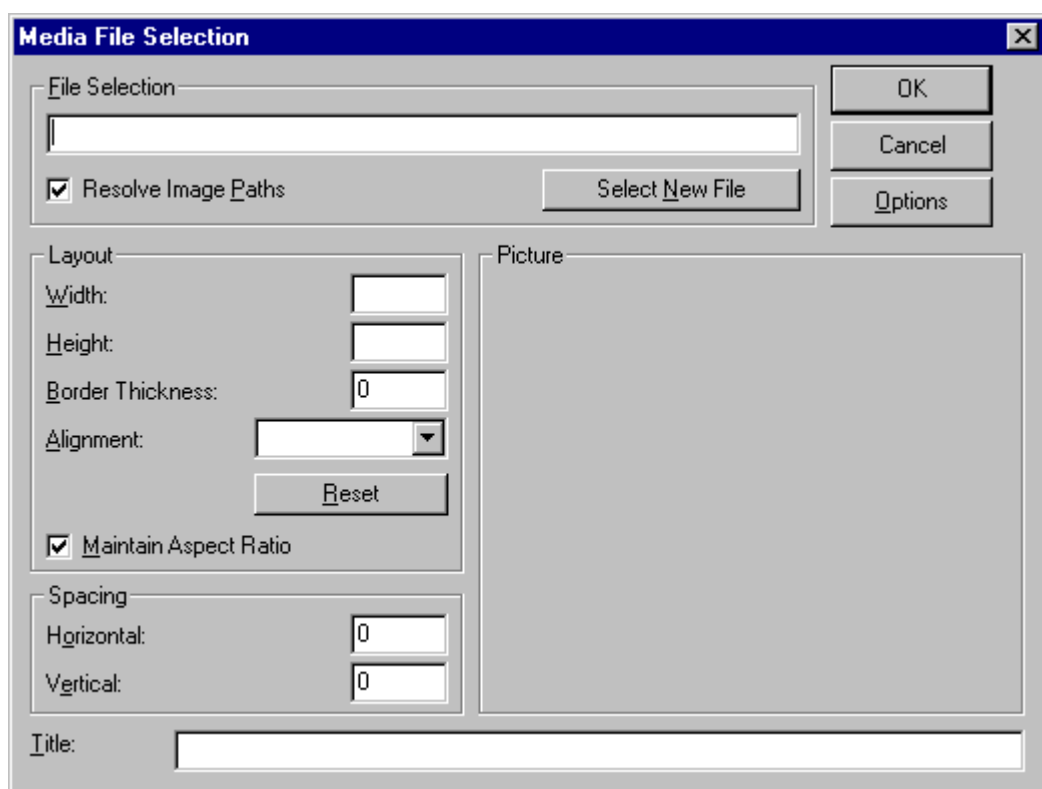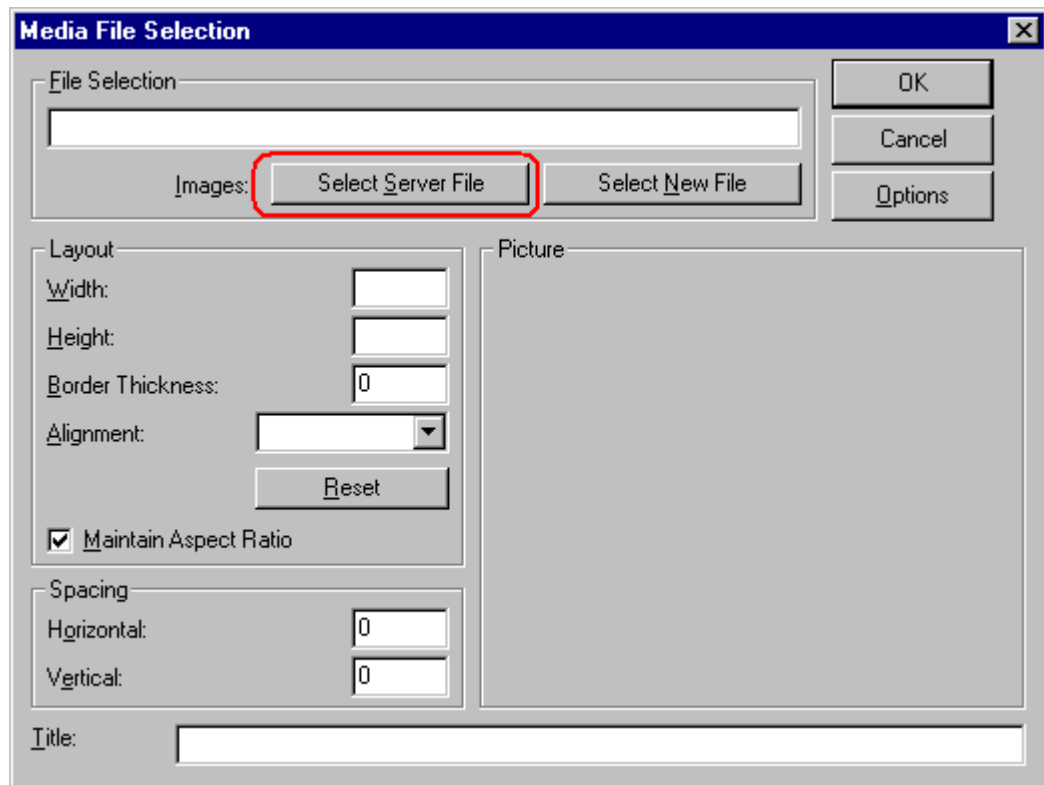
You can also access this dialog box to modify a picture after you insert it. To do this, follow these steps.

1. Click the picture.
2. Right click the mouse.
3. Click **Picture** from the menu.

If you see the first dialog box, proceed to "Using the First Picture Properties Dialog Box" on page 463. If you see the second dialog box, proceed to "Using the Second Media Selection Dialog Box" on page 467.

Using the First Picture Properties Dialog Box

When the first Picture Properties dialog box appears, click the **Select New File** button. When you do, the Insert Media Item dialog box appears.

This box and lets you insert a picture from your computer (and any network folder available to your computer), or from the Web server to which your computer is connected. Both choices are described below.
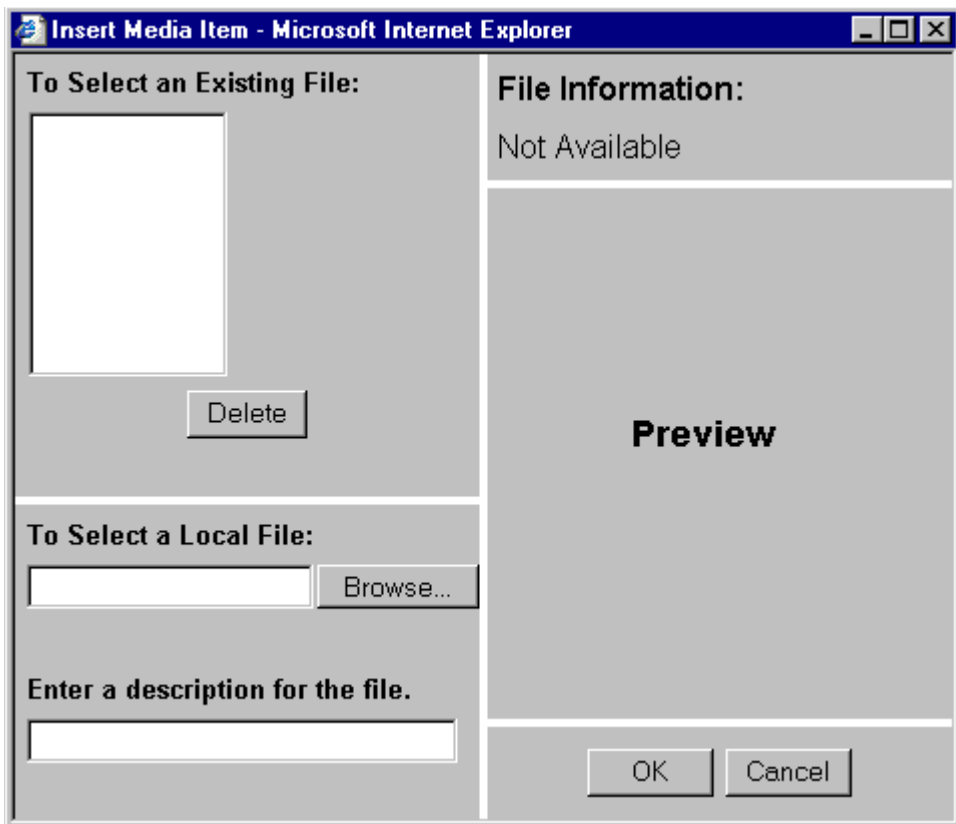
Inserting a Picture from the Server

The top left corner of the dialog box (Illustrated below) lists the pictures on the Web server.

Pictures that you previously inserted appear on this list, as do pictures inserted by other users connected to that server.

To insert a picture from the server, follow these steps.

1. Click the picture from the **To Select an Existing File** field that you want to insert.
2. Information about the picture's file size, width and height appears in the upper right corner of the dialog box.
3. If you want to view a picture before inserting it, click **Preview** (on the right side of the dialog box).
4. Click **OK**.
5. The Picture Properties dialog box reappears. Here, you can change the properties of the picture. For more information, see

    - •"Adjusting a Picture" on page 469
    - •"Setting a Border" on page 470
    - •"Aligning the Picture" on page 471
    - •"Adding Space around the Picture" on page 473

6. Click **OK** to insert the picture into the editor.

Deleting a Picture from the Server

To delete a picture from the server, select the picture and click the **Delete** button.

Inserting a Picture from Your Computer

Use the lower left corner of the dialog box to insert pictures from your computer (and any network folder available to your computer) into the editor.

To Select a Local File:

[   ] Browse...

Enter a description for the file.

[   ]
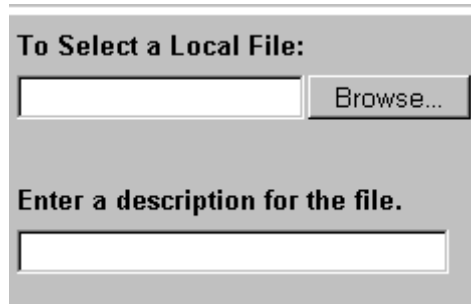
NOTE   You can only select files in the **To Select a Local File:** field if your computer has permission to upload files to the server.

To insert a picture from your computer, follow these steps.

1. Click the **Browse** button.
2. Navigate to the file that you want to insert and press **Open** to insert it.

   Your Webmaster can set a maximum size (in kilobytes) for images. If you select an image that exceeds the maximum, an error message appears and you cannot insert it.

   Your Webmaster can also restrict the type of image file you can insert. For example, if your Webmaster does not authorize you to insert bitmap (.bmp) files and you try to do so, an error message lists valid file extensions, and you cannot insert the image.

Microsoft Internet Explorer   ☒

⚠   You have not selected a file with one of the valid extensions: gif,jpg,png,jpeg,jif

[OK   ]
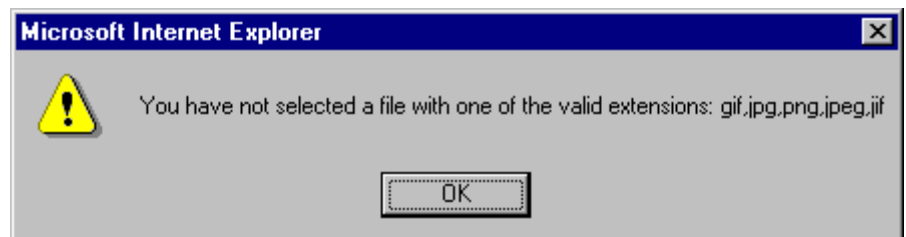
3. Click in the **Enter a description for the file** field. Enter a title to describe the file.

4. After you insert the picture, the title appears in the dialog box's top left corner to identify the picture to you and all users connected to the same Web server.

5. Information about the picture's file size, width and height appears in the upper right corner of the dialog box.

6. If you want to view a picture before inserting it, click **Preview** (on the right side of the dialog box).

7. Click **OK**.

8. The Picture Properties dialog box reappears. Here, you can change the picture's properties. For more information, see

   - "Adjusting a Picture" on page 469

   - "Setting a Border" on page 470

   - "Aligning the Picture" on page 471

   - "Adding Space around the Picture" on page 473

   - "Editing the Picture's Title" on page 474

9. Click **OK** to insert the picture into the editor.

Using the Second Media Selection Dialog Box

When using the second Media Selection dialog box, you can insert a picture from any folder available to your computer (whether the folder is on your computer or a remote computer) or from the Web server. Your Webmaster determines which pictures are available on the Web server.

To insert a picture from

- a folder available to your computer, click **Select New File**, navigate to the file of interest, and click **OK**.

- the Web server, click the **Select Server File** button.You are prompted to enter a **User Name** and **Password**. Your Webmaster assigns these codes to you, which are needed to copy the file to the Web server.

Next, the Image Explorer dialog appears (illustrated below). Navigate through the folder structure until you find the image. Then click **OK** to insert the image into **eWebEditPro+XML**.

See Also:

- ”The Picture Properties Dialog Box” on page 468
- ”Adjusting a Picture” on page 469
- ”Pixels” on page 470
- ”Setting a Border” on page 470
- ”Aligning the Picture” on page 471
- ”Resetting Width, Height, Border Thickness, and Alignment” on page 473
- ”Adding Space around the Picture” on page 473
- ”Editing the Picture's Title” on page 474
- ”The Options Button” on page 474

The Picture Properties Dialog Box

You can also use the Picture Properties dialog box to

- adjust the picture's width, height, border thickness, and alignment
- reset the image's properties width, height, border thickness, and alignment to their original specifications
- set spacing between the picture and surrounding information on the page
- enter or edit the picture's title
- view technical information about your connection

Adjusting a Picture

The layout area of the Picture Properties dialog box lets you adjust a picture's width, height, border thickness, and alignment.
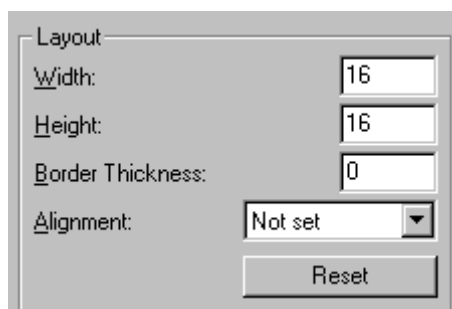
You can use the following fields to adjust the picture before inserting it into the editor.

To make this change	Use this field
The width of the picture, in pixels	**Width**
The height of the picture, in pixels	**Height**
Add a border around the picture	**Border Thickness** For more information, see "Setting a Border" on page 470

To make this change	Use this field
Adjust the alignment of the picture	**Alignment** For more information, see "Aligning the Picture" on page 471

Pixels

A pixel is a single point in a graphic image.

Computer monitors display pictures by dividing the screen into thousands of pixels, arranged in rows and columns. The pixels are so close together that they appear connected.

Below is an image shown at regular size and then enlarged so you can see the pixels that make up the picture.

regular size
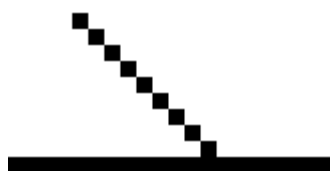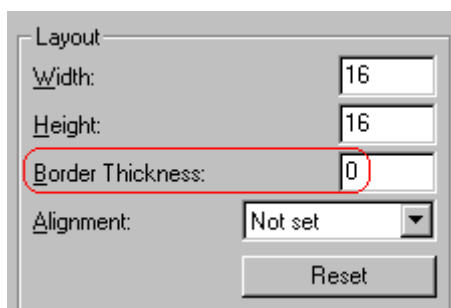
enlarged to show pixels

Setting a Border

To add a border around a picture, enter the border's thickness in pixels in the **Border Thickness** field on the Picture Properties

dialog box.

Here is a picture with a 1 pixel border.
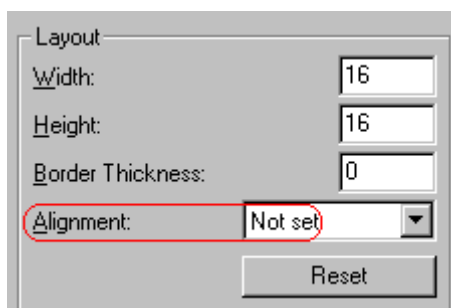
Here is the same picture with a 10 pixel border.

If the picture is not a hyperlink, its border is black. If the picture is also a hyperlink, the border is the same color as a hyperlink (for example, blue or purple if visited).

Aligning the Picture

To align a picture, use the **Alignment** field on the Picture Properties dialog box.

When deciding how to align a picture, you need to become familiar with these terms.

- *baseline* of text - the imaginary line on which the text lies. Some letters (such as g, p and y) have *descenders*, segments of letters that extend below the baseline

- *bottom* of text - the lowest section of a line to which a descender extends

- *top* of text - the highest spot of a line to which any segment of a letter extends

- *vertical center* - the midpoint between the top and bottom of the line
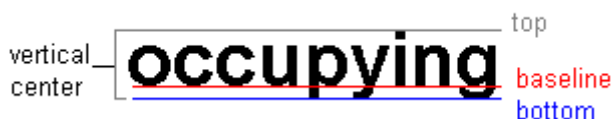
The following table lists your alignment choices.

To align	Click this in the Alignment field	Illustration
The picture on the left margin, allowing subsequent text to wrap around it	**Left**	
The picture on the right margin, allowing subsequent text to wrap around it	**Right**	
The top of the picture with the top of the text	**Text Top, Top**	
The vertical center of the picture with the *baseline* of the text	**Middle**	
The vertical center of the picture with the *vertical center* of the text	**AbsMiddle**	

To align	Click this in the Alignment field	Illustration
The bottom of the picture with the *baseline* of the text (This is the default alignment)	**Bottom, Baseline**	
The bottom of the picture with the *bottom* of the text	**AbsBottom**	

Resetting Width, Height, Border Thickness, and Alignment
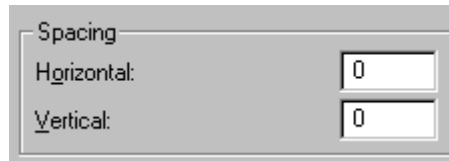
If you adjust the picture's width, height, border thickness, and/or alignment and later want to restore *all* of those settings to their original values, click the **Reset** button.
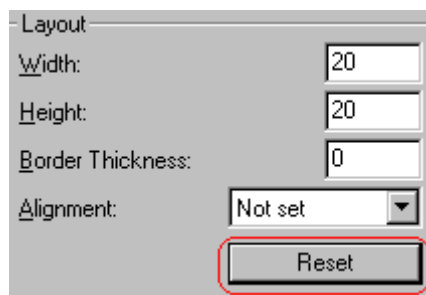
Note that you cannot selectively restore some settings -- the **Reset** button automatically restores all of them.

Adding Space around the Picture

On the Picture Properties dialog box, you can use the **Spacing** fields (**Horizontal** and **Vertical)** to add space around the picture. You enter a number of pixels to determine spacing value.

Spacing
Horizontal: 0
Vertical: 0

The following graphic illustrates the effect of adding spacing to a picture.

This image has no vertical or horizontal space

This image has 20 pixels of vertical space, no horizontal space

This image has 20 pixels of horizontal space, no vertical space

This image has 20 pixels of vertical space and 20 pixels of horizontal space
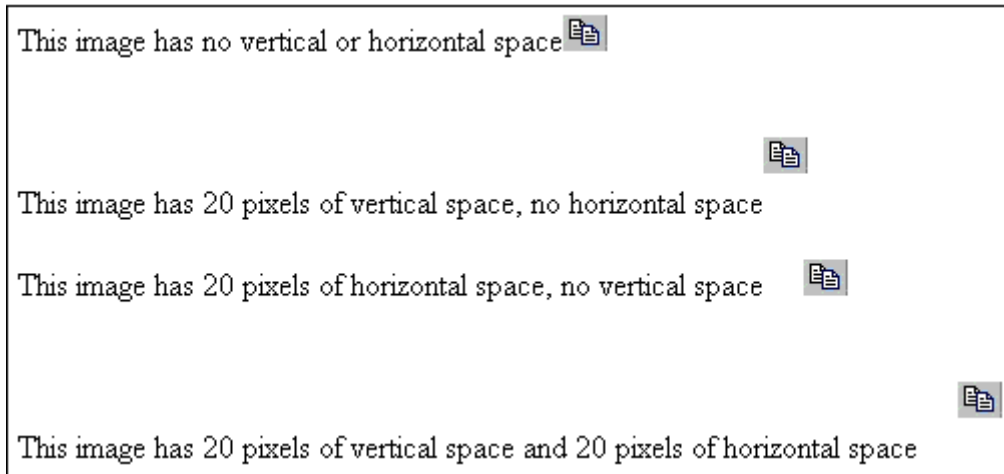
Editing the Picture's Title

The title that you entered in the Insert Media Item dialog box defaults into the **Title** field of the Media Selection dialog box. You can edit the title in this field if desired.

NOTE The title is also the `alt` text for the image. The `alt` text appears in place of the image on the Web page if the image itself cannot display for any reason.

The Options Button

When you click the **Options** button on the File Properties dialog box, the options dialog box appears. The box displays information about your connection to the Web server.
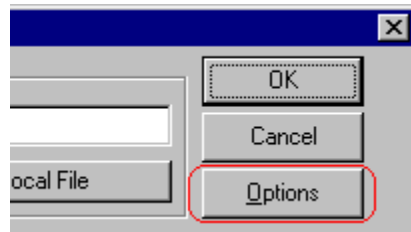
For information about these settings, see "Uploading Images" in the **eWebEditPro+XML** Developer's Reference Guide.

Moving an Image to the Server

If you insert an image from your computer into **eWebEditPro+XML** content, that image must be moved to the server when you save the content. The image can only appear on Web pages that display it after you move it to the server.

When you save content that includes an image you inserted, the following dialog appears.
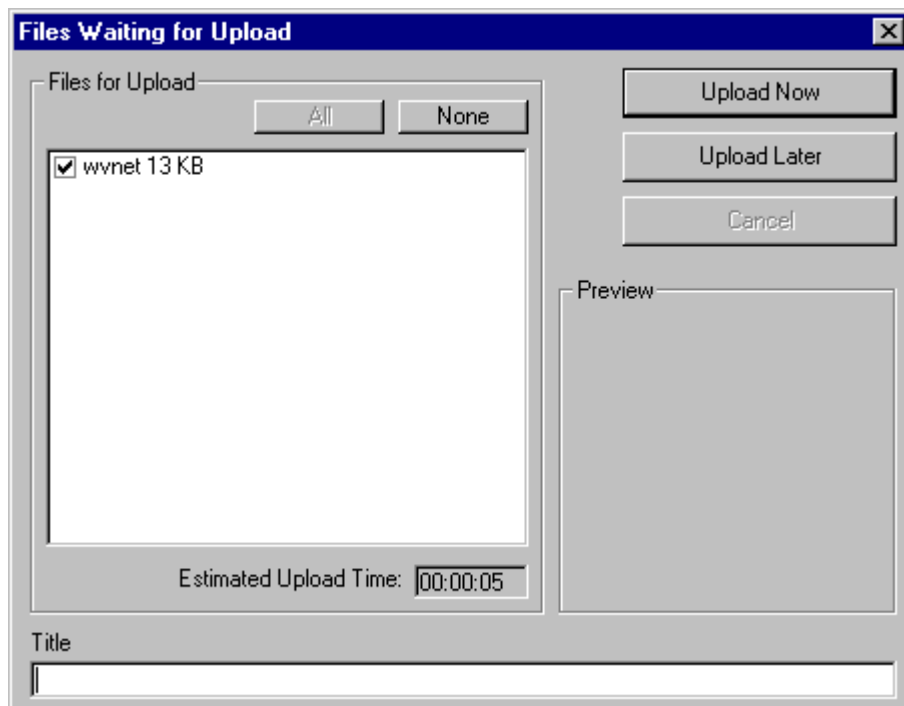
All inserted files appear in the dialog, which also estimates how long it will take to move the files to your server. If you do not want to wait that long to upload the files, click **Upload Later**. If you do this, the images will not appear on the published Web content until you move them to the server.

You can also enter a **Title** for the image near the bottom of the screen. If you do, this text appears when the user reading the Web pages moves the cursor over the image.

Deleting a Picture

If you want to delete a picture, follow these steps.

1. Move the cursor over the picture.
2. Click the mouse to select the picture.
3. Click the Cut button (✂).

Editing Images

WebImageFX lets you select an image from the content, edit that image, and then insert the updated image into the content. Editing consists of several functions available on the toolbar, such as

- brightening
- rotating
- changing the color depth
- inserting text

This section explains WebImageFX.

Important! WebImageFX is an external, add-on product available from Ektron.

Using WebImageFX

Choosing the Image

If you double click an image, it appears within WebImageFX. You can also right click the mouse and choose **Image Editor** from the menu that appears.

Menus
Cut
Copy
Paste
Paste Text
Select All
Clean HTML
Hyperlink...
Insert HTML...
✔ View as WYSIWYG
View as HTML
Picture...
Image Editor
Insert Custom Tag...
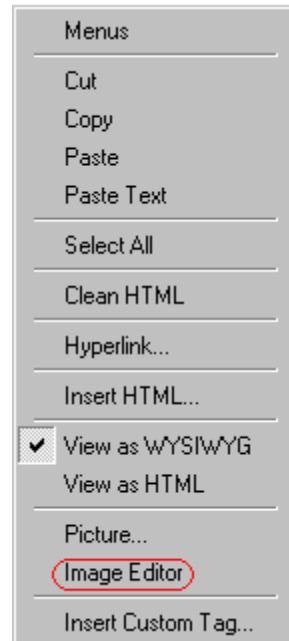
WebImageFX looks similar to **eWebEditPro+XML** but has different menu and toolbar buttons.

| File | Edit | View | Image | Annotations |
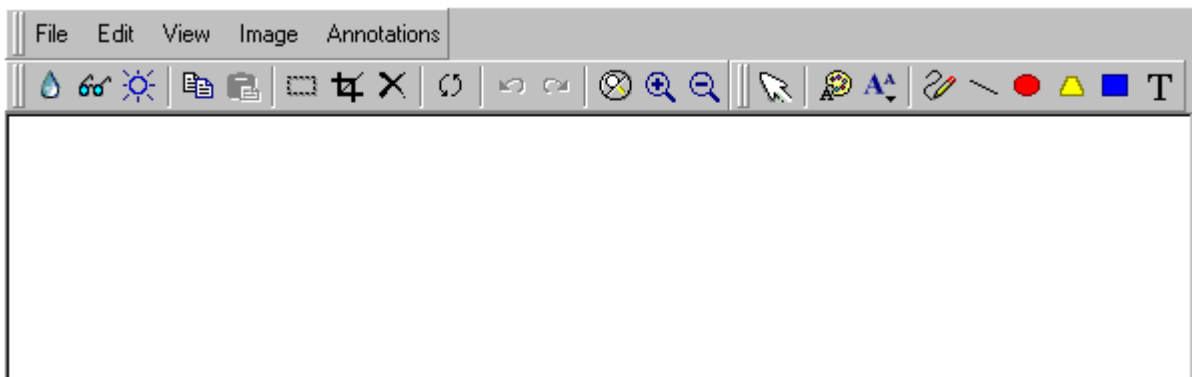
If the Image Edit button ( ) appears on your toolbar, you can click it to open WebImageFX. If no image is selected when you press the button or click the menu command, a blank editor appears, and you can use the **File -> Open** command to choose an image.

Once the image is in WebImageFX, you can use the buttons and menu options to edit it. The rest of this chapter describes those buttons and menu options.

Saving the Image

When you finish editing the image, you can insert it into the content by pressing the **Exit** button (⬛). Alternatively, you can save the image to a local or network folder using the Save button (💾).

When you insert the image into the content, WebImageFX checks the file extension. If the image is a .gif file, it is saved as a .png file in your temporary directory. For example test.gif is saved as
`C:\Documents and Settings\`*your user name*`\Local`
`Settings\Temp\test.png.`

Any other file type is saved in your temporary directory without changing the file extension, *unless* you use the Save As option. For example, you save test.jpg as test.png.

Assigning a Name to a New Image

If you create an image in WebImageFX, and then exit WebImageFX and return to **eWebEditPro+XML**, the system assigns the image a random name, such as WIF50A.jpg.

If you want to assign a different name and/or folder to the image, use the Save as command.

See Also: "Save As" on page 502

Toolbar Buttons and Menu Commands

The following tables list each toolbar button and menu command. They are followed by a more detailed description of each function.

File Menu Options

Toolbar Button	Command	Brief Description	For more information, see
	Create New	Creates a new image.	"Create New" on page 489
	Open	Selects an image to edit.	"Open" on page 495
	Save	Saves changes to an image.	"Save" on page 501
	Save As	Saves the current image under a different name or format.	"Save As" on page 502
	Twain Acquire	Performs a single page scan. Before scanning, you must select a source using the Twain Source command.	"Twain Acquire" on page 506
	Twain Source	Allows the user to select a source for acquiring an image, such as a scanner or digital camera.	"Twain Source" on page 506
	Exit	Save changes and return to **eWebEditPro+XML**.	"Exit" on page 491
	Exit without save	Ignore changes; return to **eWebEditPro+XML**.	"Exit without Save" on page 492

Edit Menu Options

Toolbar Button	Command	Brief Description	For more information, see
	copy	Copies a selected area of an image.	"Copy" on page 489

Toolbar Button	Command	Brief Description	For more information, see
	paste as new image	Inserts copied image or area into a new file.	"Paste as New Image" on page 497
	undo	Reverses the most recent action.	"Undo" on page 507
	redo	Reapplies the changes from the command that occurred before you pressed Undo.	"Redo" on page 500
	select	Selects an area of an image. You can then perform actions on the area, such as blur and delete.	"Select" on page 503
	crop	Removes everything outside of selected area of an image.	"Crop" on page 489
	delete	Deletes selected area of an image.	"Delete" on page 490

View Menu Options

Toolbar Button	Command	Brief Description	For more information, see
	reset zoom ratio	Displays image at full size.	"Reset Zoom Ratio" on page 500
	zoom in	Increases an image's magnification.	"Zoom In" on page 507
	zoom out	Decreases an image's magnification.	"Zoom Out" on page 508

Image Menu Options

Toolbar Button	Command	Brief Description	For more information, see
	image info	Displays information about an image.	"Image Info" on page 493
	dimensions	Modifies an image's width and height.	"Dimensions" on page 490
	color depth	Changes the number of colors available to an image.	"Color Depth" on page 487
	blur	Blurs or softens an image.	"Blur" on page 483
	sharpen	Sharpens edges within an image.	"Sharpen" on page 503
	brightness	Changes an image's brightness.	"Brightness" on page 484
	contrast	Changes the difference between light and dark areas of an image.	"Contrast" on page 488
	horizontal flip	Reverses an image horizontally left to right.	"Horizontal Flip" on page 493
	vertical flip	Flips an image vertically top to bottom.	"Vertical Flip" on page 507
	rotate	Turns an image a specified number of degrees.	"Rotate" on page 501

Annotation Menu Options

Toolbar Button	Command	Brief Description	For more information, see
	pointer selection	Click an annotation to select it.	"Pointer Selection" on page 497
	choose color	Sets the color for an annotation before you insert it.	"Choose Color" on page 485
	choose font	Sets the color of text before you insert it.	"Choose Font" on page 486
	freehand	Draws a line in any shape that you want.	"Freehand" on page 492
	line	Draws a straight line.	"Line" on page 494
	oval	Draws an oval.	"Oval" on page 496
	polygon	Draws a polygon (a closed figure surrounded by straight lines).	"Polygon" on page 498
	rectangle	Draws a rectangle.	"Rectangle" on page 499
	text	Inserts text.	"Text" on page 504

Blur

Standard Toolbar Button

Description

Blurs or softens an image. You can select a level of blur, from 0 through 4.

If you select an area of the image, the command only changes that area.

Dialog Box
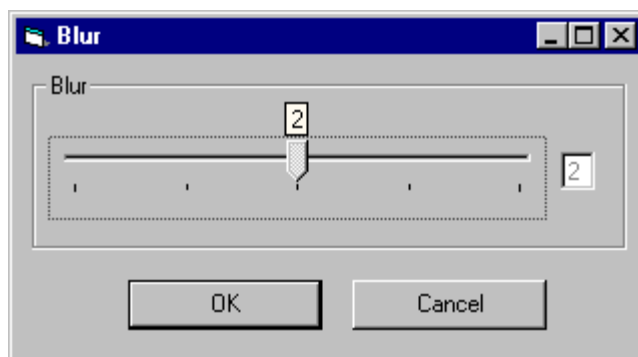
Brightness

Standard Toolbar Button

Description

Increases or decreases an image's brightness. You can select a brightness level from 32 (brightest) through -32 (darkest).

If you select an area of the image, the command only changes that area.

NOTE   You cannot adjust brightness if the image's bit depth is 8 or fewer. *See Also:* "Specifying Color Depth" on page 508

Dialog Box
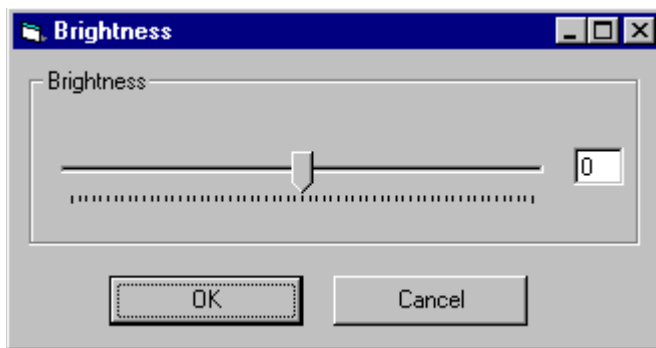
Choose Color

Standard Toolbar Button

Description

Lets you choose the color of an annotation before you insert it.

To change an annotation's color *after* inserting it, place the cursor on the annotation and press the right mouse button to display the Attributes menu.

Dialog Box

Choose Font

Standard Toolbar Button

A

Description

Lets you choose the color of annotation text before you insert it.

To change an annotation's color *after* inserting it, place the cursor on the annotation and press the right mouse button to display the Attributes menu.
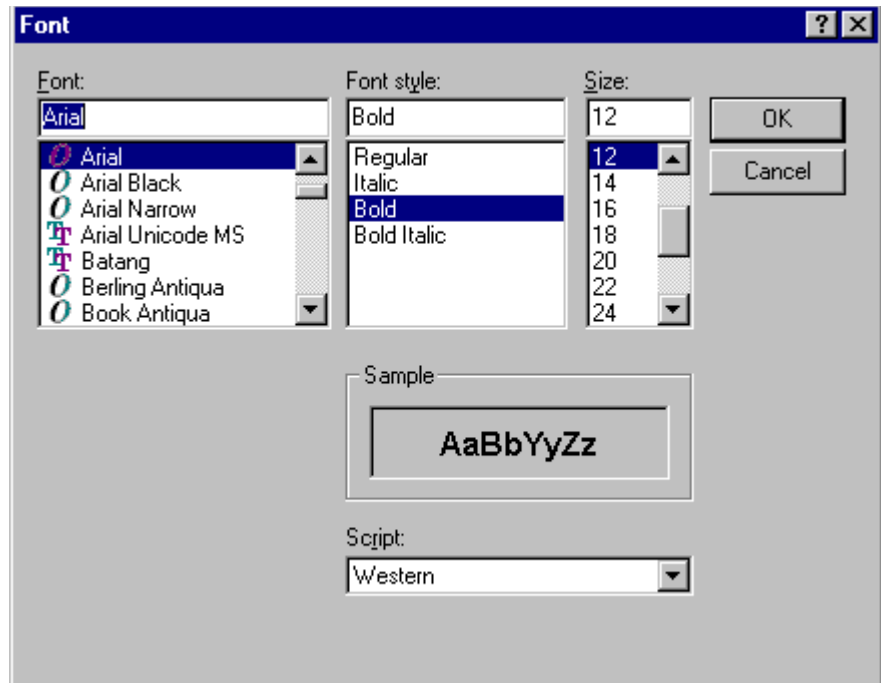
Dialog Box

Color Depth

Standard Toolbar Button

Description

Changes an image's color depth.

See Also: "Specifying Color Depth" on page 508

Dialog Box
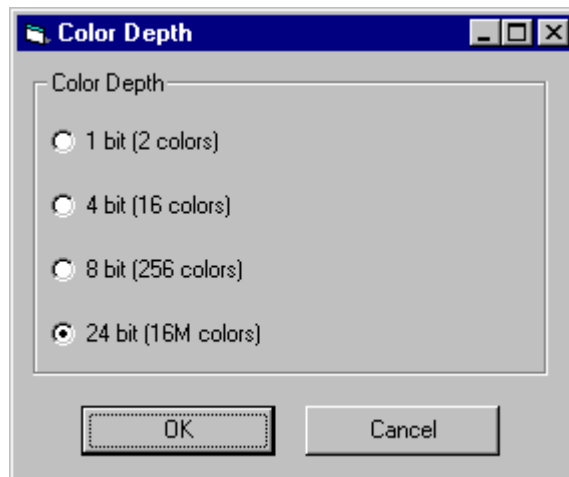
Contrast

Standard Toolbar Button

Description

Increases or decreases an image's contrast (that is, the difference between light and dark areas of an image). You can select a contrast level, from 10 through -10.

If you select an area of the image, the command only changes that area.

Dialog Box
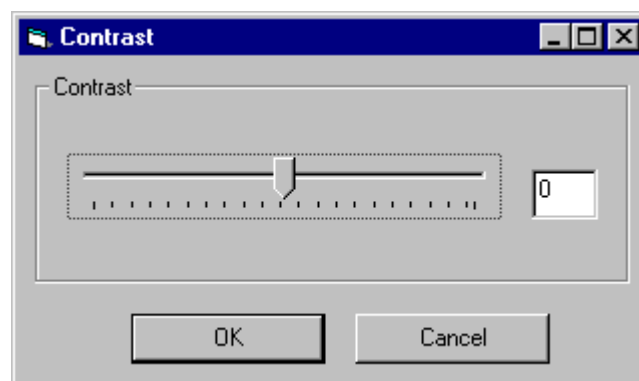
Copy
Standard Toolbar Button

Description

Copies a selected area of an image. After you copy an image, you can paste it using the paste command. *See Also:* "Paste as New Image" on page 497

To select an area of an image, use the Select command. *See Also:* "Select" on page 503

If you do not select an area, the entire image is copied.

Create New
Standard Toolbar Button

Description

Lets you create a new image. If you are editing an image when you press this command, you are asked if you want to save changes to it first.

By default, a new image's bit depth is 24, but you can change it if desired using the color depth command.

See Also: "Color Depth" on page 487

Crop
Standard Toolbar Button

Description

Keeps selected area of an image; removes everything outside that area.

To use the Crop command, follow these steps.

1. Select an area of an image that you want to keep.

2. Press the Crop button (🛱).

3. Everything outside the selected area is removed.

Delete

Standard Toolbar Button

✕

Description

Removes a selected area of an image. You must select an area before you delete it.

The deleted area is not saved for later pasting. In contrast, if you use the Cut command, you can later paste the cut area.

Dimensions

Standard Toolbar Button

✛

Description

Lest you change an image's width and/or height, which are defined in pixels.

Maintaining Aspect Ratio

Use this check box to change an image's size while maintaining its *aspect ratio.*
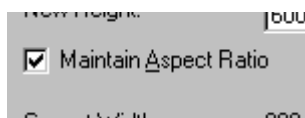
Aspect ratio is the ratio of an image's width to height. For example, if a graphic has an aspect ratio of 2:1, its width is twice as large as its height.

If you check the **Maintain Aspect Ratio** box, just specify a new width -- the height is calculated automatically.

Dialog Box
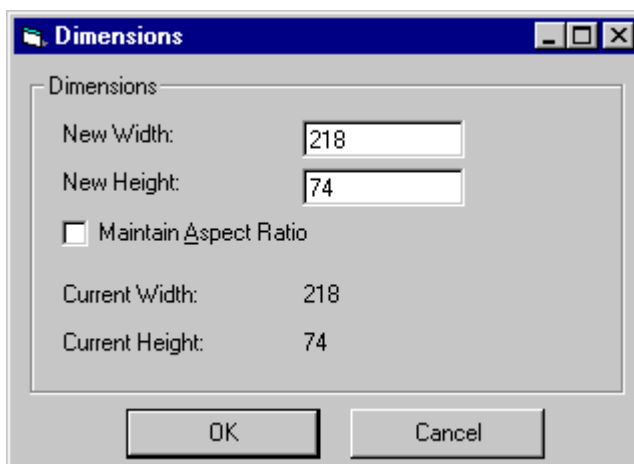
Exit

Standard Toolbar Button

Description

Save the change in the WebImageFX and return to **eWebEditPro+XML**, where the updated image appears.

Exit without Save

Standard Toolbar Button

Description

Ignore changes made to the image in WebImageFX. Return to eWebEditPro+XML.

Freehand

Standard Toolbar Button

Description

Lets you draw a line in any shape that you want, similar to using a pen on paper.

To use this command, click the freehand command, drag the line, and release the mouse. To change the line's size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.

Dialog Box

Attributes ☒

Line Attributes | Color Attributes |

Line Size

| 11 | ▲▼ |

☑ Highlight

| OK | Cancel |
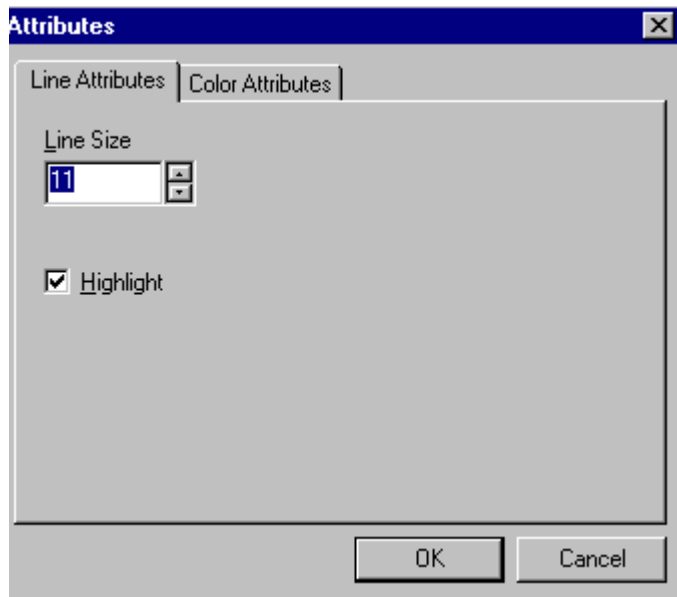
Horizontal Flip

Standard Toolbar Button

Description

Reverses an image horizontally left to right.

Click this command again to reverse the image horizontally right to left.

B

Image before horizontal flip

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Image after horizontal flip

Image Info

Standard Toolbar Button

Description

Displays information about an image:

- image name
- height and width in pixels
- bit depth (*See Also:* "Specifying Color Depth" on page 508)
- file format

Line

Standard Toolbar Button

Description

Draw a straight line. To change a line's size or color, right click it after drawing it.

To use this command, click the line command, drag the line, and release the mouse. To change the line's size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.
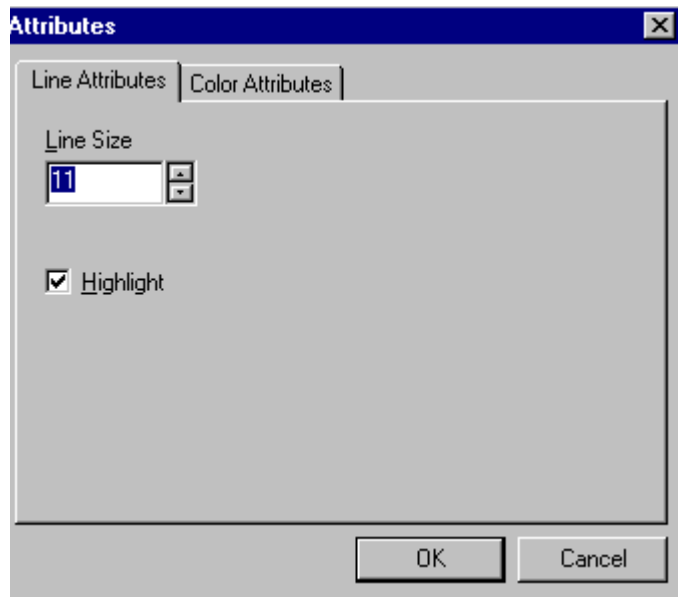
Dialog Box

Open

Standard Toolbar Button

Description

Select an image for editing. The image can be on your computer or a local area network.

Dialog Box
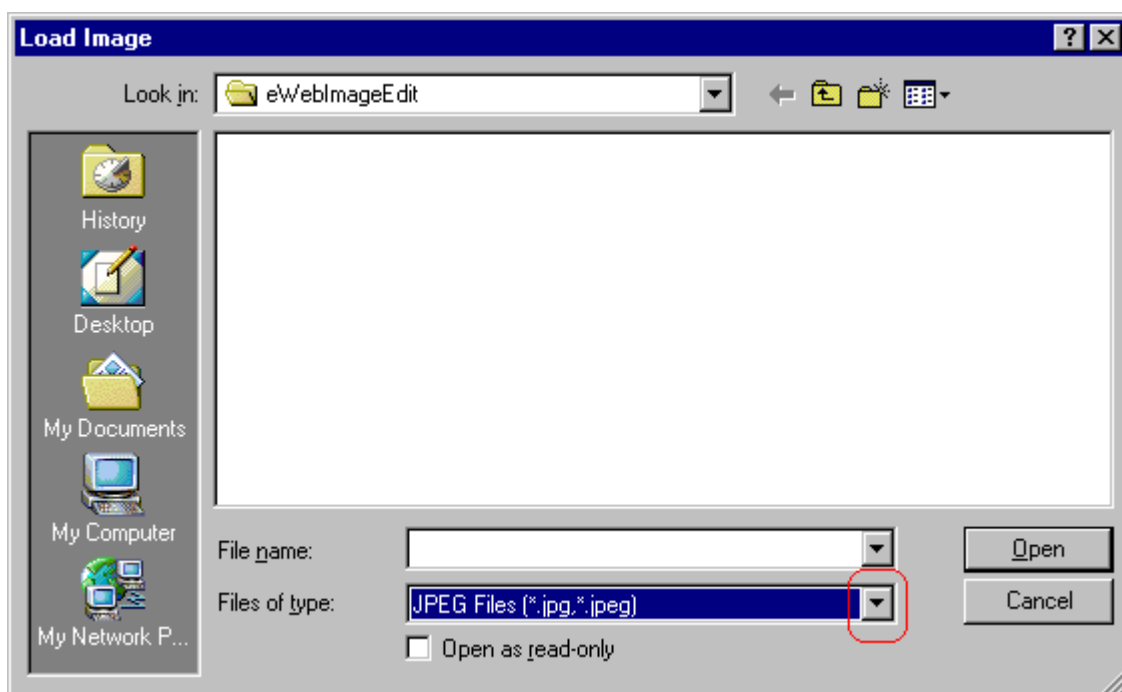
To change the type of file that appears in the window, click the down arrow (circled above) to the right of the **Files of type** field. Your system administrator determines which types of files you can edit.

Oval

Standard Toolbar Button

Description

Draws an oval.

To use this command, click the oval command, drag the line, and release the mouse. To change the oval's line size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.

Dialog Box

Attributes

Line Attributes | Color Attributes

Line Size

`11`

☑ Highlight

OK   Cancel
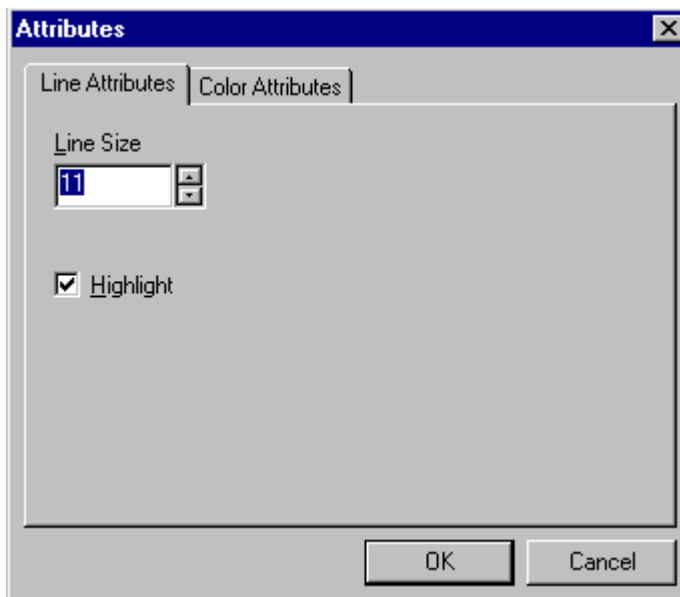
Paste as New Image

Standard Toolbar Button

Description

> After you copy or cut an image or an area of an image, use paste as new image to insert it into a new file.
>
> Before creating a new file, WebImageFX asks if you want to save changes to current file.

Pointer Selection

Standard Toolbar Button

Description

Click an annotation to select it. After you select an annotation, you can perform functions on it, such as delete it.

This command is a toggle, which means the first time you click it, it is on, and the next time you click it, it is off.

Polygon

Standard Toolbar Button

Description

Draws a polygon (that is, a closed figure surrounded by straight lines).

To use this command, follow these steps.

1. Click the polygon command.
2. Drag the line in one direction as far as you want.
3. Drag the line in the other directions to complete the polygon.
4. Double click the mouse to terminate the polygon.
5. To change the polygon's line size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.

Dialog Box
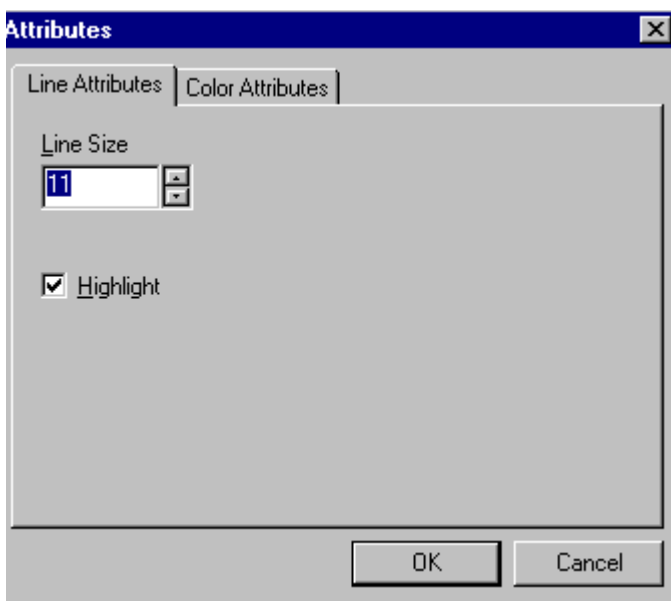
Rectangle

Standard Toolbar Button

Description

Draws a rectangle.

To use this command, click the rectangle command, drag a rectangle, and release the mouse. To change the rectangle's line size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.

Dialog Box
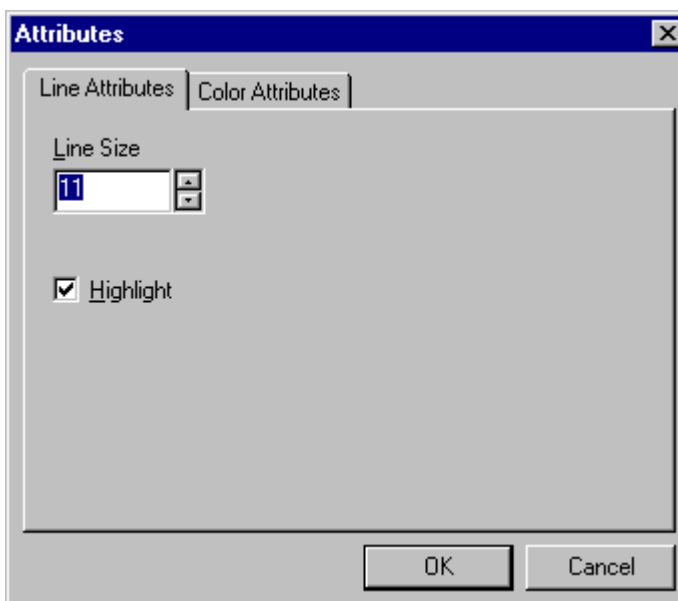
Redo

Standard Toolbar Button

Description

If you use the Undo command and then decide that it was a mistake, use this command. It re-applies the changes from the command that occurred before you pressed Undo.

See Also: "Undo" on page 507

Reset Zoom Ratio

Standard Toolbar Button

Description

Displays image at full size.

See Also: "Zoom In" on page 507; "Zoom Out" on page 508

Rotate

Standard Toolbar Button

ᗡ

Description

Turns an image a specified number of degrees. Note that the dialog box lets you rotate the image

- left or right
- 90, 180, or 270 degrees
- any number of degrees between 1 and 359

Dialog Box
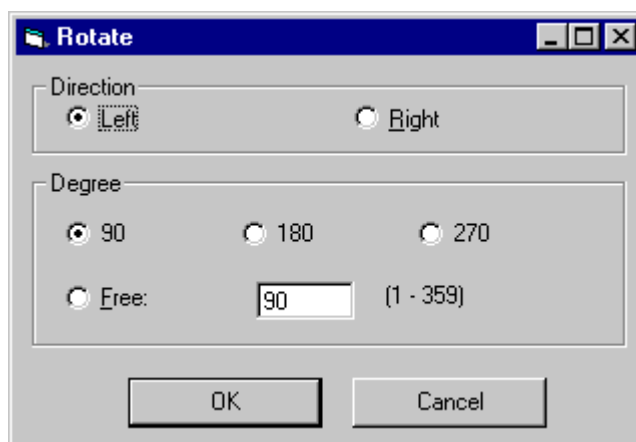
Save

Standard Toolbar Button

Description

Save changes to an image. If required information is missing, such as the image name, you are prompted for this information.

Dialog Box
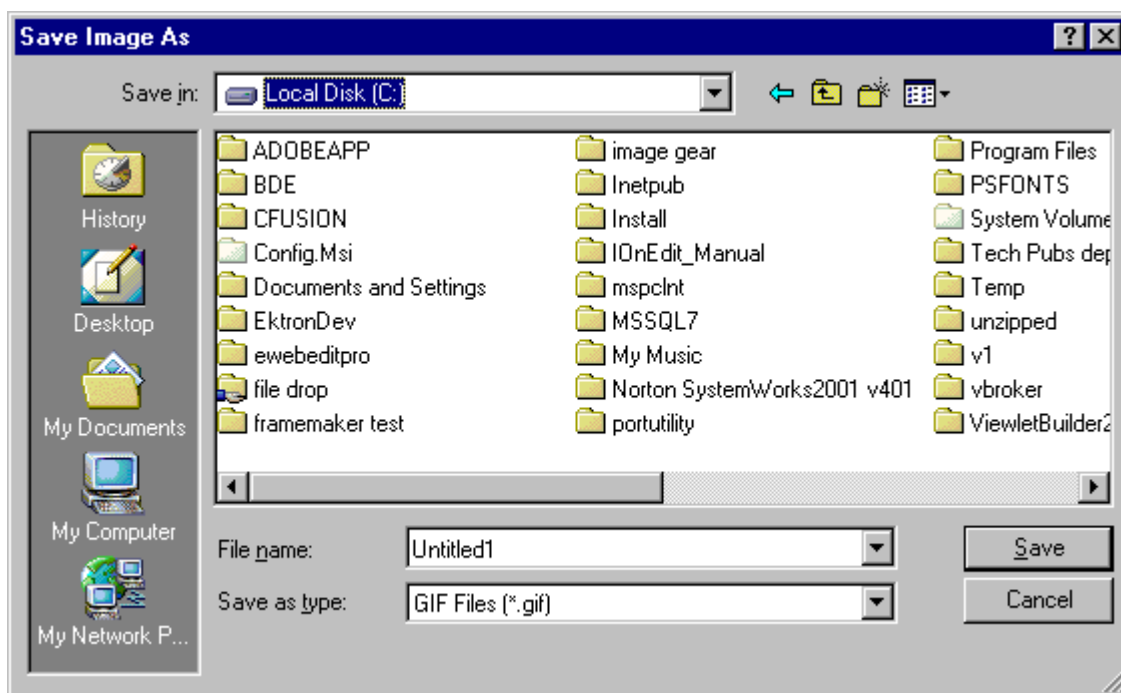
NOTE	The dialog box only appears the first time you save the image. If you later want to save it to a different folder, or under a different name or file type, use the Save As command.

Save As

Standard Toolbar Button

Description

Save the current image under a different name or format. For example, you might save mypicture.gif as mypicture.jpg.

Your system administrator determines which file formats are available.

Dialog Box

See

Select

Standard Toolbar Button

Description

Selects an area of an image. You can then execute other commands on the selected area, such as blur, sharpen, cut, and delete.

NOTE   Once you press the Select command, it remains selected and continues to be active until you press it a second time.

Sharpen

Standard Toolbar Button

Description

Sharpens edges within an image. You can select a level of sharpness, from 1 through 5.

Sharpening brings an image into better focus and increases the detail.

If you select an area of the image, the command only changes that area.

Dialog Box
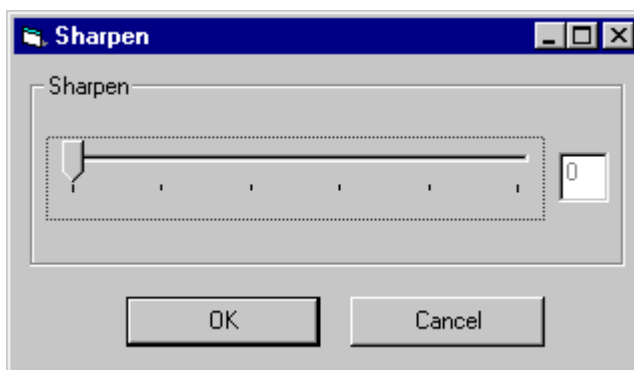
Text

Standard Toolbar Button

T

Description

Places text on an image. You can also change the text's size, font, color, and attributes (bold, italic, etc.).

To use the Text command, follow these steps.

1. Click the Text button (T).
2. Move the cursor to where you want to place the text.
3. Click the mouse button and drag a rectangle in which to insert the text.

NOTE Make sure the rectangle is large enough to accommodate your text. The rectangle disappears after you enter text.

4. Type the text.
5. Click outside the rectangle to close it.
6. To change the text or its font, size, style, color, etc., place the cursor over the text and right click the mouse. The text attributes dialog appears.

Dialog Box
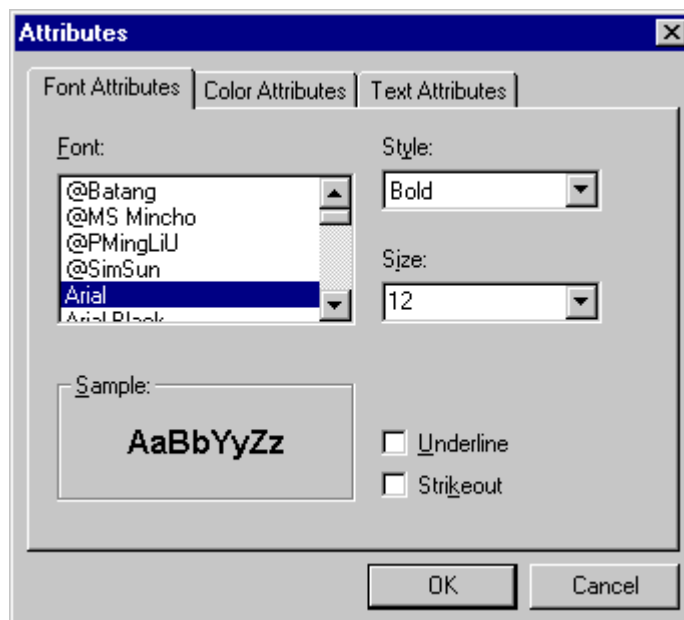
The following table lists functions you can perform with this dialog.

To change this	Use this tab/field
font	**Font Attributes/Font**
font size	**Font Attributes/Size**
font style (**bold**, *italic*, etc.)	**Font Attributes/Style**
underlining	**Font Attributes/Underline**
strikeout (for example, ~~sample~~)	**Font Attributes/Strikethrough**
font color	**Color Attributes/Primary Color**
text	**Text Attributes**/*white box*
if text wraps when it reaches the end of a line	**Text Attributes/ Wrap**

Twain Acquire

Standard Toolbar Button

Description

Perform a single page scan from a previously selected source.

See Also: "Twain Source" on page 506

Importing Scanned Images

WebImageFX lets you acquire images from a scanner or digital camera that supports the Twain standard. You select the source (using Twain Source) and do a quick acquire from that source (using Twain Acquire).

Limitations

- You can only acquire one page at a time

- Few digital cameras support twain. Usually, digital cameras resemble a hard drive or use proprietary software to extract images. Ektron does not support an interface to proprietary software.

- Not all scanners support the twain standard

Twain Source

Standard Toolbar Button

Description

Lest you select a source for acquiring an image, such as a scanner or digital camera.

See Also: "Twain Acquire" on page 506

Undo

Standard Toolbar Button

Description

Reverses the most recent commands within the current editing session.

You can undo several commands at once by pressing the undo command repeatedly. The first time you press the command, the most recently completed command is "undone." The next time, the second most recently completed command is "undone", etc.

See Also: "Redo" on page 500

Vertical Flip

Standard Toolbar Button

Description

Flips an image vertically top to bottom.

Click this command again to reverse the image vertically bottom to top.

Image before vertical flip

Image after vertical flip

Zoom In

Standard Toolbar Button

Description

Increases an image's magnification.

You can press this command several times to continue to increase magnification.

See Also: "Zoom Out" on page 508; "Reset Zoom Ratio" on page 500

Zoom Out

Standard Toolbar Button

Decrease an image's magnification.

You can press this command several times to continue to decrease magnification.

See Also: "Zoom In" on page 507; "Reset Zoom Ratio" on page 500

Specifying Color Depth

To specify an image's color depth (that is, the number of colors available to an image), specify a *bit depth*. The color depth is derived from the bit depth. Here are the bit depth values.

Bit depth	Color depth
1	2 colors
4	16 colors
8	256 colors
24	16M colors

Introduction to Tables

Sometimes, the information on your Web page looks better when displayed on a table. Here is an example.

City	Baseball Team	Hockey Team
Boston	Red Sox	Bruins
New York	Yankees / Mets	Rangers
Chicago	White Sox / Cubs	Black Hawks

This section explains
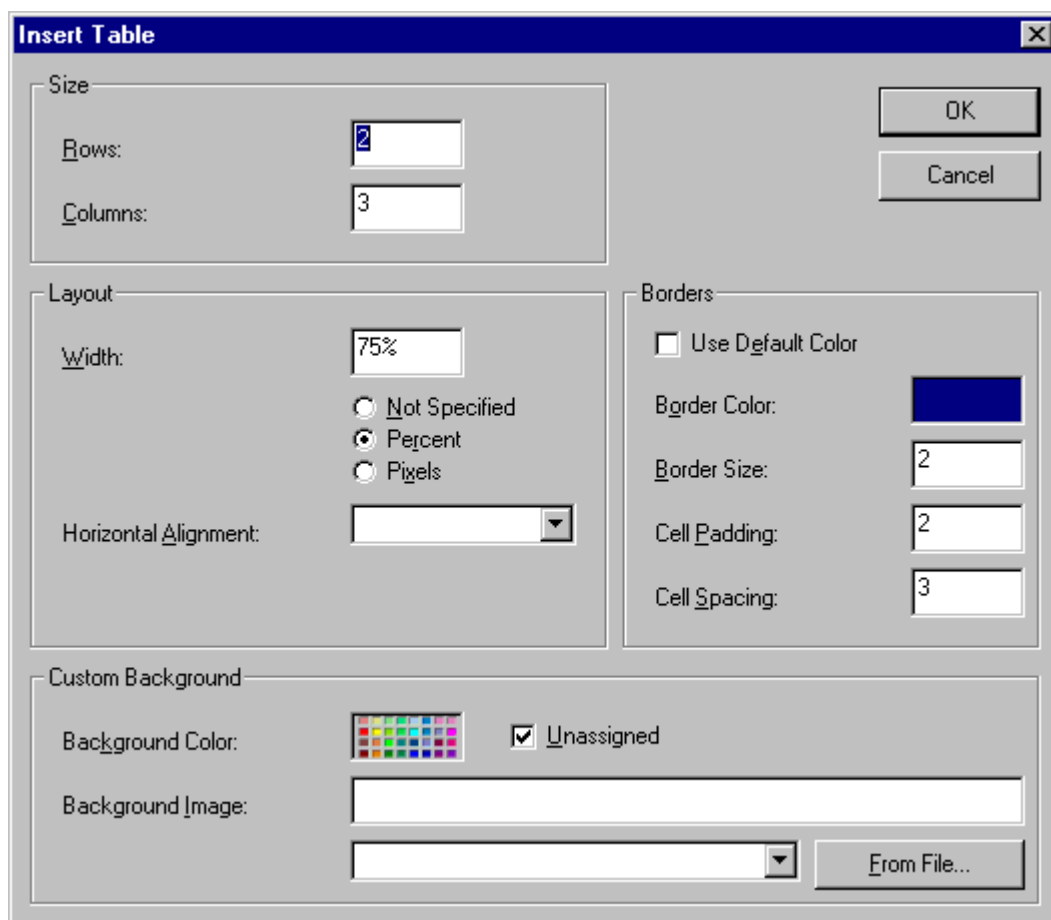
- "Creating a Table" on page 510
- "Deleting a Table" on page 511
- "Inserting a Table within a Table" on page 512

See Also:

- "Table Dialog Boxes and Menus" on page 513
- "Manipulating Your Table's Format" on page 520
- "Working with Table Cells" on page 535
- "Section 508 Tables" on page 570

Creating a Table

To create a table, click the table button (▦) then click **Insert Table** from the menu. When you do, the Insert Table dialog box appears.

You can also access this dialog box after you insert it. You would do this if you wanted to edit any of the information entered in the dialog.

To access this dialog after insertion, follow these steps.

1. Click the table.
2. Right click the mouse.
3. Click **Table Properties** from the menu.

When creating a table, you can specify the

- number of rows and columns
- width
- horizontal alignment on the page
- background color or background picture
- border size and color

For more information about managing tables, see "Manipulating Your Table's Format" on page 520.

For more information about managing individual cells within a table, see "Working with Table Cells" on page 535.

Deleting a Table

To delete a table, follow these steps

1. Move the cursor over the table until the cursor becomes a four-headed arrow (✛).
2. Click the mouse button. The table becomes selected (small squares appear around it).
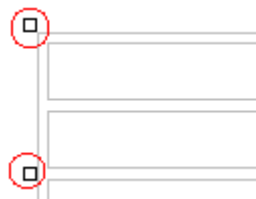
3. Press <Delete>.

Inserting a Table within a Table

You can insert a table within a table. You might want to do this to arrange text in columns.

NOTE   HTML does not let you use tabs or spaces to align text in columns. You must use a table to align columns. You can remove the table's border, so that no lines appear between the columns and rows.

To insert a table within a table, follow these steps.

1. Place the cursor in the cell into which you want to insert a table.

2. Click the Insert Table button ( ).

3. Click **Insert Table** from the menu.
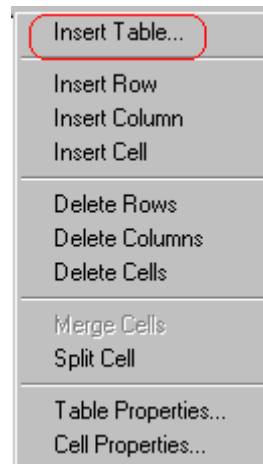
4. The Insert Table dialog box appears.

5. Edit the fields in the dialog box as needed. Then, click **OK**.

Table Dialog Boxes and Menus

This section explains the menu options and dialog boxes you use to manipulate tables and cells. In most cases, you are referred to another section that describes the feature in more detail.

This section explains

-
-
-
-

The Insert Table Menu

You access the Insert Table menu by clicking on the Insert Table button (⊞) while the cursor is inside a table.

NOTE | Before you click the button, make sure the table is not selected (that is, the table is not surrounded by small boxes).

When you do, the following menu appears.
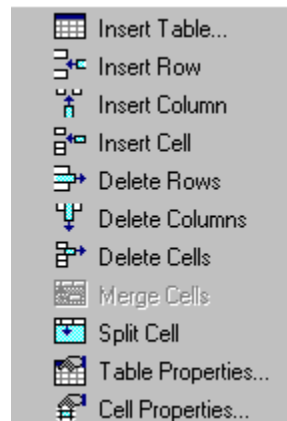
The following table lists the menu options and where to get more information on each.

Menu Option	Description	For more information, see
Insert Table	Inserts a new table where the cursor is currently resting	"Creating a Table" on page 510
Insert Row	Creates a new table row above the row in which the cursor is currently resting	"Adding or Removing Rows and Columns" on page 521
Insert Column	Creates a new table column next to the column in which the cursor is currently resting	"Adding or Removing Rows and Columns" on page 521
Insert Cell	Inserts a cell to the left of the cursor in a table	
Delete Rows	Deletes table row in which the cursor is currently resting	"Adding or Removing Rows and Columns" on page 521
Delete Column	Deletes table column in which the cursor is currently resting	"Adding or Removing Rows and Columns" on page 521
Delete Cells	Deletes the selected cells	
Merge Cells	Combines the contents of two or more selected cells into one	"Merging Two Cells" on page 549
Split Cell	Divides a cell into two. Each cell occupies one half the size of the original cell.	"Splitting a Cell" on page 548
Table Properties	Displays and lets you edit table properties, such as the number of rows and columns, cell padding, and borders.	"The Table Properties Dialog Box" on page 515
Cell Properties	Displays and lets you edit cell properties, such as width and alignment	"The Cell Properties Dialog Box" on page 517

The Table Properties Dialog Box

The Insert Table dialog box lets you manipulate most elements of a table's appearance.

The following table lists the fields on this dialog box and refers you to the section that explains each field.

Field(s)	Lets you specify	For more information, see
Size: Rows, Columns	The number of rows and columns in the table	"Choosing the Number of Rows and Columns" on page 520
Layout: Width	Table width	"Specifying Table Width" on page 522
Layout: Horizontal Alignment	The table's alignment across the Web page	"Setting Horizontal Alignment" on page 545
Background Color	The background color of the table	"Specifying a Table's Background Color" on page 528
Background Image	A background image for the table	"Specifying a Background Image for a Table" on page 530
Borders: Use Default Color	Whether or not to use the default color (gray) for table borders	
Border Color	If you do not use the default, the color of the table border	"Assigning Border Color" on page 531
Border Size	The size of the table border	"Assigning Border Size" on page 533
Cell Padding	The space (in pixels) between the cell text and a cell's border	"Assigning Cell Padding" on page 551
Cell Spacing	The space (in pixels) between a cell and surrounding cells	"Assigning Cell Spacing" on page 552

The Cell Properties Dialog Box

The Cell Properties dialog box lets you manipulate most elements of a cell's appearance.

The following table lists the fields on this dialog box and refers you to the section that explains each field.

Field(s)	Lets you specify	For more information, see
Rows Spanned	If the cell spans two or more rows	"Spanning Rows or Columns" on page 543
Columns Spanned	If the cell spans two or more columns	"Spanning Rows or Columns" on page 543
Width	The minimum cell width	"Specifying the Width of a Cell" on page 535
Word Wrap	Whether text moves down to the next line when it reaches the specified width of a cell	"Word Wrap" on page 550
Horizontal Alignment	The alignment of data across a cell	"Setting Horizontal Alignment" on page 545
Vertical Alignment	The alignment of data up and down within a cell	"Setting Vertical Alignment" on page 547
Background Color	The cell's background color, if you want it to be different from the table's background color	"Specifying a Cell's Background Color" on page 539
Background Image	A background image for the cell	"Specifying a Background Image for a Cell" on page 541
Use Default Color	Apply the table border color to this cell border	
Border Color	Apply a color other than the table border color to this cell border	"Setting a Cell's Border Color" on page 538

The Table Context Sensitive Menu

The following menu appears when you right click the mouse while the cursor is in a table.
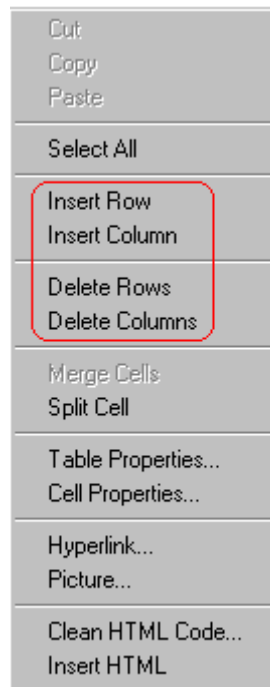
All items on this menu are described in "The Context Sensitive Menu" on page 444 except **Tables**, which is described in "The Insert Table Menu" on page 513.

Manipulating Your Table's Format

This section explains how to manipulate your table's format by specifying

- a number of rows and columns
- a width
- horizontal alignment
- a background color or image
- border color and size
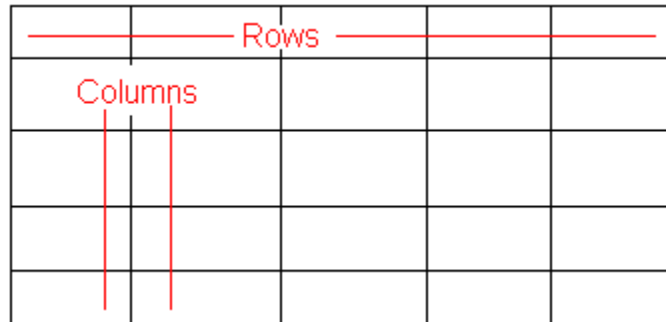
Choosing the Number of Rows and Columns

Use the **Size** section of the Insert Table dialog box to specify the number of rows and columns in the table.
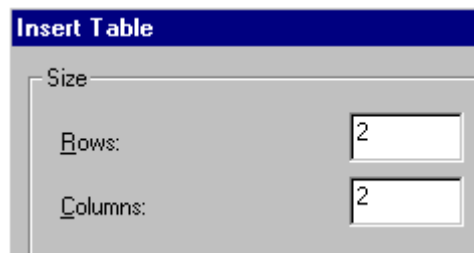
A row is a horizontal series of cells, while a column is a vertical series.

If you know how many rows and columns the table will be, enter those numbers. If you don't know the number of rows and columns you need when you create the table, estimate how many you need. You can add or remove rows and columns later.

Placement of Inserted Row or Column

If you add a row, it appears above the row in which the cursor was resting when you pressed **Insert Row**.

If you add a column, it appears on the left side of the table.

Adding or Removing Rows and Columns

To add or remove rows and columns after you create the table, follow these steps.

1. Place the cursor in the cell from which you want to add or delete.

2. Right click the mouse. A menu appears.
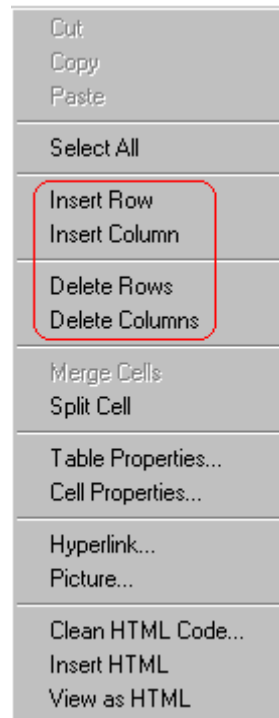
3. Click the appropriate action from the menu. For example to add a row, click **Insert Row**.

NOTE   If you are working with nested tables, and you add or remove a column then undo that action and redo it, you must press the redo button once for each cell in the row or column.

Specifying Table Width

When you create a table, you can set its width by specifying one of the following:

- *percentage* of the window: the table's width varies as a user adjusts the browser size

- *fixed number of pixels,* the table's width stays the same as a user adjusts the browser size

You can also *not* set a width but instead let information you enter into the table's cells determine its width.
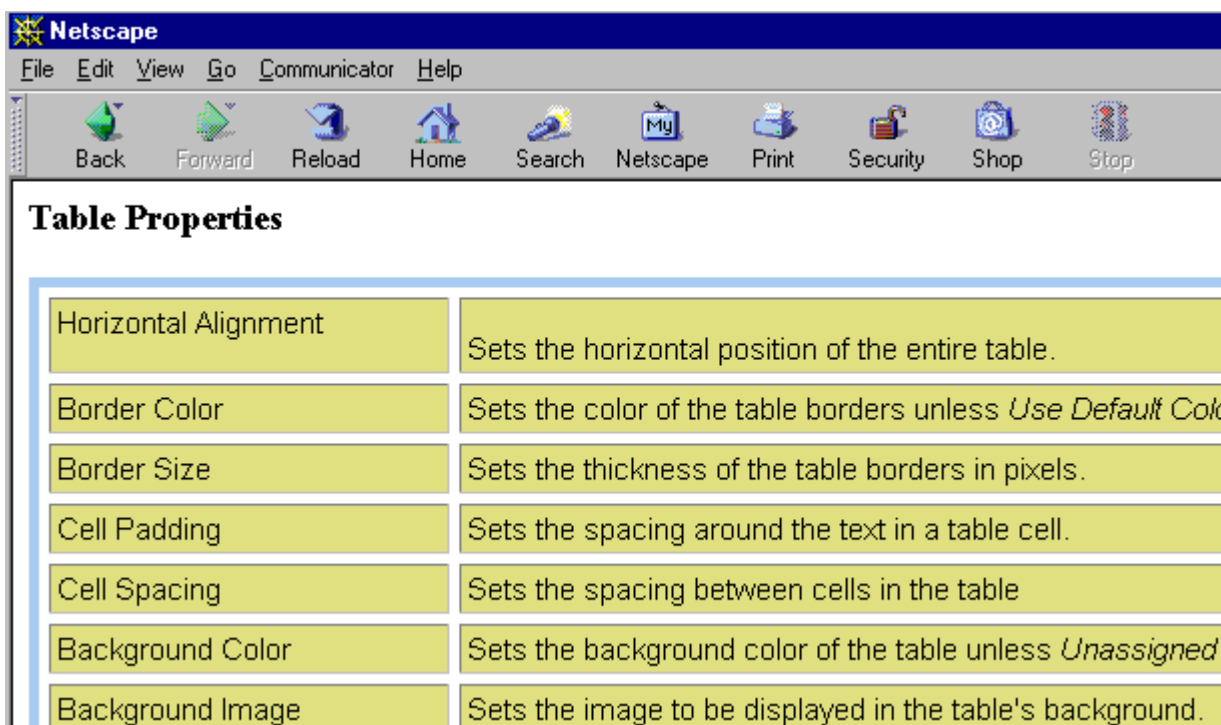
Specifying Table Width by Percentage

Specify table width by percentage if you want the table to be resized as the user resizes the browser.

For example, if you specify that a table is 100% wide, and your browser displays 14 inches across when it is maximized, the table fills the screen (except for the browser border).

If you resize the browser to half the screen, the table will be about 7" wide. You still see both columns, but some of the data is moved down.
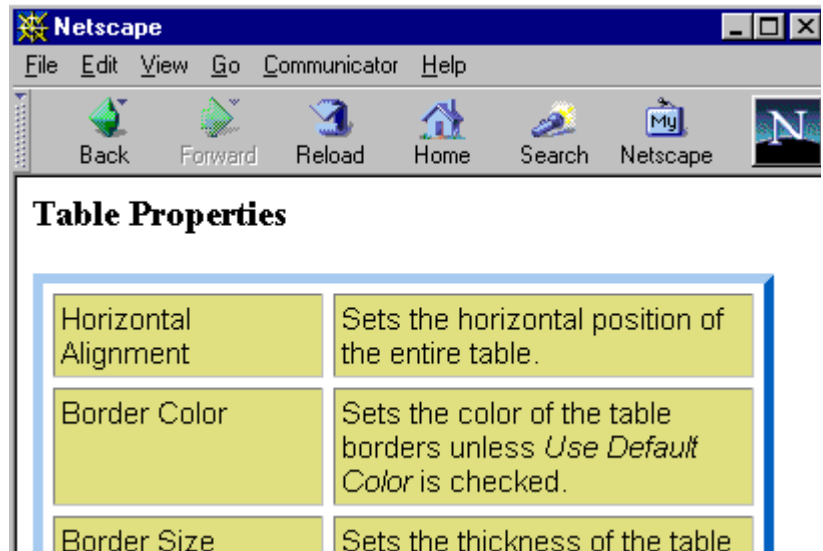
Setting Table Width by Percentage

To specify table width by percentage, choose **Percent** in the layout section of the Insert Table dialog box. Then, specify the percentage at the **Width** field.
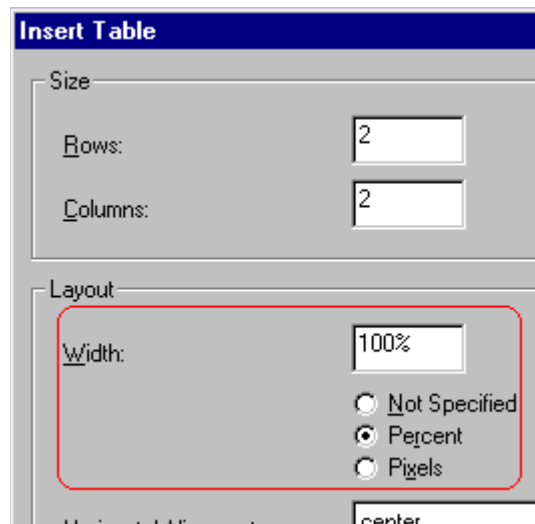
Specifying Table Width by Pixels

Specify table width by pixels if you want the table to remain the same size if a user resizes the browser.

For example, if you specify that a table is 610 pixels wide, and the user's browser is set to low resolution (640 x 480 pixels), the table occupies the full width of the browser when it is maximized.

If the user resizes the browser so that it only occupies the left half of the screen, only the left half of the table appears. A scroll bar appears at the bottom of the browser. The user must move the scroll bar to see the rest of the table.
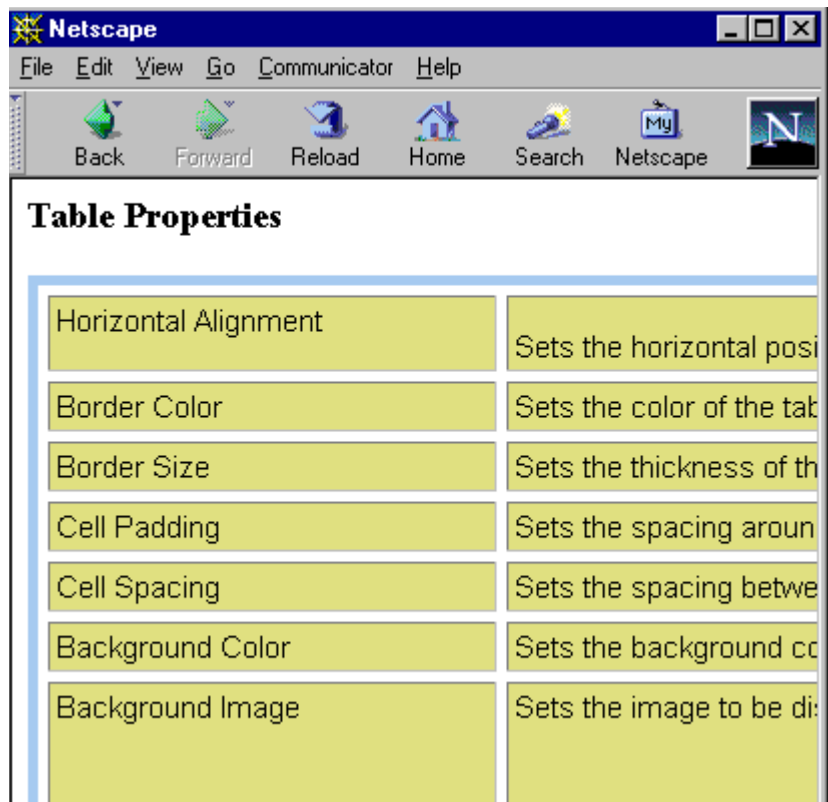
If you set table width by pixels, do not set it to more than 610 pixels. Otherwise, the table will not fully display on a monitor set to low resolution (640 x 480).

Setting Table Width by Pixels

To specify table width by pixels, choose **Pixels** in the layout section of the Insert Table dialog box. Then, specify the number of pixels at the **Width** field.

Specifying Horizontal Alignment

You can specify your table's horizontal alignment (left, right, or center) within the browser.

Alignment	Example
left	
right	

Alignment	Example
center	

If you specify right or left justify, you can wrap text around the table. To do this, move the cursor to the right or left of the table and begin typing.

Table Properties

Horizontal Alignment	Sets the horizontal position of the entire table.	In this example, the table is left justified, so this text appears to the right of the table.
Border Color	Sets the color of the table borders unless *Use Default Color* is checked.	
Border Size	Sets the thickness of the table borders in pixels.	

Specify the table alignment at the **Horizontal Alignment** field on the Layout area of the Insert Table dialog box.

Table Backgrounds

You can specify a background color or image for your table.

Specifying a Table's Background Color

You can assign a background color to a table to make it more pleasing to the eye. Here is an example.

Width	Sets the width of the table on the page in terms of a percentage or by pixel width.
Horizontal Alignment	Sets the horizontal position of the entire table. For example, left, center, right.
Border Color	Sets the color of the table borders unless *Use Default Color* is checked.

NOTE If you apply a dark background color to a table, you may want to apply a light foreground color to the text. Use the font color button (![A icon]) to change the text color.

To assign a background color to your table, click the **Background Color** field on the Insert Table dialog box.

When you click that field, a color dialog box appears. Click the color that you want to apply to the background of the table.

Follow these steps to get help on how to use the color box.

1. Click the question mark in the top right corner.
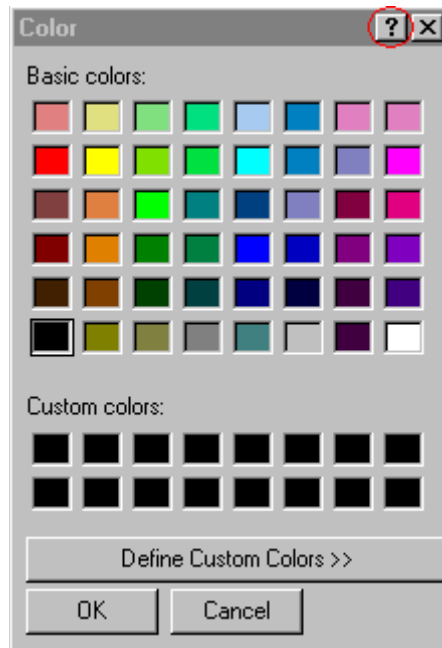
2. A large question mark appears next to your cursor.

3. Drag the question mark to the area of the dialog box that you want to learn about.

4. Click the mouse button. A box appears with instructions for that area.

Deleting a Table's Background Color

To delete a table's background color, click the **Unassigned** box in the **Custom Background** area of the Insert Table dialog box.

Specifying a Background Image for a Table

If you want a background image to appear in all table cells, use the **Background Image** field of the Insert Table dialog box.
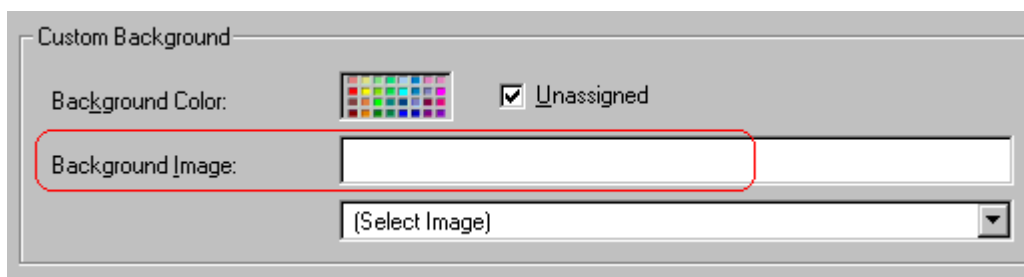
Your Webmaster determines which images are available to you.

To insert a background image

1. Click the down arrow to the right of (**Select Image**). A list of background images appears.
2. Click the image of your choice.
3. Click **OK**.

Note that when you apply a background image to a table

- it applies to the entire table, including the borders.
- if the table is larger than the image, the image repeats until it fills the table.
- if the image is larger than the table, the top left corner of the image aligns with the top left corner of the table. The rest of the image fills as much of the table as possible.
- you can also apply an image to individual cells (see "Specifying a Background Image for a Cell" on page 493).
- make sure that the image does not obscure user's ability to read the table text.

Deleting a Background Image

1. Move the cursor to any cell on the table and right click the mouse.

2. Click **Table Properties** from the menu.

```
Cut
Copy
Paste

Select All

Insert Row
Insert Column

Delete Rows
Delete Columns

Merge Cells
Split Cell

Table Properties...
Cell Properties...

Hyperlink...
Picture...

Clean HTML Code...
Insert HTML
View as HTML
```
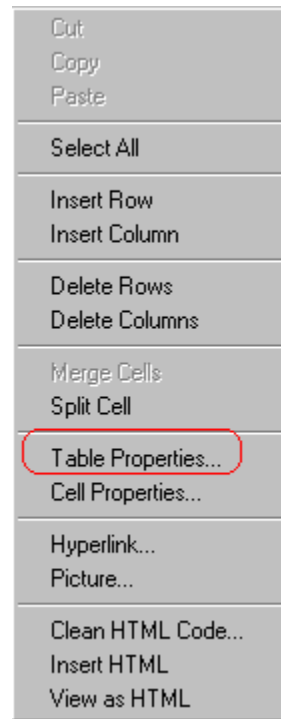
3. Select the value in the **Background Image** field and press <Backspace>.

4. Click **OK**.

Setting Table Borders

You can specify a border color or size for your table.

Assigning Border Color

A table border is the line that separates the table from the rest of your Web page. By default, table borders are gray. You can change the color of table borders.
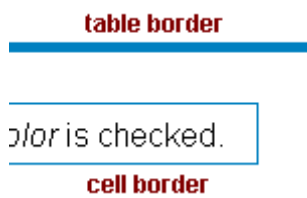
If you want a table's border to "disappear," set it to the same color as the page's background color. This technique is often used to format text on a Web page.

Assigning a Cell Border Color

Each cell also has a border that separates it from the other cells and the table border. By default, a cell's border color matches the table border. However, you can individually change a cell border color (see "Setting a Cell's Border Color" on page 490).

To assign a color to your table's border, click the **Border Color** field on the Insert Table dialog box.
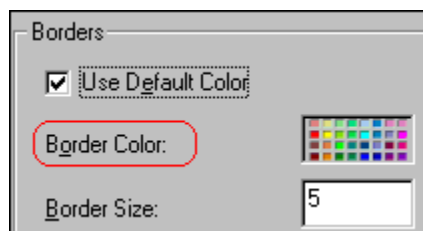
When you click that field, a color selection box appears. Click the color that you want to apply to the table's border. Follow these steps to get help on how to use the color box.

1. Click the question mark in the top right corner.

2. A large question mark appears next to your cursor.

3. Drag the question mark to the area of the dialog box that you want to learn about.

4. Click the mouse button. A box appears with instructions for that area.

Assigning Border Size

You can also adjust the size of a table border. Size is measured in pixels.

one pixel
table border

15 pixel
table border
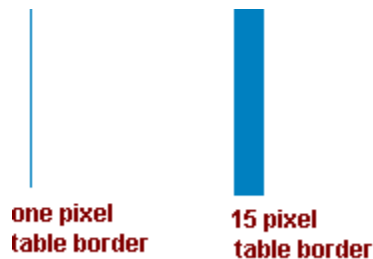
To assign a border size to your table, enter a number of pixels into the **Border Size** field on the Insert Table dialog box.
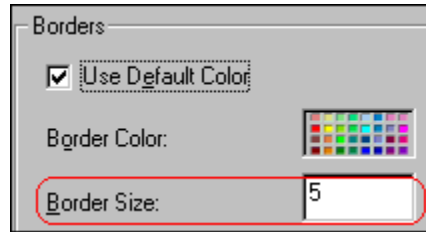
If you set a table's border size to zero (0) but wish to view the table's boundary lines while you are editing it, select the table and click the border button (⊞). Boundary lines will appear while you are editing but disappear when a user views the page.

Working with Table Cells

Along with functions for managing tables (described in and), **eWebEditPro+XML** also lets you perform actions on individual cells within a table.

You can perform the following actions on individual table cells.

NOTE   HTML does not allow you to adjust the width of a cell's border.

You can also select several cells or a row of cells and change them as described above. However, you cannot select and change a column of cells.

Specifying the Width of a Cell

As described in , there are several ways to set the width of a table. Within a table, you can also specify the width of an individual cell.

When you set a cell width, there is no guarantee that the cell will occupy that width when displayed in a browser. This is because the cell is part of a column, and changes to other cells in the column can affect the cell whose width you set. Setting cell width only guarantees that the cell will not be *less than* the width you specify.

If you want to ensure that a cell's size does not change, set all cells in a column to that width.

To specify a cell's width, follow these steps.

1. Place the cursor in the cell whose width you want to set.
2. Right click the mouse.
3. Click **Table** from the menu.
4. Click **Cell Properties** from the menu.
5. The Cell Properties dialog box appears.
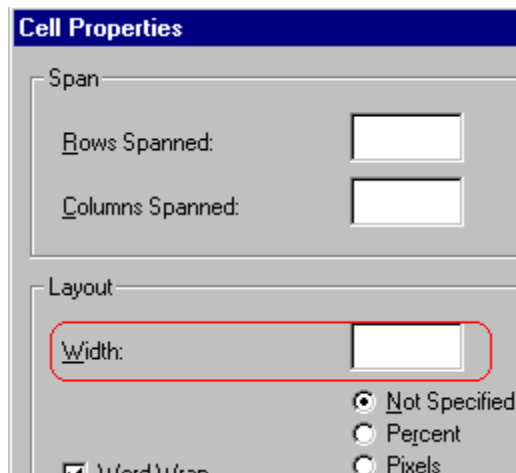
6. In the layout section of the dialog box, enter the cell width at the **Width** field. You can enter the width in pixels or percentage. These choices are explained in "Specifying Table Width" on page 522.
7. Click **OK**.

Inserting a Cell

To insert a cell, follow these steps.

1. Move the cursor to the right of where you want the new cell to appear.

2. Right click the mouse.

3. Click **Insert Cell** from the menu.

The new cell appears to the left of the cell in which the cursor resides when you click **Insert Cell**. The cursor cell and all cells to its right shift right to make room for the new cell.

In this example, the cursor was in cell "b" when the user clicked **Insert Cell**.

Before

a	b	*cursor*	c
d	e		f

After

a	*new cell*	b	c
d	e	f	

Deleting a Cell

To delete one or more cells, follow these steps.

1. Move the cursor to the first cell you want to delete.

2. To delete only that cell, proceed to the next step. To delete several contiguous cells, select them. Contiguous cells can cross rows.

3. Right click the mouse.

4. Click **Delete Cells** from the menu.

Any cells to the right of the deleted cells shift left to occupy the vacant space.

In this example, the cursor was in cell "b" when the user clicked on **Delete Cells**.

Before

After

Setting a Cell's Border Color

A cell border is the line that separates it from other cells.

By default, the color of a cell's border matches the color of the table border. However, you can change the color of any cell border individually.

NOTE When viewed in Netscape Navigator, cell borders are gray, regardless of any change you make on the Cell Properties dialog box.

This example illustrates the effect of different cell border colors within a table.

If you want a cell's border to "disappear," set it to the same color as the table's background color.

To change the color of a cell's border, follow these steps.

1. Move the cursor to the cell and right click the mouse.
2. Click **Table** from the menu.
3. Click **Cell Properties** from the menu.

4. Click the **Border Color** field on the Cell Properties dialog box.
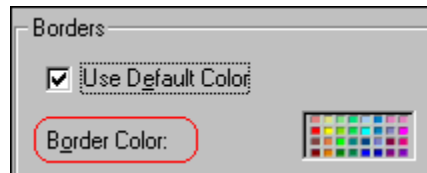
5. When you click that field, a Windows Color selection box appears. Click the color that you want to apply to the cell border.

See Also: "Using the Color Box" on page 542
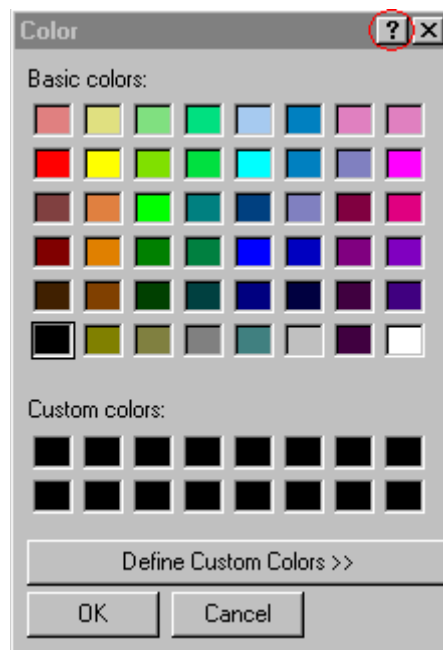
Specifying a Cell's Background Color

"Specifying a Table's Background Color" on page 528 explains how to apply a background color to a table. You can also apply a background color to a cell.

To apply a background color to a cell, follow these steps.

1. Move the cursor to the cell and right click the mouse.

2. Click **Table** from the menu.

3. Click **Cell Properties** from the menu.

4. Click the **Background Color** field on the Cell Properties dialog box.

5. When you click that field, a Windows Color selection box appears.

   See Also: "Using the Color Box" on page 542
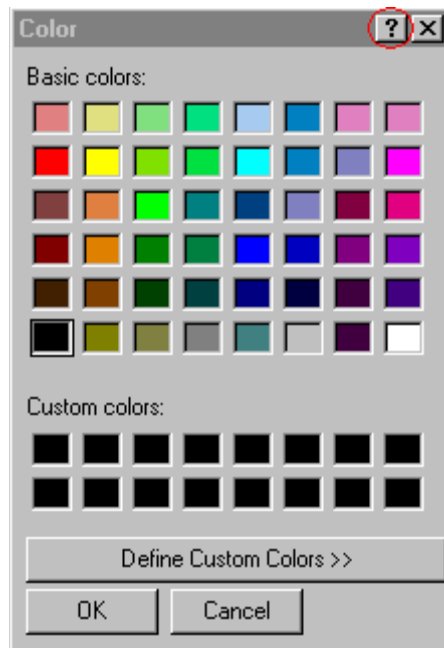
6. Click a color to apply to the background of the cell.

Deleting a Cell's Background Color

To delete a cell's background color, click the **Unassigned** box in the **Custom Background** area of the Cell Properties dialog box.

Specifying a Background Image for a Cell

"Specifying a Background Image for a Table" on page 530 explains how to apply a background image to a table. You can also apply a background image to a cell.

Your Webmaster determines which images are available.

To insert an image into a cell, follow these steps.

1. Move the cursor to the cell and right click the mouse.
2. Click **Table** from the menu.
3. Click **Cell Properties** from the menu.
4. Move the cursor to the **Background Image** field of the Cell Properties dialog box.
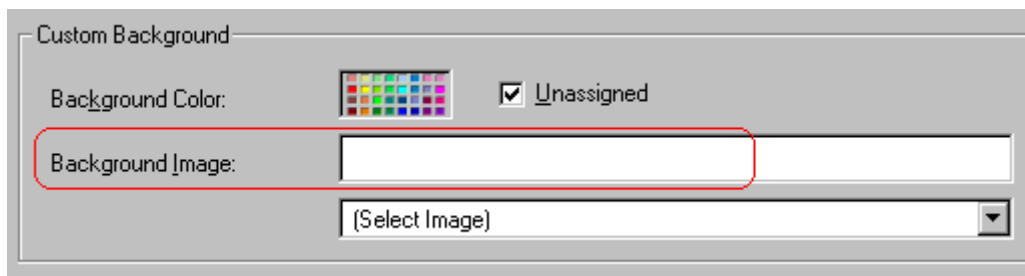
5. Click the down arrow to the right of **(Select Image)**. A list of background images appears.
6. Click the image of your choice.
7. Click **OK**.

Note that when you apply a background image to a cell

- If the cell is larger than the image, the image repeats until it fills the cell.

- If the cell is smaller than the image, the top left corner of the image appears in the top left corner of the cell. The rest of the image fills as much of the cell as possible.

- Make sure the image does not obscure a user's ability to read the cell text (if any exists).

Deleting a Background Image

1. Move the cursor to the cell and right click the mouse.

2. Click **Table** from the menu.

3. Click **Cell Properties** from the menu.

4. Select the value in the **Background Image** field and press <Backspace>.

Using the Color Box

Follow these steps to get help on how to use the color box.

1. Click the question mark in the top right corner.
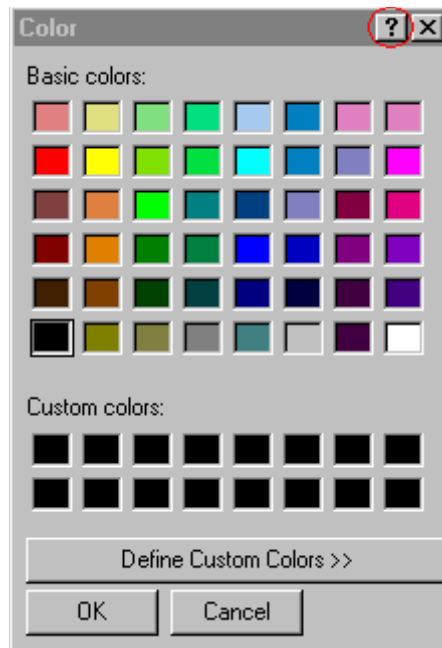
2. A large question mark appears next to your cursor.

3. Drag the question mark to the area of the dialog box that you want to learn about.

4. Click the mouse button. A box appears with instructions for that area.

Spanning Rows or Columns

You can create a table cell that stretches across more than one row or column. In the following table, notice how the row that contains "Sports Teams" spans three columns.

Sports Teams		
City	**Baseball Team**	**Hockey Team**
Boston	Red Sox	Bruins
New York	Yankees	Rangers
Chicago	White Sox	Black Hawks

You can also create a column that spans several rows, as illustrated below. Notice that Boston spans three rows.

Colleges	
City	**Name**
Boston	Boston College
	Northeastern University
	Boston University

Colleges	
City	**Name**
New York	Columbia University

Spanning More than One Row or Column

To have a table cell span more than one row or column, follow these steps.

1. Place the cursor in the cell that will span rows or columns.
2. Right click the mouse.
3. Click **Table** from the menu.
4. Click **Cell Properties** from the menu.
5. The Cell Properties dialog box appears. In the **Rows Spanned** or **Columns Spanned** field, enter the number of rows or columns that you want this cell to span.
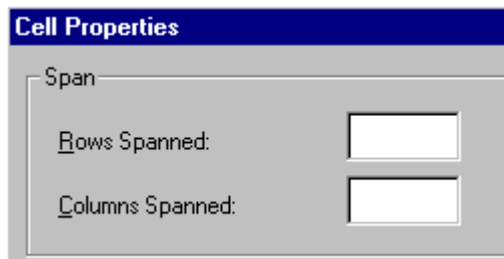
6. Click **OK**.

Effect of Spanning a Cell

When you set a cell to span rows or columns, the editor does not remove the cells that are in the way. Instead, it moves those cells across or down to the next available position.

For example, the following table has two rows and two columns.

A	B
C	D

If you set cell A to span two rows, note that cell C moves across to make room for cell A. This action pushes cell D to the next column.

A	B	
	C	D

Aligning Text Within a Cell

Within a cell, you can specify how your text aligns horizontally and vertically.

Setting Horizontal Alignment

In the Cell Properties dialog box, you can specify the horizontal alignment of a cell. You have set the alignment to left, center, or right, or

- left
- center
- right
- justify - the text is justified down both left and right edges. Many books use this alignment style. (This alignment is not supported by all browsers.)

This example illustrates these choices.
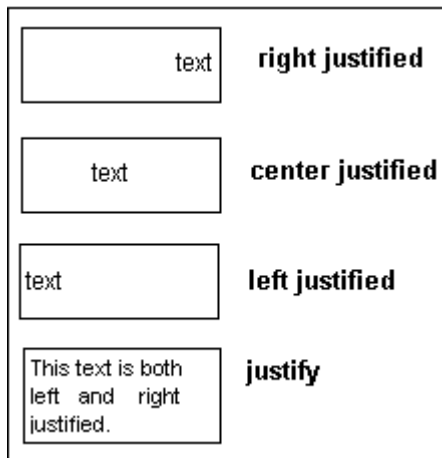
To set horizontal justification of a table cell, follow these steps.

1. Place the cursor in the cell that you want to edit.
2. Right click the mouse.
3. Click **Table** from the menu.
4. Click **Cell Properties** from the menu
5. The Cell Properties dialog box appears. Click the down arrow to the right of the **Horizontal Alignment** field.
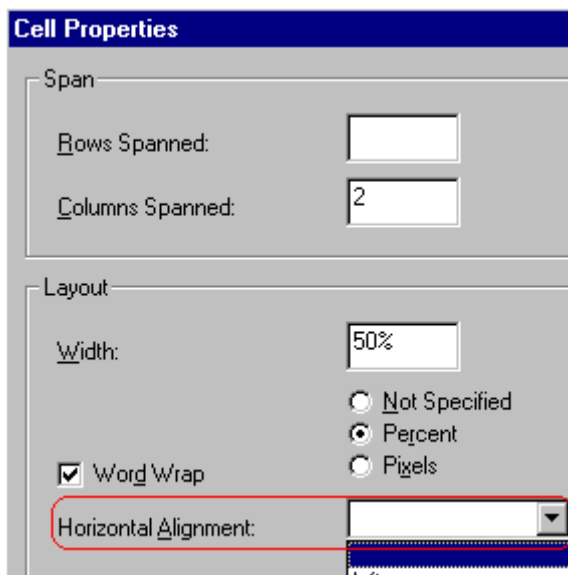
6. Click your choice from the list and click **OK**.

Setting Vertical Alignment

In the Cell Properties dialog box, you can specify the vertical alignment of a cell. You have four choices.

- top
- middle
- bottom
- along the baseline of the first line of text (the term "baseline" is defined in)

This example illustrates the choices.
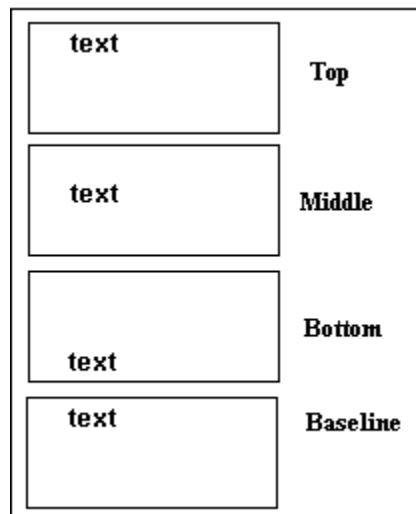
To set vertical justification for a table cell, follow these steps.

1. Place the cursor in the cell that you want to edit.
2. Right click the mouse.
3. Click **Table** from the menu.
4. Click **Cell Properties** from the menu.
5. The Cell Properties dialog box appears. Click the down arrow to the right of the **Vertical Alignment** field.

6. Click your choice from the list and click **OK**.

Splitting a Cell

You can divide a cell into two. If you split a cell, each cell occupies one half the size of the original cell.

Row before split

Row after split

To split a table cell into two cells, follow these steps.

1. Place the cursor in the cell that you want to split.

2. Right click the mouse.

3. Click **Table**.

4. Click **Split Cell** from the menu.

Insert Table...
Add Row
Add Column
Insert Row
Insert Column
Insert Cell
Delete Rows
Delete Columns
Delete Cells
Merge Cells
Split Cell
Table Properties
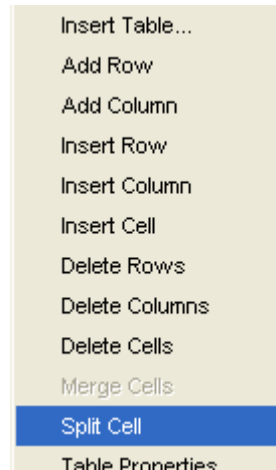
5. Two cells now appear where only one appeared before.

Merging Two Cells

You can merge two cells into one. If you merge two cells, the new cell contains all of the information from both. The new cell's width equals the sum of the two cells that were merged.

Cells Before Merge

A	B

Cell After Merge

AB

To merge two or more cells, follow these steps.

1. Select the cells that you want to merge.

2. Click the Insert Table button (▦).

3. Click **Merge Cells** from the menu.

Word Wrap

Word Wrap is a text formatting feature of tables. It causes text to move down to the next line when the width of the characters on a line equals the column width. For example, if you set column width to 50%, with word wrap turned on, a table looks like this.

Horizontal Alignment	Sets the horizontal position of the entire table. For example, left, center, right.
Border Color	Sets the color of the table borders

If you turn Word Wrap off for the same table, you get this result.

Horizontal Alignment	Sets the horizontal position of the entire table. For example, left, cent
Border Color	Sets the color of the table borders unless *Use Default Color* is check

If Word Wrap is turned off, text stays on one line until the user entering table text presses <Enter>. That keystroke causes text to move down to the next line.

By default, all cells have the Word Wrap feature turned on.

To turn Word Wrap on or off for a cell, follow these steps.

1. Place the cursor in the cell that you want to edit.

2. Right click the mouse.

3. Click **Table** from the menu.

4. Click **Cell Properties** from the menu.

5. The Cell Properties dialog box appears. Click or off the **Word Wrap** checkbox and click **OK**.

Setting Cell Padding and Spacing

Cell *padding* is the space between a cell's data and its border.
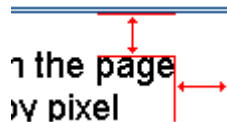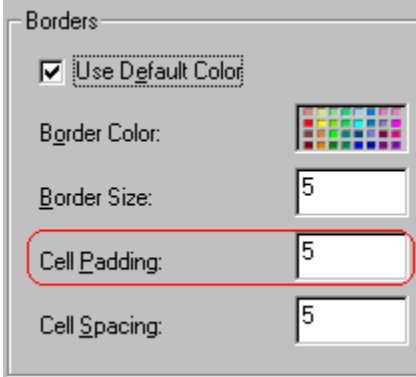
Cell *spacing* is the space between a cell and surrounding cells.
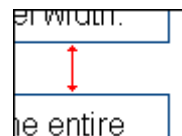
Assigning Cell Padding

To assign cell padding to your table, click the **Cell Padding** field on the Insert Table dialog box. Enter the number of pixels.
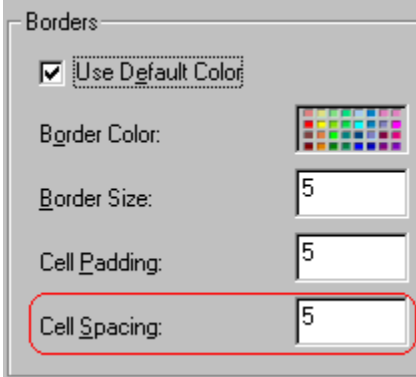
Assigning Cell Spacing

To assign cell spacing to your table, click the **Cell Spacing** field on the Insert Table dialog box. Enter the number of pixels.

Using Bookmarks

Use a bookmark to let a user "jump" from any word, phrase, or image to another place in a file. On your Web page, text appears in a different color to indicate that additional information is available at the bookmark's location.

For example, if your Web page includes meeting minutes, the top of the page could list the meeting dates. You could then assign a hyperlink to each date and a bookmark to each set of minutes.

The user sees that a date is in a different color, so clicks the date to "jump" to the bookmark that marks the location of the meeting minutes.

"Creating a Bookmark" on page 553 describes how to set up a hyperlink to a bookmark within a file. You can also set up hyperlink to

- another Web page. This procedure is described in "Using Hyperlinks" on page 557.
- a bookmark within another Web page. This procedure is described in "Creating a Hyperlink to a Location Within a Web Page" on page 560.

Creating a Bookmark

When creating a bookmark, you must specify a

- *source,* the text or image that the user clicks to move to the bookmark
- *bookmark*, the place to which the cursor jumps when the user clicks the source

To continue with the above example, a meeting date is the source, and the meeting minutes are the bookmark.

To create a bookmark, follow these steps.

1. Select the bookmark text or image.

2. Click the Bookmark button ( ).

3. The Bookmark dialog box appears. Enter the name of the bookmark. The bookmark can include the following non-alphabetic characters: ; / ? : @ & = + $, - _ . ! ~ * ' ( ).
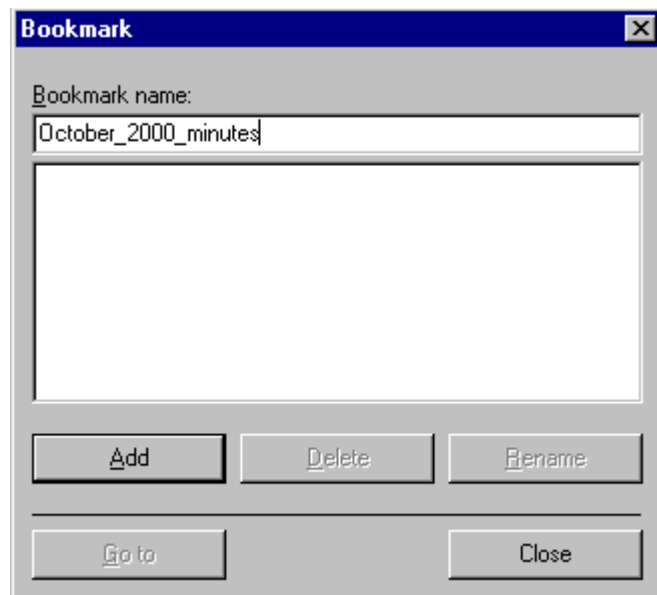
4. Click **Add**.

5. The editor screen returns. (The bookmark does not appear on the page.) Select the source text or image.

6. Click the Hyperlink button ( ).

7. The Hyperlink dialog box appears.

8. Click the down arrow to the right of the **Quicklink** field and click the bookmark you created in Step 3.
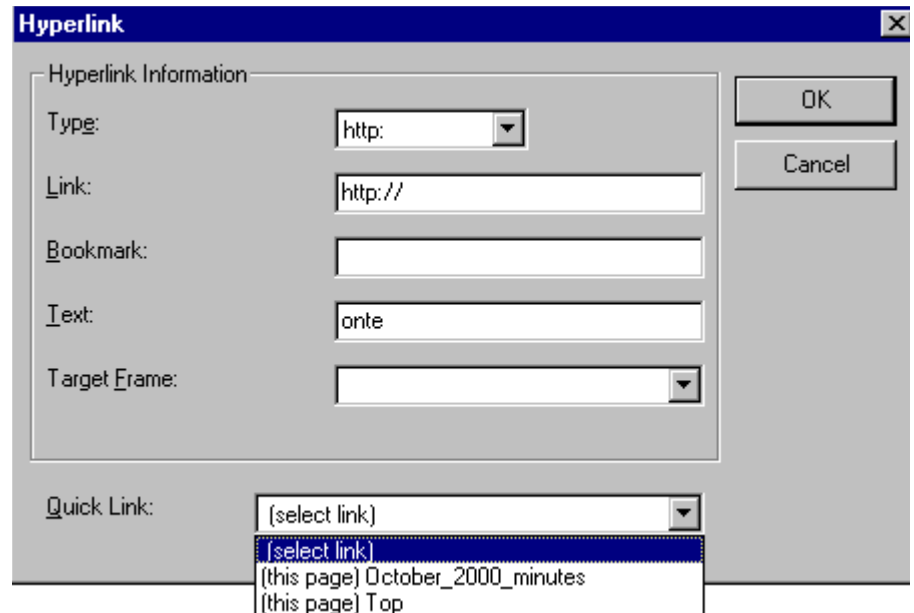
9. If desired, you can use the **Target Frame** field to change the window in which the destination text appears. For details, see "Changing the Destination Window" on page 556.

   If you leave the **Target Frame** field blank, the new window replaces the current window.

10. Click **OK**.

Changing the Destination Window

While defining hypertext, you can use the **Target Frame** field on the Hyperlink dialog box to change the window in which the destination page appears.
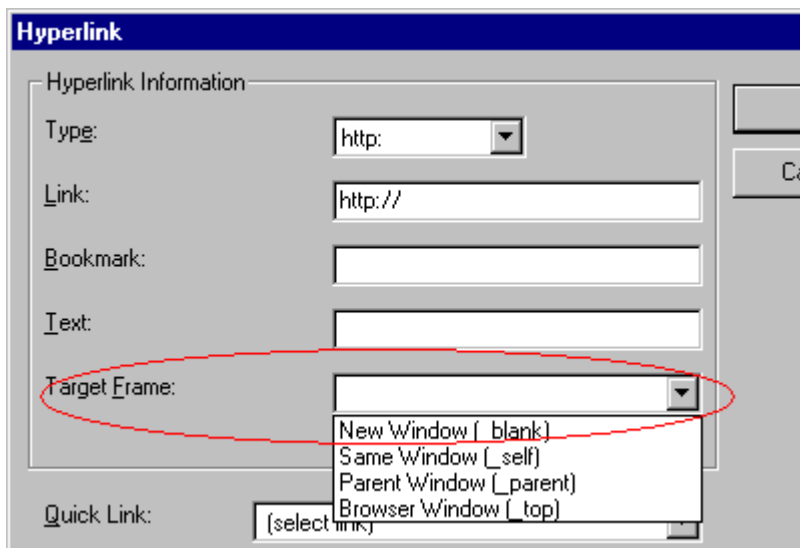
The possible values that you can enter into the **Target Frame** field are explained below.

If you want the destination page to appear	Click this in the Target Frame field
In a new browser window, on top of the current browser.	**New Window(_blank)**
In the same position within the browser window. The new window replaces the current one.	**Same Window(_self)** Note: this is the default.
If your page contains frames, in the frame that contains the frame with the hyperlink.	**Parent Window(_parent)**
If your page contains frames, in the full display area, replacing the frames.	**Browser Window(_top)**
If your page contains frames, in the frame with the specified name.	Enter the name of the frame.

Using Hyperlinks

Use hyperlinks to let a user "jump" from any word, phrase or image to another Web page. The page can be within your network (that is, on an intranet) or anywhere on the internet.

For example, if your Web page includes a jump to the Ektron Web site, you would enter the text to indicate the jump (for example **Ektron Web Site**), then create a hyperlink to `www.ektron.com`. When users see **Ektron Web Site** in a different color, they can click the text to "jump" to the site.

Although most jumps go to the top of another Web page, you can also jump to a bookmark within a Web page.

This section explains

Creating a Hyperlink

When creating a hyperlink, you must specify a

- *source,* the text or image the user clicks to move to the destination
- *destination*, the Web page to which the display moves when the user clicks the source

---

To continue with the above example, Ektron Web Site is the source, and the Web page available at `www.ektron.com` is the destination.

To create a hyperlink, click the Hyperlink button (). When you do, the Hyperlink dialog box appears. From there, you can select from a list of Web pages (also known as *Quicklinks*). Or, if the page you are jumping to is not on the list, enter the URL address of the destination Web page.

Each choice is described below.

Using a Quicklink

Your Web master can add to the Hyperlink dialog box any number of Quicklinks, that is, Web addresses that you can link to simply by selecting an item from a drop down menu.
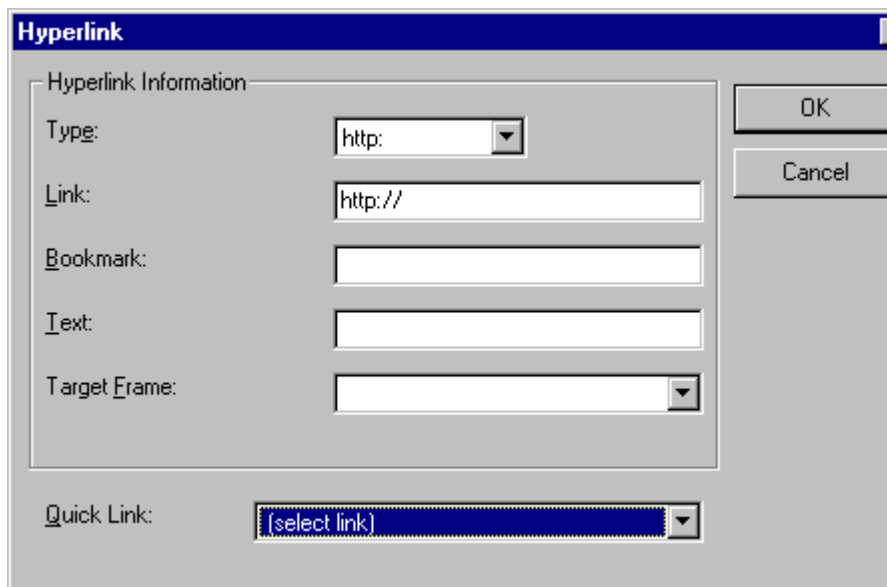
Quicklinks are "quick" because you do not need to enter or know the URL of the destination Web page -- your Web master has already stored that information for you.

To apply a Quicklink, follow these steps.

1. Select the source text or image.

2. Click the Hyperlink button (🌐). The Hyperlink dialog box appears.

Hyperlink			
Hyperlink Information			OK
Type:	http: ▼		Cancel
Link:	http://		
Bookmark:			
Text:			
Target Frame:	▼		
Quick Link:	(select link) ▼		
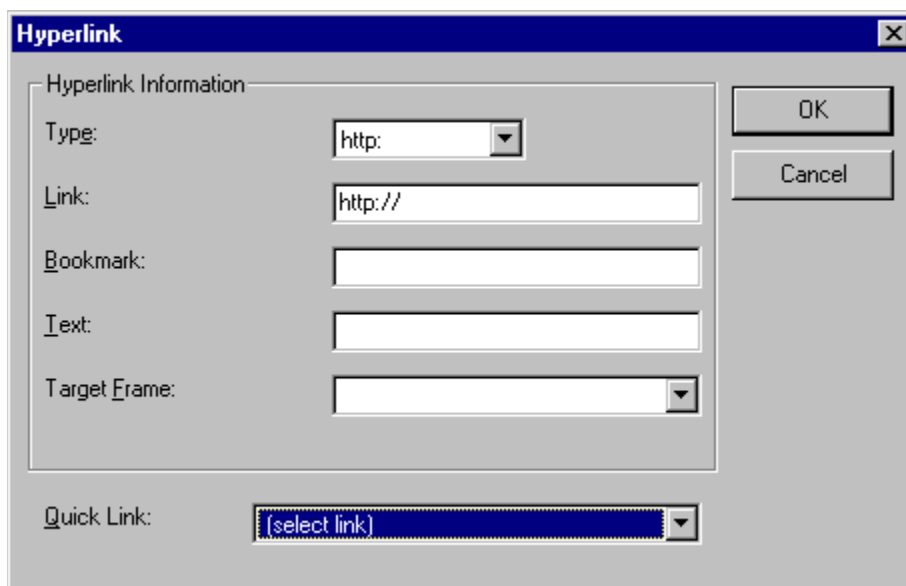
3. Click the down arrow to the right of the **Quicklink** field. A list of Web pages that your Web master has pre-loaded appears.

4. Click an item from the list to select it.

5. If desired, you can use the **Target Frame** field to change the window in which the destination text appears. For details, see "Changing the Destination Window" on page 556.

   If you leave the **Target Frame** field blank, the new window replaces the current window

6. Click **OK**.

Entering a Hyperlink Manually

To create a hyperlink, follow these steps.

1. Select the source text or image.

2. Click the New Hyperlink button (🖼). The Hyperlink dialog box appears.

3. Click in the **Link** field after `http://`. Then, enter the address of the destination Web page. For example, to enter a hyperlink to the ektron Web site, enter `www.ektron.com`.

4. If desired, you can use the **Target Frame** field to change the window in which the destination text appears. For details, see "Changing the Destination Window" on page 556.

    If you leave the **Target Frame** field blank, the new window replaces the current window

5. Click **OK**.

Testing a Hyperlink

Within the **eWebEditPro+XML** editor, you can test a hyperlink. To do this, select the hyperlink then double click it. That action launches the Web page assigned to the hyperlink.

Creating a Hyperlink to a Location Within a Web Page

Sometimes, the destination Web page contains bookmarks, and you want to jump from your page to a bookmark on another page. (Bookmarks are described in "Using Bookmarks" on page 553.)

To create a hyperlink that jumps to another page's bookmark, follow these steps.

1. Go to the destination Web page.

2. Click the bookmark that you want to jump to. For example, on the illustration below, the text **Benefits to Partners** jumps to a bookmark further down on the page.

3. When you click the bookmark, its full address appears in your browser's address bar. This bookmark's address looks like this.
   `http://www.ektron.com/single.cfm?doc_id=35#Benefits2`

4. Click the address bar. The address is selected. Press <Ctrl>+<C> to copy the address into the Windows clipboard.

5. Go to **eWebEditPro+XML**.

6. Select the text or image from which you want to jump to the bookmark.

7. Click the Hyperlink button (🌏). The hyperlink dialog box appears.

8. Move the cursor to the **Link** field.

9. Press <Ctrl>+<V> to paste the address you copied in Step 4 into the **Link** field.

10. Click **OK**.

Editing a Hyperlink

If you need to change a hyperlink's destination Web page or target frame, follow these steps.

1. Click the Hyperlink button (). The hyperlink dialog box appears.

2. Edit the **Link** or **Target Frame** field as needed.

3. Press **OK**.

Removing a Hyperlink

If you want to remove the hyperlink from text or an image, select the text or image and press the Remove Hyperlink button ().

Preventing a URL from Becoming a Hyperlink

If you enter a URL or an email address into **eWebEditPro+XML**, it automatically becomes a hyperlink. To prevent this, enter an extra space in the URL or address.

For example, instead of entering **sales@ektron.com**, enter **sales**<blank>**@ektron.com**.

Working with HTML

eWebEditPro+XML creates pages for display on the World Wide Web or an intranet. These pages use HTML (hypertext markup language) to format text and images for display in a browser. You do not need to know HTML to use **eWebEditPro+XML**.

However, if you know HTML, you can view, insert or edit your Web page's HTML code.

This section explains

Viewing and Editing HTML

When you choose to view your page as HTML, the editor cleans the content using a method determined by your Webmaster. (For more information, see "Cleaning HTML" in the **eWebEditPro+XML** Developer's Reference Guide.)

To view your page's HTML, follow these steps.

1. Click the View as HTML button (), or right click the mouse and click **View as HTML** from the menu.
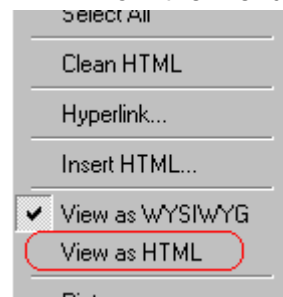
2. The HTML code appears. While viewing the code, you can edit it using editor functions such as Cut, Copy, Paste and Replace. To select all content, press <Ctrl>+<A>.

You can also set default values for the style, size and color in which the HTML appears. To do this, right click the mouse and click **Preferences**. When you do, a dialog box appears in which you can enter formatting information about the HTML code.
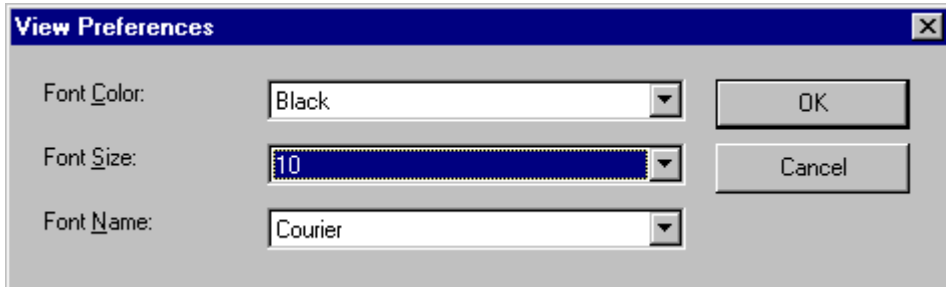
These settings will be used whenever you view as HTML.

The settings are ignored when you view the page in WYSIWYG mode and when the user views the page.

3. To return to normal view, click the **View as WYSIWYG** button (▤) or right click the mouse and click **View WYSIWYG**.

Editing a Section of a Page

If you want to edit only a section of the HTML on your Web page, follow these steps.

1. Select the portion of your Web page that you want to edit.
2. Right click the mouse.
3. Click **Edit Source** from the menu. The HTML code appears.
4. Edit the HTML code as desired.
5. Click **OK**.

Inserting Source

If you want to insert HTML source code into your Web page, follow these steps.

1. Place the cursor at the spot on the page where you want to insert the HTML.

2. Right click the mouse.

3. Click **Insert Source** from the menu.

4. The Insert Source dialog box appears. Paste or type your HTML code.

5. Click **OK**.

Cleaning Source Code

eWebEditPro+XML lets you "clean" the HTML source code for your Web page. You would typically use this feature after entering HTML text or pasting HTML code into **eWebEditPro+XML** from another application.

The Clean Source option removes unnecessary HTML tags, ensures that all tags begin and end properly, and maximizes the page for efficiency. As a result, the page should be error-free and load more quickly in a browser. Also, the appearance of clean HTML is more consistent when viewed in different browsers.

To clean your HTML, follow these steps.

1. Right click the mouse.

2. Click **Clean Source** from the menu.

3. **eWebEditPro+XML** cleans your Web page's HTML content.

Inserting Content from MS Office

If you paste text into **eWebEditPro+XML** from a Microsoft Office 2000 (or higher) application, such as Microsoft Word, the following window appears.
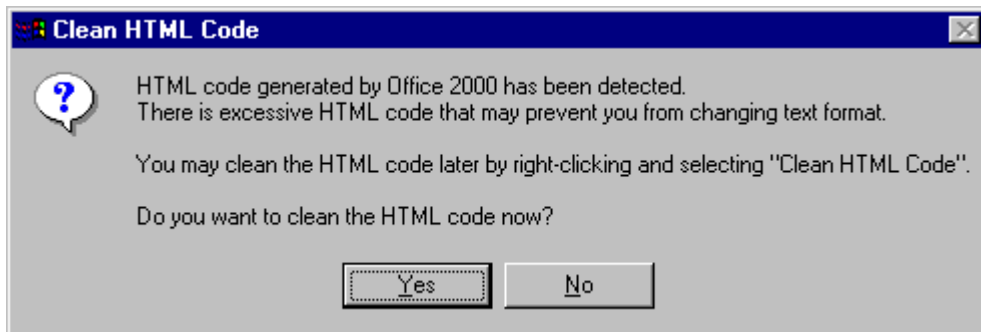
For best results, click **Yes**.

Section 508 Compliance

This section explains how **eWebEditPro+XML** complies with Section 508 of the Rehabilitation Act (a law enacted by the United States government that requires Federal agencies to make their electronic and information technology accessible to people with disabilities).

Specifically, this section explains the following topics.

Moving the Cursor into eWebEditPro+XML

Using Internet Explorer

If the **eWebEditPro+XML** editor is one of several fields on a page, and your browser is Internet Explorer, move to **eWebEditPro+XML** by pressing <Tab> until the cursor lands in the editor.

To move from the editor to the next field, press <Ctrl>+<Tab>.

Using Netscape

If the **eWebEditPro+XML** editor is one of several fields on a page, and your browser is Netscape, your Webmaster needs to create custom toolbar buttons that let you move into and out of the editor. (This procedure is described in the **eWebEditPro+XML** Developer's Reference Guide.)

Using eWebEditPro+XML without a Mouse

As explained in "Customizing Your Toolbar" on page 436, the **eWebEditPro+XML** toolbar consists of one or more toolbar menus. Menus have buttons that you click with the mouse to perform actions, such as copying text.

This section explains how to perform those actions without using the mouse.

1. With the cursor in the **eWebEditPro+XML** editor, press the application key ( ).
2. A menu appears.
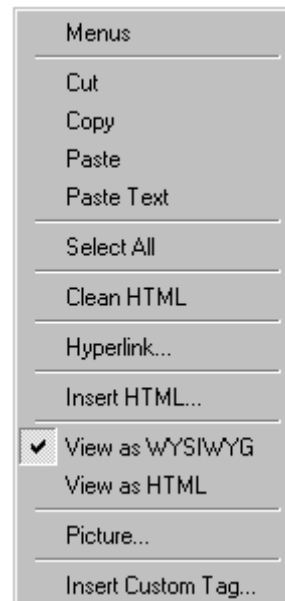
3. Press the down arrow key (↓) to select **Menus**. **Menus** becomes highlighted.
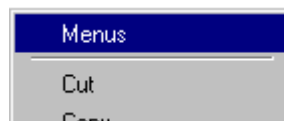
4. Press <Enter>. A new menu lists all toolbar menus available to you.

If your Webmaster has given you access to all standard toolbar menus, the menu looks like this.

```
Edit
View As
Paragraph Format
Format
Special Characters
Form Elements
Table
Position Objects
Text Direction
─────────────────
Customize...
```
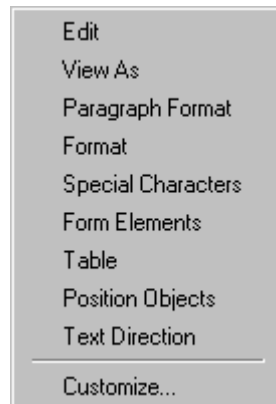
5. Press the down arrow key (↓) to select the toolbar menu that has a button that you want to use.

6. A new menu appears, listing all options on the selected menu. The following menu displays what might appear if you select the Edit Menu. (Your Webmaster determines which menu options are available).
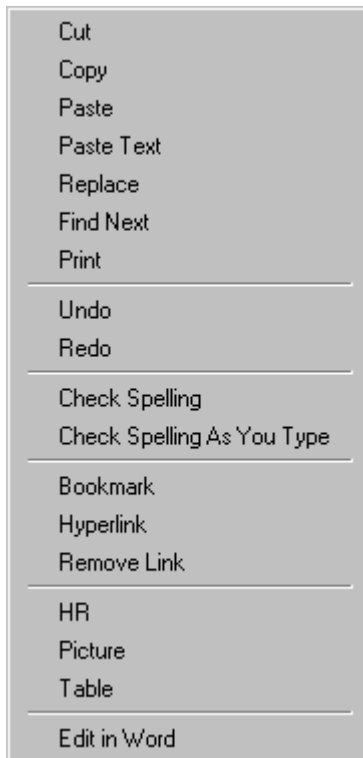
7. Press the down arrow key (↓) until the desired option is highlighted. Then, click the option to perform the action.

Section 508 Tables

You can apply the following information to any table to make it 508 compliant.

Information	Where applied	For more information, see
Heading Rows	Accessibility dialog	"Accessibility Dialog" on page 573
Heading Columns	Accessibility dialog	"Accessibility Dialog" on page 573

Information	Where applied	For more information, see
Summary	Accessibility dialog	"Accessibility Dialog" on page 573
Caption	Accessibility dialog	"Accessibility Dialog" on page 573
Horizontal Caption Alignment	Accessibility dialog	"Accessibility Dialog" on page 573
Vertical Caption Alignment	Accessibility dialog	"Accessibility Dialog" on page 573
Abbreviation	Cell properties dialog	"Accessibility Fields on Cell Properties Dialog" on page 575
Categories	Cell properties dialog	"Accessibility Fields on Cell Properties Dialog" on page 575

WARNING! The Section 508 Table Properties dialog only works if Internet Explorer version 6.0 or higher is installed. Once that is installed, any browser can be used (Netscape, FireFox, IE, etc.).

WARNING! Even if you change no values on the screen, you *must* open the Accessibility dialog whenever you modify a table (for example, add a new row). The table's properties, required for Section 508, are generated when you click OK to close the dialog box.

To create a 508 compliant table, follow these steps.

1. Create a new table or edit an existing one, as explained in "Introduction to Tables" on page 509.

2. Select the table by moving the cursor to a table border until you see a four headed arrow (illustrated below). When a table is selected, small squares surround it.

Employee Id	Department
1548	Marketing
1549	Human Resources
1550	Sales
1551	Administration

3. Click the Tables button (⊞).

4. Click **Table Properties**.

5. The Table Properties dialog appears.

6. Click the **Accessibility** button.
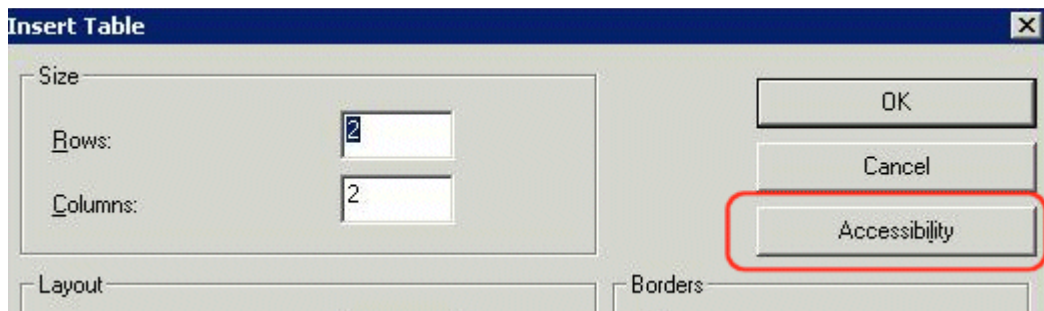
7. The Accessibility dialog appears.

Accessibility Dialog

Respond to the fields in the dialog. They are described below.

Field	Description
Heading Rows	If you want your table to have a horizontal header, enter the number of rows that it should occupy. Beginning with the top, all cells in the specified number of rows are designated as table headers.
Heading Columns	If you want your table to have a header, enter the number of columns that it should occupy. Beginning with the left column, all cells in the specified number of columns are designated as table headers.
Summary	If desired, enter the table summary. Non-visual browsers can use the summary to explain the contents of the table.

Field	Description
Caption	If desired, enter the table caption. The caption appears centered below the table when viewed.
Horizontal Caption Alignment	If desired, enter the caption's horizontal alignment: • center • left • right
Vertical Caption Alignment	If desired, enter the caption's vertical alignment: • bottom • top

After you complete the Table Properties dialog, click **OK** to make the table comply with Section 508.

Setting Abbreviation and Category Attributes

You can modify abbreviation (ABBR) and category (AXIS) attributes within a table. To do so, follow these steps.

1. Select one or more cells.
2. RIght click the mouse.
3. Select **Table > Cell Properties**.
4. Access the Cell Properties dialog.

The Cell Properties dialog includes fields that let you adjust the Abbreviation and Category Attribute field values (see illustration below).

NOTE Your system administrator can add or remove the **Accessibility** fields from the Cell Properties dialog.

The following explains how to respond to these fields.

Accessibility Fields on Cell Properties Dialog

Field	Description
Abbreviation	Sets or retrieves abbreviated text for the content in the tag. Can be used to render non-visual media, such as speech or Braille.
	For more information, see http://msdn.microsoft.com/ library/default.asp?url=/workshop/author/dhtml/ reference/properties/abbr.asp

Field	Description
Categories	Sets or retrieves a comma-delimited list of conceptual categories associated with that tag. Can be used to render non-visual media, such as speech or Braille.
	For more information, see http://msdn.microsoft.com/workshop/author/dhtml/reference/properties/axis.asp

Inserting Comments within Content

While editing **Ektron CMS400.NET** content, you can insert comments to the content. Comments might be an author's note to himself or other authors about the content. For example, you could insert a comment explaining why you are using a certain style class.

Comments are only visible during editing -- they do not appear when the content is published on your Web site.
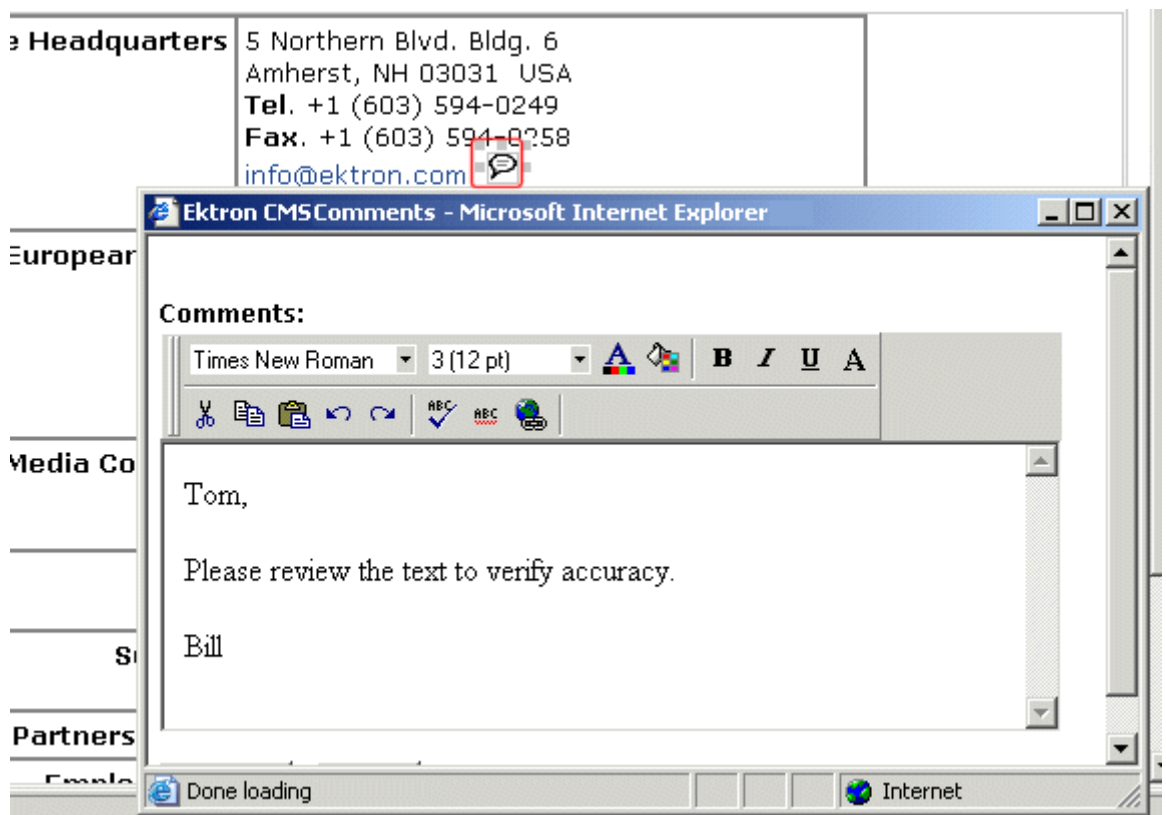
Other users can add comments to your comments. This feature is know as "Content Collaboration."

Similar to other word processing programs, comments can be added, updated, and tracked to audit changes being made.

This section explains the content collaboration feature.

Adding Comments to Content

To add a comment to content, follow these steps.

1. Create new content or edit existing content. *See Also:* "Adding Content" on page 45

2. In the editor, place the cursor where you want to insert the comment.

3. On the *editor* toolbar, click the **Insert Comment** button ( ).

4. The Ektron CMS Comment window opens.

5. Insert a comment. Use the toolbar to format the text if desired.

6. Click the **Insert** button.

7. The comment is saved.

8. Click the **Close** button.

9. The comment window closes, and a comment icon is placed where the comment was added to the content.

Each comment appears in the table at the top of the window. From this window, you can add another comment and update an existing one. See the next section for more details.

Viewing a Comment

After a comment is inserted into content, it can be viewed by any user who can edit the content. To view a comment, follow these steps.

1. Edit the content that contains the comment.
2. Within the content, double-click the comment icon.

3. The Comments window opens.

Adding Another Comment

To comment on an existing comment, follow these steps.

1. Access the View Comment window for the comment, as described in "Viewing a Comment" on page 579.
2. Insert the comment.
3. Click the **Insert** button**.**
4. The comment is saved and added to the top row of the comment table.
5. Click the **Close** button.

Updating a Comment

You can change a comment if needed. To update a comment, follow these steps.

1. Access the View Comments window for the comment that needs to be updated.

2. Click the **Date/Time** link of the comment you want to edit.

3. The comment editor opens with the selected comment in it.

4. Update the comment.

5. Click the **Update** button to save the changes.

Macintosh Support for Ektron CMS400.NET Clients

IMPORTANT!   An additional editor license is required when using the Macintosh as a client and editing content. For information on adding the license, see the Setup Manual section "Macintosh Editor License."

You can use an Apple Macintosh computer to create and edit Ektron CMS400 content. To get the most functionality from Ektron CMS400.NET on the Macintosh, use the Safari browser.

When using a Macintosh to edit content, log on to your site as if you were using a PC.

1. Open a Safari browser.
2. Navigate to your site's login page.
3. Click the Login button.

If you have access to the Workarea, the Workarea button appears, and you can start editing.

While there are a few limitations when using the Macintosh with Safari to edit content, almost all functionality is the same as using a PC. The following functionality is different when using a Macintosh:

*   creating and editing HTML forms is not supported

*   creating and editing XML Forms (aka the Data Designer) is not supported

*   working with Document Management content is not available

Using the Integrated Macintosh Editor

The Integrated Macintosh Editor (IME) plays the same role on a Macintosh that eWebEditPro plays on a PC, that of a content editor. While both editors have similar functionality, some functions are accessed differently with the IME.

Ektron CMS400.NET clients only support the IME when used on an Apple Macintosh running the Safari browser.

If you use another browser, such as Internet Explorer, Firefox, or Netscape Navigator, a plain text box appears where the editor should be and you can add content as plain text or html code.

Below is an image of the Integrated Macintosh Editor in the Ektron CMS400.NET Workarea.
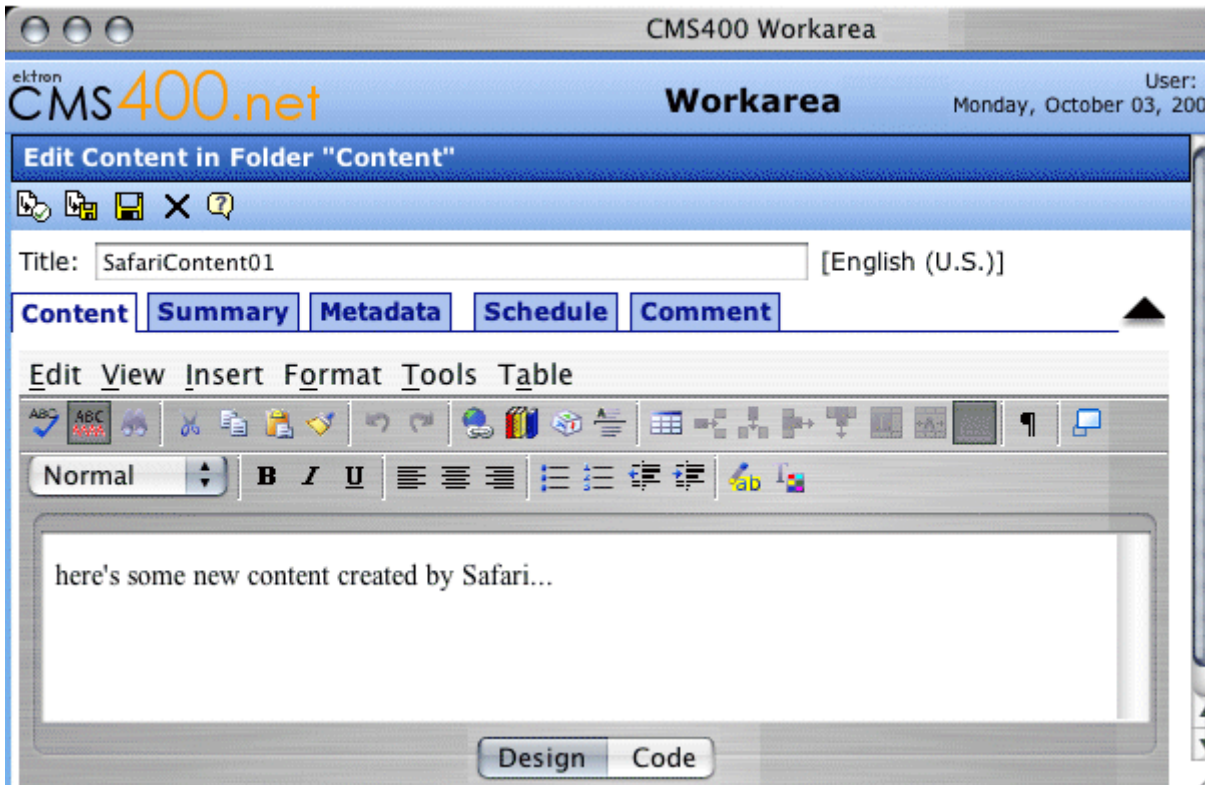
Menu Items and Toolbar Buttons

This section explains how to use the menu Items and toolbar buttons in the Integrated Macintosh Editor (IME). The menus are located above the rows of toolbars button across the top of the editor window, illustrated below.
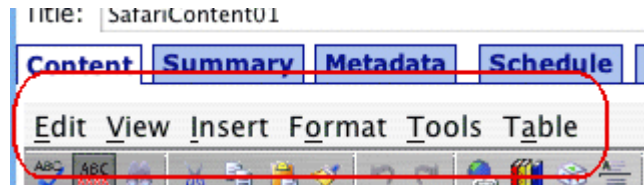
The toolbar is the row of buttons across the top of the editor window, illustrated below.
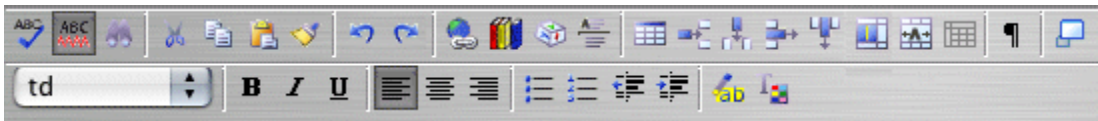
The menu items and toolbar buttons allow you perform functions such as cutting and pasting text, inserting images, and creating tables.

Table of Menu Items, Toolbar Buttons and Drop-Down Lists
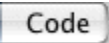
The following table explains each menu item, toolbar button and drop-down list.
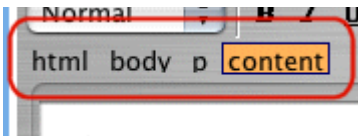
Command	Access to Command	Description
Spelling	**Button:** **Menu:** Tools > Spelling... **Keystroke:** F7	Begin spell checker.
Automatic Spell Check	**Button:** **Menu:** Tools > Disable Check Spelling As You Type **Keystroke:** *None*	Turn on or off spell check as-you-type feature.
Accessibility Report...	**Button:** *None* **Menu:** Tools > Accessibility Report... **Keystroke:** F8	Provides an report on how accessible your page is, according to Section 508, WCAG Priority 1 and WCAG Priority 2

Command	Access to Command	Description
Word Count	**Button:** *None* **Menu:** Tools > Word Count... **Keystroke:** *None*	Details the amount of words used in the editor.
Find	**Button:** **Menu:** Edit > Find... **Keystroke:** Control F	Launches a dialog box that allows you to Find, Find Next or Replace an occurrence of the string entered into Find field.
Cut	**Button:** **Menu:** Edit > Cut **Keystroke:** Control X	Remove selected text and graphics. Place that data into temporary memory. (If you later cut or copy more information onto the clipboard, the new information overwrites the original information.)
Copy	**Button:** **Menu:** Edit > Copy **Keystroke:** Control C	Copy selected text and graphics into temporary memory. Leave selected data where it is. (If you later cut or copy more information into memory, the original information is lost.)
Paste	**Button:** **Menu:** Edit > Paste **Keystroke:** Control V	Insert the most recently cut or copied text and graphics at the current cursor location.
Paste Special	**Button:** *None* **Menu:** Edit > Paste **Keystroke:** *None*	Paste text in a different format. For example, you can copy text from a browser and paste it as Rich Text instead of Hypertext.
Select	**Button:** *None* **Menu:** Edit > Select **Keystroke:** *None*	Similar to the Document Navigator, this function lets you highlight a section of text, a table or section of a table. The menu is dynamic and the selections can change depending on the location of the cursor. For example, if the cursor is in a table, the menu has the following entries: html, body, table, tr, td and content.

Command	Access to Command	Description
Select All	**Button:** *None* **Menu:** Edit > Select All **Keystroke:** Control A	Selects everything in the editor.
Undo	**Button:** **Menu:** Edit > Undo **Keystroke:** Control Z	Reverse the most recent action, as if it never occurred. You can undo up to 50 actions.
Redo	**Button:** **Menu:** Edit > Redo **Keystroke:** Control Y	Reverse the undo action. You can redo as many actions as you have undone.
Insert Hyperlink	**Button:** **Menu:** Insert > Insert Hyperlink... **Keystroke:** Control K	Launches the Insert Hyperlink dialog box. Adds hyperlink to text in the editor.
Bookmark	**Button:** *None* **Menu:** Insert > Bookmark... **Keystroke:** *None*	Launches the Insert Bookmark dialog box. Adds a bookmark to the content.
Remove Hyperlink	**Button:** *None* **Menu:** Insert > Remove Hyperlink... **Keystroke:** *None*	Removes the hyperlink from text in the editor
Files, Images, Hyperlinks	**Button:** **Menu:** Insert > Files, Images, Hyperlinks **Keystroke:** *None*	Launches the Library dialog box which allows you to add library items to the content.
Insert Symbol	**Button:** **Menu:** Insert > Insert Symbol... **Keystroke:** *None*	Launches a special characters and symbols dialog box. Choose a character or symbol and click Insert.
Insert Horizontal Rule	**Button:** **Menu:** Insert > Insert Horizontal Rule **Keystroke:** *None*	Inserts a Horizontal line below the line where the cursor is located.

Command	Access to Command	Description
Insert Table	**Button:** **Menu:** Insert > Insert Table... **Menu:** Table > Insert Table... **Keystroke:** *None*	Insert a table. When using the Table button ( ), a table appears below the button and allows you to choose how many columns and rows you want. When using a menu to insert a table, the insert table dialog box appears.
Add Row or Columns	**Button:** rows = column = **Menu:** Table > Insert Row or Column... **Keystroke:** *None*	Add a row or column to an existing table.
Insert Cell	**Button:** *None* **Menu:** Table > Insert Cell **Keystroke:** *None*	Inserts a cell where the cursor is located in a table. Cells in that row to the right of the new cell are shifted to the right.
Delete Row	**Button:** **Menu:** Table > Delete Row **Keystroke:** *None*	Deletes the row where the cursor is located.
Delete Column	**Button:** **Menu:** Table > Delete Column **Keystroke:** *None*	Deletes the column where the cursor is located.
Delete Cell	**Button:** *None* **Menu:** Table > Delete Cell **Keystroke:** *None*	Deletes a cell where the cursor is located in a table and shifts the remaining cells in that row to the left. If multiple cells are selected, they are deleted and the remaining cells are shifted to the left.
Split Cell	**Button:** **Menu:** Table > Split Cell **Keystroke:** *None*	Launches a dialog box that allows you to split a cell into multiple columns or rows. This only adds columns or rows to that cell, not the whole table.
Merge Cell	**Button:** **Menu:** Table > Merge Cell **Keystroke:** *None*	Choose multiple adjoining cells and merge them into one cell.

Command	Access to Command	Description
Cell Properties	**Button:** *None* **Menu:** Table > Cell Properties... **Keystroke:** *None*	Launches a dialog box that provides information about the cell properties. In this dialog box you can further define an individual cell.
Row Properties	**Button:** *None* **Menu:** Table > Row Properties... **Keystroke:** *None*	Launches a dialog box that provides information about the row in which the cursor is located. In this dialog box you can further define the row.
Column Properties	**Button:** *None* **Menu:** Table > Column Properties... **Keystroke:** *None*	Launches a dialog box that provides information about the column in which the cursor is located. In this dialog box you can further define the column.
Table Properties	**Button:** *None* **Menu:** Table > Table Properties... **Keystroke:** *None*	Launches a dialog box that provides information about the table in which the cursor is located. In this dialog box you can further define the table.
Show/Hide Grid Lines	**Button:** **Menu:** Table > Hide Grid lines **Keystroke:** *None*	Shows or hides the grid lines that make up a table.
Design View	**Button:** Design **Menu:** View > Design View **Keystroke:** *None*	Switches editor from HTML code view to design view.
Code View	**Button:** Code **Menu:** View > HTML View **Keystroke:** *None*	Switches editor from design view to HTML code view.
Window View	**Button:** **Menu:** View > Window View **Keystroke:** *None*	Launches the current editor into its own window.

Command	Access to Command	Description
Document Navigator	**Button:** *None* **Menu:** View > Document Navigator **Keystroke:** *None*	Similar to Select, this function adds a clickable menu bar to the editor when in design mode. This lets you to highlight a section of text, a table or section of a table. The menu is dynamic and the selections can change depending on the location of the cursor. For example, if the cursor is in a table, the menu has the following entries: html, body, table, tr, td and content.
Show Paragraph Markers	**Button:** ¶ **Menu:** View Show > Paragraph Markers **Keystroke:** *None*	Shows or hides paragraph markers and other special markings related to formatting, such as formatting for bulleted items.
Style Dropdown List	**Button:** td **Menu:** Format > Style **Keystroke:** *None*	Choose from a predefined list of styles to apply to your text.
Font	**Button:** *None* **Menu:** Format > Font **Keystroke:** *None*	Choose from a predefined list of fonts.
Size	**Button:** *None* **Menu:** Format > Size **Keystroke:** *None*	Choose from a predefined list of sizes for your font.
Bold	**Button:** **B** **Menu:** Format > Bold **Keystroke:** Control B	Make the text **bold**.

Command	Access to Command	Description
Italics	**Button:** I **Menu:** Format > Italic **Keystroke:** Control I	Make the text *italic*.
Underline	**Button:** U **Menu:** Format > Underline **Keystroke:** Control U	Make the text underlined.
Align Left	**Button:** ≣ **Menu:** Format > Align Left **Keystroke:** Control L	Aligns the text to the left of the page. For example: This text is aligned left.
Align Center	**Button:** ≡ **Menu:** Format > Align Center **Keystroke:** Control E	Aligns the text to the center of the page. For example: 　　　　This text is aligned center.
Align Right	**Button:** ≣ **Menu:** Format > Align Right **Keystroke:** Control R	Aligns the text to the right of the page or table cell. For example: 　　　　　This text is aligned right.
Unordered List	**Button:** ≔ **Menu:** Format > Unordered List **Keystroke:** *None*	Begin the line on which the cursor rests (or all selected lines) with a bullet.
Ordered List	**Button:** ≔ **Menu:** Format > Ordered List **Keystroke:** *None*	Begin the line on which the cursor rests with a number. If the line above this line is • not numbered, assign this line 1 • numbered, assign a number one more than the line above
Decrease Indent	**Button:** ≔ **Menu:** Format > Decrease Indent **Keystroke:** *None*	Decrease the current line's indent distance from the left margin.

Command	Access to Command	Description
Increase Indent	**Button:** **Menu:** Format > Increase Indent **Keystroke:** *None*	Increase the current line's indent distance from the left margin.
List Properties	**Button:** *None* **Menu:** Format > List Properties... **Keystroke:** *None*	Launches a dialog box that allows you to view and edit the properties of an ordered or unordered list.
Highlight Color	**Button:** **Menu:** Format > Highlight Color **Keystroke:** *None*	Adds a color Highlight to text.
Color	**Button:** **Menu:** Format > Color **Keystroke:** *None*	Choose the color of the text.
Superscript	**Button:** *None* **Menu:** Format > Superscript **Keystroke:** *None*	Make text appear in $^{\text{Superscript}}$
Subscript	**Button:** *None* **Menu:** Format > Subscript **Keystroke:** *None*	Make text appear in $_{\text{Subscript}}$
Strikethrough	**Button:** *None* **Menu:** Format > Strikethrough **Keystroke:** *None*	Make text appear with a ~~Strikethrough~~.
Remove Formatting	**Button:** *None* **Menu:** Format > Strikethrough **Keystroke:** Control Space	Removes the formatting of text and returns it to the default color and style.

Command	Access to Command	Description
Format Painter	**Button:** **Menu:** Format > Format Painter **Keystroke:** Control ⬆ C	Paint the formatting of selected text to a new piece of text. Highlight the text that has the formatting you want to copy. Next, click the Format Painter button. Then, click the text where the formatting is to be applied.

Appendix A: Content Statuses

The table below describes all possible content statuses. The rest of this appendix explains each status in more detail.

Letter	Border Color	Meaning	Content state	More Information
A	green	**Approved**	Through the workflow and published on the Web site.	"Active Content" on page 593
O	red	**Checked Out**	Currently being edited. Has not been checked in.	"Checked Out Content" on page 596
I	green	**Checked In**	Checked in for other users to edit.	"Checked-In Content" on page 594
S	yellow	**Submitted for Approval**	Saved and submitted into the approval chain. *See Also:* "Approving/ Declining Content" on page 94	"Submitted Content" on page 596
M	yellow	**Marked for Deletion**	Requested for deletion.	"Marked for Deletion Content" on page 598
P	grey	**Pending Go Live Date**	Approved but the Go Live date hasn't occurred yet.	"Pending Start Date Content" on page 598
T		**Awaiting Completion of Associated Tasks**	Task(s) assigned to content are not complete	

Letter	Border Color	Meaning	Content state	More Information
D		**Pending Deletion**	Content was created with a future start date then checked in and deleted. This status only remains until the start date is reached. At that point, the content is deleted.	

Active Content

If content has a green border, it is live on the Web site.
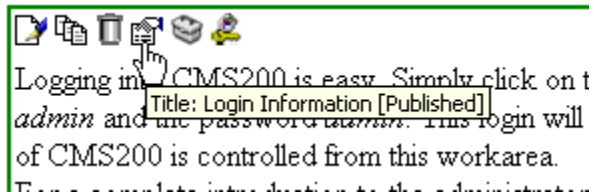
When content is active, you can perform the following actions on it, depending on your permissions.

The content's status remains active until it is checked out and changes are made to it.

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Button	Name	Description	For more information, see
	Edit	Check-out the content to change it.	"Editing Content" on page 49
	Edit Summary	Edit the brief summary used to describe the content.	"Adding a Content Summary" on page 82
	Edit Metadata	Change the content's metadata.	"Adding or Editing Metadata" on page 86

Button	Name	Description	For more information, see
🗑	Delete	Submit a request to delete the content. If you are the last or only approver, the content is immediately deleted. *See Also:* "Example of an Approval Chain" on page 98	"Adding Content" on page 45
←	Back	Go to previous window.	

Checked-In Content

If content has a green border, it could mean that the content is checked in. A checked-in content item is one to which changes were made, after which it was checked in instead of being submitted or published. When content is checked in, it is accessible to all users who have permissions to edit it. They can check it out and change it.

Keep in mind that the content seen on the template is not the same as the content in the editor view.

See Also: "Example of an Approval Chain" on page 98

Each option you may perform on checked-in content is described below.

Button	Name	Description	For more information, see
	Edit	Check-out the content to change it.	"Editing Content" on page 49
	Edit Summary	Edit its summary.	"Adding a Content Summary" on page 82
	Edit Metadata	Edit its metadata.	"Adding or Editing Metadata" on page 86
	Submit/Publish	Submit content into approval chain. If you are last approver in the approval chain, the publish button appears. If you click it, the content is immediately posted to Web site.	
	View Staged/ Published	**View Staged** button - displays content that hasn't been published yet. **View Published** button - displays content live on the Web site.	"Staged Content" on page 599
	Delete	Submit a request to delete the content into approval chain. If you are the last or only approver, the content is immediately deleted.	"Example of an Approval Chain" on page 98
	Back	Go to previous window.	

Checked Out Content

If content has a red border, it was checked out by a user other than you. (If you checked it out, the border is green.) While in this status, other users are prevented from editing the content.
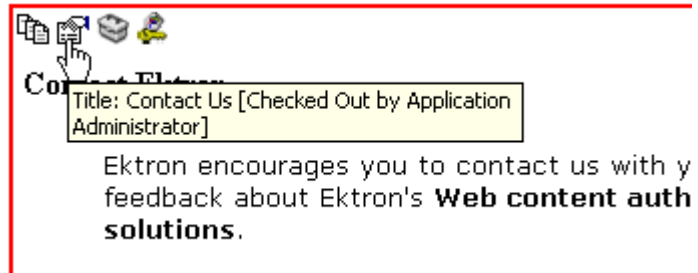
The content remains checked out until it is checked in by the user who checked it out or your system administrator.

Each option you may perform on checked-out content is described below.

Button	Name	Description
	Check In	Check in content.
	View Staged/ Published	Click the **View Staged** button to view the content that has not yet been published. Click the **View Published** button to view the content that is live on the Web site. *See Also:* "Staged Content" on page 599
	Back	Go to previous window.

Submitted Content

A yellow border shows that a user has submitted the content into the approval chain. The border remains yellow until the content is published or declined. While the content is in the approval chain, no user can check it out.
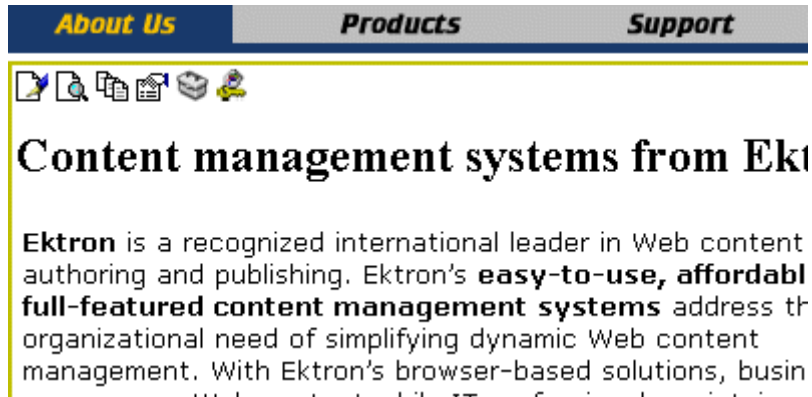
Each toolbar button is described below.

Button	Name	Description
	Submit	Submit the content into the approval chain. *See Also:* "Example of an Approval Chain" on page 98
	Publish	Approve and publish the content to the Web site. Note: You have this option only if you are the last approver in the chain. *See Also:* "Example of an Approval Chain" on page 98
	Decline	Refuse to publish the submitted content, and change its status to checked-in.
	Edit	Check out the content and make changes to it. Note: If you edit the content, you need to re-submit it to the approval chain.
	View Staged/ Published	Click the **View Staged** button to view the content that has not yet been published. Click the **View Published** to view the content that is live on the Web site. *See Also:* "Staged Content" on page 599

Button	Name	Description
←	Back	Go to previous window.

Marked for Deletion Content

Content that is *marked for deletion* has been requested to be removed from the Web site by a user. When content is marked for deletion, it goes through the approval chain like content that is submitted for publishing. When the content completes the approval chain, it is deleted from the Web site.

See Also: "Example of an Approval Chain" on page 98

The table below describes the toolbar buttons.

Button	Name	Description
🗑	Delete	Approve the deletion request. Note: If you are the last user in the approval chain, the content is deleted when you click this.
🗑×	Decline	Refuse the deletion request. This sends the content back into a checked-in status.
←	Back	Go to previous window.

Pending Start Date Content

Content that is pending a Go Live date has been approved, but its scheduled "go live" date and time have not occurred yet.

You cannot perform any action on content with a pending start date.

Staged Content

A staged version of content is one that is not published. It can be content that is checked in, or content that is approved with a pending a start date.

Staging lets you make changes to content, while keeping it from the Web site until you are ready to publish it.

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